Archer® Suite

Version 2024.03

Known Issues

Known Issues in Release 2024.03

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Reported Version	Description
Access Control	ARCHER-135350	6.8	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control	ARCHER-131163	6.9.3.3	On the Manage Users page, when Japanese locale administrators filter the Status column with multiple selections, an exception is thrown.
Access Control	ARCHER-101965	6.9.0.2	When General Users use the Advanced Search Quick Link, they receive an error.
Access Control, API (Web, Rest, other), Web API suite	ARCHER-137109	6.13, 6.13.0.1	When Advanced Workflow Actions by email is enabled, the webservice API fails to update the user information.
Access Control, Reports	ARCHER-130315	6.12, 6.12.0.4, 6.14.0.2.1	For General users with CRUD access to the Application Report, the New Report button is greyed out.
Access Control: LDAP	ARCHER-123342	6.11	Users must click "Get Attributes" every time they encounter "No Attributes Found" or empty attribute lists in the LDAP configuration.
Application Builder	ARCHER-133527	6.11.0.3, 6.13	Users and Groups are grouped together in the selection section when more users and groups are selected.
Application Builder	ARCHER-132632	6.12, 6.12.0.5	Expanding the Scheduler field enables the "Save Properties" and "Discard Changes" buttons, even if no changes were made.
Application Builder	ARCHER-132483	6.11.0.3, 6.12.0.5	In Values Lists fields, the image given in the description of the value is not saved.
Application Builder	ARCHER-131137	6.10.0.2, 6.9.3.1	When users update their Archer license, the Licensing Information page displays inaccurate Use Case information. Workaround: Perform iisreset to recover the correct information.
Application Builder	ARCHER-130826	6.11.0.3, 6.12.0.4	In Application Builder, in the Advanced workflow tab, the greater than > and less than< characters are encoded.
Application Builder	ARCHER-129999	6.11.0.2.4, 6.12.0.3	In the Related Record Lookup Configuration page, after sorting the content and saving the page, the save prompt persists.
Application Builder	ARCHER-123532	6.11	In the Answer List, Display Rules, and Campaigns tabs, users need to click the Save or Discard buttons before performing any other actions such as Search, Filter, or Navigate away.
Application Builder	ARCHER-123435	6.10.0.2	In Calculated Cross Reference field Matching Filters, the "Field Value Contains Depth" Values do not show all levels for a hierarchical values list.
Application Builder	ARCHER-119181	6.9.3.3	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder, React Common Component(s)	ARCHER-130705	6.11.0.3, 6.12.0.3, 6.12.0.3.1, 6.12.0.4	In Application Builder, when creating and saving new Layout Objects, the Properties panel becomes blank.
Application Builder, Record Page	ARCHER-70083	6.6.0.2	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-96461	6.9	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. Workaround: Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.

Bulk Operations	ARCHER-76594	6.7	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-41838	6.3	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fail
Bulk Operations	ARCHER-41779	6.3	Users cannot add the Manage Schedule link to the Quick Reference tab
Charts and Graphs	ARCHER-129859	6.11.0.3, 6.12.0.3	Full Stacked, Stacked, and Logarithmic graphs do not display zero counts in entries.
Charts and Graphs	ARCHER-123180	6.11	On mouseover, the transparency of the bubbles is reduced. Workaround: To improve the bubble text transparency, refresh the chart.
Charts and Graphs, Section 508	ARCHER-128640	6.12.0.2	The screen reader announces the Display Option and Chart types list as a link instead of a list or dropdown.
Data Driven Events	ARCHER-131149	6.9.2.2	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-131150	6.10.0.2	When imported Data Feeds are saved with monthly schedules, an exception is thrown. Workaround: Save the feeds with a Daily or Weekly schedule first, change it to a Monthly schedule, and Save.
Data Feeds	ARCHER-48616	6.4	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access
Data Feeds	ARCHER-47727	6.4	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds, Data Import	ARCHER-128120	6.1, 6.12.0.1	Users cannot import data into Record Permissions field if user middle names include spaces.
Data Feeds, React Common Component(s)	ARCHER-127753	6.11.0.2.4, 6.12, 6.12.0.1	The Optimize Calculations option is exposed on the React version of the Manage Data Feeds page even when the option is disabled in the Archer Control Panel.
Data Gateway	ARCHER-85815	6.8	Connections must be deleted prior to deleting the associated target. Workaround: Delete connections first, then the associated target.
Data Import	ARCHER-40928	6.3	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none
Export	ARCHER-48267	6.3.0.1	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Notifications	ARCHER-136254	6.12.0.4	When a user creates a global report and the user is set to inactive and their roles are removed, the report sent part of the Scheduled Report Distribution notification is empty.
Notifications	ARCHER-111561	6.9.2	On Demand Notifications hide table borders and colors.
Notifications	ARCHER-111139	6.9.2	The slider option in the new color picker does not update the Hex or the RGB color codes in the first attempt. The color code values are only updated when users select specific colors from the pallette.
Offline Access	ARCHER-135349	6.9.2.1, 6.9.2.2	User is unable to load little Archer Home page after offline sync.

Offline Access	ARCHER-88885	6.8	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	6.5	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.
Offline Sync	ARCHER-135347	6.12.0.2	The 6.12.0.2 Offline Sync fails with the error "Bulk load data conversion error".
Offline Sync	ARCHER-131155	6.10.0.2	The first sync of the Offline fresh install throws a Null reference error.
Packaging, Workflow (AWF)	ARCHER-132775	6.12, 6.12.0.5	When the package is installed by the default administrator, an exception is thrown in the workflow.
Questionnaires	ARCHER-134127	6.13	In the Safari and Firefox browsers, in Questionnaires, the question name and question text display are not aligned, both in record View and Edit modes.
Questionnaires	ARCHER-55683	6.4.1.1	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Record Page	ARCHER-141540	6.13.0.2, 6.14, 6.14.0.1	The record page becomes unresponsive while selecting Users from Record Permission Field with large number of users
Record Page	ARCHER-135353	6.9.0.2	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-132479	6.12, 6.12.0.5	Saving and Closing records throw an exception if Record Permission fields have a user name with a double quote (").
Record Page	ARCHER-129771	6.11.0.3, 6.12.0.3	Numeric Key Fields containing specific styles such as color cause encoding display issues.
Report Listing	ARCHER-126676	6.12	On the Reports Listing Page, users cannot select applications using keyboard actions.
Report Object	ARCHER-136202	6.13, 6.13.0.1	Expanding the report selection in Report Object properties is throwing exception.
Report Object	ARCHER-132670	6.11.0.3, 6.12, 6.12.0.5	Report Object properties can be saved even if the required values in the filter condition are not provided.
Report Object	ARCHER-123347	6.10.0.2	If other Display Configurations are modified in Report Objects, users cannot select the Display option to Display Custom Object while Viewing or Editing the record.
Report Object, Reports	ARCHER-127050	6.11, 6.14	In the Record page, when a user clicks on "display report" for a Report Object field, the report name is missing.
Reports	ARCHER-131357	6.12, 6.12.0.4	Sharing and promoting reports to the Everyone group displays an unexpected error.
Reports, Section 508, UI, WCAG 2.1	ARCHER-90536	6.8.0.1	Access to the reports on the Related Report popup is navigating through all the elements again.
Search and Search Results	ARCHER-135352	6.8.0.3	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results	ARCHER-135351	6.8.0.3	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-129857	6.11, 6.11.0.3, 6.12.0.3	In the Advanced Search Configuration, users cannot clear the Enforce Relationships Checkbox. Workaround: Hover over the Enforce Relationships checkbox and click the Space bar on the keyboard.
Search and Search Results	ARCHER-128100	6.12, 6.12.0.1	If cross-reference fields are configured with the Display Control as Single Column and the Display in data level tree structure option is selected, then the values of the cross-reference fields on search results pages are not displayed in a tree structure in the first attempt. If the report format is changed to Row/summary and then changed back to the default report format of Column Hierarchical, then the fields are displayed correctly.
Search and Search Results	ARCHER-125267	6.11	In Advanced Search Filter Criteria, finding users for the Users Group Field also displays the matching usernames.

Search and Search Results	ARCHER-125223	6.11	In Search Results pages, the Manage Columns option keeps attempting to load if reports have an empty Task Management cross-reference field.
Search and Search Results	ARCHER-56179	6.4.1.1	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results, Workspaces, Dashboards and iViews	ARCHER-97037	6.9	Drill down through iViews chart based on text fields that contains ampersand doesn't return records.
Section 508, Workspaces, Dashboards and iViews	ARCHER-106450	6.9.1.2	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Session	ARCHER-13566	6	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
UI	ARCHER-132943	6.12, 6.12.0.5	Each time users click the image graphic selector, Archer displays the images in a different order.
User Profile, Workspaces, Dashboards and iViews	ARCHER-139642	6.12.0.1, 6.13.0.3, 6.14	The "Groups" and "Users" drop-down dashboard selector does not visually indicate that it is a required field.
Workflow (AWF)	ARCHER-131917	6.11.0.3, 6.12.0.5	When users recreates the transition rule for the Evaluate Content node, the previously deleted rule name is prepopulated in the Rule Designer.
Workflow (AWF)	ARCHER-131916	6.11.0.1, 6.12.0.5	Depending on the date, Advanced Workflow logs are not rolled over into a new log file.
Workflow (AWF)	ARCHER-55655	6.4.1.1	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-47401	6.4	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control
Workspaces, Dashboards and iViews	ARCHER-137042	6.13.0.1	When the environment is accessed using a dual vanity URL, images attached to text area fields do not load as expected.
Workspaces, Dashboards and iViews	ARCHER-130971	6.11.0.3, 6.12.0.3, 6.12.0.4	Dashboards that include Report iViews with Admin Reports fail to export.
Workspaces, Dashboards and iViews	ARCHER-116763	6.9.2.2	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-96097	6.9	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-76294	6.7	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-41794	6.2.0.6	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.