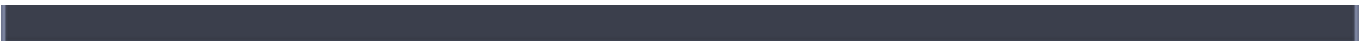




Archer[®] Suite

Version 6.7 and Later

Release Notes



Contact Information

RSA Link at <https://community.rsa.com> contains a knowledgebase that answers common questions and provides solutions to known problems, product documentation, community discussions, and case management.

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Revised: May 2021

Fixed Issues in Release 6.7 Patch 9

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Security	ARCHER-112384	Please see CVE-2021-23358 in RSA-2021-08.

Known Issues in Release 6.7 Patch 9

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. Workaround: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/" and "\"<>/"
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.

Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-88617	If you download the compressed Online Documentation from RSA Link, we recommend using 7zip, instead of WinZip. This avoids "Error 0x80010135: Path too long" errors.
Documentation	ARCHER-89388	Archer recommends that you use TLS 1.2 to secure the HTTP communication between Archer web clients and the Archer Web Server. The Online Documentation in all languages and the Security Configuration Guide in all localized versions incorrectly states that both TLS 1.1 and 1.2 are acceptable.
Documentation	ARCHER-92322	The Archer Online Documentation incorrectly refers to Configuration Administrators as Sub-Form Owners.
Documentation	ARCHERSOL-7646	<p>In Archer Top-Down Risk Assessment use case 6.7, a new field, Assessment Method, has been added to the Risk Register and Risk Scenario applications. This field is required for Quantitative Risk assessments. After completing the Package Installation, upgrading customers must set the Assessment Method field to "Regular" in all existing Risk Register and Risk Scenario Quantitative Approach records. You can update your existing records through Bulk Schedules, Bulk Update, Data Feed, or a Data Import.</p> <p>To update existing application records using Bulk Schedules, do the following:</p> <ol style="list-style-type: none"> 1. Create a new Bulk Schedule. <ul style="list-style-type: none"> - Enter a name for the schedule. - Set the status to Active - Select the application: Risk Register or Risk Scenario. - Add the following filter: [Assessment Approach] Equals Quantitative Survey 2. Save the schedule. 3. Add new Bulk Action. <ul style="list-style-type: none"> - Enter a name for the action. - In the Type field, select Bulk Update. - In the Field Value Expression section, select [Assessment Method]. - Set the [Assessment Method] value as Regular. 4. Save the Bulk Action and Bulk Schedule. 5. Run the Bulk Schedule. 6. When all of the records have been updated, you may delete or inactivate the Bulk Schedule. <p>For more information, see "Bulk Actions" in the Archer Online Help.</p>
Documentation	ARCHERSOL-8046	The IT Security Vulnerabilities Program use case documentation does not reflect that the Vulnerability Historical Data data feed is only available in the English language.
Field Encryption	ARCHER-41772	<p>The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations.</p> <p>Workaround: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.</p>
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.

Help System	ARCHER-75361	<p>The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.</p> <p>The correct topics can be found by searching in the Archer Online Documentation.</p>
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Inline Edit, Record Page	ARCHER-89549	After selecting values, the Values List field does not display a warning about Maximum Selections with the Display Control set to Values Popup using inline edit in the search results page.
Mail Merge	ARCHER-80242	Mail Merge Export for Text Area Field with an image is case-sensitive to Archer Base URL.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Navigate Away	ARCHER-89931	Removing values from a Values List pop-up does not trigger the Navigate Away unsaved changes popup.
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p>Workaround: Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Print and Export	ARCHER-74483	Exporting a record for an application with a cross-reference to the same application fails for the HTML format.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.

Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p>Workaround: Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p>Workaround: After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	<p>In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.</p> <p>Workaround: Right-click inside the text area, then click Paste.</p>
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-75692	Landing page iView may not scroll in IE when used in multi column layout.
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

Fixed Issues in Release 6.7 Patch 8

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Access Control, Rest API Suite, Security	ARCHER-103863	Please see CVE-2020-29538 in RSA-2020-07.
Jobs	ARCHER-100399	Scheduled jobs run repeatedly.
Security	ARCHER-103855	Please see CVE-2020-29537 in RSA-2020-07.
Security	ARCHER-103857	Please see CVE-2020-29536 in RSA-2020-07.
Security	ARCHER-103861	Please see CVE-2020-29535 in RSA-2020-07.

Known Issues in Release 6.7 Patch 8

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
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Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
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Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
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Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.

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Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
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User Profile	ARCHER-76420	<p>In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.</p> <p>Workaround: Right-click inside the text area, then click Paste.</p>
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-75692	Landing page iView may not scroll in IE when used in multi column layout.
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

Fixed Issues in Release 6.7 Patch 7 Hotfix 1

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Jobs	ARCHER-100399	Scheduled jobs run repeatedly.

Release 6.7 Patch 7

Platform Updates in Release 6.7 Patch 7

The section describes the Platform enhancement in Archer 6.7.0.7. For complete details on the features added for release 6.7, see the Archer Documentation.

<u>Enhancement</u>	<u>Description</u>
Outgoing IP Whitelist - Deprecated Functionality for Data Feeds	The Outgoing IP Whitelist feature in the Archer Control Panel now only applies to connections for LDAP synchronization. The Outgoing IP Whitelist no longer affects Data Feed connections, and the associated functionality is now deprecated.

Fixed Issues in Release 6.7 Patch 7

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Data Feeds	ARCHER-94095	The Outgoing IP Whitelist feature in the Archer Control Panel now only applies to connections for LDAP synchronization. The Outgoing IP Whitelist no longer affects Data Feed connections, and the associated functionality is now deprecated.
Job Framework, Jobs	ARCHER-94132	Jobs fail to reschedule following exception(s) in job executions. The retry logic of the job execution was updated to expand the retry opportunities during the enqueue job functionality.
Notifications	ARCHER-94131	When users send email letterheads that use colored backgrounds in the custom header and footer, the colored backgrounds disappear.
Record Page	ARCHER-94282	The Values List popup does not open consistently in Google Chrome and Microsoft Edge 83.
Workflow (AWF)	ARCHER-93824	When records reach a user action node without populated reference fields, and the records are saved, users receive an error.

Known Issues in Release 6.7 Patch 7

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. Workaround: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/" and "\"<>/"
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.

Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-88617	If you download the compressed Online Documentation from RSA Link, we recommend using 7zip, instead of WinZip. This avoids "Error 0x80010135: Path too long" errors.
Documentation	ARCHER-89388	Archer recommends that you use TLS 1.2 to secure the HTTP communication between Archer web clients and the Archer Web Server. The Online Documentation in all languages and the Security Configuration Guide in all localized versions incorrectly states that both TLS 1.1 and 1.2 are acceptable.
Documentation	ARCHER-92322	The Archer Online Documentation incorrectly refers to Configuration Administrators as Sub-Form Owners.
Documentation	ARCHERSOL-7646	<p>In Archer Top-Down Risk Assessment use case 6.7, a new field, Assessment Method, has been added to the Risk Register and Risk Scenario applications. This field is required for Quantitative Risk assessments. After completing the Package Installation, upgrading customers must set the Assessment Method field to "Regular" in all existing Risk Register and Risk Scenario Quantitative Approach records. You can update your existing records through Bulk Schedules, Bulk Update, Data Feed, or a Data Import.</p> <p>To update existing application records using Bulk Schedules, do the following:</p> <ol style="list-style-type: none"> 1. Create a new Bulk Schedule. <ul style="list-style-type: none"> - Enter a name for the schedule. - Set the status to Active - Select the application: Risk Register or Risk Scenario. - Add the following filter: [Assessment Approach] Equals Quantitative Survey 2. Save the schedule. 3. Add new Bulk Action. <ul style="list-style-type: none"> - Enter a name for the action. - In the Type field, select Bulk Update. - In the Field Value Expression section, select [Assessment Method]. - Set the [Assessment Method] value as Regular. 4. Save the Bulk Action and Bulk Schedule. 5. Run the Bulk Schedule. 6. When all of the records have been updated, you may delete or inactivate the Bulk Schedule. <p>For more information, see "Bulk Actions" in the Archer Online Help.</p>
Documentation	ARCHERSOL-8046	The IT Security Vulnerabilities Program use case documentation does not reflect that the Vulnerability Historical Data data feed is only available in the English language.
Field Encryption	ARCHER-41772	<p>The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations.</p> <p>Workaround: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.</p>
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.

Help System	ARCHER-75361	<p>The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.</p> <p>The correct topics can be found by searching in the Archer Online Documentation.</p>
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Inline Edit, Record Page	ARCHER-89549	After selecting values, the Values List field does not display a warning about Maximum Selections with the Display Control set to Values Popup using inline edit in the search results page.
Mail Merge	ARCHER-80242	Mail Merge Export for Text Area Field with an image is case-sensitive to Archer Base URL.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Navigate Away	ARCHER-89931	Removing values from a Values List pop-up does not trigger the Navigate Away unsaved changes popup.
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p>Workaround: Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Print and Export	ARCHER-74483	Exporting a record for an application with a cross-reference to the same application fails for the HTML format.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.

Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p>Workaround: Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p>Workaround: After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	<p>In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.</p> <p>Workaround: Right-click inside the text area, then click Paste.</p>
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-75692	Landing page iView may not scroll in IE when used in multi column layout.
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

Fixed Issues in Release 6.7 Patch 6 Hotfix 1

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Jobs	ARCHER-100399	Scheduled jobs run repeatedly.

Fixed Issues in Release 6.7 Patch 6

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Application Builder, Record Page	ARCHER-89341	After selecting values, the Values List field does not display a warning about the maximum number of selections allowed with the Display Control set to Values Popup.
Bulk Operations, UI	ARCHER-41500	When attempting to create a new reference using Bulk Create, part of the Date & Time field name is unreadable behind the field. This ticket is closed because it is no longer reproducible in Archer 6.7.0.6.
Calculations, Packaging	ARCHER-74381	A null exception error occurs when generating a package containing a questionnaire. This ticket is closed because it is no longer reproducible in Archer 6.7.0.6.
Jobs, Questionnaires, Workflow (AWF)	ARCHER-89544	The Assessment campaign fails to generate all self assessments without any specific error in the log file.
Print and Export	ARCHER-89355	When application contents contain calc field errors, the Export option does not work for a large number of records within the application.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters. This ticket is closed because it is no longer reproducible in Archer 6.7.0.6.
Report Object	ARCHER-89829	The Report Object does not display any records with the Report Object filter criteria using the Field values contain current record operator.
View Mode (Record)	ARCHER-89344	The time zone of the data in the Workflow Details tracker is different than users' Archer configured timezones.
Workflow (AWF)	ARCHER-79432	Advanced workflow job fails to go through the looping transition to a user action node. This ticket is closed because it is no longer reproducible in Archer 6.7.0.6.

Known Issues in Release 6.7 Patch 6

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
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Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
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Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
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Print and Export	ARCHER-74483	Exporting a record for an application with a cross-reference to the same application fails for the HTML format.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.

Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
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Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p>Workaround: Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p>Workaround: After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	<p>In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.</p> <p>Workaround: Right-click inside the text area, then click Paste.</p>
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-75692	Landing page iView may not scroll in IE when used in multi column layout.
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

Fixed Issues in Release 6.7 Patch 5 Hotfix 2

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Jobs	ARCHER-100399	Scheduled jobs run repeatedly.

Release 6.7 Patch 5

Important! Archer 6.7 Patch 5, originally posted on 4/2/20, has been replaced with a new build as of 4/8/20. This is to correct an issue with the incorrect version of the Archer online Help.

If you installed Archer 6.7 Patch 5 on or after 4/8/20, you have the correct files (Build 6.7.00500.1026). No action is necessary.

If you have installed Archer 6.7 Patch 5 between 4/2/20 and 4/6/20 (Build 6.7.00500.1025) the online Help systems included are for a different release of Archer. You do not need to install the corrected Archer 6.7 Patch 5 (Build 6.7.00500.1026, posted on 4/8/20) to correct the Help systems.

To install the Archer 6.7 online Help systems, if you have installed 6.7 Patch 5 between 4/2/20 and 4/6/20 (Build 6.7.00500.1025):

1. Back up the following folders on your Archer web servers. Your paths may be different depending on your install and language.

C:\inetpub\wwwroot\RSAArcher\help<language>\html-help\

C:\Program Files\RSA Archer\Archer Control Panel\Help<language>\

2. Download the Archer 6.7 Documentation for the appropriate language from <https://community.rsa.com/community/products/archer-grc/archer-customer-partner-community/platform/documentation>.

2. Extract the .zip file. The package includes two other .zip files, one for the Archer Control Panel Help and another for the Archer Online Documentation. Extract those to their own folders.

3. Copy all the files from the extracted documentation folders to your Archer web servers, replacing everything in the destination:

- Archer 6.7 Control Panel Help\ControlPanelHelp > C:\Program Files\RSA Archer\Archer Control Panel\Help<language>\

- Archer 6.7 Online Documentation\master_toc > C:\inetpub\wwwroot\RSAArcher\help<language>\html-help\

Note: It is recommended to use 7-Zip to extract the files.

Fixed Issues in Release 6.7 Patch 5

This section lists issues that are fixed in the current release.

Component	Issue	Description
Access Control, User Admin and Preferences	ARCHER-83600	The User Reassignment window lacks a scrollbar in the Configuration section.
Attachments	ARCHER-85573	When File Creation Restrictions are enabled in the Archer Control Panel for either a blacklist or whitelist, a file upload to an attachment field fails for empty files.
Calc Engine	ARCHER-82362	The NORMDIST function does not return the correct value when the text field Cumulative is equal to TRUE.
Calc Engine	ARCHER-86595	Calculation Jobs associated with content that is missing metadata hang for days with no active database activity.
Charts and Graphs	ARCHER-86583	The value label on Vertical Stacked Bar charts do not have a horizontal orientation.
Data Feeds	ARCHER-82623	The final column values of the source input data from a CSV file are not populated correctly in a Data Feed.
Data Feeds, SSL	ARCHER-84000	FTP Data Feeds that use SSL fail after an upgrade due to an unexpected error.
Database, Globalization and Localization	ARCHER-85386	When a date or time in a character string is converted for some date formats, the upgrade fails.
Database, Master Report Listing	ARCHER-85915	The Master Report listing does not populate data.

Database, Questionnaires	ARCHER-85002, ARCHER-80578	A scheduled questionnaire campaign does not save and produces an error.
Global Search	ARCHER-79573	When users perform a Quick Search, the search suggestions drop-down list is displayed over the search results.
Global Search, Navigate Away, Record Page	ARCHER-84530	After users modify but do not save a record, run a Global Search, and close the Unsaved Changes dialog box, the loading icon persists.
Install/Upgrade	ARCHER-85702	The Archer installer fails to connect with the database for a complex password during an upgrade with an error.
Reports	ARCHER-87775	When users open a Statistical Report that includes an empty chart, it produces an unexpected error.
Section 508	ARCHER-83268	When users press Enter on the keyboard on tabs in an Add New Record page, the tabs are not invoked.
Section 508	ARCHER-83269	Users cannot access the Date Range combination box in the Access History page of a record.
Section 508	ARCHER-83286	When users press Enter on the keyboard on the Add New Link link in a record, the link is not invoked.
Section 508	ARCHER-83946	Users cannot access the View Access History link on the Incident Details tab of a record using the keyboard.
Notifications	ARCHER-80548	Scheduled Report Distributions that are scheduled to be sent out monthly are sent out twice a month.
Notifications	ARCHER-82776	If users select No Letterhead in the Notification Template Design, there is an empty space at the top of Notification emails.
Notifications	ARCHER-86311	The On Demand Notification templates do not display the text correctly in an email when the content includes a chart.
Workflow (AWF)	ARCHER-85363	Advanced Workflow Fails to enroll Archer records into a new workflow. The records stay in the Created status and fail due to an exception.
Workflow (AWF)	ARCHER-86668	The following exception occurs during an upgrade when the database contains any custom Advanced Workflow process created from the Workpoint Architect page: System.Data.SqlClient.SqlException: Cannot insert the value NULL into column 'PROC_SCRIPT_ID', table '65004.dbo.WP_PROC_SCRIPT'; column does not allow nulls. INSERT fails.

Known Issues in Release 6.7 Patch 5

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. Workaround: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Calculations, Packaging	ARCHER-74381	A null exception error occurs when generating a package containing a questionnaire.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.

Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-88617	If you download the compressed Online Documentation from RSA Link, we recommend using 7zip, instead of WinZip. This avoids "Error 0x80010135: Path too long" errors.
Documentation	ARCHER-89388	Archer recommends that you use TLS 1.2 to secure the HTTP communication between Archer web clients and the Archer Web Server. The Online Documentation in all languages and the Security Configuration Guide in all localized versions incorrectly states that both TLS 1.1 and 1.2 are acceptable.
Documentation	ARCHER-92322	The Archer Online Documentation incorrectly refers to Configuration Administrators as Sub-Form Owners.
Documentation	ARCHERSOL-7646	<p>In Archer Top-Down Risk Assessment use case 6.7, a new field, Assessment Method, has been added to the Risk Register and Risk Scenario applications. This field is required for Quantitative Risk assessments. After completing the Package Installation, upgrading customers must set the Assessment Method field to "Regular" in all existing Risk Register and Risk Scenario Quantitative Approach records. You can update your existing records through Bulk Schedules, Bulk Update, Data Feed, or a Data Import.</p> <p>To update existing application records using Bulk Schedules, do the following:</p> <ol style="list-style-type: none"> 1. Create a new Bulk Schedule. <ul style="list-style-type: none"> - Enter a name for the schedule. - Set the status to Active - Select the application: Risk Register or Risk Scenario. - Add the following filter: [Assessment Approach] Equals Quantitative Survey 2. Save the schedule. 3. Add new Bulk Action. <ul style="list-style-type: none"> - Enter a name for the action. - In the Type field, select Bulk Update. - In the Field Value Expression section, select [Assessment Method]. - Set the [Assessment Method] value as Regular. 4. Save the Bulk Action and Bulk Schedule. 5. Run the Bulk Schedule. 6. When all of the records have been updated, you may delete or inactivate the Bulk Schedule. <p>For more information, see "Bulk Actions" in the Archer Online Help.</p>
Documentation	ARCHERSOL-8046	The IT Security Vulnerabilities Program use case documentation does not reflect that the Vulnerability Historical Data data feed is only available in the English language.
Field Encryption	ARCHER-41772	<p>The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations.</p> <p>Workaround: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.</p>
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.

Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-75361	<p>The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.</p> <p>The correct topics can be found by searching in the Archer Online Documentation.</p>
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Mail Merge	ARCHER-80242	Mail Merge Export for Text Area Field with an image is case-sensitive to Archer Base URL.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p>Workaround: Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Print and Export	ARCHER-74483	Exporting a record for an application with a cross-reference to the same application fails for the HTML format.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.

Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p>Workaround: Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p>Workaround: After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	<p>In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.</p> <p>Workaround: Right-click inside the text area, then click Paste.</p>
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-79432	Advanced workflow job fails to go through the looping transition to a user action node.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-75692	Landing page iView may not scroll in IE when used in multi column layout.
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

Fixed Issues in Release 6.7 Patch 4

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Access Control, Mgmt & System Reports, System Reports	ARCHER-78990	There is no way to distinguish between Active and Deleted users in the Group Membership report.
API (Web, Rest, other), Appearance, Core API suite, Globalization and Localization	ARCHER-83243	If Language is set to French, the Appearance settings cannot be saved due to a thrown exception.
API (Web, Rest, other), Core API suite, Master Report Listing	ARCHER-82174	Reports do not load and cannot display for the Master Report listing.
Application Builder, Packaging	ARCHER-79423	When a Values List item has been removed from Archer, packages install with an error.
Calc Engine	ARCHER-77403	Archer jobs are running for long periods of time without any database activity.
Calc Engine	ARCHER-80302	When a calculation is in the error state and the formula refers to itself, it causes a Null Reference Exception.
Calculated Cross References	ARCHER-77777	The Calculated Cross-Reference does not link records when the text field contains values with superscripts.
Charts and Graphs	ARCHER-81592	Value labels are jumbled on stacked bar charts.
Content Save and Delete	ARCHER-76661	Clicking Save on a record does not have an effect when Inline Edit is enabled for a Cross-Reference grid in a hidden tab within the layout.
Data Driven Events	ARCHER-77308	The Set Value DDE appends an additional value to the previously selected value in Values List Fields that only have 1 selectable value.
Data Driven Events	ARCHER-79623	When a values list is filtered before setting the values list, setting the values list appends values to the value list during the same DDE event.
Database, Job Framework, Performance	ARCHER-78991	Selecting a distinct field_id from tblIVFieldHistory causes a 1.5 billion row index scan and the Field History cleanup job to fail with a database timeout error.
Database	ARCHER-81505	The truncate operation against the schema tables fails when the user permissioned by the Least Privileges script executes that operation.
Global Search, UI	ARCHER-83253	Search results from a global search are displayed in a multi column grid.
Globalization and Localization	ARCHER-85244	When a user whose language was updated on the Manage Languages page is deleted, that page throws an Unexpected Error.
Globalization and Localization, Record Page, Web Browser	ARCHER-83011, ARCHER-84777	When using Archer 6.7 on Internet Explorer, the Record Tabs collapse when pressing the keyboard shortcut due to the collapse section keyboard shortcut being identical.
Globalization and Localization, Reports, Search and Search Results	ARCHER-82525	When Global Values lists are used within a filter of a report, they are displayed in the language in which they are created instead of in the language that the user set in their User Profile.
Mail Merge	ARCHER-81665	If a text area containing multiple images is exported through mail merge, only the first image is exported successfully.
Record Page	ARCHER-82833	The scroll location is not preserved after populating a cross-reference field in an application.
Record Page	ARCHER-84429	When performing a right-click on a Record page, buttons in the right-click menu option appear as a combination of both icons and text, while others appear as only text.
Record Page	ARCHER-84440	When a record is clicked in the Search Results page, the page loading is delayed and a spinner does not appear.
Report Object	ARCHER-80951	If a report object is placed in the same section as an image field, the report object does not display correctly.
Reports, Search and Search Results	ARCHER-80395	When inline editing on the Search Results page, the Values List drop-down is cut off at the bottom of the list.

Search and Search Results	ARCHER-76236	The Search Results page does not identify itself well enough as Search Results for accessibility purposes.
Services	ARCHER-78124	New Port Registration scripts are provided to add and remove ACLs for Archer.
Training and Awareness	ARCHER-82781, ARCHER-83047	In the Presentation Prompt Event within the Training and Awareness Campaign, the Loading spinner persists even after the page is loaded.
Workflow (Legacy)	ARCHER-79572	The Reject button is enabled for records enrolled in Stage 1 of the Legacy Workflow.
Workspaces, Dashboards and iViews	ARCHER-84039	When users navigate to the Home dashboard, they receive an error.

Known Issues in Release 6.7 Patch 4

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
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Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
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Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
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Documentation	ARCHERSOL-8046	The IT Security Vulnerabilities Program use case documentation does not reflect that the Vulnerability Historical Data data feed is only available in the English language.
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Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
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Help System	ARCHER-75361	<p>The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.</p> <p>The correct topics can be found by searching in the Archer Online Documentation.</p>
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Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.

Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage columns is not maintained.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p>Workaround: Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p>Workaround: After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	<p>In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.</p> <p>Workaround: Right-click inside the text area, then click Paste.</p>
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-79432	Advanced workflow job fails to go through the looping transition to a user action node.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-75692	Landing page iView may not scroll in IE when used in multi column layout.
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

Fixed Issues in Release 6.7 Patch 3

This section lists issues that are fixed in the current release.

Component	Issue	Description
API (Web, Rest, other)	ARCHER-82225	Bracket Use on Non Silverlight Data Import Page fails for end user Field Loading on Sub Form Fields for Data Import. In addition, bracket usage to represent array argument within REST API calls is not RFC-3986 compliant.
Application Builder, Solutions	ARCHER-82381	The sub-form field options tab throws an error if a value list in the sub-form has no values.
Application Builder, Workflow (AWF)	ARCHER-77379	If Advanced Workflow is enabled for a module and if a change is made to a layout, users cannot make further changes after clicking Apply.
Attachments, Record Page	ARCHER-79159	Tasks/Activities fail to display attachments from a related closed task record.
Charts and Graphs	ARCHER-81780	Axis titles do not change automatically if the search criteria is modified or when charts drill down to lower levels of data.
Content Save and Delete, Navigate Away, Record Page	ARCHER-81794	The navigate away prompt does not appear properly for Text Area Fields.
Data Driven Events, Install/Upgrade	ARCHER-81494	ACL DDEs used to hide Layout Objects with Spanned Columns are displayed incorrectly.
Data Feeds	ARCHER-70367	Archer Logs show that the deadlock retry warnings are reported as successful, but then immediately fail with the transaction error.
Data Feeds	ARCHER-76317	Added an index to tblDataFeedHistory in order to improve the performance of the stored procedure usp_get_datafeed_job_convoy.
Data Feeds	ARCHER-81330	A warning message is not shown when source files are not found for processing in the wild card file path for the File Transport data feed.
Data Feeds	ARCHER-82027	The Schedule column in the Data Feed Manager will neither display the date nor the time if the scheduled date or time are in the past.
Data Import, Navigation	ARCHER-80335	If the column name present in the data import file matches that of the application name, then the data import page fails to load.
Globalization and Localization, Help System	ARCHER-81150	Localized Online Documentation is not available from within the product. The Online Documentation for each language can be downloaded from RSA Link.
Globalization and Localization, User Profile	ARCHER-79323	When a user disables the Override Language option in the User Profile, the language still changes.
Jobs	ARCHER-81197	The Completed Jobs filter in the Job Engine Manager also shows terminated and failed jobs.
Nav Menu, UI	ARCHER-82377	A user that requires accessibility support navigates through the Navigation Menu using either the keyboard, the screen reader, or both, but the Microsoft Insight Tool still reported non-compliance.
Notifications	ARCHER-79675	The On-Demand notification template that contains a table in HTML format generates malformed output.
Packaging	ARCHER-78470	The custom sort order for the values list in the source package differs from the custom sort order for the values list in the target environment.
Packaging	ARCHER-79424	The Package Installation log tab will fail with an unexpected error if the package installation contains references from prior to either the 6.1 or 5.x releases.
Print and Export	ARCHER-80243	When exporting a report using any file format, blank rows are added into the exported report.
Record Page	ARCHER-80404	There is a gap on the Record Page between the main body and footer.
Reports	ARCHER-81101	If a suffix is added to an axis label on a Statistical Report, the suffix repeats itself.
Search and Search Results	ARCHER-80579	Inactive fields show up in the default search page of an application.

User Admin and Preferences	ARCHER-80580	Under the Roles tab in Manage Users, a line break is missing after each group name.
Workflow (Legacy)	ARCHER-80729	The Round Robin functionality in the legacy workflow does not assign a user from the list of available users.
Workspaces, Dashboards and iViews	ARCHER-79931	The dashboard dropdown menu size width is based on the topmost item instead of the maximum width of any child items.

Known Issues in Release 6.7 Patch 3

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. Workaround: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Packaging	ARCHER-79423	The package installs with an error when the Values List item has been removed.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Calculations, Packaging	ARCHER-74381	A null exception error occurs when generating a package containing a questionnaire.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.

Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files:Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-89388	Archer recommends that you use TLS 1.2 to secure the HTTP communication between Archer web clients and the Archer Web Server. The Online Documentation in all languages and the Security Configuration Guide in all localized versions incorrectly states that both TLS 1.1 and 1.2 are acceptable.
Documentation	ARCHER-92322	The Archer Online Documentation incorrectly refers to Configuration Administrators as Sub-Form Owners.
Documentation	ARCHERSOL-7646	<p>In Archer Top-Down Risk Assessment use case 6.7, a new field, Assessment Method, has been added to the Risk Register and Risk Scenario applications. This field is required for Quantitative Risk assessments. After completing the Package Installation, upgrading customers must set the Assessment Method field to "Regular" in all existing Risk Register and Risk Scenario Quantitative Approach records. You can update your existing records through Bulk Schedules, Bulk Update, Data Feed, or a Data Import.</p> <p>To update existing application records using Bulk Schedules, do the following:</p> <ol style="list-style-type: none"> 1. Create a new Bulk Schedule. <ul style="list-style-type: none"> - Enter a name for the schedule. - Set the status to Active - Select the application: Risk Register or Risk Scenario. - Add the following filter: [Assessment Approach] Equals Quantitative Survey 2. Save the schedule. 3. Add new Bulk Action. <ul style="list-style-type: none"> - Enter a name for the action. - In the Type field, select Bulk Update. - In the Field Value Expression section, select [Assessment Method]. - Set the [Assessment Method] value as Regular. 4. Save the Bulk Action and Bulk Schedule. 5. Run the Bulk Schedule. 6. When all of the records have been updated, you may delete or inactivate the Bulk Schedule. <p>For more information, see "Bulk Actions" in the Archer Online Help.</p>
Field Encryption	ARCHER-41772	<p>The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations.</p> <p>Workaround: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.</p>
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.

Help System	ARCHER-75361	<p>The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.</p> <p>The correct topics can be found by searching in the Archer Online Documentation.</p>
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Mail Merge	ARCHER-80242	Mail Merge Export for Text Area Field with an image is case-sensitive to Archer Base URL.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p>Workaround: Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Print and Export	ARCHER-74483	Exporting a record for an application with a cross-reference to the same application fails for the HTML format.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.

Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage columns is not maintained.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p>Workaround: Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p>Workaround: After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	<p>In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.</p> <p>Workaround: Right-click inside the text area, then click Paste.</p>
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-79432	Advanced workflow job fails to go through the looping transition to a user action node.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-75692	Landing page iView may not scroll in IE when used in multi column layout.
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

Fixed Issues in Release 6.7 Patch 2 Hotfix 1

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Data Driven Events, Install/Upgrade	ARCHER-81494	ACL DDEs used to hide Layout Objects with Spanned Columns are displayed incorrectly.

Fixed Issues in Release 6.7 Patch 2

This section lists issues that are fixed in the current release.

Component	Issue	Description
Access Control	ARCHER-78599	The Access Control administrator cannot set the default dashboard for a user account.
Access Control	ARCHER-79262	Filtering list of Groups/Roles and deleting causes all Groups/Roles to get deleted.
Access Control	ARCHER-80322	Administrator fails to bypass password validation rules, like Password History, when it tries to change password for a general user.
Access Control, System Reports	ARCHER-80324	System Reports page shows invalid Report Names and Descriptions.
ACP	ARCHER-78396	Turkey time zone does not show as GMT+3.
ACP	ARCHER-79506	The logging path gets truncated in the ACP instance information.
API (Web, Rest, other), User Admin and Preferences	ARCHER-80993	The Obtain API Resource page will not load.
Application Builder, Reports	ARCHER-72587	When Inline Edit is enabled for the Values List field, the Values List gets cut off at the bottom when multiple values are present.
Calculated Cross References, Packaging	ARCHER-75378	A package containing a Sub-Form with a calculated cross reference field fails to install.
Charts and Graphs, Packaging	ARCHER-80401	Packaging Reports with the ColorType 16 value in the chart palette data fails with an exception error.
Data Feeds	ARCHER-78130	The A2A Data Feed fails with an error message when either the attachment or image field is tracked in the History Log.
HTML Sanitizer, Reports	ARCHER-78924	The apostrophe (') character comes out as ' after saving a Global Report.
Job Framework	ARCHER-74302	The deleted related record module is filtered out during meta data delete and is not deleted properly.
LDAP Synchronization	ARCHER-79465	When the Outgoing IP Whitelist is enabled and the DNS lookup for a JavaScript Transport fails, the code does not return to the JavaScript Transport call.
Navigate Away, Navigation, Reports	ARCHER-80731	A report URL does not work in Google Chrome.
Record Page, Section 508	ARCHER-76235	A user cannot toggle the selection state in the Record Permissions / User Group Listbox control using the keyboard. The Values List dropdown control does not use the aria-expanded attribute. The Attachment field upload dialog title does not use the aria-level attribute.
Reports	ARCHER-79320	Updating a Text Area field using Inline Edit removes the HTML tags after saving the changes.
Reports, Search and Search Results	ARCHER-79364	Inactive Values List Values are not saved in report filters.
Search and Search Results	ARCHER-74361	Selecting two different [Workflow Current Node] fields in the Advanced Search causes an unexpected error.
Services	ARCHER-79299	For encrypted config properties, values are cached, even if caching is disabled.
UI	ARCHER-77992	Questionnaire dividers disappear within the layout object tab set.
User Admin and Preferences	ARCHER-79610	Quick Link to the Manage Users page in the Administrative dashboard redirects to the Silverlight version of the page.
User Profile	ARCHER-79913	Archer throws an invalid format error for a valid email address in the Manage Users page.

Known Issues in Release 6.7 Patch 2

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
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Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
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Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. Workaround: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Packaging	ARCHER-79423	The package installs with an error when the Values List item has been removed.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Calculations, Packaging	ARCHER-74381	A null exception error occurs when generating a package containing a questionnaire.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.

Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files:Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
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Documentation	ARCHER-92322	The Archer Online Documentation incorrectly refers to Configuration Administrators as Sub-Form Owners.
Documentation	ARCHERSOL-7646	<p>In Archer Top-Down Risk Assessment use case 6.7, a new field, Assessment Method, has been added to the Risk Register and Risk Scenario applications. This field is required for Quantitative Risk assessments. After completing the Package Installation, upgrading customers must set the Assessment Method field to "Regular" in all existing Risk Register and Risk Scenario Quantitative Approach records. You can update your existing records through Bulk Schedules, Bulk Update, Data Feed, or a Data Import.</p> <p>To update existing application records using Bulk Schedules, do the following:</p> <ol style="list-style-type: none"> 1. Create a new Bulk Schedule. <ul style="list-style-type: none"> - Enter a name for the schedule. - Set the status to Active - Select the application: Risk Register or Risk Scenario. - Add the following filter: [Assessment Approach] Equals Quantitative Survey 2. Save the schedule. 3. Add new Bulk Action. <ul style="list-style-type: none"> - Enter a name for the action. - In the Type field, select Bulk Update. - In the Field Value Expression section, select [Assessment Method]. - Set the [Assessment Method] value as Regular. 4. Save the Bulk Action and Bulk Schedule. 5. Run the Bulk Schedule. 6. When all of the records have been updated, you may delete or inactivate the Bulk Schedule. <p>For more information, see "Bulk Actions" in the Archer Online Help.</p>
Field Encryption	ARCHER-41772	<p>The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations.</p> <p>Workaround: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.</p>
Globalization and Localization	ARCHER-75092	When the user tries to use the deep-link to the Archer back office page in new browser window, at times system will display the session timeout message. However, if the user tries again, the system displays the appropriate page.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.

Help System	ARCHER-75361	<p>The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.</p> <p>The correct topics can be found by searching in the Archer Online Documentation.</p>
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Mail Merge	ARCHER-80242	Mail Merge Export for Text Area Field with an image is case-sensitive to Archer Base URL.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p>Workaround: Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Print and Export	ARCHER-74483	Exporting a record for an application with a cross-reference to the same application fails for the HTML format.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.

Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage columns is not maintained.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p>Workaround: Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p>Workaround: After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Profile	ARCHER-76420	<p>In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.</p> <p>Workaround: Right-click inside the text area, then click Paste.</p>
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-79432	Advanced workflow job fails to go through the looping transition to a user action node.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-75692	Landing page iView may not scroll in IE when used in multi column layout.
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

Fixed Issues in Release 6.7 Patch 1

This section lists issues that are fixed in the current release.

Component	Issue	Description
API (Web, Rest, other)	ARCHER-76751	Bracket usage to represent array argument within REST API calls is not RFC-3986 compliant.
Appearance, Charts and Graphs, Record Page	ARCHER-72230	More than one trending chart on display misaligns the fields.
Application Builder	ARCHER-73156	A related Record or Cross-Reference field associated with a restricted inherited Record Permission field cannot be set to an inactive status.
Application Builder	ARCHER-74212	Sort order of available values for selection is not maintained for nested values lists.
Application Builder	ARCHER-76796	Applied Conditional Layout hiding calculated fields shows error state in UI, but not field name.
Application Builder	ARCHER-77088	Wrong images are referenced in the Values List for the Progress Status field of the Risk Assessment questionnaire.
Application Builder, Questionnaires	ARCHER-76590	Inherited Record Permission fields are set to Restricted after copying a questionnaire.
Application Builder, View Mode (Record)	ARCHER-72037	An inline edit on a text field does not wrap text correctly.
Application Builder, Workflow (AWF)	ARCHER-73939	Advanced workflow keeps going to an error status randomly.
Application Builder, Workflow (AWF)	ARCHER-78469	Advanced Workflow randomly goes to an error status when there are a large number of nodes. While going through the job troubleshooting page, you may see multiple selected nodes for the job.
Bulk Operations, Reports	ARCHER-77990	Select All/Select None drop down for bulk update is hidden behind the results in the advanced search results page.
Calculated Cross References	ARCHER-74696	Calculated Cross-Reference field takes two saves to attach a file.
Content Save and Delete, Record Page	ARCHER-76599	Saving a record containing nested Cross-Reference fields with Calculated fields results in an error.
Custom Interface Objects, Solutions	ARCHER-77353	In an Operational Risk Management custom object, the comments timestamp is in UTC and covers the name.
Data Driven Events	ARCHER-69798	Data Driven Event rule condition with Changed operator incorrectly evaluates to true.
Data Feeds, Workflow (AWF)	ARCHER-77181	Advanced Workflow job fails to enroll randomly with the following error: createFromProcess() and WP_PROCI_SCRIPT row error: Violation of PRIMARY KEY constraint errors
Database, Globalization and Localization, Licensing, Nav Menu	ARCHER-74428	Multiple default languages for resource translations cause the Licensing Information window to not display results.
Inline Edit	ARCHER-77932	The Save button does not work when Editable Grid Display and Inline Edit are both enabled.
ITSVP, Packaging	ARCHER-72479	Generating package for the out-of-the-box Vulnerability Library application takes too long and generates error logs.
Licensing	ARCHER-79112	Trial messages for applications in development appear in obtrusive pop-ups.
Mail Merge	ARCHER-73350	Exporting images in Mail Merge fails when the text field HTML references an image file in the file repository.
Packaging	ARCHER-78600	Package generation fails on a Values List that contains no values.
Print and Export	ARCHER-76283	Values list values do not follow sort order configuration in print/ export view.
Questionnaires	ARCHER-77057	The Comment button does not work after adding a comment to a question in a questionnaire.
Record Page	ARCHER-72821	Creating a new sub form prior to saving the parent record causes the loading indicator to remain on the page.
Record Page	ARCHER-75899	Inactive fields are shown in the history log field during prints and exports.
Reports	ARCHER-76323	An exception error occurs while running a column-flat report for a leveled application where the lower level fields are selected before the higher level fields under Manage Columns.
Reports	ARCHER-77398	If a Statistical Report data set has one parent value, the report will only show that value in the Bar chart when set to Chart and Data.

Reports, Search and Search Results	ARCHER-75165	When grouped by Record Permission fields with Display Zero Values option enabled, statistical reports fail to fetch users that are still part of records but are removed from the group.
Search and Search Results	ARCHER-70910	Advanced search page for modules with a large number of fields takes a long time to load.
Search and Search Results	ARCHER-77238	A user cannot perform searches in the Third Party Profile application.
User Profile	ARCHER-77745	Audit information fields, such as Last Updated and First Published, display a deleted user's information in the search results page.
Workflow (AWF)	ARCHER-70732	Error state of workflow job is not reported back to the record page.
Workflow (AWF)	ARCHER-70875	While enrolling a record into a new workflow, the Advanced Workflow job will either stay in Created state or transition to an error state in a very complex scenario.
Workflow (AWF)	ARCHER-73676	Advanced Workflow job troubleshooting filters do not allow jobs to be filtered by criteria other than the job name.
Workflow (AWF)	ARCHER-75029	In a certain complex scenario, a user is either unable to enroll records into a new workflow or it fails during transition.
Workflow (AWF)	ARCHER-76242	While evaluating a complex Advanced Workflow job, the job will fail with errors during the transition, CompleteNodeTransitionCommand.
Workspaces, Dashboards and iViews	ARCHER-76418	An error occurs when editing a Links List iView.

Known Issues in Release 6.7 Patch 1

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. Workaround: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "<>/'&\"<>/'
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Calculations, Packaging	ARCHER-74381	A null exception error occurs when generating a package containing a questionnaire.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.

Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files:Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-89388	Archer recommends that you use TLS 1.2 to secure the HTTP communication between Archer web clients and the Archer Web Server. The Online Documentation in all languages and the Security Configuration Guide in all localized versions incorrectly states that both TLS 1.1 and 1.2 are acceptable.
Documentation	ARCHER-92322	The Archer Online Documentation incorrectly refers to Configuration Administrators as Sub-Form Owners.
Documentation	ARCHERSOL-7646	<p>In Archer Top-Down Risk Assessment use case 6.7, a new field, Assessment Method, has been added to the Risk Register and Risk Scenario applications. This field is required for Quantitative Risk assessments. After completing the Package Installation, upgrading customers must set the Assessment Method field to "Regular" in all existing Risk Register and Risk Scenario Quantitative Approach records. You can update your existing records through Bulk Schedules, Bulk Update, Data Feed, or a Data Import.</p> <p>To update existing application records using Bulk Schedules, do the following:</p> <ol style="list-style-type: none"> 1. Create a new Bulk Schedule. <ul style="list-style-type: none"> - Enter a name for the schedule. - Set the status to Active - Select the application: Risk Register or Risk Scenario. - Add the following filter: [Assessment Approach] Equals Quantitative Survey 2. Save the schedule. 3. Add new Bulk Action. <ul style="list-style-type: none"> - Enter a name for the action. - In the Type field, select Bulk Update. - In the Field Value Expression section, select [Assessment Method]. - Set the [Assessment Method] value as Regular. 4. Save the Bulk Action and Bulk Schedule. 5. Run the Bulk Schedule. 6. When all of the records have been updated, you may delete or inactivate the Bulk Schedule. <p>For more information, see "Bulk Actions" in the Archer Online Help.</p>
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What's New in Release 6.7

Platform Updates

The section describes the Platform enhancements in Archer 6.7. For complete details on the features added for release 6.6, see the Archer Documentation.

Enhancement	Description
Automatic Deployment of Packaging	<p>This feature enables you to automate generation and installation of packages between your Development, Testing, and Production instances. As part of this procedure, you copy package-specific JSON objects from the Manage Packages page or the Import and Install Packages page to a V1 API endpoint in the user interface. The JSON objects enable package generation and installation in other Archer instances where you have access to the API.</p> <p>For more information, see "Automate Generation and Installation of Packages" in the Archer Online Documentation.</p>
Back Office Silverlight Removal: Manage Languages	<p>Silverlight removal continues for pages in the back office, such as Manage Languages. This is the first of the new back office pages and serves as a model guide for other pages' future UI development.</p>
Chart Library Enhancements	<p>Charting improvements have a cleaner appearance with additional functionality that allow end users to visualize and interpret data in a more meaningful way. With the Chart enhancements, you can now interact with charts and chart data without navigating away from the chart.</p>
Content API Performance Refactor	<p>Performance improvements were made with Content API. These improvements include implementing the OData Filtering parameter \$top.</p> <p>For more information, see "Get Level Metadata" in the Archer Online Documentation.</p>
Controls Build-Out	<p>As part of the ongoing phases of Archer's UI rebuild, the remodeled controls are designed to bring a consistent user experience and an ease of maintenance throughout the product. These controls—such as select, text fields, buttons, dual pane or multi-select functionalities—are included in a reusable components library for a rapid, sustainable and maintainable system to be expanded upon in future releases.</p>
Dashboard UI Refresh	<p>Dashboards are easier to navigate and display quick links to frequently accessed user actions at the top of the dashboard. When scrolling through iViews, the dashboard options remain at the top of the page. iViews are more user-friendly with updates to scroll bar appearance, spacing, and enable easier viewing of data and charts.</p> <p>For more information, see "Dashboards, iViews, and Workspaces" in the Archer 6.7 Online Documentation.</p>
Data Gateway Archer Configuration Reports (ACR)	<p>The Archer Configuration Report now includes Data Gateway ACR. Enable this addition to the Configuration Report from the Archer Control Panel.</p> <p>For more information, see "RSA Archer Configuration Report" in the Archer Control Panel Help.</p>
Data Gateway RESTful API Suite	<p>The Data Gateway feature allows you to create and maintain your own Data Gateway connections. This feature includes</p> <ul style="list-style-type: none">• The ability to enable data gateway from the Archer Control Panel. For more information, see "Configuring an Instance for Using Data Gateway" in the Archer Control Panel Help.• Documentation detailing how to code your own Data Gateway connector. For more information, see "Creating a Data Gateway Connector" in the Online Documentation.• RESTful API commands to add, delete, and update Data Gateway connections, content maps, and field maps. <p>For more information, see "Data Gateway" in the Archer Online Documentation.</p>

Elasticsearch Decoupled From Archer Instance	<p>Elasticsearch deployment is now coupled at the Installation level, rather than the Instance level. Users may now index multiple instances into the same Elasticsearch cluster residing under one installation.</p> <p>For more information on indexing instances, see "Rebuilding Search Indexes" in the Archer Control Panel Help. For more information on indexing instances into the same Elasticsearch cluster, see "Enabling Elasticsearch" in the Archer Control Panel Help.</p>
Elasticsearch Index Service Manager Plug-In For Archer Control Panel	<p>The Indexing Service Manager plug-in enables users to configure and manage the Indexing Service from the Archer Control Panel (ACP) user interface. As part of installation or upgrade, configuration file parameters for Elasticsearch cluster configurations are now migrated to the Archer Configuration Database.</p> <p>For more information on the Indexing Service Manager plug-in, see "Managing Indexing Service Configuration" in the Archer Control Panel Help.</p>
Elasticsearch Version Upgrade to 6.8.3	<p>Elasticsearch upgraded to version 6.8.3. Customers using Elasticsearch must perform a rolling upgrade, as recommended by Elastic, and install the join-search-plugin version 6.8.3 to maintain Elasticsearch integration.</p>
Enforcement of On-demand Application (ODA) licensing	<p>90 days after you create an on-demand application in development status, the application and any related questionnaires automatically change to archived status, and the records become read-only. After this initial 90 day period, on-demand applications require a license to continue use. The time remaining before the status change appears in the user interface each time you save an application in development status.</p> <p>If an on-demand application was created prior to upgrading to Archer release 6.7, the status of the application will change to "Archived" 90 days after the upgrade to Release 6.7 is complete. If an on-demand application was created after upgrading to Release 6.7, the status of the application will change to "Archived" 90 days after the creation date.</p> <p>For more information, see "Changing the Application Status" in the Archer Online Documentation.</p>
Enhanced Navigation: Global Header and Navigation Menu	<p>The new Global Header and Navigation Menu brings users a modern User Interface (UI) with easy access to global search, reports, tasks and notifications from a single click on any page in Archer. Without any functionality loss, the Navigation Menu has been redesigned for improved usability by reducing the number of clicks necessary to reach items of interest.</p> <p>For more information, see "Getting to Know the 6.x User Interface" in the Archer Online Documentation.</p>
Environment Bar with Custom Text and Colors	<p>Administrators can now add an environment bar with custom text and colors to the top of every Archer page to reduce confusion about which environment the user is in.</p> <p>For more information, see "Branding Your System" in the Archer Online Documentation.</p>
Featured Metric Enhancement	<p>The Featured Metric chart type is updated to improve usability. You can view the rolled up numbers presented on the featured metric in specific colors, so that viewers of this report are able to grasp the importance of number in the context it was presented for. If the number in the Featured Metric chart exceeds the maximum of a prefix and suffix, four numeric characters, and one alpha-numeric character, the value is rolled up. You can now add color options, set markers, and export the chart into multiple formats.</p>
New Chart Visualizations	<p>New chart types are available including tree map, sunburst, combination charts, and updated gauge charts to view thresholds. You can interpret data using dynamic chart markers, including a new Average marker. Additionally, you can now drill into data with multiple chart types.</p>

New Roles: Configuration Administrator and Content Administrator	<p>The application owner and questionnaire owner roles have been replaced with two roles: configuration administrator and content administrator. The new roles allow you to separate the assignment of duties, which may help your organization meet compliance requirements related to the use of Archer. Content administrators have unrestricted access to all record content in their applications or questionnaires. Configuration administrators have full editing rights over their applications or questionnaires and can fully customize their properties.</p> <p>When you upgrade to release 6.7, users and groups selected in the Application Owner field are now selected in both the Configuration Administrator and Content Administrator fields. New configuration and content administration rights take effect immediately upon upgrade. Original application owners should have the same access to configuration and content that they did prior to the upgrade.</p> <p>For more information, see "Assigning Configuration Administrators, Content Administrators, and Report Administrators" in the Archer Online Documentation.</p>
Notification Center: Tasks	A user can access the assigned tasks from anywhere in Archer with a single click using the Notification Center located in the Global Header.
On-Demand Application Status Definitions	<p>Archer aims to update and clarify the purpose and intent of on-demand applications and provide details for the application lifecycle. Therefore, definitions for application statuses have been updated in the Help.</p> <p>For more information, see "Changing the Application Status" in the Archer Online Documentation.</p>
Outbound Whitelisting	<p>You can now designate the range of IP addresses to which the Archer system is allowed to make connections by specifying the IP addresses in the Outgoing IP Whitelist. The outgoing connection can be initiated by the LDAP Synchronization Service and the job engine. This restrictive connection mechanism is applicable only for Data Feed transporters that pull data over the network and LDAP Configuration. You can configure the outgoing IP whitelist for the following data feed transporters:</p> <ul style="list-style-type: none"> • FTP • HTTP • Archer-to-Archer • JavaScript • RSS <p>For more information, see "Configuring the Outgoing IP Whitelist" in the Archer Control Panel Help.</p>
Proxy Bypass	<p>To reduce the load on the proxy, you can now add exceptions for specific IP addresses and domain names to bypass the proxy. For example, allowing Notifications and Archer to Archer data feeds to bypass the proxy enables direct communication within the same environment.</p> <p>For more information on Proxy Bypass, see "Enabling Proxy Communications for All Instances" in the Archer Control Panel Help.</p>
Record Page - UI refresh	<p>Archer record pages include an Actions button, cleaner toolbar and layout appearance, and improved readability. Administrators can set background colors for visualizations for different sections of the record. Records enrolled in Advanced Workflows display user action nodes in a tracker within the record.</p> <p>For more information, see "Working with Records" in the Archer Online Documentation</p>

Archer Appearance Improvements	<p>User Interface updates provide a consistent color scheme which allows administrators to control the color of menus, section headers, and field borders. Administrators can apply images and color schemes to the headers and footers of their Archer system. Primary and secondary color options have been replaced by this new color scheme to provide a standard color experience across the Archer Suite.</p> <p>For more information, see "Branding Your System" in the Archer Online Documentation.</p>
Secured Connections For FTP Data Feeds	<p>You can now use a secure connection for FTP data feeds by enabling SSL and including the IP address in the Outgoing IP Address field in the Archer Control Panel.</p> <p>For more information, see "FTP Data Feeds" in the Archer Online Documentation.</p>
Track Record Progress Through Advanced Workflow	<p>You can now view previous, current, and next user action nodes within records enrolled in Advanced Workflow that have workflow auditing enabled. You can view node details by hovering over the node. To view the details for all nodes, click Details. The following details are displayed for each user action node:</p> <ul style="list-style-type: none"> • Node name/node title • Action taken by the user • Name of who performed the action • Date on which the action was performed <p>For more information on the Advanced Workflow tracker, see "Advanced Workflow" in the Archer Online Documentation.</p>
Unique Naming of Log Files	<p>Log files now use a naming convention to provide unique names to each log file. Unique naming enables the following:</p> <ul style="list-style-type: none"> • Easier tracking of specific log files. • Eliminates the need for manually renaming files. • Multiple log files can be opened simultaneously for improved troubleshooting.

What's New in Release 6.7

Use Case Updates

The section describes the use case enhancements in Archer 6.7. For complete details on the features added for release 6.6, see the Archer Documentation.

Enhancement	Description
Continuous Monitoring – ITSVP Updates	<p>The Archer Public Sector Continuous Monitoring use case 6.6 P2 has been updated to include:</p> <ul style="list-style-type: none">- Enhancements in existing supporting applications to include new platform functionalities.- New data feeds with NVD, Qualys, Tenable, and Rapid7 integration support.- Six new applications:<ul style="list-style-type: none">• Vulnerability Reference Lists• Vulnerability Tickets• Vulnerability Historical Data• Technologies• Malicious Code• Subsystems <p>For more information, see "Public Sector Continuous Monitoring" in the Archer Online Documentation.</p>
IT Security Vulnerabilities Program	<p>The Vulnerability Scan Results application was updated to support the Third Party Security Risk Monitoring Own Enterprise integration with RiskRecon. These updates are required for new customers with the integration.</p> <p>In the Source values list field in the General Information section, there is a new value called Security Risk Monitoring. When you select Security Risk Monitoring, a new section called Additional Security Risk Monitoring Scan Vulnerability Definition appears on the layout. This new section includes information such as the Security Domain, Domain Name, Security Risk Monitoring ID, and more. For more information about the Third Party Security Risk Monitoring Own Enterprise integration, see "RiskRecon Own Enterprise Monitoring Integration" on RSA Link (https://community.rsa.com/docs/DOC-106631).</p> <p>Additionally, the Vulnerability Library application was updated to support the new CVSS 3.0 format to receive data from the National Vulnerability Database (NVD). For more information about IT Security Vulnerabilities Program, see "IT Security Vulnerabilities Program" in the Archer Online Documentation.</p>
Monte-Carlo support for Risk Scenarios	<p>Monte Carlo support for Top-Down Risk Assessment and Operational Risk Management use cases through the Risk Register application has now expanded to the Risk Scenarios application. Risk Scenarios provide greater granularity for risk assessments and can now leverage Monte-Carlo approaches such as expert elicitation or historical loss method for greater flexibility and precision in assessing risks. Since the Risk Register application is updated for this feature expansion, the IT Risk Management and Information Security Management System use cases will have new version packages for the updated Risk Register application.</p> <p>To use the Monte Carlo assessment approach, you must first purchase an @RISK license directly from Palisade. For the Palisade @RISK and Archer integration process, see the RSA Exchange.</p>

Public Sector Assessment & Authorization Updates	<p>The following Archer Public Sector Assessment & Authorization use case 6.6 P2 applications have been updated to align with Continuous Monitoring use case changes:</p> <ul style="list-style-type: none"> • Hardware • Software • Offices • Agencies • Department • Mission/Business Processes • POA&M • Risk Acceptance (RBD) <p>For more information, see "Public Sector Assessment & Authorization" in the Archer Online Documentation.</p>
Risk Catalog : Use case Guide	<p>The Risk Catalog Use case documentation has been updated to include the following sections:</p> <ul style="list-style-type: none"> • Swimlane Diagrams • Identifying Risks • Managing Risk Hierarchy <p>For more information, see "Risk Catalog" in the Archer Online Documentation.</p>
Third Party Use Case Guide Updates	<p>Documentation has been updated to include new user content for the following use cases in the Third Party Governance solution area:</p> <ul style="list-style-type: none"> • Third Party Catalog. For more information, see "Third Party Catalog" in the Archer Online Documentation. • Third Party Risk Management. For more information, see "Third Party Risk Management" in the Archer Online Documentation. • Third Party Engagement. For more information, see "Third Party Engagement" in the Archer Online Documentation. • Third Party Governance. For more information, see "Third Party Governance" in the Archer Online Documentation. <p>Additionally, the Third Party Catalog, Third Party Risk Management, and Third Party Governance use cases now have swim lane diagrams to show the process for each use case.</p>

What's New in Release 6.7

Enterprise Catalog Package Updates

The section describes the Enterprise Catalog Package enhancements in Archer 6.7. For complete details on the features added for release 6.6, see the Archer Documentation.

Enhancement	Description
Company Application	The Company application was updated to support the Third Party Security Risk Monitoring Own Enterprise integration with RiskRecon. These updates are required for new customers with the integration.
	In the General Information section, there is a new field called Security Risk Monitoring ID. When you populate the Security Risk Monitoring ID field, a new section called Third Party Security Risk Monitoring appears on the layout. This new section includes information such as the Overall Security Risk Monitoring Rating, Percentile Rank, scan results, and trends.
	For more information about the Third Party Security Risk Monitoring Own Enterprise integration, see "RiskRecon Own Enterprise Monitoring Integration" on RSA Link (https://community.rsa.com/docs/DOC-106631).

Fixed Issues in Release 6.7

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Appearance, Record Page	ARCHER-76783	<p>Buttons created as custom objects appear disabled, but they function normally. The color scheme in Archer 6.7 automatically applies a lighter color scheme to custom objects. Administrators can edit the custom object color settings to improve appearance.</p> <p>Workaround:</p> <p>Change the color of the custom object button.</p> <ol style="list-style-type: none">1. Go to the custom object.<ol style="list-style-type: none">a. From the menu bar, click the Admin menu.b. Under Application Builder, click Applications, Questionnaires, or Sub-Forms.c. Select the application, questionnaire, or sub-form.d. Click the Layout tab.2. Select the custom object and click Edit.3. In the Object Properties, edit the code.4. Replace the #DDDDDD hex code with the new hex color code. <p>Note: The Archer color code used in previous releases is #176DC2.</p>
Data Feed	ARCHERSOL-7097	<p>In the Assessment & Authorization use case 6.4 SP1, the Bulk Inheritance data feed was not applying updates correctly and Allocated Control records were not being updated.</p> <p>In Assessment & Authorization use case 6.6 P2, the Public_Sector_Bulk_Inherit_Controls data feed has been updated to fix this issue.</p>
Documentation	ARCHER-66143	<p>The Adding Standard File Data Feeds topic in the online Documentation has incomplete information.</p> <p>In Task 9: Set rules for archiving and updating records, in step 3 under Set Value, the text should be: When you select this option, you also select the Values List field in the target application or questionnaire and the value that you want to set in that field. This set value does not trigger normal content save behaviors, such as changing the last updated date or triggering calculations and notifications, it only sets the specified value in the Values List field.</p>
Documentation	ARCHER-76835	<p>Provided clarification to advanced workflow indicating that deleted rules and permissions cannot be rolled back. Clarifications include a list of actions that delete rules and permissions.</p> <p>This is available in the English only version of the documentation on RSA Link: https://community.rsa.com/docs/DOC-102721.</p>
Documentation, Record Page	ARCHER-65719	<p>The online Documentation must be updated to address the following: If HTML text is entered directly into a Text Area field, the sanitization process will leave the HTML tags in-place. If it is entered directly into Rich Text Editor HTML Code tool, then the sanitization process will remove the HTML tags entirely.</p>
Record Page	ARCHER-70420	<p>A nested, numbered list in the Text Area field does not retain formatting when saved.</p>

Risk Catalog	ARCHERSOL-7423	The previous Risk Catalog use case package included advanced application versions instead of the basic application versions. This has been corrected and the Risk Catalog use case has been updated with the basic application versions.
Section 508	ARCHER-67970	<p>When using the keyboard to navigate to a workspace or Administration menu, users' icon focus visibility is lost.</p> <p>Workaround: The same functionality can be achieved by using a mouse.</p>

Known Issues in Release 6.7

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. Workaround: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41644	After completing a Bulk Create or Bulk Update action, the Bulk Actions menu is still displayed.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-41841	The Bulk Action report shows repeated global validation messages.
Bulk Operations	ARCHER-41866	While Bulk Delete is in progress, search results show some records with no value. After Bulk Delete completes, this behavior is not observed.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Calculations, Packaging	ARCHER-74381	A null exception error occurs when generating a package containing a questionnaire.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.

Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-89388	Archer recommends that you use TLS 1.2 to secure the HTTP communication between Archer web clients and the Archer Web Server. The Online Documentation in all languages and the Security Configuration Guide in all localized versions incorrectly states that both TLS 1.1 and 1.2 are acceptable.
Documentation	ARCHER-92322	The Archer Online Documentation incorrectly refers to Configuration Administrators as Sub-Form Owners.
Documentation	ARCHERSOL-7646	<p>In Archer Top-Down Risk Assessment use case 6.7, a new field, Assessment Method, has been added to the Risk Register and Risk Scenario applications. This field is required for Quantitative Risk assessments. After completing the Package Installation, upgrading customers must set the Assessment Method field to "Regular" in all existing Risk Register and Risk Scenario Quantitative Approach records. You can update your existing records through Bulk Schedules, Bulk Update, Data Feed, or a Data Import.</p> <p>To update existing application records using Bulk Schedules, do the following:</p> <ol style="list-style-type: none"> 1. Create a new Bulk Schedule. <ul style="list-style-type: none"> - Enter a name for the schedule. - Set the status to Active - Select the application: Risk Register or Risk Scenario. - Add the following filter: [Assessment Approach] Equals Quantitative Survey 2. Save the schedule. 3. Add new Bulk Action. <ul style="list-style-type: none"> - Enter a name for the action. - In the Type field, select Bulk Update. - In the Field Value Expression section, select [Assessment Method]. - Set the [Assessment Method] value as Regular. 4. Save the Bulk Action and Bulk Schedule. 5. Run the Bulk Schedule. 6. When all of the records have been updated, you may delete or inactivate the Bulk Schedule. <p>For more information, see "Bulk Actions" in the Archer Online Help.</p>
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. Workaround: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.

Globalization and Localization	ARCHER-48080	<p>While changing the order of values list values the following values are not translated:</p> <ul style="list-style-type: none"> • Drop In • Drop After • Drop Before
Globalization and Localization	ARCHER-75092	When the user tries to use the deep-link to the Archer back office page in new browser window, at times system will display the session timeout message. However, if the user tries again, the system displays the appropriate page.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-75361	<p>The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.</p> <p>The correct topics can be found by searching in the Archer Online Documentation.</p>
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Offline Access, Offline Sync	ARCHER-64935	Offline sync up for the new questionnaire record fails while uploading the record changes to Big Archer.
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p>Workaround: Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Print and Export	ARCHER-74090	An export to a RTF does not correctly format Text Area fields.
Print and Export	ARCHER-74483	Exporting a record for an application with a cross-reference to the same application fails for the HTML format.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.

Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page, UI	ARCHER-71765	When a user opens an Access pop-up window to review the access details for a specific record page, pressing Tab to navigate through the UI stops working.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.
Reports	ARCHER-69656	In a statistical report, if any color is selected in the Standard palette drop-down, the selected color is not displayed within the Data Series section.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches. Workaround: Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).
Search and Search Results	ARCHER-62929	Open in New Window option in Search Results Secondary Menu is not working as expected in Safari browser.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. Workaround: After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-67383	Archer does not provide an error message indicating the indexing service to utilize Elasticsearch is unavailable. If search results are not returned, check if the indexing service is properly configured as automatic so that it returns to operation upon reboot.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Section 508	ARCHER-52842	TAB does not navigate away from a text area field. Workaround: Use the mouse to navigate away from the next field.
Section 508	ARCHER-53101	The JAWS screen reader does not read the full Access Control Reports name in the Access Control menu.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
UI	ARCHER-69076	If a date selector is open and user tries to scroll the page, the date selector begins to scroll.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
User Interface	ARCHER-48935	When using Record Lookup from an Apple iPad, the OK and Cancel buttons are not available.

User Profile	ARCHER-76420	In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive. Workaround: Right-click inside the text area, then click Paste.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspace Display	ARCHER-65523	Workspace names are grayed out on the mega menu when they are reordered.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-53878	On the Layout tab of the administration Manage Dashboards page, in the Dashboard Layout section, administrators cannot remove iViews for general users.
Workspaces, Dashboards, and iViews	ARCHER-75692	Landing page iView may not scroll in IE when used in multi column layout.
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.