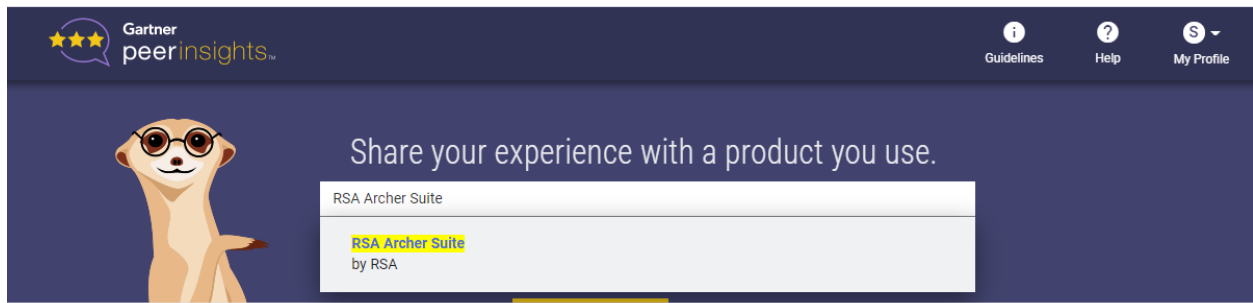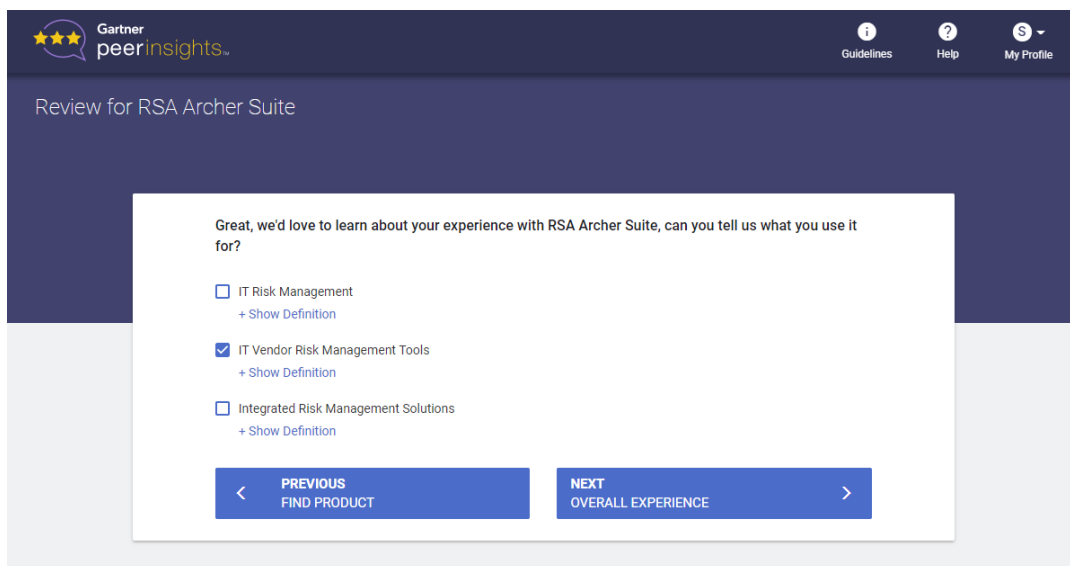# RSA

Gartner Peer Insights – IT Vendor Risk Management Tools

Step-by-step instructions on how to submit a review of RSA Archer Suite for the IT Vendor Risk Management Tools category:

1. Visit Gartner Peer Insights at: https://blogs.gartner.com/reviews-pages/revs-int-visa/

2. Log in to your existing account – or create a new account

3. In the search bar at the top of the page, enter "RSA Archer Suite" and hit Return/Enter key

4. In the dialog box, select "IT Vendor Risk Management Tools" and click "NEXT"

5. Rate your overall experience with RSA Archer for ITVRM from 1 to 5 (1=Completely Dissatisfied to 5=Completely Satisfied)

6. Provide comments on your overall experience (100 characters minimum)

7. Create a headline summary for your review (this will be the most dominant/visible portion of your review) and click "NEXT"

8. Enter your ratings for Product Features, from 1 to 5 (1=Completely Dissatisfied to 5=Completely Satisfied)
   - Overall rating of product capabilities (add comment – optional)
   - Critical Capabilities For IT Vendor Risk Management Tools

- o Vendor Assessment
- o Control assessment and monitoring
- o Vendor profile and contract management
- o Remediation management

9. Type your answers/comments for the following questions:
   - What do you like most about the product or service?
   - What do you dislike most about the product or service?

10. Rate how likely is it that you would recommend this product or service to a friend or colleague, on a scale from 0 to 10 (0=Not At All Likely to 10=Extremely Likely) and click "NEXT"

11. Select what your role is with this product or service? (select all that apply)
    - I helped select or purchase this product
    - I am on the team that set up, implemented or customized this product
    - I am the administrator
    - I am a user

12. Select ratings from 1 to 5 (1=Completely Dissatisfied to 5=Completely Satisfied) and optional comments for:
    - Overall rating of integration and deployment
    - Overall rating of service and support

13. Select how long you have used the product

14. Select how frequently you use this product

15. Indicate version number(s) currently in use in your organization (optional)

16. Comment on one piece of advice would you give other prospective customers (optional)

17. Select which country(s) your deployment took/has taken place. (Multiple countries can be searched and selected) and click "NEXT"

18. Does your company use this product or service internally? (select Yes or No)

19. Select what encouraged you to write a Peer Insights review
    - Invited by Gartner
    - Invited by vendor
    - Self-directed
    - Referred
    - Other

20. Were you offered an incentive (monetary or otherwise) for writing this review? (select Yes or No)

21. Click "Submit / Complete Review"

_____

**Please contact your account rep if you have any questions,
and to let them know when you've completed and submitted your review.
THANK YOU!**