Archer® Suite

Version 6.11 and Later

Release Notes

Fixed Issues in Release 6.11 Patch 3

This section is a list of issues fixed in the current release.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance may delay the installation.

Component	Issue	Description
Access Control: Reports	CE-119193	In Search Results, images do not fit into the table column when the number of columns in the report increases.
API (Web, Rest, other), Rest API Suite	CE-119119	REST API calls do not return values for the Tracking Id field type.
Application Builder	CE-118931, CE-119129	The Application Builder page on the Layout and Actions tabs become unresponsive both on the initial load and when operations are performed.
Application Builder	CE-119046	If application layouts include layout objects that contain events, deleting the layouts fails.
Application Builder	CE-119058	The Last Updated and Created fields display the date-time multiple times before the user name.
Application Builder	CE-119117	The Application Builder field properties Edit Values button is only clickable once.
Application Builder	CE-119155	The Save button for the History Log field properties displays without modifying the field properties.
Application Builder	CE-119176	The "Question: Attachment" field can be saved without any display fields selected, but throw an error when saving the field.
Application Builder	CE-119255	Related Record fields are not available for Sorting in the Record Lookup configuration for Cross Reference fields.
Application Builder	CE-119261	In Google Chrome and Microsoft Edge, the Application Builder Edit Values popup cannot be reopened after being closed using the browser's close button.
Application Builder	CE-119263	In the React Application builder, for records saved through Silverlight pages, History Log fields drop the History Log retention policy configuration.
Application Builder	CE-119275	The key field indicator randomly disappears when filtering in Application Builder.
Application Builder, Calculations	CE-118994	React pages cannot handle the module calculation listing and and re-sorting with many calculations that cause a very slow performance.
Application Builder, React Common Component(s)	CE-119163	The Application Builder page on the Layout and Actions tabs become unresponsive both on the initial load and when operations are performed.
Application Builder, Record Page	CE-119061	After populating a Text Area field, the first click on an option in a Values List field does not populate the Values List field.
Application Builder, Report Object	CE-119016	Users cannot create or edit report objects when an admin report is selected.
Application Builder, Workflow	CE-119189	In Advanced Workflow Evaluate Content Rule criteria, when a Values-list field or a Cross-Reference field is selected in the Field Name, the rule name gets removed.
Bulk Operations	CE-119054	During the Bulk Delete operation for inner level records, an incorrect level ID is selected, which results in the dividebyzero exception.
Charts and Graphs	ARCHER-124727	Values of bubbles in the packed bubble and split packed bubble chart does not correctly display the values.
Charts and Graphs	CE-119125	When the user locale is changed, custom colors in Charts are lost after saving the colors and returning back to the report.
Data Feeds	CE-119257	Javascript Transporter Data Feeds fail due to the missing xmldom folder.
Database	CE-118732	While trying to upgrade from Archer versions before Archer 6.9.2 to any higher version including Archer 6.11.0.2, if the "Year" Values List contains empty or inconsistent data, then the installer fails with the error "The timeout period elapsed prior to completion of the operation or the server is not responding."
Globalization and Localization	CE-118996	The license expiration banner does not appear for non-english locale users that support Unicode characters.
HTML Sanitizer, Notifications	CE-119122	When saving Notification Templates, CSS with style elements that contain quotes are removed.
HTML Sanitizer, Reports, UI	CE-119169	Report names display in an Encoded format.
Install/Upgrade	CE-119172	While upgrading Archer to a version between 6.10 and 6.11.0.2 from any lower version of Archer, the installer fails with the error "Cannot find data type dbo.content_id_TableType".
Nav Menu	CE-118910	The Notification Center Tasks and Activity date formats are not displayed in the user's configured locale.
Notifications	CE-118902	In the Delivery Schedule of Scheduled Report Distribution Notifications, notifications scheduled for every 2 or more weeks are automatically set back to the default of every 1 week, after saving the notification.
Notifications	CE-119072	When deleting fields in applications associated with notifications, all fields are removed from the Free Form Body Layout in the notification instead of just the deleted field.
Notifications	CE-119165	In the Delivery Schedule of Subscription Notifications, users cannot set the number of days in the reminder above 999.

Notifications	CE-119264	Received email notifications do not include the background colors defined in the letterhead that the email notification uses.
Questionnaires	CE-119124	Locked fields, such as the Target field or Findings in Questionnaires, can be deleted.
Queuing Service	CE-118818	Slow keyword indexing occurs in multi-tenant environments.
Record Browser, Record Page	CE-119043	After copying and saving records, User Group and Record Permission fields are blank if the Record Creator is set as default for those fields.
Record Permissions	CE-118796	The inherited record permission field does not return a correct value when it is created on a self-referencing cross-reference field.
Rest API Suite	CE-119198	The Rest API to delete content records that do not exist throws an exception.
Workspaces, Dashboards and iViews	ARCHER-123009	If image sizes are large, Values List images are not displaying fully.
Workspaces, Dashboards and iViews	CE-119183	Quick Links create duplicate nested navigation menu and footer issues in iViews.

Known Issues in Release 6.11 Patch 3

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control	CE-118800	On the Manage Users page, when Japanese locale administrators filter the Status column with multiple selections, an exception is thrown.
Access Control: LDAP	ARCHER-123342	The user must click "Get Attributes" every time they encounter "No Attributes Found" or empty attribute lists in the LDAP configuration.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.).
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-123354	The Reference Field Record Lookup Configuration display format of Column-Flat is not translated.
Application Builder	ARCHER-123435	In Calculated Cross Reference field Matching Filters, the "Field Value Contains Depth" Values do not show all levels for a hierarchical values list.
Application Builder	ARCHER-123532	In the Answer List, Display Rules, and Campaigns tabs, users need to click the Save or Discard buttons before performing any other actions such as Search, Filter, or Navigate away.
Application Builder	ARCHER-123924	When users delete Application Layouts, a warning message appears with the name of the Layout preceded with "\".
Application Builder	ARCHER-124376	When you search field names in Questionnaire Designer Layout Data Fields, the focus is instantly moved to the Layout properties. As a result, the search phrase is typed into the Default Layout name field without the user's knowledge.
Application Builder	ARCHER-126196	After users click on Reset Default Filter, the sorting persists and does not reset to the default sort.
Application Builder	ARCHER-126197	After making changes to a selected rule, if users click on the Maximize icon without saving changes, and save the changes through the navigate away pop-up, the maximized pane does not load immediately.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	CE-118738	In Application Builder, users cannot update the Default Search Display Format to options other than Column-Hierarchical.
Application Builder	CE-118887	When users update their Archer license, the Licensing Information page displays inaccurate Use Case information. **Workaround:** Perform iisreset to recover the correct information.
Application Builder	CE-119012	On the Data Field Objects Page of Sub-forms, the Last Updated duration is presented in UTC format, instead of the user time zone.
Application Builder, Performance	ARCHER-123679	The DDE Action page has a delayed response time.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	Users cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"

Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. **Workaround:** Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Charts and Graphs	CE-119368	Changing the chart type throws an exception.
Charts and Graphs	ARCHER-123180	On mouseover, the transparency of the bubbles is reduced. **Workaround:** To improve the bubble text transparency, refresh the chart.
Common ExtJs Components, React Common Components, UI	CE-119152	The Column Header may not always appear when users navigate through various Back Office pages.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. **Workaround:** When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	CE-118803	When imported Data Feeds are saved with monthly schedules, an exception is thrown. **Workaround:** Save the feeds with a Daily or Weekly schedule first, change it to a Monthly schedule, and Save.
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. **Workaround**: Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-124666	The Archer 6.10 Platform Installation and Upgrade Guide & the Archer 6.11 Platform Help both state an incorrect SQL Compatibility Level of 140. Correct SQL Compatibility Levels: Archer 6.10 runs on an SQL Compatibility Level of 130 and above. Archer 6.11 runs on an SQL Compatibility Level of 140 through 150.
Documentation	ARCHER-125097	The "calcfunctions" help is missing and Calculation Functions help does not work. **Workaround:** Users can access the Archer Platform Help landing page: https://help.archerirm.cloud/platform_611
Documentation, Elastic Search	ARCHER-123702	Elasticsearch is being deprecated, and users cannot set up or use Elasticsearch in the Archer Control Panel.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization	CE-119053	For Chinese locale users, the Landing Page iView type is displayed in Spanish.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.

Help System	ARCHER-102505	The Archer Online Documentation on some Back Office pages do not load their respective Online Documentation pages, but they load the Online Documentation home page. **Workaround:** Users can search for the relevant content from the Online Documentation home page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker does not update the Hex or the RGB color codes in the first attempt. The color code values are only updated when users select specific colors from the pallette.
Notifications	ARCHER-111561	On Demand Notifications hide table borders and colors.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Notifications	CE-119055	This note is applicable only if authentication is disabled at the SMTP server. In Archer 6.11 and later, to send emails, in the ACP, if authentication is disabled at the SMTP server, clear the Authentication checkbox.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Offline Sync	CE-118788	The first sync of the Offline fresh install throws a Null reference error.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.

Record Page	ARCHER-124081	In the Firefox browser, any Lookup page, such as Record Lookup, does not load the first time. **Workaround:** Close the lookup page then open the page again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page	CE-118979	The clear button on the DDE Event Analyzer is preceded by the symbol '>'.
Report Object	ARCHER-123346	In Report Objects, selecting the Display report as 'When the Page Loads' makes 'Save Properties' unresponsive. Additionally, 'Discard Property Changes' throws an unexpected error and retains the changes without discarding.
Report Object	ARCHER-123347	If other Display Configurations are modified in Report Objects, users cannot select the Display option to Display Custom Object while Viewing or Editing the record.
Report Object	ARCHER-123348	The Advanced Operator Logic help and warning messages overlap with the Display Report Options in the Report object Filter conditions.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-123383	In Search Results pages, users cannot select the Calendar display format and must instead go to the Advanced Search page to select this display format.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results	CE-119211	Statistical Search with the Display Zero Values option throws an exception.
Search and Search Results	ARCHER-125223	In Search Results pages, the Manage Columns option keeps attempting to load if reports have an empty Task Management cross-reference field.
Search and Search Results	ARCHER-125267	In Advanced Search Filter Criteria, finding users for the Users Group Field also displays the matching usernames.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-125285	Advanced Workflow User-Initiated On-Demand Message Rule details are cleared after the Rule Criteria is selected.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.

Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. **Workaround:** Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

Fixed Issues in Release 6.11 Patch 2 Hotfix 4

This section is a list of issues fixed in the current release.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance may delay the installation.

Component	Issue	Description
Appearance, Application Builder, Install/Upgrade, File Repository	ARCHER-125580	Graphics may not load in the Graphic Selector for some customers who are migrated to the File Repository.
Datadog Logging, Logging	CE-119390	When dependent fields are in an error state during calculations, this state produces a large number of error logs.
Jobs	ARCHER-126476	Export Account Data fails due to an incorrect temp folder location.
Packaging	CE-119378	Package installation fails with the error "Cannot insert duplicate row."

Fixed Issues in Release 6.11 Patch 2 Hotfix 3

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This release is currently only available for SaaS/Hosted environments.

Component	Issue	Description
File Repository	ARCHER-126038	Images do not load due to case sensitivity post File Repository maintenance.
File Repository	ARCHER-126041	Users cannot generate the Archer Configuration Report (ACR) post File Repository maintenance.
File Repository	ARCHER-126044	The Export Account Data job fails post File Repository maintenance.
File Repository	ARCHER-126132	Images from the default path do not load post File Repository maintenance.
File Repository	ARCHER-126167	Java Script Transporter data feeds fail post File Repository maintenance.

Fixed Issues in Release 6.11 Patch 2 Hotfix 1

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Component	Issue	Description
Data Feeds	CE-119257	Javascript Transporter Data Feeds fail.

Fixed Issues in Release 6.11 Patch 2

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Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance may delay the installation.

Component	Issue	Description
Access Control	CE-119051	In Security Parameters, the Days Disallowed setting displays the days of the week as "Root" instead of the day names.
Access Control: Access Roles, Install/Upgrade, Navigation, UI	CE-118932	Access Roles columns display content in the Spanish language.
ACP, Notifications	CE-118744	In the Archer Control Panel, users cannot set custom TLS/SSL ports for Advanced Workflow Actions by Email.
Application Builder	CE-118718	In React Pages, certain report object filters are not configurable.
Application Builder	CE-118748	Displaying inherited record permission fields with many cross references on the module causes performance issues.
Application Builder	CE-118886	When selecting User and Groups as part of the filter control, the selected display string sometimes displays incorrect selected values when users and groups share the same ID values.
Application Builder	CE-118978	Users cannot rename the Related Record fields associated with Calculated Cross Reference fields.
Application Builder	CE-119042	When Questionnaires are saved, help text in Question fields reset to their default values.
Calculated Cross References, Database	CE-118695	Edge use cases with larger data sets cause performance issues with stored procedure "usp_search_filter_cross_ref_contains".
Data Feeds	CE-118656	Users cannot map nested cross reference fields.
Data Import, Globalization and Localization	CE-118563	Non-English locale user profiles display the Manage Data Imports page in English.
Database	CE-118597	dbo.usp_rebuild_heap_tables does not make use of online rebuilds when running on SQL Server Enterprise Edition.
Database	CE-118634	ContentHistoryLogCleanupJobHandler job fails due to the SQL command having no open and available connection to the database.
Export	CE-119008	When exporting records, Text Area field fonts and different from the fonts in other fields.
Export, Globalization and Localization	CE-118409	Exported PDF reports do not display text correctly.
LDAP Synchronization	CE-118847	User Account Management options in the Data Sync tab of LDAP Configuration do not appear correctly.
Nav Menu	CE-118909	Text in Notification Center Tasks are displayed in HTML encoded format.
Navigation, View Mode (Record)	CE-118961	An anomalous click is observed when right clicking on a checkbox when the focus was previously inside a Text Area field.
Notifications	CE-118455	In Application Notifications, if filters contain the Changed operator, the notification cannot be saved.
Notifications	CE-119115	Scheduled report distribution to multiple recipients has corrupt email attachments.
Notifications	CE-119190	Subscription notifications to multiple recipients include corrupt email attachments.
Packaging	CE-118389	When installing packages with custom ordered values lists, any new values are appended to end of the values list.
Packaging	CE-118934	Package installation does not process layout objects correctly.
Queuing Service	CE-118538	The Archer Queuing service processes duplicate index rebuild requests.
Report Object	CE-119138	When users select to display reports under report objects, the reports display in a small window instead of displaying over the entire width.
Training and Awareness, UI	CE-118888	In Announcements, on the Delivery tab, after selecting the Begin date and saving the Announcement, the Begin date reverts to one day prior to the selected date, due to the time zone configuration.
UI	CE-118801	The report object display configuration filter displays the Values List name instead of the related Global Values List name.
Workflow (AWF)	CE-118553	When AWF workflows that include a larger number of nodes are saved, users receive an error.
Workflow (AWF)	CE-9605	The Workflow Process Version on records and in the Advanced Workflow Job Troubleshooting page do not match.

Known Issues in Release 6.11 Patch 2

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Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
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Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-123354	The Reference Field Record Lookup Configuration display format of Column-Flat is not translated.
Application Builder	ARCHER-123435	In Calculated Cross Reference field Matching Filters, the "Field Value Contains Depth" Values do not show all levels for a hierarchical values list.
Application Builder	ARCHER-123532	In the Answer List, Display Rules, and Campaigns tabs, users need to click the Save or Discard buttons before performing any other actions such as Search, Filter, or Navigate away.
Application Builder	ARCHER-123924	When users delete Application Layouts, a warning message appears with the name of the Layout preceded with "\".
Application Builder	ARCHER-124376	When you search field names in Questionnaire Designer Layout Data Fields, the focus is instantly moved to the Layout properties. As a result, the search phrase is typed into the Default Layout name field without the user's knowledge.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	CE-118738	In Application Builder, users cannot update the Default Search Display Format to options other than Column-Hierarchical.
Application Builder	CE-118887	When users update their Archer license, the Licensing Information page displays inaccurate Use Case information. **Workaround:** Perform iisreset to recover the correct information.
Application Builder	CE-119012	On the Data Field Objects Page of Sub-forms, the Last Updated duration is presented in UTC format, instead of the user time zone.
Application Builder, Performance	ARCHER-123679	The DDE Action page has a delayed response time.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
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Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.

Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. **Workaround:** Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Charts and Graphs	ARCHER-123180	On mouseover, the transparency of the bubbles is reduced. **Workaround:** To improve the bubble text transparency, refresh the chart.
Common ExtJs Components, React Common Components, UI	CE-119152	The Column Header may not always appear when users navigate through various Back Office pages.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
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Documentation	ARCHER-124666	The Archer 6.10 Platform Installation and Upgrade Guide & the Archer 6.11 Platform Help both state an incorrect SQL Compatibility Level of 140. Correct SQL Compatibility Levels: Archer 6.10 runs on an SQL Compatibility Level of 130 and above. Archer 6.11 runs on an SQL Compatibility Level of 140 through 150.
Documentation	ARCHER-125097	The "calcfunctions" help is missing and Calculation Functions help does not work. **Workaround:** Users can access the Archer Platform Help landing page: https://help.archerirm.cloud/platform_611
Documentation, Elastic Search	ARCHER-123702	Elasticsearch is being deprecated, and users cannot set up or use Elasticsearch in the Archer Control Panel.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization	CE-119053	For Chinese locale users, the Landing Page iView type is displayed in Spanish.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.

Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The Archer Online Documentation on some Back Office pages do not load their respective Online Documentation pages, but they load the Online Documentation home page. **Workaround:** Users can search for the relevant content from the Online Documentation home page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker does not update the Hex or the RGB color codes in the first attempt. The color code values are only updated when users select specific colors from the pallette.
Notifications	ARCHER-111561	On Demand Notifications hide table borders and colors.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Notifications	CE-119055	This note is applicable only if authentication is disabled at the SMTP server. In Archer 6.11 and later, to send emails, in the ACP, if authentication is disabled at the SMTP server, clear the Authentication checkbox.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Offline Sync	CE-118788	The first sync of the Offline fresh install throws a Null reference error.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.

Record Page	ARCHER-124081	In the Firefox browser, any Lookup page, such as Record Lookup, does not load the first time. **Workaround:** Close the lookup page then open the page again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page	CE-118979	The clear button on the DDE Event Analyzer is preceded by the symbol '>'.
Report Object	ARCHER-123346	In Report Objects, selecting the Display report as 'When the Page Loads' makes 'Save Properties' unresponsive. Additionally, 'Discard Property Changes' throws an unexpected error and retains the changes without discarding.
Report Object	ARCHER-123347	If other Display Configurations are modified in Report Objects, users cannot select the Display option to Display Custom Object while Viewing or Editing the record.
Report Object	ARCHER-123348	The Advanced Operator Logic help and warning messages overlap with the Display Report Options in the Report object Filter conditions.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-123383	In Search Results pages, users cannot select the Calendar display format and must instead go to the Advanced Search page to select this display format.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results	CE-119211	Statistical Search with the Display Zero Values option throws an exception.
Search and Search Results	ARCHER-125223	In Search Results pages, the Manage Columns option keeps attempting to load if reports have an empty Task Management cross-reference field.
Search and Search Results	ARCHER-125267	In Advanced Search Filter Criteria, finding users for the Users Group Field also displays the matching usernames.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-125285	Advanced Workflow User-Initiated On-Demand Message Rule details are cleared after the Rule Criteria is selected.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.

Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. **Workaround:** Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

Fixed Issues in Release 6.11 Patch 1

This section is a list of issues fixed in the current release.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance may delay the installation.

Component	Issue	Description
Access Control: LDAP, LDAP Synchronization, UI	CE-118922	In LDAP Configuration, if input exceeds 256 characters, the Data Sync tab throws a UI validation error.
Appearance, Record Page	CE-118777	When Help Text is added to Cross-Reference and Related Record fields, the field names are not bold.
Application Builder	CE-118474	Calculations fail for Calculated fields that are dependent on fields in Questionnaire records generated by the Campaign & Findings generation job.
Application Builder	CE-118485	In the Manage Applications page in Application Builder, when filtering using "Contains On-Demand," the filter results do not display any content.
Application Builder	CE-118723	When Campaigns are created, Questionnaire Campaign Configuration Administrators cannot use the Save button.
Application Builder	CE-118730	Field-specific Values Lists popups display "Manage Global Values List" in the popup header.
Application Builder	CE-118743	In App Builder, when typing in the search box for Data Fields, the focus of the input changes to Default Layout Properties Name.
Application Builder	CE-118752	Sub-form names listed in the Comments field displays the Level name.
Application Builder	CE-118859	If an application contains many fields and actions, when users add a new DDE Action in the Actions tab and expand Objects in the Layout tab, the page is unresponsive.
Application Builder, Calculations	CE-118799	In Cross-Reference calculation properties, selecting fields using the Match Value filter results in a blank page.
Application Builder, Calculations, HTML Sanitizer	CE-118850	The Formula Builder Page displays the values list field values with a '&' as '&amp'.
Application Builder, React Common Component(s)	CE-118905	On the Field Objects page, the date is not converted to the user timezone.
Application Builder, Record Page	CE-118940	On the Record Page, Values Lists do not display the full values.
Application Builder, Report Object	CE-118766	When Conditional Layouts are applied to hide Report Objects, the report span space for the Report Object is not removed.
Caching, IIS Web Server, Job Framework	CE-118819	While fetching Archer metadata from Redis cache, due to a network latency, the data is not returned in the specified duration. Archer throws an error in the logs. **Workaround:** Add a new key to the web.config file of the web application and app.config of ArcherTech.JobFramework.Job.exe.config, named "RedisSyncTimeout", with a value between 1000 and 5000, for customers using Archer versions between Archer 6.9.3 and 6.11.
Caching; Workspaces, Dashboards and iViews	CE-118525	When Redis is enabled, Featured Metrics reports do not always display properly.
Calc Engine	CE-118643	The PhysicalCalcWorkflow job does not complete due to a load on the system and busy threads from threadpool.
Calculated Cross References, Data Feeds	CE-118701	On Record pages, when users click the Recalculate button, calculated Cross-References are not updated properly.
Charts and Graphs	CE-118721	After upgrading Archer, report colors do not display custom colors due to fields containing special characters.
Config Service Client, Services	CE-118693	Archer server configuration services do not update data correctly.
Content Save and Delete	CE-9264	Duplicate records are created when Archer is unresponsive, due to network connectivity issues and repeatedly clicking the Edit button.
Data Driven Events	CE-118739	Users cannot open the DDE Event Analyzer in MacOs.
Data Driven Events	CE-118760	DDE Rule/Action Names display the <> symbols as > <.
Data Feeds	CE-118570	The data feed populates Cross Reference records if the source key field value is an empty cell in the source file.
Data Feeds	CE-118757	When filtering the Data Feed Run History, users receive an unexpected error.
Data Feeds	CE-118860	In the Source Definition tab of Data Feeds, adding fields causes the Run Configuration to change from Run After to Run on Schedule.
Globalization and Localization; Workspaces, Dashboards and iViews	ARCHER-123351	Administration pages display "cmmn" due to missing translations.
IIS Web Server	CE-118924	Users cannot export dashboards to PDF or PPTX format.

IIS Web Server	CE-118944	After upgrading Archer, PDF files from the company_files folder cannot be read or served, due to PDF files routing through an improperly functioning Archer PDFFileHandler in the company_files directory.
Install/Upgrade	ARCHER-123951	The Migration script of the Engage Custom objects might cause errors during the upgrade process. This may occur where existing Engage Custom Objects include dynamic variables in the Custom Object script.
Job Framework	CE-118900	During upgrade, installer fails to migrate jobs due to a missing Null Check.
Job Framework	CE-119000	During upgrade, the installer fails to migrate notification send message jobs.
Notifications	CE-117869	Reminder Notifications are not triggered at the configured time and date.
Notifications	CE-118733	Copying any notification from Application Notifications results in a blank screen.
Notifications	CE-118963	The Manage Letterhead > Graphic Selector window displays "cmmn" in the column header.
Notifications	CE-118964	Email notifications do not work post upgrade to 6.11 when the SMTP server is configured and connected in an insecure manner.
Packaging	CE-118106	Package installation fails and produces an error.
Questionnaires	CE-118391	Auto findings do not generate from Questionnaires.
Record Page	ARCHER-123340	The Publish button is not available in Applications both configured with Engage and where Advanced Workflow is enabled.
Record Page	CE-118937	An exception is thrown when a new record for a leveled application is created in the US Hosted Prod environment.
Report Object	CE-118790	When Report Objects use multiple hierarchy reports, if the third level hierarchy includes filter conditions, the Report Objects are not displayed correctly.
Reports	CE-118109	When accessing or configuring Reports, inactive Cross-Reference fields are visible.
Search and Search Results	CE-118767	In record lookup of Cross-Reference records, if there is more than one page of records, and users select all records, only the first page of records is selected.
Search and Search Results	CE-118923	In record lookup of Cross-Reference records, if at least one record is selected in the second page of results, the Select All option is automatically selected.
Security	CE-9393	As part of the Archer installation process, the installer does not copy potentially sensitive files to the Archer system.
Training and Awareness, UI	CE-118888	In Announcements, on the Delivery tab, after selecting the Begin date and saving the Announcement, the Begin date reverts to one day prior to the selected date, due to the time zone configuration.
Workflow (AWF)	CE-118027	Once the Advanced Workflow service is installed, records enrolled in Advanced Workflow can fail to transition from Evaluate Content nodes. This issue may occur when the Advanced Workflow service is stopped during the content enrollment process.
Workflow (AWF)	CE-118633	Advanced workflow jobs are completed incorrectly at Send Notification or Evaluate Content nodes when the workflow includes loop back transitions.
Workflow (AWF)	CE-118731	Advanced Workflow does not function correctly when an instance is removed from the environment during SaaS migrations.
Workspaces, Dashboards and iViews	CE-118955	After applying changes in Workspaces settings, Personal Dashboards are not visible anymore.

Known Issues in Release 6.11 Patch 1

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control	CE-118800	On the Manage Users page, when Japanese locale administrators filter the Status column with multiple selections, an exception is thrown.
Access Control: LDAP	ARCHER-123342	The user must click "Get Attributes" every time they encounter "No Attributes Found" or empty attribute lists in the LDAP configuration.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.).
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-123354	The Reference Field Record Lookup Configuration display format of Column-Flat is not translated.
Application Builder	ARCHER-123435	In Calculated Cross Reference field Matching Filters, the "Field Value Contains Depth" Values do not show all levels for a hierarchical values list.
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Charts and Graphs	ARCHER-123180	On mouseover, the transparency of the bubbles is reduced. **Workaround:** To improve the bubble text transparency, refresh the chart.
Charts and Graphs, Export	ARCHER-124251	Exporting both charts and dashboards that include charts fail with an error.
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Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.

Help System	ARCHER-102505	The Archer Online Documentation on some Back Office pages do not load their respective Online Documentation pages, but they load the Online Documentation home page. **Workaround:** Users can search for the relevant content from the Online Documentation home page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker does not update the Hex or the RGB color codes in the first attempt. The color code values are only updated when users select specific colors from the pallette.
Notifications	ARCHER-111561	On Demand Notifications hide table borders and colors.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Notifications	CE-119055	This note is applicable only if authentication is disabled at the SMTP server. In Archer 6.11 and later, to send emails, in the ACP, if authentication is disabled at the SMTP server, clear the Authentication checkbox.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Offline Sync	CE-118788	The first sync of the Offline fresh install throws a Null reference error.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.

Record Page	ARCHER-124081	In the Firefox browser, any Lookup page, such as Record Lookup, does not load the first time. **Workaround:** Close the lookup page then open the page again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page	CE-118979	The clear button on the DDE Event Analyzer is preceded by the symbol '>'.
Report Object	ARCHER-123346	In Report Objects, selecting the Display report as 'When the Page Loads' makes 'Save Properties' unresponsive. Additionally, 'Discard Property Changes' throws an unexpected error and retains the changes without discarding.
Report Object	ARCHER-123347	If other Display Configurations are modified in Report Objects, users cannot select the Display option to Display Custom Object while Viewing or Editing the record.
Report Object	ARCHER-123348	The Advanced Operator Logic help and warning messages overlap with the Display Report Options in the Report object Filter conditions.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-123383	In Search Results pages, users cannot select the Calendar display format and must instead go to the Advanced Search page to select this display format.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. **Workaround:** Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

Fixed Issues in Release 6.11

This section is a cumulative list of issues that have been fixed since the last non-patch or service pack release, Archer 6.10.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Fix Version	Description
ACP, Queuing Service	CE-9594	6.10	Repeated use of "Refresh in place" on Index rebuild causes the Queuing Service to run out of disk space.
Application Builder	CE-118195	6.10	Users cannot track Record Permission fields in the History Log.
Application Builder	CE-117996	6.10	When users configure Users/Groups List fields in Sub-forms, in the Field Population section, users cannot select the Default option for the Record Creator.
Application Builder	CE-117992	6.10	In Archer 6.9.3, users cannot set the Minimum and Maximum values for a Question: Values List.
Application Builder	CE-117965	6.10	In Application Builder, users cannot configure the Panel text for section headers. As a result, the Panel text is not displayed in records.
Application Builder, Data Publications	CE-117902	6.10	On the Manage Applications page, the filters for the following columns do not function properly: Type, Action, and Last Updated.
Application Builder, Questionnaires	CE-118266	6.10	Users cannot create or add new Question fields in Questionnaires.
Attachments	CE-118072	6.10	Attachment field upload dialog boxes in records do not correctly reflect the maximum attachment size configured for that field in Application Builder.
Calc Engine, Calculated Cross References	CE-117881	6.10	When Calculated fields evaluate values, that depends on the order in which values are created in Values Lists.
Calculations	CE-118082	6.10	Text values in calculated Text fields remove the last double quote of values.
Data Feeds	CE-118156	6.10	In Archer 6.9.3.0.3, on the Run Configuration tab of Data Feed Manager, the Run After option is spelled as Run Afterr.
Documentation	ARCHER-119499	6.10	The translated 6.9.3 Archer Control Panel help displays the incorrect Archer version number in both the Support and Services and the Product Information dropdowns.
HTML Sanitizer, Notifications	CE-117858	6.10	Self Referencing URL's become relative in Back Office, which break URL's in Letterheads and Notification Templates on content save.
Job Framework, Questionnaires	CE-9527	6.10	Findings do not generate properly.
Notifications	CE-118081	6.10	When saving Scheduled Report Notifications with the notification time set, the time changes.
Record Page	CE-117964	6.10	Records do not display the help text configured in Application Builder for different sections on Layouts.
Record Page	CE-117922	6.10	When users attempt to submit and save records, required attributes are not enforced for fields, until any interaction with those fields are complete (no data entry).
Reports	CE-118239	6.10	When Cross-Reference fields include Text fields as the Key field, and Inline Edit is enabled, the ellipsis icon is not visible.
UI	CE-118057	6.10	Performance is slow in certain parts of the new Back Office pages.
Workspaces, Dashboards and iViews	CE-117938	6.10	The embedded HTML code for Video iViews are not saved, causing those iViews not to function properly.
Application Builder	CE-118546	6.10.0.1	The Description field in Text Box Layout Objects cannot contain 2000 characters or more of text.
Application Builder	CE-118484	6.10.0.1	The Cross Application Status Tracking field (Scorecard) and Default field are both missing translations.
Application Builder, Database	CE-9601	6.10.0.1	Users cannot save changes made to Applications.
Content Save and Delete, Record Page	CE-118253	6.10.0.1	For Spanish locale users, AWF update content nodes clear any date fields configured as Date and Time.
Data Driven Events, Report Object	CE-9467	6.10.0.1	Apply Conditional Layout does not hide or display a report object until the record is saved.
Data Feeds, Data Import	CE-118438	6.10.0.1	Users cannot clear Cross-Reference or Related Record fields through Data Import/Data Feeds where the Key Field is Tracking ID.

Database, Faceted Search	CE-118482	6.10.0.1	Stored procedure usp_search_count_content_value_list will now show more consistent performance
Database, Performance	CE-118375	6.10.0.1	Users cannot save records in multiple applications due to a performance issue with the stored procedures.
Inline Edit	CE-118206	6.10.0.1	In Google Chrome and Microsoft Edge, when users click Cancel after editing Values Lists in search results, an Unexpected Error occurs.
Inline Edit, Search and Search Results	CE-118565	6.10.0.1	In Google Chrome, in Advanced Search, when users change Values Lists values first using Inline Edit, they receive an error.
Login Home Page, UI	CE-9876	6.10.0.1	When users sign in and out of Archer using SSO, they cannot use their correct credentials to manually log in again.
Mail Merge	CE-118371	6.10.0.1	Mail Merge export fails if the template access is set to private and assigned only with groups (UserGroup).
Mail Merge	CE-118542	6.10.0.1	Mail Merges run in jobs with email notifications remove images from Text Area fields.
Notifications	CE-118527	6.10.0.1	Application Notifications do not display Application names.
Packaging	CE-118138	6.10.0.1	On the package installation screen, unselecting objects causes the screen to go blank.
Packaging	CE-118576	6.10.0.1	When users map the out-of-the-box AllAccessRoles Package, they receive an error.
Questionnaires	CE-118416	6.10.0.1	In Questionnaire Campaigns, the Target Generation Conditions operator options in the dropdown is empty for the Record Status field type.
Questionnaires	CE-118488	6.10.0.1	Once daily Campaigns run, users cannot schedule the Campaigns again for the same day.
Questionnaires	CE-118551	6.10.0.1	In Campaigns, under the Target Generation Conditions, the operators are not available for Related Record fields.
Record Page	CE-118536	6.10.0.1	Users cannot add records when Applications are configured with Help Text set to Below.
Reports, Search and Search Results	CE-118432	6.10.0.1	Statistical Reports configured with Display Totals do not display all information.
Attachments	CE-118691	6.10.0.1.1	When records are saved, Attachment fields may lose their references (links).
Calculations	CE-118685	6.10.0.1.1	During full module recalculations, Calculated Cross-Reference fields ignore additional related filters and link all blank records.
Data Feeds	CE-118665	6.10.0.1.1	When Data Feed names include special characters, the feeds fail with the error "The given path's format is not supported."
Application Builder	CE-118824	6.10.0.1.2	Calculations fail for any Calculated fields that depend on the fields in the Campaign / Finding records generated by the Campaign & Findings generation job.
Calc Engine	CE-118826	6.10.0.1.2	Calculation Jobs do not complete.
Job Framework, Jobs	CE-118812	6.10.0.1.2	Jobs lose their schedule when set to Monthly schedules that use 12 Month interval configurations.
Mail Merge	CE-118810	6.10.0.1.2	Performing Mail Merge truncates Image and Text content in Text Area fields.
Access Control: LDAP	CE-118658	6.10.0.2	Users cannot remove LDAP attributes from User Field Mappings once they have been set.
Application Builder	CE-118350	6.10.0.2	In Values Lists fields, users cannot deselect the Advanced Formatting option.
Application Builder	CE-118402	6.10.0.2	When values are imported into Values Lists configured with a custom sort order, the imported values lose their sort order.
Application Builder	CE-118433	6.10.0.2	Users cannot select the Hyperlink Selected Value(s) in View Mode option for Calculated Values List fields.
Application Builder	CE-118517	6.10.0.2	Setting the Default Search display format in Applications to Column-Flat throws an exception.
Application Builder	CE-118537	6.10.0.2	Users cannot save History Log fields when the Retention Policy is configured as Entries.
Application Builder	CE-118592	6.10.0.2	In the Application Builder Page, the number '0' is displayed at the corner of the page.
Application Builder	CE-118593	6.10.0.2	In the Tracking ID prefix and suffix properties, the character "&" is incorrectly encoded.
Application Builder	CE-118680	6.10.0.2	On the Layout Builder grid, the filters for the Last Updated column are disabled.
Application Builder	CE-118698	6.10.0.2	The Date filter value in formats such as 'dd/MM/yyyy' swaps to the 'MM/dd/yyyy' format in the Record Lookup page.
Application Builder	CE-118716	6.10.0.2	Users cannot select Attachment fields in Related Record field Record Lookup Configuration.
Application Builder, Calculations	CE-118421	6.10.0.2	Calculated field names that includes any special characters cannot be renamed.
Application Builder, Record Permissions	CE-118479	6.10.0.2	If Archer has more than 1000 users, the Automatic Record Permission field rule does not display the users.
Application Builder, Record Permissions	CE-118599	6.10.0.2	After removing the Record Creator option from the Record Permission Field settings, the Record Creator option is still set as Default.
Application Builder, UI	CE-118674	6.10.0.2	In the Navigation Menu and the Menu dropdown, the Announcements option is duplicated.

Attachments	CE-9504	6.10.0.2	When records including Attachment fields are saved, the fields may lose data.
Calculated Cross References	CE-118513	6.10.0.2	When a Cross-Reference field is a Calculated Field, in the referenced application's Related Record Field, the Edit Field Display dialog box (under Grid Display Properties) does not display any Display Fields.
Calculations	CE-118685	6.10.0.2	During full module recalculations, Calculated Cross-Reference fields ignore additional related filters and link all blank records.
Charts and Graphs	CE-118524	6.10.0.2	The Chart Marker for the Average statistic only updates when the marker settings are saved again.
Data Driven Events	CE-118533	6.10.0.2	When Data Driven Event Rules are saved with conditions that refer to Record Permission fields, an exception is thrown.
Data Feeds	CE-118665	6.10.0.2	When Data Feed names include special characters, the feeds fail with the error "The given path's format is not supported."
Database, Data Publications	CE-118320	6.10.0.2	Data Publication job failures cause duplicate child jobs to be created with the error FK_tblAsyncJobHold_tblAsyncJobQueue.
Globalization and Localization	CE-118684	6.10.0.2	On Manage Languages page, the header label for the Default column is displayed as "CMMN:DEFAULT."
Globalization and Localization	CE-118690	6.10.0.2	Strings in Archer for Spanish locale users appear in German instead of Spanish.
IIS Web Server	CE-118574	6.10.0.2	Pop-up Values List fields that includes values that exceed the limit of 2048 characters throws a 404 - File or Directory Not Found error.
Job Framework, Jobs	CE-118465	6.10.0.2	Jobs lose their schedule when set to a Monthly schedule that uses a 12 Month interval configuration.
Mail Merge	CE-118711	6.10.0.2	Performing Mail Merge truncated Image and Text content in Text Area fields.
Notifications	CE-118223	6.10.0.2	Notifications associated with a Letterhead that include Header and Footer images, but no content, are not sent with the images.
Notifications	CE-118676	6.10.0.2	If the same field name is added multiple times in Notification subjects, a validation error is thrown.
Notifications, Workflow (AWF)	CE-118346	6.10.0.2	Values of Application On Demand Notifications with Date fields (configured with Date and Time) in both the subject and the body do not match the values of those same fields in the application records.
Questionnaires	CE-118369	6.10.0.2	In Questionnaires, users cannot set the correct answer for Values List questions.
Questionnaires	CE-118710	6.10.0.2	If the Findings Generation filter is not configured, updating the questionnaire status throws an exception.
Record Page	CE-118681	6.10.0.2	When users navigate to the next page in the search results, the sort order is not retained.
Record Page	CE-118746	6.10.0.2	Users cannot view History Logs in records due to an unexpected error.
Record Permissions	CE-118704	6.10.0.2	In Leveled Applications, the parent level record permission field is not displayed in the child level unrestricted Inherited Record Permission configuration.
Search and Search Results	CE-118569	6.10.0.2	The Contains filter in the Search operation does not return any data for old records that contain the character '&'.
Search and Search Results	CE-9471	6.10.0.2	Filtered results based on Cross-Reference field definition filters are displayed even when no match is found at the specific keyword search level for a specified search keyword.
Section 508, WCAG 2.0 2.1.1(A), WCAG 2.1	CE-9802	6.10.0.2	In the Search Results page, JAWS does not announce the sort status of fields.
Application Builder	ARCHER-120706	6.11	The DDE rule condition applies the same filter as the filter in the Designer tab. **Workaround:** To see the full list of fields, reset the filter in the Designer tab.
Application Builder, Advanced Workflow	CE-118272	6.11	Applications display the Save changes prompt when navigating from the Advanced Workflow tab to the Designer tab.
Application Builder, Record Page	CE-118751	6.11	When users click the default text in Text fields, the text is not cleared.
Data Feeds	ARCHER-121309	6.11	Clicking on the Save and Close button from any Data Feed page returns users to the Archer home page instead of the Data Feed Listing page.
Documentation	ARCHER-120999	6.11	When selecting, creating, or copying associated actions from rules, the Archer UI displays an ellipsis icon. However, the documentation states to use the + icon. Users of Archer 6.10 should use the ellipsis icon to work with associated actions from rules.

Documentation	CE-118317	6.11	The following documentation is only available in the English version of the Archer Online Documentation. Installing a Package - Note: Sub-forms are only installed by packaging if selected for install in addition to an application or questionnaire, which contains a sub-form field referencing that sub-form.
Documentation, Help System	ARCHER-121175	6.11	Sankey Chart and Combination Markers charts are not represented in the documentation.
Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	6.11	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Record Page	CE-118785	6.11	Unchecking "Remove the default text on mouse-click" still removes the default text on click.
Solutions	ARCHERSOL-12502	6.11	After removing the Discussion Forum functionality, there is no section available to enter Comments.
Workspaces, Dashboards and iViews	CE-118282	6.11	Adding Private Links List iViews to Dashboards grays out the Dashboards.

Known Issues in Release 6.11

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control	CE-118800	On the Manage Users page, when Japanese locale administrators filter the Status column with multiple selections, an exception is thrown.
Access Control: LDAP	ARCHER-123342	The user must click "Get Attributes" every time they encounter "No Attributes Found" or empty attribute lists in the LDAP configuration.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.).
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. **Workaround:** Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-123354	The Reference Field Record Lookup Configuration display format of Column-Flat is not translated.
Application Builder	ARCHER-123435	In Calculated Cross Reference field Matching Filters, the "Field Value Contains Depth" Values do not show all levels for a hierarchical values list.
Application Builder	ARCHER-123532	In the Answer List, Display Rules, and Campaigns tabs, users need to click the Save or Discard buttons before performing any other actions such as Search, Filter, or Navigate away.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. **Workaround**: Manually select and delete the default text within the text area field.
Application Builder	CE-118738	In Application Builder, users cannot update the Default Search Display Format to options other than Column-Hierarchical.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. **Workaround:** Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	Users cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.

Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. **Workaround:** Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Caching, IIS Web Server, Job Framework	CE-118819	While fetching Archer metadata from Redis cache, due to network latency, the data will not be returned in the specified duration. Archer will throw an error in the logs. **Workaround:** Add a new key to the web.config file of the web application and app.config of ArcherTech.JobFramework.Job.exe.config, named "RedisSyncTimeout", with a value between 1000 and 5000, for customers using Archer versions between Archer 6.9.3 and 6.11.
Charts and Graphs	ARCHER-123180	On mouseover, the transparency of the bubbles is reduced. **Workaround:** To improve the bubble text transparency, refresh the chart.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. **Workaround:** When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Feeds	CE-118803	When imported Data Feeds are saved with monthly schedules, an exception is thrown. **Workaround:** Save the feeds with a Daily or Weekly schedule first, change it to a Monthly schedule, and Save.
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. **Workaround**: Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation, Elastic Search	ARCHER-123702	Elasticsearch is being deprecated, and users cannot set up or use Elasticsearch in the Archer Control Panel.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. **Workaround**: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.

Help System	ARCHER-102505	The Archer Online Documentation on some Back Office pages do not load their respective Online Documentation pages, but they load the Online Documentation home page. **Workaround:** Users can search for the relevant content from the Online Documentation home page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker does not update the Hex or the RGB color codes in the first attempt. The color code values are only updated when users select specific colors from the pallette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-111561	On Demand Notifications hide table borders and colors.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. **Workaround:** Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Offline Sync	CE-118788	The first sync of the Offline fresh install throws a Null reference error.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. **Workaround:** Refresh the page to display the text field again.

Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Report Object	ARCHER-123346	In Report Objects, selecting the Display report as 'When the Page Loads' makes 'Save Properties' unresponsive. Additionally, 'Discard Property Changes' throws an unexpected error and retains the changes without discarding.
Report Object	ARCHER-123347	If other Display Configurations are modified in Report Objects, users cannot select the Display option to Display Custom Object while Viewing or Editing the record.
Report Object	ARCHER-123348	The Advanced Operator Logic help and warning messages overlap with the Display Report Options in the Report object Filter conditions.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-123383	In Search Results pages, users cannot select the Calendar display format and must instead go to the Advanced Search page to select this display format.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. **Workaround:** - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.

| Workspaces, Dashboards and iViews | ARCHER-96810 | When users select the help icon within the Manage Workspaces page, the displays an incorrect help page.
 Workaround:
 Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces. |