Archer® Suite

Version 6.9.3 and Later

Release Notes

Fixed Issues in Release 6.9.3.4

This section is a list of issues fixed in the current release.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Description
Attachments, Security	CE-9668 CE-5323	Please see CVE-2021-33615 in SA-2.
Database, Data Publications	CE-118320	Data Publication job failures cause duplicate child jobs to be created with the error FK_tblAsyncJobHold_tblAsyncJobQueue.
Security	CE-117851	Please see CVE-2022-26951 in SA-1.
Security	CE-118487	GET requests receive options from POST as query strings.
Security	CE-118806	Please see CVE-2022-30584 in SA-2.
Security	CE-118808	Please see CVE-2023-30585 in SA-2.

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This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control	CE-118286	On the Manage Users page, users' middle names are not displayed.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-102070	When the Available Reference in a Cross-Reference field is set to the Contacts application, if users select a value for the Name field in the Record Lookup Configuration filter, they receive an error. **Workaround:** Select any of the other Name fields in the Record Lookup Configuration filters: -Name (First) -Name (Full) -Name (Last) -Name (Middle)
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.)
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. **Workaround:** Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
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Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.

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Documentation	ARCHER-119499	The translated 6.9.3 Archer Control Panel help displays the incorrect Archer version number in both the Support and Services and the Product Information dropdowns.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
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Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.

keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads. **Workaround:** Copy an existing letterhead and make the desired changes on it.
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Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
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Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
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React	ARCHER-81851	In Google Chrome, grid tool tips can overlap the header when scrolling.
React	ARCHER-87807	The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.
React Common Component(s)	ARCHER-96544	In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.

Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. **Workaround**: After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.

Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. **Workaround:** Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

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Application Builder	CE-118593	The Tracking ID prefix and postfix properties incorrectly encode the character "&".
Calculations	CE-118685	During full module recalculations, Calculated Cross-Reference fields ignore additional related filters and link all blank records.
Data Feeds	CE-118665	When Data Feed names include special characters, the feeds fail with the error "The given path's format is not supported."
HTML Sanitizer, Notifications	CE-117858	Self Referencing URL's become relative in Back Office, which break URL's in Letterheads and Notification Templates on content save.
Questionnaires	CE-118551	In Campaigns, under the Target Generation Conditions, the operators are not available for Related Record fields.
Search and Search Results	CE-118569	The Contains filter in the Search operation does not return any data for old records that contain the character '&'.

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Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. **Workaround**: After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.

Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. **Workaround:** Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

Fixed Issues in Release 6.9.3.3

This section is a list of issues fixed in the current release.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Description
Access Control	CE-118265	On the Manage Users page, users cannot filter the Status column for non-English languages.
Access Control: LDAP	CE-117788	On the Manage Groups page, when users edit the name of LDAP groups, duplicate LDAP groups are created.
Access Control: Reports	CE-118250	On the Access Control Report page, group name links navigate users to the Microsoft Silverlight pages of those groups.
Application Builder	CE-117992	In Archer 6.9.3, users cannot set the Minimum and Maximum values for a Question: Values List.
Application Builder	CE-118080	Users cannot change the name of Calculated Cross-Reference fields.
Application Builder	CE-118090	Users cannot see the value IDs for values in the values list field.
Application Builder	CE-118116	In Application Builder, when users select which fields that History Log fields track, History Log fields are in the list of available fields.
Application Builder	CE-118163	In nested Values Lists, when parent values are active or inactive, child values are not selectable.
Application Builder	CE-118195	Users cannot track Record Permission fields in the History Log.
Application Builder	CE-118200	Users receive errors when opening some Administration pages.
Application Builder	CE-118208	Certain Filter Operators in the Report Objects layout configuration are missing.
Application Builder	CE-118260	User can add any Cross reference field in either filter or sorting criteria and save the values.
Application Builder	CE-118273	In Application Builder, when users select which fields that History Log fields track, no fields are available to select.
Application Builder	CE-118287, CE-118392	In the Record Lookup section of Related Records fields, users cannot select Attachment fields.
Application Builder	CE-118303	In Applications with rules, on the Rules tab, when users filter Rules by their associated Actions, they receive an error.
Application Builder	CE-118315	In Questionnaires, when users modify Question Text, the changes cannot be saved.
Application Builder	CE-9640	In the Schedules Page, when users select the Run As field, the page does not respond.
Application Builder	CE-117986	When creating new Values List fields, the fields list contains duplicates of Global Values Lists.
Application Builder	CE-117962	In Application Builder, the field name dropdown in the Rules section does not resize for long names.
Application Builder, Questionnaires	CE-118137	When users attempt to open Values List Question fields in Questionnaires, the screen is blank.
Application Builder, Questionnaires	CE-118266	Users cannot create or add new Question fields in Questionnaires.
Application Builder, Questionnaires	CE-118278	Users cannot change the Category of Questions in Questionnaires.
Application Builder, UI	CE-118205	If the Description field in an Application or Questionnaire includes more than 4000 characters, users receive an error and cannot save the changes.
Attachments	CE-118072	Attachment field upload dialog boxes in records do not correctly reflect the maximum attachment size configured for that field in Application Builder.
Caching	CE-9845	On slow networks where Redis is enabled, requests are not completed within the default timeout duration of one second.
Calculated Cross References	CE-9813	Additional Related Filters for more than one condition do not function properly.
Calculations, Notifications	CE-118275	If Notifications include Calculated fields, the hyperlinks of the Calculated fields generate incorrect URLs.
Data Driven Events	CE-118295	When configuring Apply Conditional Layout Actions, and selecting specific users and groups, all users are listed instead of only specified users.
Data Feeds	CE-117925	Clicking on the Save and Close button from any Data Feed page returns users to the Archer home page instead of the Data Feed Listing page.
Data Feeds	CE-118274	The Run History of Data Feed Messages takes up to ten minutes to appear.
Data Gateway	CE-118248	In some environments, the Data Gateway administration pages are inaccessible.
Data Publications	CE-118209	When users open the Data Publications page, they receive an error.
Database, Performance	CE-117792	usp_get_object_content_user_group causes performance issues.

Export, Record Page	CE-118390	When users without Export or Print rights hover the cursor over the Export and Print icons in History Log fields, the icons shift around the page.
HTML Sanitizer, Notifications	CE-118347	When users save Application Notifications, a blank line is added to the Body field.
Job Framework, Jobs	CE-118300	When CAST fields that reference Values Lists are deleted, the delete cleanup job throws an error.
Master Report Listing	CE-118285	When users open Statistical reports, the name of the X axis changes to the name of the Y axis.
Notifications	CE-118210	When Letterheads and Notification templates that include self-referencing URLs are saved, the URLs are changed to relative links (../../).
Notifications	CE-118219	When users navigate to the Application Notifications page, they receive an error.
Print	CE-118370	Printing Subform records display blank pages instead of the record content.
Questionnaires	CE-117995	Performance is slow in certain parts of the new Back Office pages.
Record Page	CE-118448	When users add a cross reference field that includes multiple fields to an Application and delete the cross reference field records, the first field column in the cross-reference field disappears.
Record Page, Record Permissions	CE-118070	In Record Permission fields, if the Exclude inactive users option is enabled, any records with inactive users in the Record Permission fields still display the users in View mode, but those users disappear in Edit mode.
Record Page, View Mode (Record)	CE-118182	When an application name has too many characters, and users create a new record in the application, the application name is truncated.
Report Object, UI	CE-118249	In the layout configuration of Report Objects, the list of fields and level names are not sorted alphabetically.
Reports	CE-9880	The statistics report drill down does not work for multi line text field values.
Training and Awareness	CE-118120	Announcements with different values for EventId and CampaignId cannot be saved.
UI	CE-118057	Performance is slow in certain parts of the new Back Office pages.
View Mode (Record)	CE-118323	Users cannot add mailto links as hyperlinks in Text Area fields in records.
Workspaces, Dashboards and iViews	CE-118368	When users change the language of iViews, the iViews are deleted.
Workspaces, Dashboards and iViews	CE-118468	On Workspace configuration pages, after rearranging personal Dashboards and saving the Workspace, the personal Dashboards disappear.
Workspaces, Dashboards and iViews; Globalization and Localization	CE-117813	When users modify Link iViews, the translation values are cleared.

Known Issues in Release 6.9.3.3

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control	CE-118286	On the Manage Users page, users' middle names are not displayed.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-102070	When the Available Reference in a Cross-Reference field is set to the Contacts application, if users select a value for the Name field in the Record Lookup Configuration filter, they receive an error. **Workaround:** Select any of the other Name fields in the Record Lookup Configuration filters: -Name (First) -Name (Full) -Name (Last) -Name (Middle)
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.)
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. **Workaround:** Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.

Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. **Workaround:** Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. **Workaround:** When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tbllVUserContent'
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. **Workaround**: Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-119499	The translated 6.9.3 Archer Control Panel help displays the incorrect Archer version number in both the Support and Services and the Product Information dropdowns.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The online help on some Back Office pages do not load their respective Online Help pages, but they load the Online Help home page. **Workaround:** Users can search for the relevant content from the Online Help home page.
Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns. The correct topics can be found by searching in the Archer Online Documentation.

Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads. **Workaround:** Copy an existing letterhead and make the desired changes on it.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Offline Sync	CE-118281	After the first sync, users cannot log in to Little Archer.
Print and Export, Search and Search	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
React	ARCHER-81851	In Google Chrome, grid tool tips can overlap the header when scrolling.
React	ARCHER-87807	The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.
React Common Component(s)	ARCHER-96544	In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.

Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
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Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
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Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.

Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. **Workaround:** Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

Fixed Issues in Release 6.9.3.2

This section is a list of issues fixed in the current release.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Description
Access Control, UI	CE-117932	In Manage Users, when users filter in the Status column using the Contains filter and enter any text, they receive an error.
Application Builder	CE-118043	In Application Builder, if the Advanced Operator Logic includes lowercase characters, users cannot save the content.
Application Builder	CE-118090	Users cannot see the value IDs for values in the values list field.
Application Builder	CE-118196	In Application Builder, in the Configuration section of fields, if users select the No Maximum or No Minimum options, the value "null" is saved into the database.
Application Builder, Record Page	CE-118074	Performance is slow in certain parts of the new Back Office pages.
Content API, Tableau Web Data Connector	CE-9610	Hierarchical structure of value lists are not displayed when the data is imported into Tableau Desktop.
Data Feeds	CE-9755	Data Feeds are stuck in the "Running" / "Terminating" status.
Data Feeds, Job Framework, Jobs	CE-118284	When jobs fail to terminate, it results in a performance issue.
Data Import, Globalization and Localization	CE-118085	When the user locale is changed, the values in the Data Import Field Mapping page dropdown menu are displayed in English instead of the user locale.
Field Encryption, Record Page	CE-118110	When History Logs include large, encrypted, Text Area fields, and users attempt to open the History Log field, they receive an error.
Global Print and Export	CE-117896	When users export dashboards with report iViews, in PPTX format, if the iViews have Text Area fields with HTML source code as the content, the export displays the HTML tags.
LDAP Synchronization	CE-9413	Multiple attempts to sync the LDAP service are unsuccessful.
Notifications	CE-117829	When users export empty reports using the HTML attachment from an SRD notification, the attachment with default .mhtml extension displays a blank page instead of the expected "No Records" message.
Performance	CE-118247	When saving Application changes through Application Builder, performance issues on the usp_get_object_content_by_level stored procedure occur.
Questionnaires	CE-117982	When users open certain Questionnaires, they receive an error.
Queuing Service	CE-117812	The stored procedure usp_reindex_content does not filter out deleted fields.
Search and Search Results	CE-117908	In Advanced Search, if users try to filter Values List fields by the No Selection option, the option cannot be selected.
System Reports	CE-117803	The character limit within History Log fields cause discrepancies in records.
Training and Awareness	CE-117969	On the Delivery tab for Announcements, the Start Date and End Date are not displayed in the user locale date format.
UI	CE-117935	Users cannot open the file location provided in External Link fields.
UI	CE-118075	Administration pages do not consistently display users' full middle names.
View Mode (Record)	CE-117867	When a user tries to update a record that is currently being changed by another user, the title of the message box displays an arbitrary field value.
Workspaces, Dashboards and iViews	CE-9583	When users modify Deprecated workspaces, the workspaces are removed from the UI.

Known Issues in Release 6.9.3.2

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
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Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-102070	When the Available Reference in a Cross-Reference field is set to the Contacts application, if users select a value for the Name field in the Record Lookup Configuration filter, they receive an error. **Workaround:** Select any of the other Name fields in the Record Lookup Configuration filters: -Name (First) -Name (Full) -Name (Last) -Name (Middle)
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.)
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. **Workaround:** Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"

Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. **Workaround:** Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. **Workaround:** When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tbllVUserContent'
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. **Workaround**: Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-119499	The translated 6.9.3 Archer Control Panel help displays the incorrect Archer version number in both the Support and Services and the Product Information dropdowns.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The online help on some Back Office pages do not load their respective Online Help pages, but they load the Online Help home page. **Workaround:** Users can search for the relevant content from the Online Help home page.
Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns. The correct topics can be found by searching in the Archer Online Documentation.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.

Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads. **Workaround:** Copy an existing letterhead and make the desired changes on it.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Offline Sync	CE-118281	After the first sync, users cannot log in to Little Archer.
Print and Export, Search and Search	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
React	ARCHER-81851	In Google Chrome, grid tool tips can overlap the header when scrolling.
React	ARCHER-87807	The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.
React Common Component(s)	ARCHER-96544	In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.

Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. **Workaround**: After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. **Workaround:** Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

Fixed Issues in Release 6.9.3.1.2

This section is a list of issues fixed in the current release.

This release is currently only available for SaaS/Hosted environments.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Description
Data Feeds, Job Framework, Jobs	CE-118314	When jobs fail to terminate, it results in a performance issue.
UI	CE-118057	Performance is slow in certain parts of the new Back Office pages.

Known Issues in Release 6.9.3.1.2

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

This release is currently only available for SaaS/Hosted environments.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-102070	When the Available Reference in a Cross-Reference field is set to the Contacts application, if users select a value for the Name field in the Record Lookup Configuration filter, they receive an error. **Workaround:** Select any of the other Name fields in the Record Lookup Configuration filters: -Name (First) -Name (Full) -Name (Last) -Name (Middle)
Application Builder	ARCHER-112412	In all Rich Text Editors in Back Office, the user cannot currently create a link in the editor that opens in a new window. The end user clicking the link can always just right click on the link and open it in a new window or tab via their normal browser functionality.
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.)
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. **Workaround:** Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.

Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. **Workaround:** Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. **Workaround:** When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tbllVUserContent'
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. **Workaround**: Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Data Publications	ARCHER-87767	In the Data Publication UI, users can select and delete multiple job history rows together, using a master check box. However, if a filter has been applied to the list of job executions, users cannot select or delete multiple job executions at once.
Data Publications	ARCHER-88621	In the Data Publication UI, users can select and delete multiple job history rows together, using the select all master check box. However, if a filter has been applied to the list of job executions and users uncheck the select all check box, the job history page disappears. **Workaround**: Apply the filters before using the select all check box. Alternatively, users can individually select the rows in the grid and delete them, rather than using the select all check box.
Documentation	ARCHER-119499	The translated 6.9.3 Archer Control Panel help displays the incorrect Archer version number in both the Support and Services and the Product Information dropdowns.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The online help on some Back Office pages do not load their respective Online Help pages, but they load the Online Help home page. **Workaround:** Users can search for the relevant content from the Online Help home page.

Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns. The correct topics can be found by searching in the Archer Online Documentation.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads. **Workaround:** Copy an existing letterhead and make the desired changes on it.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Access	ARCHER-91314	When Offline Access is upgraded, in order for the offline sync to be successful, disable the Offline Access checkbox for the instance in the Archer Control Panel, save the changes, and then enable the Offline Access checkbox for the same instance.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.

Questionnaires	CE-118071	In a fresh version 6.9.3.1 environment, creating back-office configurations (Applications, Questionnaires) displays blank pages.
React	ARCHER-81851	In Google Chrome, grid tool tips can overlap the header when scrolling.
React	ARCHER-87807	The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.
React Common Component(s)	ARCHER-96544	In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. **Workaround**: After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Services	ARCHER-115309	Missing URL ACL's for core service and ops risk service.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.

User Profile	ARCHER-76420	In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive. **Workaround**: Right-click inside the text area, then click Paste.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. **Workaround:** Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

Fixed Issues in Release 6.9.3.1.1

This section is a list of issues fixed in the current release.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Description
Access Control, UI	CE-117932	In Manage Users, when users filter in the Status column using the "Contains" filter and enter any text, they receive an error.
Application Builder	CE-118073	Saving existing Inherited Record Permission fields through the new Back Office removes the inheritance.
Application Builder	CE-118177	In Application Builder, if the Advanced Operator Logic includes lowercase characters, users cannot save the content.
Data Driven Events	CE-118160	In Back Office, certain ACL DDE's do not display properly.
Data Feeds	CE-117950	For flat applications, the data feed listing page now shows the application name instead of the level of the target application.
Data Feeds	CE-118036	File Transport Data Feeds that include wildcard * characters in file paths do not save.
Data Import, Globalization and Localization	CE-118174	When the user locale changes, values in the dropdown menu of the Data Import Field Mapping page are displayed in English instead of the user locale.
Globalization and Localization	ARCHER-119725	Report filters do not display translated field names. This issue was reported earlier as ARCHER-82525 and has returned.
Notifications	CE-118201	When saving Scheduled Report Notifications with the notification time set, the time changes.
Queuing Service	CE-118157	The Queueing service periodically crashes in Hosted/SaaS environments and throws an System.Data.SqlClient.SqlException error.
Search and Search Results	CE-118202	In Advanced Search, if users try to filter Values List fields by the No Selection option, the option cannot be selected.

Known Issues in Release 6.9.3.1.1

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-102070	When the Available Reference in a Cross-Reference field is set to the Contacts application, if users select a value for the Name field in the Record Lookup Configuration filter, they receive an error. **Workaround:** Select any of the other Name fields in the Record Lookup Configuration filters: -Name (First) -Name (Full) -Name (Last) -Name (Middle)
Application Builder	ARCHER-112412	In all Rich Text Editors in Back Office, the user cannot currently create a link in the editor that opens in a new window. The end user clicking the link can always just right click on the link and open it in a new window or tab via their normal browser functionality.
Application Builder	ARCHER-115025	User can see <lt and >gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.)
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. **Workaround:** Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.

Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. **Workaround:** Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. **Workaround:** When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tbllVUserContent'
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. **Workaround**: Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Data Publications	ARCHER-87767	In the Data Publication UI, users can select and delete multiple job history rows together, using a master check box. However, if a filter has been applied to the list of job executions, users cannot select or delete multiple job executions at once.
Data Publications	ARCHER-88621	In the Data Publication UI, users can select and delete multiple job history rows together, using the select all master check box. However, if a filter has been applied to the list of job executions and users uncheck the select all check box, the job history page disappears. **Workaround**: Apply the filters before using the select all check box. Alternatively, users can individually select the rows in the grid and delete them, rather than using the select all check box.
Documentation	ARCHER-119499	The translated 6.9.3 Archer Control Panel help displays the incorrect Archer version number in both the Support and Services and the Product Information dropdowns.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The online help on some Back Office pages do not load their respective Online Help pages, but they load the Online Help home page. **Workaround:** Users can search for the relevant content from the Online Help home page.

Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns. The correct topics can be found by searching in the Archer Online Documentation.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads. **Workaround:** Copy an existing letterhead and make the desired changes on it.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Access	ARCHER-91314	When Offline Access is upgraded, in order for the offline sync to be successful, disable the Offline Access checkbox for the instance in the Archer Control Panel, save the changes, and then enable the Offline Access checkbox for the same instance.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Print and Export, Search and Search	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.

Questionnaires	CE-118071	In a fresh version 6.9.3.1 environment, creating back-office configurations (Applications, Questionnaires) displays blank pages.
React	ARCHER-81851	In Google Chrome, grid tool tips can overlap the header when scrolling.
React	ARCHER-87807	The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.
React Common Component(s)	ARCHER-96544	In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
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Fixed Issues in Release 6.9.3.1

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Component	Issue	Description
Access Control, UI	CE-117921	On the Security Parameters page, the Days Disallowed field does not load properly when clicked.
Access Control: Access Roles, Login History, Security	CE-117815	Users can view their login history without being assigned the proper access role to view the history.
ACP, Install/Upgrade, Job Framework, Jobs	CE-117974	Upgrading additional instances that use the ACP from Archer versions prior to 6.9.3 causes the Job Engine to stop processing jobs.
Application Builder	CE-117841	When users clone the Automatic Record Permission field with all out-of-the-box Groups selected in the Default Users/Groups section, users receive an error.
Application Builder	CE-117959	The actions associated with Data-Driven Event rules are not hyperlinked.
Application Builder	CE-117960	In a Related Records field, when users add filters in the Record Lookup Configuration, the Values List does not populate when selecting filter values.
Application Builder	CE-117963	In Application Builder, the Help Text field for layout objects limits the number of characters to 2000.
Application Builder	CE-118040	When any of the field's configuration parameters are changed, "No Selection" is removed from the values-list field as a selectable value.
Application Builder	CE-9640	In the Schedules Page, when users select the Run As field, the page does not respond.
Application Builder, Calculations	CE-118063	On calculated values lists fields and calculated numeric fields, the confirmation prompt that asks users "Do you want to recalculate now?" does not appear.
Application Builder, Licensing	CE-117923	If the Archer Instance does not have a license to the Question Library, users cannot access the Application Details page.
Application Builder, Workflow (AWF)	CE-9867	If the Advanced Workflow nodes do not have data configured, copying the application or questionnaire throws an exception.
Caching, Questionnaires	CE-9680	When a campaign is configured in Questionnaires linked to Applications with calculations and where Redis is enabled, the campaign includes Questionnaire failures.
Calculations	CE-117970	The Formula Builder does not highlight parenthesis properly.
Calculations	CE-9852	The Functions Today() and Now() do not function properly when they are associated with the IF() function for a Calculated field in an application's Calculation tab.
Content Save and Delete, Inline Edit, Section 508	CE-9684	When users perform inline editing on the record page, the screen reader does not announce which Inline save link corresponds to which specific record.
Data Feeds	CE-117882	When a Values List value contains a "<" symbol, data feeds do not correctly import the value.
Data Feeds	CE-117907	The columns in the Manage Data Feeds listing page are not resizable.
Data Feeds	CE-117997	Data feeds with source filters on the child level fail validation during the data feed runs.
Data Feeds	CE-118008	File paths in data feeds do not validate correctly with the { } characters in the file name.
Data Publications	CE-9710	Data Publication jobs fail after a few attempts to start the jobs due to a loss of connectivity to the destination database, which is caused by environmental variables.
Database	CE-9863	The stored procedure usp_search_count_content_user_and_group runs for more than two seconds.
Database Install/Upgrade	CE-117929	During the upgrade to Archer 6.9.3, the the Framework Installation Log reports the following error, which occurs if the Role with id=2, typically the Default Administrator role, was deleted: Cannot insert the value NULL into column 'access_role_id', table 'dbo.tblXPagesRoles'; column does not allow nulls For more information and for the script to create a temporary role as a workaround, contact Archer support.
Database, Performance	CE-9399	The Web call fails with a Win32Exception while performing search with filters that include Date fields.
Database, Performance	CE-9442	The ContentHistoryLogCleanupJobHandler fails due to a large number of records.
Jobs	CE-9881	The DeleteContentJob fails with an error.

Category	ID	Description
Jobs, System Reports	CE-9468	Jobs fail to reschedule when a timeout exception occurs at the very beginning of the job run.
Mail Merge	CE-117941	When the text field on a record page is blank, the mail merge export fails.
Mail Merge, Security	CE-117863	Private mail merge templates are only accessible through the webservice method (PerformMailMerge) for the system admins and the users with permissions assigned.
Notifications	CE-117799	Users cannot sort the the Last Updated column in the Graphic Selector modal.
Notifications	CE-117918	The Group by Column header is missing on the Application Notification page.
Notifications	CE-9615	On Demand Email Notifications set the email Importance as Low, by default.
Notifications	CE-9821	Special characters (accented characters) in the Application Notification body message are converted to non-XML parseable characters, which results in an error.
Notifications	CE-9857	In the Application Notification page, when the Application name is changed, the page does not display the updated Application name.
Notifications	CE-117906	Extra spaces cannot be added at the end of formulas.
Ops Risk Views	CE-117868	Loss of an Advanced Workflow Service Users Session prevents Operational Risk Assessment/Self Assessments from processing through Advanced Workflow.
Print	CE-9806	Users without Print permissions can access the Print URL.
Record Page	CE-9497	The questionnaire comments are lost when the user switch between tabs.
Record Permissions	CE-117989	In the Record Permission and User/Groups List fields, users cannot select any of the Groups options.
Reports	CE-117886	When users select Chart Only or Chart and Data for a given statistical record configuration, the chart does not appear.
Section 508	CE-9689	Sub-section headings in the record page have the same heading level as that of the Section heading.
Section 508, WCAG 2.0 2.1.1(A), WCAG 2.1	CE-9796	When users use the TAB key to navigate through Archer to select Values Lists, the key does not properly interact with Listboxes and the first value of a Values List is announced multiple times.
Section 508, WCAG 2.0 2.1.1(A), WCAG 2.1	CE-9809	When users click on the report listing, the screen reader does not announced the Collapsed/Expanded state of records that include a description.
Section 508, WCAG 2.0 2.1.1(A), WCAG 2.1	CE-9816	The JAWS screen reader does not announce additional information including the Maximum file size and number of attachments in the Attachment Upload dialog box.
Section 508, WCAG 2.0 2.1.1(A), WCAG 2.1	CE-9827	On the Master Report Listing grid, the screen reader does not announce the word "link" after announcing a link.
Security	CE-9693	Archer API HTTP responses unnecessarily disclose the X-AspNetMvc-version in the header.
Workflow (AWF)	CE-9426	Users cannot delete jobs in batches on the Job Troubleshooting page.
Workflow (AWF)	CE-9883	When records enrolled in Workflow are in an error state, and the job status changes from Error to Active, users receive an error when trying to advance the record to the next stage in Workflow.
Workspaces, Dashboards and iViews	CE-117912	When users click QuickLinks to the Data Import page, the "Get Silverlight" message appears.
Workspaces, Dashboards and iViews	CE-117933	When users click the close button on the iViews detail page, the page goes blank.

Known Issues in Release 6.9.3.1

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-102070	When the Available Reference in a Cross-Reference field is set to the Contacts application, if users select a value for the Name field in the Record Lookup Configuration filter, they receive an error. **Workaround:** Select any of the other Name fields in the Record Lookup Configuration filters: -Name (First) -Name (Full) -Name (Last) -Name (Middle)
Application Builder	ARCHER-112412	In all Rich Text Editors in Back Office, the user cannot currently create a link in the editor that opens in a new window. The end user clicking the link can always just right click on the link and open it in a new window or tab via their normal browser functionality.
Application Builder	ARCHER-115025	User can see < and > instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.)
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. **Workaround:** Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.

Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. **Workaround:** Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. **Workaround:** When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tbllVUserContent'
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. **Workaround**: Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Data Publications	ARCHER-87767	In the Data Publication UI, users can select and delete multiple job history rows together, using a master check box. However, if a filter has been applied to the list of job executions, users cannot select or delete multiple job executions at once.
Data Publications	ARCHER-88621	In the Data Publication UI, users can select and delete multiple job history rows together, using the select all master check box. However, if a filter has been applied to the list of job executions and users uncheck the select all check box, the job history page disappears. **Workaround**: Apply the filters before using the select all check box. Alternatively, users can individually select the rows in the grid and delete them, rather than using the select all check box.
Documentation	ARCHER-119499	The translated 6.9.3 Archer Control Panel help displays the incorrect Archer version number in both the Support and Services and the Product Information dropdowns.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization	ARCHER-119725	Report filters do not always display translated field names. This issue was reported earlier as ARCHER-82525 and has returned.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.

Help System	ARCHER-102505	The online help on some Back Office pages do not load their respective Online Help pages, but they load the Online Help home page. **Workaround:** Users can search for the relevant content from the Online Help home page.
Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns. The correct topics can be found by searching in the Archer Online Documentation.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads. **Workaround:** Copy an existing letterhead and make the desired changes on it.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Access	ARCHER-91314	When Offline Access is upgraded, in order for the offline sync to be successful, disable the Offline Access checkbox for the instance in the Archer Control Panel, save the changes, and then enable the Offline Access checkbox for the same instance.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.

Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Questionnaires	CE-118071	In a fresh version 6.9.3.1 environment, creating back-office configurations (Applications, Questionnaires) displays blank pages.
React	ARCHER-81851	In Google Chrome, grid tool tips can overlap the header when scrolling.
React	ARCHER-87807	The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.
React Common Component(s)	ARCHER-96544	In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. **Workaround**: After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.

Services	ARCHER-115309	Missing URL ACL's for core service and ops risk service.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive. **Workaround**: Right-click inside the text area, then click Paste.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. **Workaround:** Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

Fixed Issues in Release 6.9.3 Hotfix 3

This section is a list of issues fixed in the current release.

This release is currently only available for SaaS/Hosted environments.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Description
Application Builder	CE-117959	The actions associated with Data-Driven Event rules are not hyperlinked.
Application Builder	CE-117960	In a Related Records field, when users add filters in the Record Lookup Configuration, the Values List does not populate when selecting filter values.
Application Builder	CE-117963	In Application Builder, the Help Text field for layout objects limits the number of characters to 2000.
Application Builder	CE-118040	When any of the field's configuration parameters are changed, "No Selection" is removed from the values-list field as a selectable value.
Application Builder	CE-118043	In Application Builder, if the Advanced Operator Logic includes lowercase characters, users cannot save the content.
Application Builder	CE-118073	Saving existing Inherited Record Permission fields through the new Back Office removes the inheritance.
Application Builder	CE-118097	Users cannot set the following options on Record Permissions or User/Groups fields: Default, Show Users, and Cascade.
Calculations	CE-117970	The Formula Builder does not highlight parenthesis properly.
Data Driven Events	CE-118084	In Back Office, certain ACL DDE's do not display properly.
Data Feeds	CE-117907	Manage Data Feeds listing page columns are not resizable.
Mail Merge	CE-117941	When the text field on a record page is blank, the mail merge export fails.
Notifications	CE-117918	The Group by Column header applied to the Application Notification page.
Queuing Service	CE-117824	The Queueing service periodically crashes in Hosted/SaaS environments and throws System.Data.SqlClient.SqlException errors.
Workspaces, Dashboards and iViews	CE-117912	When users click QuickLinks to the Data Import page, the "Get Silverlight" message appears.

Known Issues in Release 6.9.3 Hotfix 3

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

This release is currently only available for SaaS/Hosted environments.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control, UI	CE-117921	On the Security Parameters page, the Days Disallowed field does not load properly when clicked.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Appearance, Application Builder, Record Page	CE-117973	Any Text Box fields that include HTML code creates additional borders around Record pages if Inline Styles are not used.
Application Builder	ARCHER-102070	When the Available Reference in a Cross-Reference field is set to the Contacts application, if users select a value for the Name field in the Record Lookup Configuration filter, they receive an error.
Application Builder	ARCHER-110200	The Archer Online Documentation incorrectly states the total number of numeric characters that Numeric fields support in the topic "Adding Numeric Fields." As of Archer 6.9.2, Numeric fields support a total of 15 numeric characters.
Application Builder	ARCHER-112412	In all Rich Text Editors in Back Office, the user cannot currently create a link in the editor that opens in a new window. The end user clicking the link can always just right click on the link and open it in a new window or tab via their normal browser functionality.
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.)
Application Builder	ARCHER-115895	In Application Builder, when users add new values to a Values List through the associated Values List field, users have to reload the Values List field to view the new values.
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119143	In Advanced Workflow, users cannot add new signatures or edit existing signatures.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119495	Users cannot open the Bulk Update Job Status window from the AWF Designer.
Application Builder	ARCHER-119542	The DDE rule condition applies the same filter as the filter in the Designer tab. **Workaround:** To see the full list of fields, reset the filter in the Designer tab.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder	CE-117962	In Application Builder, the field name dropdown in the Rules section does not resize for long names.
Application Builder	CE-117965	Panel Text for section is no longer configurable after upgrade. In Application Builder, the panel text for section headers is not displayed.
Application Builder	CE-117977	Performance is slow in certain parts of the new Back Office pages.
Application Builder	CE-117986	When creating new Values List fields, the fields list duplicates of Global Values Lists.

Application Builder	CE-118058	If the Key Field changes in an application that a Cross-Reference field references, the Cross-Reference field does not display the Key Field.
Application Builder, Questionnaires	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. **Workaround:** Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Application Builder, Record Page	CE-118074	Performance is slow in certain parts of the new Back Office pages.
Application Builder, Licensing	CE-117923	If the Archer Instance does not have a license to the Question Library, users cannot access the Application Details page.
Attachments	CE-118072	The maximum file size set in Attachment fields incorrectly display the allowed file size.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. **Workaround:** Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Caching, Packaging	ARCHER-112956	Job Engine not running job when redis cache is enabled.
Calculated Cross References	CE-118080	Users cannot change the name of Calculated Cross-Reference fields.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. **Workaround:** When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tbllVUserContent'
Data Feeds	CE-117909	When users open existing Data Feeds, the Data Feed header briefly displays the phrase Add New.
Data Feeds	CE-117925	Clicking on the Save and Close button from any Data Feed page returns users to the Archer home page instead of the Data Feed Listing page.
Data Feeds	CE-117950	For flat applications, the data feed listing page now shows the application name instead of the level of the target application.
Data Feeds	CE-117991	Performance is slow in certain parts of the new Back Office pages.
Data Feeds	CE-117997	Data feeds with source filters on the child level fail validation during the data feed runs.
Data Feeds	CE-118008	File paths in data feeds do not validate correctly with the { } characters in the file name.
Data Feeds	CE-118036	File Transport Data Feeds that include wildcard * characters in file paths do not save.
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.

Data Publications	ARCHER-87767	In the Data Publication UI, users can select and delete multiple job history rows together, using a master check box. However, if a filter has been applied to the list of job executions, users cannot select or delete multiple job executions at once.
Data Publications	ARCHER-88621	In the Data Publication UI, users can select and delete multiple job history rows together, using the select all master check box. However, if a filter has been applied to the list of job executions and users uncheck the select all check box, the job history page disappears. **Workaround**: Apply the filters before using the select all check box. Alternatively, users can individually select the rows in the grid and delete them, rather than using the select all check box.
Database, Install/Upgrade	CE-117929	During the upgrade to Archer 6.9.3, the the Framework Installation Log reports the following error, which occurs if the Role with id=2, typically the Default Administrator role, was deleted: Cannot insert the value NULL into column 'access_role_id', table 'dbo.tblXPagesRoles'; column does not allow nulls **Workaround:** For more information and for the script to create a temporary role, contact Archer support.
Documentation	ARCHER-119499	The translated 6.9.3 Archer Control Panel help displays the incorrect Archer version number in both the Support and Services and the Product Information dropdowns.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization	ARCHER-119725	Report filters do not always display translated field names. This issue was reported earlier as ARCHER-82525 and has returned.
Globalization and Localization, Print and	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The online help on some Back Office pages do not load their respective Online Help pages, but they load the Online Help home page. **Workaround:** Users can search for the relevant content from the Online Help home page.
Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns. The correct topics can be found by searching in the Archer Online Documentation.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Install/Upgrade	CE-117804	When users upgrade Archer, the confirmation popup for the Archer Instance database upgrade shows an incorrect build number.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.

Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Notifications	CE-117869	Reminder Notifications are not triggered at the configured time and date.
Notifications	CE-117906	Extra spaces cannot be added at the end of a formula.
Notifications	CE-118081	When saving Scheduled Report Notifications with the notification time set, the time changes.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Access	ARCHER-91314	When Offline Access is upgraded, in order for the offline sync to be successful, disable the Offline Access checkbox for the instance in the Archer Control Panel, save the changes, and then enable the Offline Access checkbox for the same instance.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Questionnaires	CE-117982	When users open certain Questionnaires, they receive an error.
Questionnaires	CE-117995	Performance is slow in certain parts of the new Back Office pages.
React	ARCHER-81851	In Google Chrome, grid tool tips can overlap the header when scrolling.
React	ARCHER-87807	The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.
React Common Component(s)	ARCHER-101438	When the Access Roles listing page loads, the Records Found message is displayed partially outside of the section, instead of completely within the section. The Manage Global Print and Export Settings page performs a similar behavior is when users add new templates.

React Common Component(s)	ARCHER-96544	In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page	CE-117964	Records do not display the help text configured in Application Builder for different sections on Layouts.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Reports, UI	CE-117958	Certain labels in Back Office pages display incorrectly.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces,	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Services	ARCHER-115309	Missing URL ACL's for core service and ops risk service.
Solutions, User Admin and Preferences,	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
Training and Awareness	CE-117969	In Announcements, users cannot change the date format.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
UI	CE-117935	In browsers except for IE11, links to Windows file system paths in External Links fields do not open when clicked.
UI	CE-118057	Performance is slow in certain parts of the new Back Office pages.
UI	CE-118068	In Back Office pages, the Actions column occupies extra space on the grid.
UI	CE-118075	Administration pages do not consistently display users' full middle names.
UI; Workspaces, Dashboards and iViews	CE-117994	When users try to edit properties for iViews in Dashboards, the iView window collapses and users cannot make any further changes.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive. **Workaround**: Right-click inside the text area, then click Paste.

Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. **Workaround:** Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.
Workspaces, Dashboards and iViews	CE-117933	When users click the close button on the iViews detail page, the page goes blank.
Workspaces, Dashboards and iViews	CE-5463	Users cannot clear the Primary Graphic when modifying a Global Search iView.

Fixed Issues in Release 6.9.3 Hotfix 2

This section is a list of issues fixed in the current release.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Description
ACP, Install/Upgrade, Job Framework, Jobs	CE-117954	Upgrading additional instances that use the ACP from Archer versions prior to 6.9.3 causes the Job Engine to stop processing jobs.
Application Builder, Licensing	CE-118042	In a Archer instance that does not include a Question Library application license, clicking on an application to go to the application details page will not load.
Data Feeds	CE-117997	Data feeds with source filters on the child level fail validation during the data feed runs.
Notifications	CE-118006	Special characters (accented characters) in the Application Notification body message are converted to non-XML parsable characters, which results in an error.
Workspaces, Dashboards and iViews	CE-118019	When users click the close button on the iViews detail page, the page goes blank.

Known Issues in Release 6.9.3 Hotfix 2

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-102070	When the Available Reference in a Cross-Reference field is set to the Contacts application, if users select a value for the Name field in the Record Lookup Configuration filter, they receive an error. **Workaround:** Select any of the other Name fields in the Record Lookup Configuration filters: -Name (First) -Name (Full) -Name (Last) -Name (Middle)
Application Builder	ARCHER-112412	In all Rich Text Editors in Back Office, the user cannot currently create a link in the editor that opens in a new window. The end user clicking the link can always just right click on the link and open it in a new window or tab via their normal browser functionality.
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.)
Application Builder	ARCHER-115895	In Application Builder, when users add new values to a Values List through the associated Values List field, users have to reload the Values List field to view the new values.
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119143	In Advanced Workflow, users cannot add new signatures or edit existing signatures.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119495	Users cannot open the Bulk Update Job Status window from the AWF Designer. **Workaround:** In the user profile menu, click Bulk Action History to view the Bulk Job Stats.
Application Builder	ARCHER-119542	The DDE rule condition applies the same filter as the filter in the Designer tab. **Workaround:** To see the full list of fields, reset the filter in the Designer tab.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.

Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. **Workaround:** Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Database, Install/Upgrade	CE-117929	During the upgrade to Archer 6.9.3, the the Framework Installation Log reports the following error, which occurs if the Role with id=2, typically
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. **Workaround:** When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tbllVUserContent'
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. **Workaround**: Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Data Publications	ARCHER-87767	In the Data Publication UI, users can select and delete multiple job history rows together, using a master check box. However, if a filter has been applied to the list of job executions, users cannot select or delete multiple job executions at once.
Data Publications	ARCHER-88621	In the Data Publication UI, users can select and delete multiple job history rows together, using the select all master check box. However, if a filter has been applied to the list of job executions and users uncheck the select all check box, the job history page disappears. **Workaround**: Apply the filters before using the select all check box. Alternatively, users can individually select the rows in the grid and delete them, rather than using the select all check box.
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Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.

Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. **Workaround**: After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Services	ARCHER-115309	Missing URL ACL's for core service and ops risk service.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. **Workaround:** Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.
Workspaces, Dashboards and iViews	CE-5463	Users cannot clear the Primary Graphic when modifying a Global Search iView.

Fixed Issues in Release 6.9.3 Hotfix 1

This section is a list of issues fixed in the current release.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Description
Application Builder	ARCHER-107863	Filtering by module type on the last page of results of the Application Builder Listing Page displays an empty results page.
Application Builder	ARCHER-117634	When users configure CAST field configuration rules and attempt to save incomplete rules, users do not receive a warning message.
Application Builder	ARCHER-118150	When users change a Cross-Reference field type to any other field type, the Associated Level field continues to display in the field creation pop-up. **Workaround:** Close and reopen the field creation pop-up and select a new field type.
Application Builder	ARCHER-119102	If users collapse the Properties panel in the Designer tab without saving changes, the changes may be lost. **Workaround:** To avoid the risk of losing changes, before collapsing the Properties panel, save the changes within the panel.
Application Builder	ARCHER-119103	If users navigate away from the Properties panel in the Designer tab without saving changes, this may result in unpredictable behavior. **Workaround:** To avoid the risk of losing changes, before navigating away from the Properties panel, save the changes within the panel.
Application Builder	ARCHER-119425	Leading spaces of Module names are not displayed in the Applications listing page.
Application Builder	ARCHER-119470	The Structure grid of Application Properties does not display the leading spaces in Level names.
Application Builder	ARCHER-119489	User/Groups changes related to Private access for Cross-Reference fields will be lost if users update the Display Control properties or mark the field as Calculated, before saving the User/Groups changes. **Workaround:** Before updating the Display Control properties further or marking the field as a Calculated field, save any changes to the User/Groups selection related to Private access.
Application Builder	ARCHER-119492	In the Advanced Workflow Rule Design criteria page, the Field Value Match operator appears, which is irrelevant to filtering.
Application Builder	ARCHER-119500	Adding new applications from the App Builder Header Navigation is not possible for Leveled and Locked applications.
Application Builder	ARCHER-119508	Users who are not System Administrators cannot create new fields in Sub-Forms or Questionnaires. **Workaround:** -Questionnaires: General Users with CRUD access can create fields if the users are Configuration Administrations of those Questionnaires. -Sub-Forms: General Users with CRUD access can create fields if the users are Content Administrators of Applications that the Sub-Forms reference.
Application Builder	ARCHER-119558	The Edit Layout button in Advanced Workflow is visible but users cannot edit layouts from within AWF. **Workaround:** Use the Layouts menu in Application Builder to edit the layouts.
Application Builder	ARCHER-119597	Bulk create action will fail if there is no referenced field selected for bulk create configuration on cross reference. **Workaround:** User must select at least 1 referenced field in scenario of bulk create from search results option is selected for cross reference.
Application Builder	ARCHER-119741	When users save the objects on the Answers Values Sub-Form layout, the layout objects are not saved.
Application Builder, Data Feeds, UI	CE-117910	In Archer 6.9.3, new Admin pages display plus signs (+++) and "cmmn:" before and after column and field names.

Application Builder, Offline Access	ARCHER-119744	Certain screens in Application Builder do not have translated field labels.
Humana	CE-117871	Horizontal spacing is being removed from notifications.
Notifications	ARCHER-116640	In Notifications, if the Subject content includes field names containing the : character, users receive a validation error.
Notifications	CE-9853	When users save React Notification pages, the HTML/CSS table border selectors are lost.
Record Page	CE-117830	Record Creator Field Blank after Copying Record
Services, Workflow (AWF)	CE-117859	After rebooting the Advanced Workflow Server, the Advanced Workflow, Core and Ops Risk services do not start in the correct order.

Known Issues in Release 6.9.3 Hotfix 1

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-102070	When the Available Reference in a Cross-Reference field is set to the Contacts application, if users select a value for the Name field in the Record Lookup Configuration filter, they receive an error. **Workaround:** Select any of the other Name fields in the Record Lookup Configuration filters: -Name (First) -Name (Full) -Name (Last) -Name (Middle)
Application Builder	ARCHER-112412	In all Rich Text Editors in Back Office, the user cannot currently create a link in the editor that opens in a new window. The end user clicking the link can always just right click on the link and open it in a new window or tab via their normal browser functionality.
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.)
Application Builder	ARCHER-115895	In Application Builder, when users add new values to a Values List through the associated Values List field, users have to reload the Values List field to view the new values.
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119143	In Advanced Workflow, users cannot add new signatures or edit existing signatures.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119495	Users cannot open the Bulk Update Job Status window from the AWF Designer. **Workaround:** In the user profile menu, click Bulk Action History to view the Bulk Job Stats.
Application Builder	ARCHER-119542	The DDE rule condition applies the same filter as the filter in the Designer tab. **Workaround:** To see the full list of fields, reset the filter in the Designer tab.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.

Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. **Workaround:** Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Database, Install/Upgrade	CE-117929	During the upgrade to Archer 6.9.3, the the Framework Installation Log reports the following error, which occurs if the Role with id=2, typically the Default Administrator role, was deleted:
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. **Workaround:** When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tbllVUserContent'
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. **Workaround**: Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Data Publications	ARCHER-87767	In the Data Publication UI, users can select and delete multiple job history rows together, using a master check box. However, if a filter has been applied to the list of job executions, users cannot select or delete multiple job executions at once.
Data Publications	ARCHER-88621	In the Data Publication UI, users can select and delete multiple job history rows together, using the select all master check box. However, if a filter has been applied to the list of job executions and users uncheck the select all check box, the job history page disappears. **Workaround**: Apply the filters before using the select all check box. Alternatively, users can individually select the rows in the grid and delete them, rather than using the select all check box.
Documentation	ARCHER-119499	The translated 6.9.3 Archer Control Panel help displays the incorrect Archer version number in both the Support and Services and the Product Information dropdowns.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.

Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization	ARCHER-119725	Report filters do not always display translated field names. This issue was reported earlier as ARCHER-82525 and has returned.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale
Globalization and Localization, Search and	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users,
Help System	ARCHER-102505	The online help on some Back Office pages do not load their respective Online Help pages, but they load the Online Help home page. **Workaround:** Users can search for the relevant content from the Online Help home page.
Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns. The correct topics can be found by searching in the Archer Online Documentation.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads. **Workaround:** Copy an existing letterhead and make the desired changes on it.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Access	ARCHER-91314	When Offline Access is upgraded, in order for the offline sync to be successful, disable the Offline Access checkbox for the instance in the Archer Control Panel, save the changes, and then enable the Offline Access checkbox for the same instance.

Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Print and Export, Search and Search	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
React	ARCHER-81851	In Google Chrome, grid tool tips can overlap the header when scrolling.
React	ARCHER-87807	The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.
React Common Component(s)	ARCHER-96544	In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.

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Workspaces, Dashboards and iViews	CE-5463	Users cannot clear the Primary Graphic when modifying a Global Search iView.

Fixed Issues in Release 6.9.3

This section is a cumulative list of issues that have been fixed since the last non-patch or service pack release, Archer 6.9.2.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Fix Version	Description
Access Control	ARCHER-103869	6.9.2	If a group contains a large number of users, the Manage Groups page becomes unresponsive.
Access Control	ARCHER-111317	6.9.2.1	Access Control Administrators cannot add permissions to any access roles.
Access Control	ARCHER-111568	6.9.2.1	Access Control Administrators have permissions to assign System Administrator roles to any group.
Access Control	ARCHER-113183	6.9.2.1	When users set a date in the Date Disallowed section of Security Parameters, the displayed date is one day prior to the selected date.
Access Control	CE-9708	6.9.2.2	When users open the Manage Group page of any specific group, the group members are not listed in alphabetical order.
Access Control, Access Control: LDAP	CE-9770	6.9.2.2	Users can assign groups created using LDAP to Archer users through the Manage Users page.
Access Control, Navigation, Performance	ARCHER-99608	6.9.2.1	When Archer contains a large number of users, the Manage Users page does not always function as expected.
Access Control, Reports	ARCHER-109740	6.9.2.1	When users open the ellipses (More Options) menu on a report, the Print option does not display.
Access Control: Access Roles	ARCHER-111327	6.9.2.1	The dashboard selector does not show an error message or a required field icon on the Access Manager Role page.
Access Control: LDAP	ARCHER-114229	6.9.2.1	Users cannot set a User or Group Filter value over 256 characters in an LDAP Configuration.
Access Control: Reports	ARCHER-106132	6.9.2.1	The Access Control Reports allow users to select more than one user or group from the multiple value selector without a warning that only one selection is allowed.
Access Control: Reports	CE-9635	6.9.2.2	When email addresses are added to user contact information, if a default email address is not set already, the DB does not recognize existing email addresses as the default email address for the user.
ACR	ARCHER-109578	6.9.2	The CreateRecord WebAPI (SOAP) does not output the correct value for seconds in the date field.
Admin Dashboard, Data Feeds, Reports	CE-9754	6.9.2.2	The Admin Dashboard reports incorrectly display the values of DFChildFailure and DFChildUpdates.
API (Web, Rest, other), Web API suite	ARCHER-112931	6.9.2.1	ExecuteSearch and SearchRecordsByReport methods do not include User's middlename attribute in the API response.
Appearance	CE-9494	6.9.2.2	The Advanced section in the Table Properties on text area fields spells "Color" as both "Color" and "Colour."
Application Builder	ARCHER-107291	6.9.2.1	The last updated time on Global Values Lists are incorrect.
Application Builder	ARCHER-109360	6.9.2.1	When users populate the required Target field in the Findings application and save the application, a warning message is displayed that says the Target field is required.
Application Builder	ARCHER-110200	6.9.3	The Archer Online Documentation incorrectly states the total number of numeric characters that Numeric fields support in the topic "Adding Numeric Fields." As of Archer 6.9.2, Numeric fields support a total of 15 numeric characters.
Application Builder	CE-9498	6.9.2.2	When XML files are imported as Values List into Archer, and the Values List field is set to a custom sort order, the file is not imported with the correct sort order.
Application Builder	CE-9538	6.9.2.2	When users delete a module data level, the module layout does not load.
Application Builder, Data Driven Events	CE-9571	6.9.2.2	When applications are copied, the values of rules with Values Lists that are in Record Permission fields are removed.
Application Builder, Performance, Reports	CE-9850	6.9.2.1.4	After the upgrade to Archer 6.9.2.1.3, users experience a significant impact to performance in both the SaaS and Hosted environments.

Attachments, Section 508	CE-9788	6.9.2.2	When users upload a file and try to remove that file, JAWS announces the Remove button, but does not announce the selected file name.
Authentication, Navigation	CE-9703	6.9.2.2	In Google Chrome with Windows Authentication, when users paste a URL into Microsoft Word that copied using the Share button on an Archer record, the URL navigates users to the Archer Dashboard instead of to the record.
Charts and Graphs, Export	CE-117852	6.9.2.2	Users cannot export charts or dashboards that include charts.
Charts and Graphs, Reports	CE-9727	6.9.2.2	Statistical Reports configured with two Group By functions do not function properly.
Config Service Client, Job Framework	ARCHER-104072	6.9.2.1	At the end of a jobs lifecycle, the job attempts to incorrectly open a port.
Content Save and Delete	ARCHER-107296	6.9.2.1	Users cannot create new records in the Business Processes application.
Data Feeds	ARCHER-25223, ARCHER-57991	6.9.2	Key fields containing ampersands do not update when Archer Web Services Transporter data feeds run.
Data Feeds	ARCHER-47556, ARCHER-60308	6.9.2	Cross-reference links do not appear on the content from a feed when there is an ampersand in the key field value.
Data Feeds, Database, Job Framework, Jobs, Performance	ARCHER-107290	6.9.2.1.2	When a large number of errors occur during a data feed run, the SystemCleanupJob cannot clean the data feed history.
Data Import	ARCHER-107614	6.9.2.1	Users cannot cancel Data Import jobs using the Cancel Job button.
Data Import	ARCHER-112728	6.9.2.1	Warning message prevents importing into a sub-form if a cross reference field is required on the module and isn't mapped.
Data Import	CE-9609	6.9.2.2	When data is imported into sub-forms and the first value after the parent key field Is empty, the sub-form is not created.
Data Import, Performance	ARCHER-111660	6.9.2.1	Data import performance is inconsistent between different imports.
Database, Data Feeds, Job Framework, Jobs, Performance	CE-9714	6.9.2.2	When a large number or errors occur during data feed runs, the SystemCleanupJob cannot clean the data feed history.
Database, Jobs	ARCHER-104626	6.9.2.1	When field history records with large batch sizes are deleted, database timeouts may occur, after which Archer attempts to delete the records again.
Database, Jobs, Performance	CE-9259	6.9.2.2	Improve performance and prevent transaction lock escalation on heavier work loads.
Database, Jobs, Performance	CE-9384	6.9.2.2	Job failures of the SystemCleanup job run cause DB growth.
Database, Performance	ARCHER-111970	6.9.2.1	Users see intermittent slow performance in data feeds.
Database, Performance	ARCHER-116092	6.9.2.1.2	When filtering Values Lists in large data sets using Does Not Equal, the search performance is periodically slow.
Database, Performance	CE-9465	6.9.2.2	When filtering Values Lists in large data sets using Does Not Equal, the search performance is periodically slow.
Documentation	ARCHER-102201	6.9.2	In the Archer Online Documentation, the topic "Secure Deployment and Usage Settings" does not include the section "Access-Control-Allow-Origin Header." **Workaround:** See the same topic in the English language deliverable of the Archer 6.9.1 Security Configuration Guide for the section "Access-Control-Allow-Origin Header."
Documentation	ARCHER-40769	6.9.3	When users run a search with History Log fields, the Bulk Update and Delete options are missing from the search result page.
Documentation	ARCHER-48940	6.9.2	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.

Documentation	ARCHER-99665	6.9.2	The following Archer 6.9 SP1 documentation is only available in English: - In the Enterprise and Operational Risk Management solution area overview, the documentation now includes the correct prerequisites for the Archer Top-Down Risk Assessment and Archer Operational Risk Management use cases. - "Deleting Fields" in the Archer Online Documentation clarifies that deleting fields in active AWF jobs can cause the jobs to enter into an error state. - In the Archer Online Documentation, math functions that previously said TRUNC now say TRUC. - The "Secure Deployment and Usage Settings" topic in the Archer Security Configuration Guide includes the section "Access-Control-Allow-Origin Header."
Documentation	ARCHER-110275	6.9.3	The following RSA Archer 6.9 SP2 documentation is only available in English: - "User Accounts" in the Archer Online Documentation clarifies that: users cannot log into Archer with a default services account and that associating a data feed Service Account to each feed clarifies the specific feed that made updates. - "Understanding System Administrator and Default Services Account Passwords" in the Archer Online Documentation clarifies that password expiration settings are not enforced for the SysAdmin Account and the Services Account. - "Preparing Archer for Installation" in the Archer Platform Installation Guide recommends that IT Administrators ensure their system meets requirements detailed in the Archer Qualified and Supported Environments available on RSA Link. - "Changing SysAdmin and Services Account Passwords" in both the Archer Control Panel Help and the Archer 6.9 SP2 Security Configuration Guide clarify that password expiration settings are not enforced for the SysAdmin Account and the Services Account. - The Archer 6.9 SP2 Installation and Upgrade Guide and Archer 6.6 & Later Planning Guide includes the following supported version updates: Windows Server 2016 or 2019, (IIS) 10, Redis 6.0, and SQL Server 2017 (64 bit), 2017 for Linux (Ubuntu), or 2019 (64 bit). - The Archer 6.9 SP2 Installation and Upgrade Guide removed the following topic: "Appendix G - Reconciling Advanced Workflow Apply Conditional Layout Action Changes." The Upgrade Installation checklist in Appendix D was updated to reflect this change. - The Archer 6.9 SP2 Installation and Upgrade Guide lists updated requirements as detailed in the Archer Qualified and Supported Environments available on RSA Link. - The "Advanced Workflow" section in the topic "Operation Risk Management Design" was updated to reflect the current workflow of self-assessments. - The "Loss Event Management" use case section in Enterprise & Operational Risk Management was updated to reflect the current changes of the Impact Distribution for the Loss Event feature.
Elasticsearch, Install/Upgrade	ARCHER-110183	6.9.2.1	When the ElasticSearch index rebuild processes PDF attachments, the rebuild does not complete successfully.
Export	CE-5684	6.9.2.2	The export component displays angle brackets (<, >) as HTML encoded in all file formats.
Export	CE-9616	6.9.2.2	Users can see encoded values instead of "<" and ">" symbols in the exported file.
Export, Global Print and Export, Reports	ARCHER-111875	6.9.2.1	If users add MS Word templates to Archer and export reports to PDF, they receive an error and the export is unsuccessful.
Export, Workspaces, Dashboards and iViews	CE-9625	6.9.2.2	Dashboard with empty iView charts fail to export.
Global Print and Export	ARCHER-114018	6.9.2.1	The record page and mail merge exports fail.
Global Print and Export, Globalization and Localization	ARCHER-107632	6.9.2.1	When users set to locales other than English export reports and hover over the Close icon on the Export dialogue box, the Close icon text is not translated.
Globalization and Localization	ARCHER-116479	6.9.2.1.2	The File Creation Restriction option changes after running the Archer installer.
Globalization and Localization	ARCHER-116677	6.9.2.1.2	The default time zone changes after running the Archer installer.

Globalization and Localization	CE-9502	6.9.2.2	On the Archer home page, when non-English locale users click Edit on a dashboard, the Cancel and Save buttons are not translated.
Globalization and Localization	CE-9549	6.9.2.2	The default time zone changes after running the Archer installer.
Globalization and Localization, Inline Edit	ARCHER-110356	6.9.2.1	If a module includes a Text Area field with Inline Edit, the name of the Inline Editor in search results, for a Spanish locale user, is not translated.
Globalization and Localization, UI	CE-9673	6.9.2.2	The Administration menu does not properly display accented characters for French locale users.
Globalization and Localization, User Profile	ARCHER-113160	6.9.2.1	The Archer Time Zone settings displays the incorrect time zone for Moscow.
HTML Sanitizer, Notifications	CE-9493	6.9.2.1.4	When users save Notification Templates, CSS color statements are normalized to rgba() format.
HTML Sanitizer, Notifications	CE-9831	6.9.2.2	When users save Notification Templates, CSS color statements are normalized to rgba() format.
Install/Upgrade	ARCHER-114937	6.9.2.1.2	The Archer installer does not remove the ArcherAssemblies symbolic link during upgrade if the Advanced Workflow Service is not installed.
Install/Upgrade	ARCHER-115804, CE-9521	6.9.2.1.2	When users upgrade to Archer 6.9 SP2, they receive a database collation conflict error.
Install/Upgrade	ARCHER-115846	6.9.2.1	
Install/Upgrade	CE-9558	6.9.2.2	The File Creation Restriction option changes after running the Archer installer.
Install/Upgrade	CE-9757	6.9.2.2	The Archer installer does not remove the ArcherAssemblies symbolic link during upgrade if the Advanced Workflow Service is not installed.
Keyboard Navigation, Workspaces, Dashboards and iViews	CE-9551	6.9.2.2	Navigating the "Workspace Options Menu" option using keyboard breaks the selection in "Workspace Options Menu."
Licensing, Questionnaires	ARCHER-105892	6.9.2.1	When users refresh the Archer license key, the status of all user created modules changes.
Mail Merge	ARCHER-105494	6.9.2.1	The Table of Contents links in exported Mail Merge documents do not function properly.
Notifications	ARCHER-104066	6.9.2.1	Scheduled Report Distributions that are scheduled to be sent out monthly are sent out twice a month.
Notifications	ARCHER-116089	6.9.2.1.2	When Admin Notifications are modified, users do not receive notifications.
Notifications	ARCHER-116097	6.9.2.1.2	Text fields are unavailable to select as recipients in On Demand Notifications.
Notifications	CE-9612	6.9.2.2	Text fields are no longer available for recipients in On Demand Notifications.
Notifications	CE-9700	6.9.2.2	When Admin Notifications are modified, users do not receive notifications.
Notifications	CE-9877	6.9.2.2	When users schedule Scheduled Report Distributions (SRD) in July, monthly, on the first day, the SRD is scheduled weekly.
Notifications, Reports	ARCHER-106746	6.9.2.1	Users see numerous Templates are missing when attempting to filter on them.
Notifications, Workflow (AWF)	ARCHER-114918	6.9.2.1	Users cannot receive Subscription notifications when AWF content enrollment is complete.
Packaging	CE-9100	6.9.2.2	Packaging fails to carry over values list items in the correct sort order.
Packaging, Workflow (AWF)	ARCHER-109422	6.9.2.1	Users receive an error when installing packages that include AWF rules.
Questionnaires	ARCHER-110068	6.9.2.1	When Question Rules use OR or brackets in the Advanced Logic Operator, the logic fails.
Record Page	ARCHER-106296	6.9.2.1	The record page layouts include Values List columns that are not configured properly.
Record Page	ARCHER-110064	6.9.2.1	In Edit mode, when users edit Text Area fields, long phrases are split into two instead of wrapping properly and moving to the next line.
Record Page	ARCHER-114596	6.9.2.1	Users can see Values list values layout positioning scrambled on layout.
Record Page	ARCHER-116250	6.9.2.1.2	Hyperlinks for files and FTP links in Text Fields do not work.
Record Page	CE-5233	6.9.2.2	In Google Chrome, when users press SHIFT + CTRL + ENTER to navigate links for Image, Voting, CAST, and Discussion field links on the record page, the key combination does not work.
Record Page	CE-9623	6.9.2.2	Values List Supporting Information Functionality does not work correctly when the values pop up option is used.
Record Page	CE-9637	6.9.2.2	Hyperlinks for files and FTP links in Text Fields do not work.
Record Page, Section 508	CE-9629	6.9.2.2	Focus is not retained when you close the lookup pop up for cross reference field.
Record Page, UI	ARCHER-107513	6.9.2.1	The Cross-Reference record lookup window is small and resizable, and does not display the content properly.

Record Page, Web Browser	ARCHER-116566	6.9.2.2	In Google Chrome, when users press SHIFT + CTRL + ENTER to navigate links for Attachment fields, the key combination does not work.
Record Page, Web Browser	ARCHER-116567	6.9.2.2	In Google Chrome, users press SHIFT + CTRL + ENTER to navigate links for Cross-Reference fields on the record page, the key combination does not work.
Reports	ARCHER-105809	6.9.2.1	When users run record or report searches using both the Equals and Does not Equal filters together, the search results return incorrect results.
Reports	ARCHER-110597	6.9.2.1	After users upgrade Archer to version 6.9 SP1, users cannot modify statistical reports.
Reports	CE-9463	6.9.2.2	Statistical reports that use Values List containing "<" or ">" characters display empty charts.
Reports	CE-9660	6.9.2.2	When users export Statistical reports that use Date values, the report provides incorrect values in all export formats.
Reports	CE-9789	6.9.2.2	Users receive unexpected error in Statistics Reports when Grouping by Department.
Reports, Search and Search Results	CE-9506	6.9.2.2	User receive an unexpected error when attempting to create a Statistics Report.
Rest API Suite	CE-9678	6.9.2.2	Even though users have Configuration Administrator access, the users cannot pull metadata of private fields using the API.
SAML, Training and Awareness	ARCHER-109435	6.9.2.1	When users log into Archer using SAML, users cannot view Quizzes in Training and Awareness Campaigns even with the Force Acceptance skip setting configured.
Search and Search Results	ARCHER-104004	6.9.2.1	When users search for records using the Advanced Search filter that includes logical operators such as (&, <, etc.)., no results are returned.
Search and Search Results	ARCHER-109855	6.9.2.1	When users click the number to go to the next page on an application's Search Results page, the sorting order of displayed fields is incorrect.
Security	ARCHER-111634	6.9.2	Black Duck Discovered: underscore.js in Meridionalis is vulnerable to CVE-2021-23358.
Task-driven landing screen	ARCHER-106512	6.9.2.1	The Tasks widget on the Archer landing page incorrectly shows due dates as one day earlier than the actual due dates of tasks.
UI	CE-9427	6.9.2.2	When users select a specific cross-reference field in the Manage Columns option, the Refine by pane displays field values incorrectly.
Web Browser	CE-9659	6.9.2.2	In Google Chrome, when users press CTRL + SHIFT + ENTER, the Edit link does not work.
Workflow (AWF)	ARCHER-109795	6.9.2.1	Users cannot enroll records into Advanced Workflow.
Workflow (AWF)	ARCHER-112370	6.9.2.1	The AWF cleanup workflow job does not delete the AWF jobs.
Workspaces, Dashboards and iViews	ARCHER-108328	6.9.2.1	Changing the iView properties using a non-English locale user does not properly translate iView links on dashboard pages.
Workspaces, Dashboards and iViews	ARCHER-108776	6.9.2.1	When users hover over iView names on the Global iViews page, the page displays the incorrect ID.
Workspaces, Dashboards and iViews	ARCHER-116110	6.9.2.1.2	Dashboard names display "<" and ">" characters as ">".
Workspaces, Dashboards and iViews	CE-9456	6.9.2.2	When dashboard names include apostrophes, the dashboard does not load.
Workspaces, Dashboards and iViews	CE-9500	6.9.2.2	When users configure a Quick Link iView with a Primary Graphic, users cannot remove that graphic.
Workspaces, Dashboards and iViews	CE-9627	6.9.2.2	Dashboards do not load from the Workspace and Navigation Menu.
Workspaces, Dashboards and iViews	CE-9653	6.9.2.2	Global iViews display < and > when the iView name uses the < and > characters.
Workspaces, Dashboards and iViews	CE-9657	6.9.2.2	When users navigate to Dashboards using Quick Links, the Workspace share and options menu do not open.
Workspaces, Dashboards and iViews	CE-9764	6.9.2.2	Dashboard names display "<" and ">" characters as ">".

Known Issues in Release 6.9.3

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-102070	When the Available Reference in a Cross-Reference field is set to the Contacts application, if users select a value for the Name field in the Record Lookup Configuration filter, they receive an error. **Workaround:** Select any of the other Name fields in the Record Lookup Configuration filters: -Name (First) -Name (Full) -Name (Last) -Name (Middle)
Application Builder	ARCHER-107863	Filtering by module type on the last page of results of the Application Builder Listing Page displays an empty results page.
Application Builder	ARCHER-112412	In all Rich Text Editors in Back Office, the user cannot currently create a link in the editor that opens in a new window. The end user clicking the link can always just right click on the link and open it in a new window or tab via their normal browser functionality.
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.)
Application Builder	ARCHER-115895	In Application Builder, when users add new values to a Values List through the associated Values List field, users have to reload the Values List field to view the new values.
Application Builder	ARCHER-117634	When users configure CAST field configuration rules and attempt to save incomplete rules, users do not receive a warning message.
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-118150	When users change a Cross-Reference field type to any other field type, the Associated Level field continues to display in the field creation pop-up. **Workaround**: Close and reopen the field creation pop-up and select a new field type.
Application Builder	ARCHER-119102	If users collapse the Properties panel in the Designer tab without saving changes, the changes may be lost. **Workaround:** To avoid the risk of losing changes, before collapsing the Properties panel, save the changes within the panel.
Application Builder	ARCHER-119103	If users navigate away from the Properties panel in the Designer tab without saving changes, this may result in unpredictable behavior. **Workaround:** To avoid the risk of losing changes, before navigating away from the Properties panel, save the changes within the panel.
Application Builder	ARCHER-119143	In Advanced Workflow, users cannot add new signatures or edit existing signatures.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119425	The Applications Listing Page does not display the leading spaces in module names.
Application Builder	ARCHER-119470	The Structure grid of Application Properties does not display the leading spaces in Level names.

Application Builder	ARCHER-119489	User/Groups changes related to Private access for Cross-Reference fields will be lost if users update the Display Control properties or mark the field as Calculated, before saving the User/Groups changes. **Workaround:** Before updating the Display Control properties further or marking the field as a Calculated field, save any changes to the User/Groups selection related to Private access.
Application Builder	ARCHER-119492	Operators appear that are irrelevant to filtering within the Questionnaire Findings Generation page, including Changed, Changed To, Changed From, and Field Value Match.
Application Builder	ARCHER-119495	Users cannot open the Bulk Update Job Status window from the AWF Designer. **Workaround:** In the user profile menu, click Bulk Action History to view the Bulk Job Stats.
Application Builder	ARCHER-119500	Adding new applications from the App Builder Header Navigation is not possible for Leveled and Locked applications. **Workaround:** In the Properties tab, scroll to the Structure section and add a new level.
Application Builder	ARCHER-119508	Users who are not System Administrators cannot create new fields in Sub-Forms or Questionnaires. **Workaround:** -Questionnaires: General Users with CRUD access can create fields if the users are Configuration Administrations of those Questionnaires. -Sub-Forms: General Users with CRUD access can create fields if the users are Content Administrators of Applications that the Sub-Forms reference.
Application Builder	ARCHER-119542	The DDE rule condition applies the same filter as the filter in the Designer tab. **Workaround:** To see the full list of fields, reset the filter in the Designer tab.
Application Builder	ARCHER-119558	The Edit Layout button in Advanced Workflow is visible but users cannot edit layouts from within AWF. **Workaround:** Use the Layouts menu in Application Builder to edit the layouts.
Application Builder	ARCHER-119597	Bulk create action will fail if there is no referenced field selected for bulk create configuration on cross reference. **Workaround:** User must select at least 1 referenced field in scenario of bulk create from search results option is selected for cross reference.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-119741	When users save the objects on the Answers Values Sub-Form layout, the layout objects are not saved.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Offline Access	ARCHER-119744	Certain screens in Application Builder do not have translated field labels.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. **Workaround:** Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.

Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. **Workaround:** Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. **Workaround:** When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tbllVUserContent'
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. **Workaround**: Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Data Publications	ARCHER-87767	In the Data Publication UI, users can select and delete multiple job history rows together, using a master check box. However, if a filter has been applied to the list of job executions, users cannot select or delete multiple job executions at once.
Data Publications	ARCHER-88621	In the Data Publication UI, users can select and delete multiple job history rows together, using the select all master check box. However, if a filter has been applied to the list of job executions and users uncheck the select all check box, the job history page disappears. **Workaround**: Apply the filters before using the select all check box. Alternatively, users can individually select the rows in the grid and delete them, rather than using the select all check box.
Documentation	ARCHER-119499	The translated 6.9.3 Archer Control Panel help displays the incorrect Archer version number in both the Support and Services and the Product Information dropdowns.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization	ARCHER-119725	Report filters do not always display translated field names. This issue was reported earlier as ARCHER-82525 and has returned.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.

Help System	ARCHER-102505	The online help on some Back Office pages do not load their respective Online Help pages, but they load the Online Help home page. **Workaround:** Users can search for the relevant content from the Online Help home page.
Help System	ARCHER-75361	The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns. The correct topics can be found by searching in the Archer Online Documentation.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results,	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-116640	In Notifications, if the Subject content includes field names containing the : character, users receive a validation error.
Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Access	ARCHER-91314	When Offline Access is upgraded, in order for the offline sync to be successful, disable the Offline Access checkbox for the instance in the Archer Control Panel, save the changes, and then enable the Offline Access checkbox for the same instance.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher

Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
React	ARCHER-81851	In Google Chrome, grid tool tips can overlap the header when scrolling.
React	ARCHER-87807	The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.
React Common Component(s)	ARCHER-96544	In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. **Workaround**: After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.

Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Services	ARCHER-115309	Missing URL ACL's for core service and ops risk service.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive. **Workaround**: Right-click inside the text area, then click Paste.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page.
Workspaces, Dashboards and iViews	CE-5463	Users cannot clear the Primary Graphic when modifying a Global Search iView.