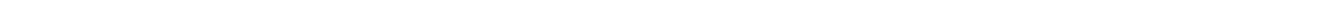




# Archer<sup>®</sup> Suite

Version 6.6 and Later

## Release Notes



## Contact Information

RSA Link at <https://community.rsa.com> contains a knowledgebase that answers common questions and provides solutions to known problems, product documentation, community discussions, and case management.

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Revised: May 2021

## **Fixed Issues in Release 6.6 Patch 9**

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Security	ARCHER-112385	Please see CVE-2021-23358 in RSA-2021-08.

## Known Issues in Release 6.6 Patch 9

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
Access Control	ARCHER-74492	The session timeout parameter in the UI hits a hard limit of 74 days when configured for a longer period.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-58876	The Less Than (<) symbol does not appear in the global values list for Unicode values.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41644	After completing a Bulk Create or Bulk Update action, the Bulk Actions menu is still displayed.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-41841	The Bulk Action report shows repeated global validation messages.
Bulk Operations	ARCHER-41866	While Bulk Delete is in progress, search results show some records with no value. After Bulk Delete completes, this behavior is not observed.
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Calculations, Packaging	ARCHER-74381	A null exception error occurs when generating a package containing a questionnaire.
Charts and Graphs; Reports	ARCHER-31276	From the Edit button on the homepage, users cannot select charts saved as Global Reports with the Display Options set to enable Display Total and Display Zero Values.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.

Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. <b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-62924	The Archer Platform Planning Guide does not state that the description of the information collected by each of the Archer Performance Monitoring counters is located in the counter record on the Add Counters window.
Documentation	ARCHER-66143	The Adding Standard File Data Feeds topic in the online Documentation has incomplete information.  In Task 9: Set rules for archiving and updating records, in step 3 under Set Value, the text should be: When you select this option, you also select the Values List field in the target application or questionnaire and the value that you want to set in that field. This set value does not trigger normal content save behaviors, such as changing the last updated date or triggering calculations and notifications, it only sets the specified value in the Values List field.
Documentation	ARCHERSOL-5860	The Key Indicator Management 6.6 Use Case Documentation is only available on RSA Link.
Documentation, Record Page	ARCHER-65719	The online Documentation must be updated to address the following: If HTML text is entered directly into a Text Area field, the sanitization process will leave the HTML tags in-place. If it is entered directly into Rich Text Editor HTML Code tool, then the sanitization process will remove the HTML tags entirely.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Globalization and Localization	ARCHER-48080	While changing the order of values list values the following values are not translated: •Drop In •Drop After •Drop Before
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Offline Access, Offline Sync	ARCHER-64935	Offline sync up for the new questionnaire record fails while uploading the record changes to Big Archer.

Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Print and Export	ARCHER-74090	An export to a RTF does not correctly format Text Area fields.
Print and Export	ARCHER-74483	Exporting a record for an application with a cross-reference to the same application fails for the HTML format.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-55888	Under Global Value lists, expanding the hierarchy value lists which has approximately 350 children generates an unexpected error.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.
Reports	ARCHER-59389	When a Statistical report with a group-by-hour condition on the First Published date or Last Updated date is drilled down, the records having the respective date timestamp as 59th minute of the hour do not display.
Reports	ARCHER-69656	In a statistical report, if any color is selected in the Standard palette drop-down, the selected color is not displayed within the Data Series section.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.

Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p><b>Workaround:</b> Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-62929	Open in New Window option in Search Results Secondary Menu is not working as expected in Safari browser.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p><b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-67383	Archer does not provide an error message indicating the indexing service to utilize Elasticsearch is unavailable. If search results are not returned, check if the indexing service is properly configured as automatic so that it returns to operation upon reboot.
Search and Search Results	ARCHER-72655	A leveled application with a large number of fields in the search results does not wrap text as expected.
Search and Search Results	ARCHER-72656	A second-level application with a large number of fields greater than the first-level application does not scale as expected and exceeds the borderline.
Section 508	ARCHER-52842	<p>TAB does not navigate away from a text area field.</p> <p><b>Workaround:</b> Use the mouse to navigate away from the next field.</p>
Section 508	ARCHER-53101	The JAWS screen reader does not read the full Access Control Reports name in the Access Control menu.
Section 508	ARCHER-66404	In Internet Explorer, keyboard navigation does not work as expected when Global Search is the first iView.
Section 508	ARCHER-67970	<p>When using the keyboard to navigate to a workspace or Administration menu, users' icon focus visibility is lost.</p> <p><b>Workaround:</b> The same functionality can be achieved by using a mouse.</p>
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
User Interface	ARCHER-48935	When using Record Lookup from an Apple iPad, the OK and Cancel buttons are not available.
User Profile	ARCHER-76420	<p>In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.</p> <p><b>Workaround:</b> Right-click inside the text area, then click Paste.</p>
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspace Display	ARCHER-65523	Workspace names are grayed out on the mega menu when they are reordered.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-53878	On the Layout tab of the administration Manage Dashboards page, in the Dashboard Layout section, administrators cannot remove iViews for general users.

Workspaces, Dashboards, and iViews	ARCHER-53893	<p>In Google Chrome version 56, executable scripts are blocked. This browser blocking creates the following issues:</p> <ul style="list-style-type: none"> <li>• The Administrative Quick Links iView does not contain working links.</li> <li>• On the Layout tab of the administration Manage Dashboards page, the Dashboard Layout section does not display.</li> </ul> <p><b>Workaround:</b> Use Internet Explorer or Mozilla Firefox.</p>
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

## **Fixed Issues in Release 6.6 Patch 8**

This section lists issues that are fixed in the current release.

<b><u>Component</u></b>	<b><u>Issue</u></b>	<b><u>Description</u></b>
Access Control, Rest API Suite, Security	ARCHER-103862	Please see CVE-2020-29538 in RSA-2020-07.
Security	ARCHER-103854	Please see CVE-2020-29537 in RSA-2020-07.
Security	ARCHER-103856	Please see CVE-2020-29536 in RSA-2020-07.
Security	ARCHER-103858	Please see CVE-2020-29535 in RSA-2020-07.

## Known Issues in Release 6.6 Patch 8

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
Access Control	ARCHER-74492	The session timeout parameter in the UI hits a hard limit of 74 days when configured for a longer period.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-58876	The Less Than (<) symbol does not appear in the global values list for Unicode values.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
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Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
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Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p><b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
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Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-53878	On the Layout tab of the administration Manage Dashboards page, in the Dashboard Layout section, administrators cannot remove iViews for general users.

Workspaces, Dashboards, and iViews	ARCHER-53893	<p>In Google Chrome version 56, executable scripts are blocked. This browser blocking creates the following issues:</p> <ul style="list-style-type: none"> <li>• The Administrative Quick Links iView does not contain working links.</li> <li>• On the Layout tab of the administration Manage Dashboards page, the Dashboard Layout section does not display.</li> </ul> <p><b>Workaround:</b> Use Internet Explorer or Mozilla Firefox.</p>
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

## **Fixed Issues in Release 6.6 Patch 7**

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
API (Web, Rest, other)	ARCHER-90814	Bracket usage on non-Silverlight Data Import pages fails when loading sub-form fields in Data Import and, when used to represent array arguments within REST API calls, is not RFC-3986 compliant.
Record Page	ARCHER-90612	Indenting lines using Archer's Rich Text Editor changes lines to single layered lines after saving records.
Reports	ARCHER-90760	Updating Text Area fields using Inline Edit removes HTML tags from new values in the fields after saving changes.

## Known Issues in Release 6.6 Patch 7

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
Access Control	ARCHER-74492	The session timeout parameter in the UI hits a hard limit of 74 days when configured for a longer period.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-58876	The Less Than (<) symbol does not appear in the global values list for Unicode values.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41644	After completing a Bulk Create or Bulk Update action, the Bulk Actions menu is still displayed.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-41841	The Bulk Action report shows repeated global validation messages.
Bulk Operations	ARCHER-41866	While Bulk Delete is in progress, search results show some records with no value. After Bulk Delete completes, this behavior is not observed.
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Calculations, Packaging	ARCHER-74381	A null exception error occurs when generating a package containing a questionnaire.
Charts and Graphs; Reports	ARCHER-31276	From the Edit button on the homepage, users cannot select charts saved as Global Reports with the Display Options set to enable Display Total and Display Zero Values.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.

Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. <b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-62924	The Archer Platform Planning Guide does not state that the description of the information collected by each of the Archer Performance Monitoring counters is located in the counter record on the Add Counters window.
Documentation	ARCHER-66143	The Adding Standard File Data Feeds topic in the online Documentation has incomplete information.  In Task 9: Set rules for archiving and updating records, in step 3 under Set Value, the text should be: When you select this option, you also select the Values List field in the target application or questionnaire and the value that you want to set in that field. This set value does not trigger normal content save behaviors, such as changing the last updated date or triggering calculations and notifications, it only sets the specified value in the Values List field.
Documentation	ARCHERSOL-5860	The Key Indicator Management 6.6 Use Case Documentation is only available on RSA Link.
Documentation, Record Page	ARCHER-65719	The online Documentation must be updated to address the following: If HTML text is entered directly into a Text Area field, the sanitization process will leave the HTML tags in-place. If it is entered directly into Rich Text Editor HTML Code tool, then the sanitization process will remove the HTML tags entirely.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Globalization and Localization	ARCHER-48080	While changing the order of values list values the following values are not translated: •Drop In •Drop After •Drop Before
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Offline Access, Offline Sync	ARCHER-64935	Offline sync up for the new questionnaire record fails while uploading the record changes to Big Archer.

Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Print and Export	ARCHER-74090	An export to a RTF does not correctly format Text Area fields.
Print and Export	ARCHER-74483	Exporting a record for an application with a cross-reference to the same application fails for the HTML format.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-55888	Under Global Value lists, expanding the hierarchy value lists which has approximately 350 children generates an unexpected error.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.
Reports	ARCHER-59389	When a Statistical report with a group-by-hour condition on the First Published date or Last Updated date is drilled down, the records having the respective date timestamp as 59th minute of the hour do not display.
Reports	ARCHER-69656	In a statistical report, if any color is selected in the Standard palette drop-down, the selected color is not displayed within the Data Series section.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.

Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p><b>Workaround:</b> Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-62929	Open in New Window option in Search Results Secondary Menu is not working as expected in Safari browser.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p><b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-67383	Archer does not provide an error message indicating the indexing service to utilize Elasticsearch is unavailable. If search results are not returned, check if the indexing service is properly configured as automatic so that it returns to operation upon reboot.
Search and Search Results	ARCHER-72655	A leveled application with a large number of fields in the search results does not wrap text as expected.
Search and Search Results	ARCHER-72656	A second-level application with a large number of fields greater than the first-level application does not scale as expected and exceeds the borderline.
Section 508	ARCHER-52842	<p>TAB does not navigate away from a text area field.</p> <p><b>Workaround:</b> Use the mouse to navigate away from the next field.</p>
Section 508	ARCHER-53101	The JAWS screen reader does not read the full Access Control Reports name in the Access Control menu.
Section 508	ARCHER-66404	In Internet Explorer, keyboard navigation does not work as expected when Global Search is the first iView.
Section 508	ARCHER-67970	<p>When using the keyboard to navigate to a workspace or Administration menu, users' icon focus visibility is lost.</p> <p><b>Workaround:</b> The same functionality can be achieved by using a mouse.</p>
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
User Interface	ARCHER-48935	When using Record Lookup from an Apple iPad, the OK and Cancel buttons are not available.
User Profile	ARCHER-76420	<p>In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.</p> <p><b>Workaround:</b> Right-click inside the text area, then click Paste.</p>
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspace Display	ARCHER-65523	Workspace names are grayed out on the mega menu when they are reordered.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
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Workspaces, Dashboards, and iViews	ARCHER-53893	<p>In Google Chrome version 56, executable scripts are blocked. This browser blocking creates the following issues:</p> <ul style="list-style-type: none"> <li>• The Administrative Quick Links iView does not contain working links.</li> <li>• On the Layout tab of the administration Manage Dashboards page, the Dashboard Layout section does not display.</li> </ul> <p><b>Workaround:</b> Use Internet Explorer or Mozilla Firefox.</p>
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Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

## **Fixed Issues in Release 6.6 Patch 6**

This section lists issues that are fixed in the current release.

<b><u>Component</u></b>	<b><u>Issue</u></b>	<b><u>Description</u></b>
Access Control	ARCHER-84680	Filtering and deleting a list of Groups and Roles deletes all Groups and Roles.
Security	ARCHER-83978	Please see CVE-2020-5336 in DSA-2020-049.
Security	ARCHER-83982	Please see CVE-2020-5337 in DSA-2020-049.
Security	ARCHER-83985	Please see CVE-2020-5334 in DSA-2020-049.
Security	ARCHER-83988	Please see CVE-2020-5335 in DSA-2020-049.
Security	ARCHER-83990	Please see CVE-2020-5333 in DSA-2020-049.
Security	ARCHER-83996	Please see CVE-2020-5331 in DSA-2020-049.
Security	ARCHER-84032	Please see DSA-2020-050.
Security	ARCHER-83993	Please see CVE-2020-5332 in DSA-2020-049.

## Known Issues in Release 6.6 Patch 6

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

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Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
Access Control	ARCHER-74492	The session timeout parameter in the UI hits a hard limit of 74 days when configured for a longer period.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
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Bulk Operations	ARCHER-41644	After completing a Bulk Create or Bulk Update action, the Bulk Actions menu is still displayed.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
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Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
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Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
User Interface	ARCHER-48935	When using Record Lookup from an Apple iPad, the OK and Cancel buttons are not available.
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Workspaces, Dashboards, and iViews	ARCHER-53893	<p>In Google Chrome version 56, executable scripts are blocked. This browser blocking creates the following issues:</p> <ul style="list-style-type: none"> <li>• The Administrative Quick Links iView does not contain working links.</li> <li>• On the Layout tab of the administration Manage Dashboards page, the Dashboard Layout section does not display.</li> </ul> <p><b>Workaround:</b> Use Internet Explorer or Mozilla Firefox.</p>
Workspaces, Dashboards, and iViews	ARCHER-76293	The Add New Personal Dashboard dropdown option fails to open after other dropdown options have been opened.
Workspaces, Dashboards, and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.

## Fixed Issues in Release 6.6 Patch 5

This section lists issues that are fixed in the current release.

Component	Issue	Description
ACP, Print and Export	ARCHER-73686	The IP Whitelist settings prevent report exports.
Application Builder	ARCHER-71891	Opening a Global Values List throws an unexpected error.
Application Builder	ARCHER-75434	In a SaaS environment, editing Risk Rating - 5 Level causes an unexpected error that prevents the edit.
Bulk Operations	ARCHER-75441	Enabling the bulk update in Options fails with the following error: ellipses-icon FindControl requires that controls have unique IDs.
Bulk Operations, Search and Search Results	ARCHER-72507	Unable to perform bulk update on numeric fields when fixed headers are enabled in the search results of an advanced search.
Data Feeds	ARCHER-73622	The DateTime key field in Data Feeds does not work properly.
Data Import	ARCHER-72595	The Application ID is incorrectly available as a key field during a data import through the record browser and menu bar.
Data Publications	ARCHER-67228	There is no centralized configuration to control the export of images and attachments during DPS.
Data Publications	ARCHER-75553	The DPS enum table name changes mismatch the Global Values list.
Embedded Image, Permissions Architecture	ARCHER-74036	Image shows a black X for users when a second image is added.
Jobs	ARCHER-73675	Delete jobs for multiple levels and modules in queue fails when any delete job for the first level fails to complete.
Jobs	ARCHER-75606	A reference to an application when deleting a questionnaire from the UI fails the metadata cleanup process.
Navigation, Report Object	ARCHER-72864	When viewing a report object in a record, modifying and then closing the report skips the record page.
Navigation, Search and Search Results	ARCHER-70531	Users are returned to a different Home Workspace and Dashboard than expected after clicking Modify on a report.
Notifications, Workflow (AWF), Workflow (Email)	ARCHER-72586	Workflow Action by Email does not work when SMTP password is provided.
Packaging	ARCHER-72519	Package installs with benign errors for the values list install action.
Permissions Architecture	ARCHER-74371	Restricted Inherited Record Permissions do not populate all of the users from all of the referenced record permission fields.
Print and Export	ARCHER-72867 ARCHER-75394	Conditional layout DDEs are not considered during print and export if the record is not in default layout.
Record Page	ARCHER-73969	Select Values Popup does not populate all of the values on load when maximum selection configuration is set to 1.
Report Object, Search and Search Results	ARCHER-71760	Closing out of the drill-down of a statistical report object returns to the parent record instead of the report.
Reports	ARCHER-74497	Advanced Operator Logic in statistical report filters adds unexpected results to the drill-down.
Scheduler	ARCHER-70767	DST breaks the Bulk Action Scheduler.
Search and Search Results	ARCHER-71288	A statistical report occasionally misaligns the results.
Search and Search Results	ARCHER-74139	Opening and closing a record causes an unexpected error when there are over 150,000 search results.
Security	ARCHER-74512	Elasticsearch upgraded to version 6.8.3. Customers using Elasticsearch must perform a rolling upgrade, as recommended by Elastic, and install the join-search-plugin version 6.8.3 to maintain Elasticsearch integration.
User Profile	ARCHER-72663	The user profile contact information details incorrectly name the Company field as the Instance field.
View Mode (Record)	ARCHER-73331	Adding a cross-reference in view mode, switching to edit mode, and then saving the record throws an exception error.

Workflow (AWF)	ARCHER-69196	Self assessment campaigns with a large number of associated risks cannot finish processing because of a timeout.
Workspaces, Dashboards and iViews	ARCHER-69229	Link List iView with Embed in a new window action forces the new window into the background.
Workspaces, Dashboards and iViews	ARCHER-70608	Deprecated dashboards are removed from the UI after adding an iView to the dashboard using the Add iView function on the dashboard.
Workspaces, Dashboards and iViews	ARCHER-75208	The Report iView displays an error when no records are found.

## Known Issues in Release 6.6 Patch 5

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
Access Control	ARCHER-74492	The session timeout parameter in the UI hits a hard limit of 74 days when configured for a longer period.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-58876	The Less Than (<) symbol does not appear in the global values list for Unicode values.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41644	After completing a Bulk Create or Bulk Update action, the Bulk Actions menu is still displayed.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-41841	The Bulk Action report shows repeated global validation messages.
Bulk Operations	ARCHER-41866	While Bulk Delete is in progress, search results show some records with no value. After Bulk Delete completes, this behavior is not observed.
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Calculations, Packaging	ARCHER-74381	A null exception error occurs when generating a package containing a questionnaire.
Charts and Graphs; Reports	ARCHER-31276	From the Edit button on the homepage, users cannot select charts saved as Global Reports with the Display Options set to enable Display Total and Display Zero Values.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.

Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. <b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-62924	The Archer Platform Planning Guide does not state that the description of the information collected by each of the Archer Performance Monitoring counters is located in the counter record on the Add Counters window.
Documentation	ARCHER-66143	The Adding Standard File Data Feeds topic in the online Documentation has incomplete information.  In Task 9: Set rules for archiving and updating records, in step 3 under Set Value, the text should be: When you select this option, you also select the Values List field in the target application or questionnaire and the value that you want to set in that field. This set value does not trigger normal content save behaviors, such as changing the last updated date or triggering calculations and notifications, it only sets the specified value in the Values List field.
Documentation	ARCHERSOL-5860	The Key Indicator Management 6.6 Use Case Documentation is only available on RSA Link.
Documentation, Record Page	ARCHER-65719	The online Documentation must be updated to address the following: If HTML text is entered directly into a Text Area field, the sanitization process will leave the HTML tags in-place. If it is entered directly into Rich Text Editor HTML Code tool, then the sanitization process will remove the HTML tags entirely.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Globalization and Localization	ARCHER-48080	While changing the order of values list values the following values are not translated: •Drop In •Drop After •Drop Before
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Offline Access, Offline Sync	ARCHER-64935	Offline sync up for the new questionnaire record fails while uploading the record changes to Big Archer.

Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Print and Export	ARCHER-74090	An export to a RTF does not correctly format Text Area fields.
Print and Export	ARCHER-74483	Exporting a record for an application with a cross-reference to the same application fails for the HTML format.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-55888	Under Global Value lists, expanding the hierarchy value lists which has approximately 350 children generates an unexpected error.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.
Reports	ARCHER-59389	When a Statistical report with a group-by-hour condition on the First Published date or Last Updated date is drilled down, the records having the respective date timestamp as 59th minute of the hour do not display.
Reports	ARCHER-69656	In a statistical report, if any color is selected in the Standard palette drop-down, the selected color is not displayed within the Data Series section.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.

Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p><b>Workaround:</b> Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-62929	Open in New Window option in Search Results Secondary Menu is not working as expected in Safari browser.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p><b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-67383	Archer does not provide an error message indicating the indexing service to utilize Elasticsearch is unavailable. If search results are not returned, check if the indexing service is properly configured as automatic so that it returns to operation upon reboot.
Search and Search Results	ARCHER-72655	A leveled application with a large number of fields in the search results does not wrap text as expected.
Search and Search Results	ARCHER-72656	A second-level application with a large number of fields greater than the first-level application does not scale as expected and exceeds the borderline.
Section 508	ARCHER-52842	<p>TAB does not navigate away from a text area field.</p> <p><b>Workaround:</b> Use the mouse to navigate away from the next field.</p>
Section 508	ARCHER-53101	The JAWS screen reader does not read the full Access Control Reports name in the Access Control menu.
Section 508	ARCHER-66404	In Internet Explorer, keyboard navigation does not work as expected when Global Search is the first iView.
Section 508	ARCHER-67970	<p>When using the keyboard to navigate to a workspace or Administration menu, users' icon focus visibility is lost.</p> <p><b>Workaround:</b> The same functionality can be achieved by using a mouse.</p>
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
User Interface	ARCHER-48935	When using Record Lookup from an Apple iPad, the OK and Cancel buttons are not available.
User Profile	ARCHER-76420	<p>In Internet Explorer 11, using the keyboard command Ctrl+V to paste text that is 3,500 characters or longer into some back-office text areas results in the browser becoming unresponsive.</p> <p><b>Workaround:</b> Right-click inside the text area, then click Paste.</p>
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspace Display	ARCHER-65523	Workspace names are grayed out on the mega menu when they are reordered.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-53878	On the Layout tab of the administration Manage Dashboards page, in the Dashboard Layout section, administrators cannot remove iViews for general users.

Workspaces, Dashboards, and iViews	ARCHER-53893	<p>In Google Chrome version 56, executable scripts are blocked. This browser blocking creates the following issues:</p> <ul style="list-style-type: none"> <li>• The Administrative Quick Links iView does not contain working links.</li> <li>• On the Layout tab of the administration Manage Dashboards page, the Dashboard Layout section does not display.</li> </ul> <p><b>Workaround:</b> Use Internet Explorer or Mozilla Firefox.</p>
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## Fixed Issues in Release 6.6 Patch 4

This section lists issues that are fixed in the current release.

Component	Issue	Description
Access Control,EPIC	ARCHER-70945	The Effective Permissions Investigation Console shows inaccurate permissions for Report Administrators.
Access Control,Session	ARCHER-68261	The Session Timeout parameter doesn't log users out if set beyond 45 minutes.
Application Builder	ARCHER-73878	The Date field in certain locales gives incorrect initials for the days of the week in the calendar.
Application Builder,Data Publications	ARCHER-69559	The Values List field alias does not match with the associated Select List field alias.
Bulk Operations,Packaging,Scheduler	ARCHER-69573	The package installation log does not show that schedules are inactivated.
Data Feeds	ARCHER-68777	A User/Group field look-up reports an error when the username of a deleted user matches the group name of an active group.
Data Feeds	ARCHER-69964	A data feed still processes all related records when the input value does not have a match.
Data Feeds,JS Transporter	ARCHER-70850	The JavaScript Transporter data feed does not function when the File Transporter data feed is disabled.
Data Gateway	ARCHER-71143	When configured SourceFieldId in data gateway contains special characters, the Generic SQL plugin fails to search data in external sources, rendering applications unusable if they use the Generic SQL data gateway plugin.
Data Gateway	ARCHER-71145	When configured SourceFieldId in data gateway contains special characters, the Generic SQL plugin fails to read from and write data to external sources, rendering applications unusable if they use the Generic SQL data gateway plugin.
Database,Packaging	ARCHER-71011	Package install fails because the mail merge template is missing in the package.
email,Record Page	ARCHER-72756	Gmail web application as the default mail web client does not work for email button functionality.
Globalization and Localization	ARCHER-73220	Deprecated module is not available for translation.
HTML Sanitizer,Notifications,Record Page,View Mode (Record)	ARCHER-71798	Text in the body of a notification does not match the out-of-the-box letterhead/footer width.
IIS Web Server	ARCHER-70680 ARCHER-72718	Archer Webservers spike at various times with CPU going to 100%. <b>Workaround:</b> Restart the application pool.
Job Framework	ARCHER-72039 ARCHER-72040 ARCHER-72041	The DeletedMetaDataCleanupJobHandler job does not complete successfully if a field throws an exception error.
Job Framework,Workflow (AWF)	ARCHER-60374	The WorkflowCleanupJobHandler job does not delete all the records consistently.
Jobs,Workflow (AWF)	ARCHER-64277	Advanced Workflow times out during cleanup process when there is a large number of Workpoint jobs.
Packaging,Workflow (AWF)	ARCHER-73322	Archer package installation fails intermittently, causing all transitions in Advanced Workflow to be removed.
Permissions Architecture	ARCHER-73847	Performance issues for stored procedure usp_get_object_content_authorization_read.
Print and Export	ARCHER-61016	The Add New Layout Object/Add Text Box field does not export to RTF when HTML code is in the field.
Print and Export	ARCHER-71788	Export fails with same reference column for related records.
Print and Export,Record Page	ARCHER-68523	Exporting a record to RTF or PDF with certain cross-reference display fields fails.
Record Page	ARCHER-65804	Concurrent edits may occur for the same record when the record should be locked to one user at a time.
Record Page	ARCHER-71676	In Chrome, requests for the /Shared/Blank.html file to cross-reference an application with many records result in an HTTP 404 error.
Record Page	ARCHER-71893	An error occurs when opening a record after packaging.
Record Page	ARCHER-72408	In Internet Explorer, Text Area word wrapping does not work correctly and uses non-breaking spaces.
Rest API Suite, Security	ARCHER-71289	Input sanitization improvement.

Scheduler	ARCHER-66542	The scheduler dates in the pop-up are different than the appointment start and end dates.
Solutions	ARCHER-70663	Business Processes are missing from generated Self Assessment if the Process is referenced to more than one Business Unit.
System Reports	ARCHER-70913	The date range of the Security Events report does not work correctly with locales using DD/MM/YYYY.
UI	ARCHER-68308	Changed application fonts do not display the Mega Menu content in bold, causing difficulty for users that need high contrast between the content and background.
View Mode (Record)	ARCHER-69969	A record locked for editing cannot be viewed from the lock screen if the application is Direct to Edit and the record is opened through a report link.
Workspaces, Dashboards and iViews	ARCHER-67768	Unexpected error messages are displayed when trying to edit personal iViews.

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Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
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Offline Access, Offline Sync	ARCHER-64935	Offline sync up for the new questionnaire record fails while uploading the record changes to Big Archer.

Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Print and Export	ARCHER-74090	An export to a RTF does not correctly format Text Area fields.
Print and Export	ARCHER-74483	Exporting a record for an application with a cross-reference to the same application fails for the HTML format.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-55888	Under Global Value lists, expanding the hierarchy value lists which has approximately 350 children generates an unexpected error.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Reports	ARCHER-57564	Accessing a report with filter criteria applied to the Numeric Range with No Selection value generates an error.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.
Reports	ARCHER-59389	When a Statistical report with a group-by-hour condition on the First Published date or Last Updated date is drilled down, the records having the respective date timestamp as 59th minute of the hour do not display.
Reports	ARCHER-69656	In a statistical report, if any color is selected in the Standard palette drop-down, the selected color is not displayed within the Data Series section.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.

Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p><b>Workaround:</b> Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-62929	Open in New Window option in Search Results Secondary Menu is not working as expected in Safari browser.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p><b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-67383	Archer does not provide an error message indicating the indexing service to utilize Elasticsearch is unavailable. If search results are not returned, check if the indexing service is properly configured as automatic so that it returns to operation upon reboot.
Search and Search Results	ARCHER-72655	A leveled application with a large number of fields in the search results does not wrap text as expected.
Search and Search Results	ARCHER-72656	A second-level application with a large number of fields greater than the first-level application does not scale as expected and exceeds the borderline.
Section 508	ARCHER-52842	<p>TAB does not navigate away from a text area field.</p> <p><b>Workaround:</b> Use the mouse to navigate away from the next field.</p>
Section 508	ARCHER-53101	The JAWS screen reader does not read the full Access Control Reports name in the Access Control menu.
Section 508	ARCHER-66404	In Internet Explorer, keyboard navigation does not work as expected when Global Search is the first iView.
Section 508	ARCHER-67970	<p>When using the keyboard to navigate to a workspace or Administration menu, users' icon focus visibility is lost.</p> <p><b>Workaround:</b> The same functionality can be achieved by using a mouse.</p>
User Interface	ARCHER-48935	When using Record Lookup from an Apple iPad, the OK and Cancel buttons are not available.
User Interface	ARCHER-53613	Users are unable to export a report that has a Card format, but for which the Export format is PDF.
User Profile	ARCHER-40833	When selecting a locale, the user interface focus and selection does not display correctly.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-64711	Object reference error encountered while loading Assessment in Self- Assessment.
Workspace Display	ARCHER-65523	Workspace names are grayed out on the mega menu when they are reordered.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-53878	On the Layout tab of the administration Manage Dashboards page, in the Dashboard Layout section, administrators cannot remove iViews for general users.
Workspaces, Dashboards, and iViews	ARCHER-53893	<p>In Google Chrome version 56, executable scripts are blocked. This browser blocking creates the following issues:</p> <ul style="list-style-type: none"> <li>• The Administrative Quick Links iView does not contain working links.</li> <li>• On the Layout tab of the administration Manage Dashboards page, the Dashboard Layout section does not display.</li> </ul> <p><b>Workaround:</b> Use Internet Explorer or Mozilla Firefox.</p>

## Fixed Issues in Release 6.6 Patch 3

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Access Control,Data Import	ARCHER-69806	Data import fails when the user has read-only access to reference record through record permissions.
Appearance	ARCHER-71182	Uploading or editing the Logo or Secondary Graphic in the Appearance page is failing for all supported file types.
Appearance	ARCHER-71359	The Refine By section's text color incorrectly changes when the color of the Menu Bar Background is changed.
Application Builder	ARCHER-61752	A failed application cleanup causes package installation failure for both the same application and—subsequently—Advanced Workflow.
Application Builder,Database	ARCHER-61751	ODA Application Delete leaves partially deleted objects in database and the cleanup job fails.
Application Builder,Record Page	ARCHER-68475	When using the Today() function on a date/time field, the history log does not match the field value as seen by the user.
Application Builder,Record Page	ARCHER-71369 ARCHER-71241	Attachment fields and cross-references are not shown as required when triggered through DDE and lying within a section.
Bulk Operations,Globalization and Localization,Workflow (AWF)	ARCHER-65999	An error occurs when converting the nvarchar data type to datetime.
Calculations	ARCHER-67570	Calculation results are inconsistent when text values start with an equal sign (=).
Charts and Graphs,Reports,Search and Search Results	ARCHER-71195	Statistics Reports displaying charts throw an error if a field value appears twice in the results.
Content API,Tableau Web Data Connector	ARCHER-70671	Content API and Tableau WDC do not work correctly after the 6.6 upgrade due to cache settings not being removed.
Data Feeds	ARCHER-70046	Users are unable to select a value from the Set Value Target Value field in the Archive Options section.
Data Publications	ARCHER-71192	Enum table names for the Values List field published through Data Publications do not match the Values List field alias.
Globalization and Localization	ARCHER-71908	Japanese Locale: Thursday and Saturday days of the week in the calendar are incorrect.
Globalization and Localization	ARCHER-72168	The View All option doesn't appear for cross-reference fields when the user language is Spanish.
Job Framework	ARCHER-68805	SystemCleanup runs for a maximum of 30 seconds, resulting in a gradual buildup of completed jobs in tblAsyncInstrumentation taking up significant amounts of database space.
Notifications	ARCHER-66490	Reminder emails are sent a day later than expected due to incorrect time zone conditions being evaluated.
Packaging	ARCHER-66038	After package installation, the Advanced Workflow does not show all the transitions.
Packaging,Workflow (AWF)	ARCHER-69571	After restoring an Archer package with AWF, users cannot activate Advanced Workflow.
Record Page	ARCHER-68950	In Google Chrome, record page text area hyperlink locations are not being retained correctly.
Record Page	ARCHER-71737	An error occurs during record content save if a value containing the less than symbol (<) is selected in a dropdown list.
Reports,Workspaces, Dashboards and iViews	ARCHER-65560	HeatMap colors do not match those configured in the color palate, causing the HeatMap legends to render incorrect values.
System Reports	ARCHER-69980	Members By Group Report contains HTML elements in export.
Workflow (AWF)	ARCHER-68312	Create Self-Assessments AWF node custom mapping does not work properly with multi-select Values List fields.
Workflow (AWF)	ARCHER-69660	When deleting a record enrolled in AWF, non-admin users with full access to an application receive an error message, but the record is still deleted.

Workflow (AWF)	ARCHER-71749	Advanced Workflow for BIA Campaign was failing. Customer customized campaign workflow and package did not refer to a valid layout.
Workspaces, Dashboards and iViews	ARCHER-70595	Users are unable to modify the layout of a dashboard when the custom content in a custom iView is too large (more than 32766 characters).
Workspaces, Dashboards and iViews	ARCHER-71368	The Global iView Configuration Display Order button fails to create a pop-up window as expected due to an incorrect file name.

## Known Issues in Release 6.6 Patch 3

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-58876	The Less Than (<) symbol does not appear in the global values list for Unicode values.
Application Builder	ARCHER-65706	On values list(s) with multiple levels, the ability to select the Depth # Group By option is not available in reports with statistics mode selected.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Calculated cross-reference	ARCHER-48566	Applications that point to their parent application in a calculated cross-reference do not update automatically. <b>Workaround:</b> Manually force a recalculation from the Application Builder.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41644	After completing a Bulk Create or Bulk Update action, the Bulk Actions menu is still displayed.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-41841	The Bulk Action report shows repeated global validation messages.
Bulk Operations	ARCHER-41866	While Bulk Delete is in progress, search results show some records with no value. After Bulk Delete completes, this behavior is not observed.
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Charts and Graphs; Reports	ARCHER-31276	From the Edit button on the homepage, users cannot select charts saved as Global Reports with the Display Options set to enable Display Total and Display Zero Values.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.

Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-62924	The Archer Platform Planning Guide does not state that the description of the information collected by each of the Archer Performance Monitoring counters is located in the counter record on the Add Counters window.
Documentation	ARCHER-66129	The New Record button on the Search Results page toolbar has been changed to New. The Use Case documentation incorrectly includes either an image of the New Record button or states, Click New Record.
Documentation	ARCHER-66143	The Adding Standard File Data Feeds topic in the online Documentation has incomplete information.  In Task 9: Set rules for archiving and updating records, in step 3 under Set Value, the text should be: When you select this option, you also select the Values List field in the target application or questionnaire and the value that you want to set in that field. This set value does not trigger normal content save behaviors, such as changing the last updated date or triggering calculations and notifications, it only sets the specified value in the Values List field.
Documentation	ARCHER-66726	The Creating Campaigns to Launch Questionnaires topic in the online Documentation does not state the whether the quarter start date or the quarter end date is used triggering a scheduled campaign on a quarterly basis. Quarterly reports run on the first day of the quarter (quarter begin date): 1st Quarter – January 1; 2nd Quarter – April 1; 3rd Quarter – July 1; 4th Quarter – October 1.
Documentation	ARCHER-66773	The expand and collapse keyboard shortcut is not included in Accessibility Compliance in the Archer 6.6 Online Documentation available within the product.  Workaround:  The following keyboard combinations are listed in Accessibility Compliance in the documentation on RSA Link.  To expand and collapse all sections in a record, do the following:  •To expand sections, press CTRL+ALT+O.  •To collapse sections, press CTRL+ALT+C.

Documentation	ARCHER-66775	<p>The expand and collapse keyboard shortcut is not included in "Building Global iViews" in the Archer 6.6 Online Documentation available within the product.</p> <p>Workaround:</p> <p>The following note is listed in the Embedded URL row in "Building Global iViews" in the documentation on RSA Link.</p> <p>Note: Embedded URL iViews do not support scroll bars.</p>
Documentation	ARCHER-67230	The replacement of the spell checker was mentioned in the CPR 6.5.0.1 Fixed Issues, but the removal of the Spell Check option itself wasn't removed from the Administration Guide.
Documentation	ARCHER-67349	The online Documentation does not state that on a Record Page the fields in a cross-reference grid remain editable when the field is set to read-only by an ACL DDE.
Documentation	ARCHER-67519	<p>The Archer 6.6 Online Documentation does not contain information about installing the newly supported Open Sans font family. The documentation incorrectly states that upgrading the browser will install Open Sans.</p> <p>To download and install the Open Sans font family:</p> <ol style="list-style-type: none"> <li>1. Download the Opens Sans font family from the Download section of <a href="https://www.opensans.com/">https://www.opensans.com/</a> or download it from <a href="https://www.opensans.com/download/open-sans.zip">https://www.opensans.com/download/open-sans.zip</a>.</li> <li>2. Unzip and double-click on the *.ttf files to install the fonts.</li> </ol>
Documentation	ARCHER-67873	<p>In the Preparing the Database Servers section of the Archer 6.5 Installation and Upgrade Guide, the table in Task 1 incorrectly lists that the SQL Compatibility level field has a required value of SQL Server 2014 = 120.</p> <p>SQL Compatibility Level should be as follows:</p> <p>Microsoft SQL Server 2016 SP 1 (64-bit) or 2016 Enterprise Edition (64-bit) or 2017 (64-bit) = 130</p>
Documentation	ARCHERSOL-5860	The Key Indicator Management 6.6 Use Case Documentation is only available on RSA Link.
Documentation, Record Page	ARCHER-65719	<p>The online Documentation must be updated to address the following:</p> <p>If HTML text is entered directly into a Text Area field, the sanitization process will leave the HTML tags in-place. If it is entered directly into Rich Text Editor HTML Code tool, then the sanitization process will remove the HTML tags entirely.</p>
Documentation, Search and Search Results	ARCHER-67208	The Qualified and Supported Environments topic incorrectly lists the qualified, compatible version of Elasticsearch with Archer as v6.5.4. The latest version of the QSE topic on RSA Link has been updated to reflect the correct 6.6.1 version.

Documentation, Section 508	ARCHER-66442	<p>Accessibility Compliance in the Archer 6.6 Online Documentation within Archer does not include the following information:</p> <p>To expand and collapse all sections in a record, do the following:</p> <ul style="list-style-type: none"> <li>•To expand all sections, press CTRL+left arrow.</li> <li>•To collapse all sections, press CTRL+right arrow.</li> </ul>
Field Encryption	ARCHER-41772	<p>The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations.</p> <p><b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.</p>
Globalization and Localization	ARCHER-48080	<p>While changing the order of values list values the following values are not translated:</p> <ul style="list-style-type: none"> <li>•Drop In</li> <li>•Drop After</li> <li>•Drop Before</li> </ul>
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-65979	The 6.6 Planning Guide incorrectly references the Qualified and Supported Environments (QSE) Guide as the Qualified Supported Environments Guide. The QSE guide no longer exists as its own PDF, and is now included in the online Documentation.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.

Licensing, Packaging	ARCHER-61388	<p>Package generation is failing for the Engagements application. For post-installation cleanup of Report Objects, the following list of applications contain the listed Report Objects which may be inaccessible based upon licensing. If licensing precludes access to these Report Objects, these Report Objects must be removed.</p> <p>In the Applications, Business Processes, and Business Unit applications:</p> <ul style="list-style-type: none"> <li>• Vulnerability Scan Results Severity Trending (30 Days)</li> <li>• Vulnerability Scan Results Status Trending (Last 30 Days)</li> <li>• Open Vulnerability Scan Results Trending – Last 30 Days</li> </ul> <p>In the Devices application:</p> <ul style="list-style-type: none"> <li>• Matched Technologies</li> <li>• Associated Vulnerability Scan Results</li> <li>• Associated Vuln Scan Results by Severity</li> <li>• Associated Vulnerability Scan Results by Overall Status</li> <li>• VSR Tickets by Overall Status</li> <li>• VSR Tickets by Owner</li> <li>• Scorecard of Active Vulnerability Definitions by Severity</li> <li>• Scorecard of All Vulnerability Definitions by Severity</li> <li>• Potential Vulnerabilities</li> </ul> <p>In the Technologies application:</p> <ul style="list-style-type: none"> <li>• All Active Devices with Defined Technology</li> <li>• Devices Scorecard</li> <li>• Potential Vulnerability Scorecard Based on Technology Utilization</li> </ul>
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Navigation, Packaging	ARCHER-66471	New applications installed from imported packages do not appear in the applications menu until the next time the user interface web page is refreshed.
Notifications	ARCHER-62586	When fields are deleted from an application, they may not properly remove from the associated notification template subject line. The issue stems from the timing of multiple jobs updating the same notification.
Notifications	ARCHER-68033	Email notifications sent by the Advanced Workflow Actions by Email feature will not contain grayed out buttons under a specific scenario in which actions require mandatory fields to be filled.
Offline Access, Offline Sync	ARCHER-64935	Offline sync up for the new questionnaire record fails while uploading the record changes to Big Archer.

Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Packaging	ARCHER-64660	Packages larger than 100 MB cannot be uploaded during package installation.
Print and Export	ARCHER-66181	Print/Export fails for a record when a Cross Application Status Tracking field is present on the layout.
Print and Export	ARCHER-66217	Print and Export of search results re-executes the base search configuration without the applied selections from the Refine By pane. To print or export the result set with the Refine By pane selections, the selections must first be converted to actual search configuration filters by saving them as a report.
Print and Export	ARCHER-67902	Print and Export of search results re-executes the base search configuration without the applied selections from the Refine By pane. To print or export the result set with the Refine By pane selections, the selections must first be converted to actual search configuration filters by saving them as a report.
Questionnaires	ARCHER-41655	Creating a questionnaire and selecting the option of populating questions from the Question Library throws an unexpected error if the Question Library is not licensed.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Browser	ARCHER-41195	After selecting the Sort option for a column containing ampersand (&) and colon (:), the application returns no records.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-55888	Under Global Value lists, expanding the hierarchy value lists which has approximately 350 children generates an unexpected error.
Record Page	ARCHER-59819	Cross-reference fields in questionnaires remain empty after the initial Save process completes.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Report Object	ARCHER-66313	Application does not save correctly with Does Not Contain Inclusive operator for report object of HVL.
Reports	ARCHER-57564	Accessing a report with filter criteria applied to the Numeric Range with No Selection value generates an error.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.

Reports	ARCHER-59389	When a Statistical report with a group-by-hour condition on the First Published date or Last Updated date is drilled down, the records having the respective date timestamp as 59th minute of the hour do not display.
Reports	ARCHER-69656	In a statistical report, if any color is selected in the Standard palette drop-down, the selected color is not displayed within the Data Series section.
Reports; Workspaces, Dashboards and iViews	ARCHER-41975	Navigating back to a report from records generates an object reference error.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches. <b>Workaround:</b> Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).
Search and Search Results	ARCHER-60644	The Grouping column in the Sorting section on the Advanced Search page is grayed out when the Find function is used to search for the Field to Evaluate selection.
Search and Search Results	ARCHER-62929	Open in New Window option in Search Results Secondary Menu is not working as expected in Safari browser.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. <b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-67383	Archer does not provide an error message indicating the indexing service to utilize Elasticsearch is unavailable. If search results are not returned, check if the indexing service is properly configured as automatic so that it returns to operation upon reboot.
Section 508	ARCHER-52842	TAB does not navigate away from a text area field. <b>Workaround:</b> Use the mouse to navigate away from the next field.
Section 508	ARCHER-53101	The JAWS screen reader does not read the full Access Control Reports name in the Access Control menu.
Section 508	ARCHER-66404	In Internet Explorer, keyboard navigation does not work as expected when Global Search is the first iView.
Section 508	ARCHER-67970	When using the keyboard to navigate to a workspace or Administration menu, users' icon focus visibility is lost. <b>Workaround:</b> The same functionality can be achieved by using a mouse.
Shared UI Components	ARCHER-40896	In Mozilla Firefox, the default focus is on the description box, which prevents users from entering values for other fields.
User Interface	ARCHER-48935	When using Record Lookup from an Apple iPad, the OK and Cancel buttons are not available.
User Interface	ARCHER-53613	Users are unable to export a report that has a Card format, but for which the Export format is PDF.
User Profile	ARCHER-40833	When selecting a locale, the user interface focus and selection does not display correctly.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.

Workflow (AWF)	ARCHER-64711	Object reference error encountered while loading Assessment in Self- Assessment.
		Adding a node with a transition back to a node before the active node resets the workflow to the node before the active node.
Workflow (AWF)	ARCHER-67512	For example, a given advanced workflow has two user action nodes. A third user action node is added that loops from the second back to the first user action node. After Bulk Update Jobs is run, the expected result is the record stopped on the second user action node. However, the job troubleshooting tool shows that the record is stopped on the first user action node.
Workflow (AWF)	ARCHER-67515	Workflow fields cannot be used for tasks on user action nodes that are the first node of the workflow.
Workspace Display	ARCHER-41616	After creating a new application, items in the Workspaces menu are duplicated. <b>Workaround:</b> Refresh the page.
Workspace Display	ARCHER-65523	Workspace names are grayed out on the mega menu when they are reordered.
Workspaces, Dashboards, and iViews	ARCHER-16739	In the selected pane of the Solution Content section under any Workspace(s), the arrow buttons do not properly reorder the display order of the Solutions.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-53878	On the Layout tab of the administration Manage Dashboards page, in the Dashboard Layout section, administrators cannot remove iViews for general users.
Workspaces, Dashboards, and iViews	ARCHER-53893	In Google Chrome version 56, executable scripts are blocked. This browser blocking creates the following issues: <ul style="list-style-type: none"> <li>• The Administrative Quick Links iView does not contain working links.</li> <li>• On the Layout tab of the administration Manage Dashboards page, the Dashboard Layout section does not display.</li> </ul> <b>Workaround:</b> Use Internet Explorer or Mozilla Firefox.

## Fixed Issues in Release 6.6 Patch 2

This section lists issues that are fixed in the current release.

Component	Issue	Description
ACR	ARCHER-68447	The Archer Configuration Report (ACR) includes details about the Data Gateway configuration for an instance.
Admin Dashboard	ARCHER-69057	Admin Dashboard does not process date formats correctly.
API (Web, Rest, other)	ARCHER-68991	The existing API call to return multiple level layouts only returns the default (or first) layout. A new API endpoint was created to return all layouts of an application.
Application Builder, Globalization and Localization	ARCHER-67565	The history log date format does not respect the locale of non-US users.
Authentication	ARCHER-69029	<p>Archer supports SAML over WS-Fed, but does not work properly with Okta WS-Fed due to Okta metadata not containing issuer information (cert) used to validate SAML tokens.</p> <p>Archer is enabled to add issuer information via Web.config, which can be used to validate SAML tokens that are sent by any IDP that talks over WS-Fed.</p> <p>Sample Configuration:</p> <pre>&lt;system.identityModel&gt; &lt;identityConfiguration&gt;   &lt;audienceUris&gt;     &lt;add value="&lt;ArcherDomainURL&gt;/default.aspx" /&gt;   &lt;/audienceUris&gt;   &lt;certificateValidation certificateValidationMode="None" /&gt;   &lt;issuerNameRegistry type="System.IdentityModel.Tokens.ConfigurationBasedIssuerNameRegistry, System.IdentityModel, Version=4.0.0.0, Culture=neutral, PublicKeyToken=b77a5c561934e089"&gt;     &lt;trustedIssuers&gt;       &lt;add thumbprint="&lt;thumbprint&gt;" name="Okta" /&gt;     &lt;/trustedIssuers&gt;   &lt;/issuerNameRegistry&gt; &lt;/identityConfiguration&gt; &lt;/system.identityModel&gt;</pre>
		<p>In Internet Explorer, the Palette selection of the Charting Colors window appears blank after another color choice is selected from the dropdown.</p> <p><b>Workaround:</b></p> <p>In IE, to make the selected option visible, move the color dialog.</p>
Data Feeds	ARCHER-64040	Data Feed user names and passwords are scrambled randomly.
Database	ARCHER-70532	Script fails during installation or upgrade.
Install/upgrade	ARCHER-69924	The Archer Installer does not recognize .NET 4.7.2 Release 461808 as a valid version of .NET for installing Archer.
LDAP Synchronization	ARCHER-66610	LDAP Sync clears existing user's address information.
Notifications	ARCHER-67590	Deeplinks in SaaS produce 404 error when Federation SSO is enabled and user is not logged in.

Offline Access	ARCHER-69457	Offline synchronization fails with Archer 6.6 P1 following either a new install or upgrades from a previous release. Due to this limitation being unresolved in time to meet the 6.6 P1 release date, the offline installer is not released and users cannot use offline access with this service pack.
Print and Export	ARCHER-69652	Some reports exported in RTF format are in landscape mode instead of portrait.
Print and Export	ARCHER-69805	Records in MRDC field show up in print view, even when their cross-referenced field has been set to inactive.
Print and Export, Questionnaires	ARCHER-67160	When exported to RTF or PDF reports, text areas have a different font if they are set to Arial.
Print and Export, Questionnaires	ARCHER-67821	When Exporting Questionnaire to Excel or CSV, a value list value with single quotes causes an error.
Record Page	ARCHER-68332	An unexpected error occurs when exiting a record in edit mode.
Record Page	ARCHER-68680	A record with two cross-references to the same application cannot save when both have editable grids and value lists in grids.
Reports	ARCHER-65631	When a user clicks on Count of Value in a statistical report, the expected results are not displayed.
Reports	ARCHER-69717	An unexpected error occurs on the Application Detail Report for on-demand applications.
Reports, Search and Search Results	ARCHER-69147	When modifying a report, the order of levels is incorrectly displayed in the selected pane.
Search and Search Results	ARCHER-59676	An error occurs for cross-reference lookups when Expand All is selected and maximum selection value is set to one.
Search and Search Results	ARCHER-69412	Related record permissions for statistical reports is incorrectly computed.
Security	ARCHER-69214	Input sanitization improvement.
UI	ARCHER-65335	Inactive parent values for 3rd-level nested values are not displayed when the dropdown list is filtered.
Workflow (AWF)	ARCHER-61080	XML Document errors in Advanced Workflow Logging are generated improperly.
Workflow (AWF)	ARCHER-61081	Advanced Workflow service encounters licensing errors under certain conditions due to an issue with licensing checks.
Workflow (AWF)	ARCHER-70366	Workpoint license expires on June 30th, 2019. An updated Workpoint product license is incorporated.
Workspaces, Dashboards and iViews	ARCHER-63029	Global iView Embedded URL relative types load a web page message rather than content.
Workspaces, Dashboards and iViews	ARCHER-69655	The Refine By pane is not suppressed from the results page, and displays in custom iViews and custom objects as a result of using special parameters.

## Known Issues in Release 6.6 Patch 2

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Application Builder, Calculated cross-reference	ARCHER-48566	Applications that point to their parent application in a calculated cross-reference do not update automatically. <b>Workaround:</b> Manually force a recalculation from the Application Builder.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-58876	The Less Than (<) symbol does not appear in the global values list for Unicode values.
Application Builder	ARCHER-65706	On values list(s) with multiple levels, the ability to select the Depth # Group By option is not available in reports with statistics mode selected.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41644	After completing a Bulk Create or Bulk Update action, the Bulk Actions menu is still displayed.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-41841	The Bulk Action report shows repeated global validation messages.
Bulk Operations	ARCHER-41866	While Bulk Delete is in progress, search results show some records with no value. After Bulk Delete completes, this behavior is not observed.
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Charts and Graphs; Reports	ARCHER-31276	From the Edit button on the homepage, users cannot select charts saved as Global Reports with the Display Options set to enable Display Total and Display Zero Values.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.

Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-62924	The Archer Platform Planning Guide does not state that the description of the information collected by each of the Archer Performance Monitoring counters is located in the counter record on the Add Counters window.
Documentation, Record Page	ARCHER-65719	The online Documentation must be updated to address the following: If HTML text is entered directly into a Text Area field, the sanitization process will leave the HTML tags in-place. If it is entered directly into Rich Text Editor HTML Code tool, then the sanitization process will remove the HTML tags entirely.
Documentation	ARCHER-66129	The New Record button on the Search Results page toolbar has been changed to New. The Use Case documentation incorrectly includes either an image of the New Record button or states, Click New Record.
Documentation	ARCHER-66143	The Adding Standard File Data Feeds topic in the online Documentation has incomplete information.  In Task 9: Set rules for archiving and updating records, in step 3 under Set Value, the text should be: When you select this option, you also select the Values List field in the target application or questionnaire and the value that you want to set in that field. This set value does not trigger normal content save behaviors, such as changing the last updated date or triggering calculations and notifications, it only sets the specified value in the Values List field.
Documentation	ARCHER-66726	The Creating Campaigns to Launch Questionnaires topic in the online Documentation does not state the whether the quarter start date or the quarter end date is used triggering a scheduled campaign on a quarterly basis. Quarterly reports run on the first day of the quarter (quarter begin date): 1st Quarter – January 1; 2nd Quarter – April 1; 3rd Quarter – July 1; 4th Quarter – October 1.
Documentation	ARCHER-66773	The expand and collapse keyboard shortcut is not included in Accessibility Compliance in the Archer 6.6 Online Documentation available within the product. Workaround: The following keyboard combinations are listed in Accessibility Compliance in the documentation on RSA Link. To expand and collapse all sections in a record, do the following: •To expand sections, press CTRL+ALT+O. •To collapse sections, press CTRL+ALT+C.
Documentation	ARCHER-66775	The expand and collapse keyboard shortcut is not included in "Building Global iViews" in the Archer 6.6 Online Documentation available within the product. Workaround: The following note is listed in the Embedded URL row in "Building Global iViews" in the documentation on RSA Link. Note: Embedded URL iViews do not support scroll bars.

Documentation, Section 508	ARCHER-66442	<p>Accessibility Compliance in the Archer 6.6 Online Documentation within Archer does not include the following information: To expand and collapse all sections in a record, do the following:</p> <ul style="list-style-type: none"> <li>•To expand all sections, press CTRL+left arrow.</li> <li>•To collapse all sections, press CTRL+right arrow.</li> </ul>
Documentation, Search and Search Results	ARCHER-67208	The Qualified and Supported Environments topic incorrectly lists the qualified, compatible version of Elasticsearch with Archer as v6.5.4. The latest version of the QSE topic on RSA Link has been updated to reflect the correct 6.6.1 version.
Documentation	ARCHER-67230	The replacement of the spell checker was mentioned in the CPR 6.5.0.1 Fixed Issues, but the removal of the Spell Check option itself wasn't removed from the Administration Guide.
Documentation	ARCHER-67349	The online Documentation does not state that on a Record Page the fields in a cross-reference grid remain editable when the field is set to read-only by an ACL DDE.
Documentation	ARCHER-67519	<p>The Archer 6.6 Online Documentation does not contain information about installing the newly supported Open Sans font family. The documentation incorrectly states that upgrading the browser will install Open Sans.</p> <p>To download and install the Open Sans font family:</p> <ol style="list-style-type: none"> <li>1. Download the Opens Sans font family from the Download section of <a href="https://www.opensans.com/">https://www.opensans.com/</a> or download it from <a href="https://www.opensans.com/download/open-sans.zip">https://www.opensans.com/download/open-sans.zip</a>.</li> <li>2. Unzip and double-click on the *.ttf files to install the fonts.</li> </ol>
Documentation	ARCHER-67873	<p>In the Preparing the Database Servers section of the Archer 6.5 Installation and Upgrade Guide, the table in Task 1 incorrectly lists that the SQL Compatibility level field has a required value of SQL Server 2014 = 120.</p> <p>SQL Compatibility Level should be as follows:</p> <p>Microsoft SQL Server 2016 SP 1 (64-bit) or 2016 Enterprise Edition (64-bit) or 2017 (64-bit) = 130</p>
Documentation	ARCHERSOL-5860	The Key Indicator Management 6.6 Use Case Documentation is only available on RSA Link.
Field Encryption	ARCHER-41772	<p>The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations.</p> <p><b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.</p>
Globalization and Localization	ARCHER-48080	<p>While changing the order of values list values the following values are not translated:</p> <ul style="list-style-type: none"> <li>•Drop In</li> <li>•Drop After</li> <li>•Drop Before</li> </ul>
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.

Help System	ARCHER-65979	The 6.6 Planning Guide incorrectly references the Qualified and Supported Environments (QSE) Guide as the Qualified Supported Environments Guide. The QSE guide no longer exists as its own PDF, and is now included in the online Documentation.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Inline Edit, Search and Search Results	ARCHER-46348	<p>When updating a dependent field in inline edit, and that field is part of a calculated cross-reference calculation, the results are not immediately seen on the search page even though the calculated cross-reference field has recalculated after changes are saved.</p> <p><b>Workaround:</b> Do one of the following:</p> <ul style="list-style-type: none"> <li>• Save. Cancel the Inline Edit. The page should automatically refresh.</li> <li>• Save. Manually refresh the browser.</li> <li>• Save. Navigate away. Return to the page.</li> </ul>
Licensing, Packaging	ARCHER-61388	<p>Package generation is failing for the Engagements application. For post-installation cleanup of Report Objects, the following list of applications contain the listed Report Objects which may be inaccessible based upon licensing. If licensing precludes access to these Report Objects, these Report Objects must be removed.</p> <p>In the Applications, Business Processes, and Business Unit applications:</p> <ul style="list-style-type: none"> <li>• Vulnerability Scan Results Severity Trending (30 Days)</li> <li>• Vulnerability Scan Results Status Trending (Last 30 Days)</li> <li>• Open Vulnerability Scan Results Trending – Last 30 Days</li> </ul> <p>In the Devices application:</p> <ul style="list-style-type: none"> <li>• Matched Technologies</li> <li>• Associated Vulnerability Scan Results</li> <li>• Associated Vuln Scan Results by Severity</li> <li>• Associated Vulnerability Scan Results by Overall Status</li> <li>• VSR Tickets by Overall Status</li> <li>• VSR Tickets by Owner</li> <li>• Scorecard of Active Vulnerability Definitions by Severity</li> <li>• Scorecard of All Vulnerability Definitions by Severity</li> <li>• Potential Vulnerabilities</li> </ul> <p>In the Technologies application:</p> <ul style="list-style-type: none"> <li>• All Active Devices with Defined Technology</li> <li>• Devices Scorecard</li> <li>• Potential Vulnerability Scorecard Based on Technology Utilization</li> </ul>
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Navigation, Packaging	ARCHER-66471	New applications installed from imported packages do not appear in the applications menu until the next time the user interface web page is refreshed.
Notifications	ARCHER-62586	When fields are deleted from an application, they may not properly remove from the associated notification template subject line. The issue stems from the timing of multiple jobs updating the same notification.
Notifications	ARCHER-68033	Email notifications sent by the Advanced Workflow Actions by Email feature will not contain grayed out buttons under a specific scenario in which actions require mandatory fields to be filled.

Offline Access, Offline Sync	ARCHER-64935	Offline sync up for the new questionnaire record fails while uploading the record changes to Big Archer.
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Packaging	ARCHER-64660	Packages larger than 100 MB cannot be uploaded during package installation.
Print and Export	ARCHER-66181	Print/Export fails for a record when a Cross Application Status Tracking field is present on the layout.
Print and Export	ARCHER-66217	Print and Export of search results re-executes the base search configuration without the applied selections from the Refine By pane. To print or export the result set with the Refine By pane selections, the selections must first be converted to actual search configuration filters by saving them as a report.
Print and Export	ARCHER-67902	Print and Export of search results re-executes the base search configuration without the applied selections from the Refine By pane. To print or export the result set with the Refine By pane selections, the selections must first be converted to actual search configuration filters by saving them as a report.
Questionnaires	ARCHER-41655	Creating a questionnaire and selecting the option of populating questions from the Question Library throws an unexpected error if the Question Library is not licensed.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Browser	ARCHER-41195	After selecting the Sort option for a column containing ampersand (&) and colon (:), the application returns no records.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-55888	Under Global Value lists, expanding the hierarchy value lists which has approximately 350 children generates an unexpected error.
Record Page	ARCHER-59819	Cross-reference fields in questionnaires remain empty after the initial Save process completes.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Report Object	ARCHER-66313	Application does not save correctly with Does Not Contain Inclusive operator for report object of HVL.
Reports; Workspaces, Dashboards and iViews	ARCHER-41975	Navigating back to a report from records generates an object reference error.

Reports	ARCHER-57564	Accessing a report with filter criteria applied to the Numeric Range with No Selection value generates an error.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.
Reports	ARCHER-59389	When a Statistical report with a group-by-hour condition on the First Published date or Last Updated date is drilled down, the records having the respective date timestamp as 59th minute of the hour do not display.
Reports	ARCHER-69656	In a statistical report, if any color is selected in the Standard palette drop-down, the selected color is not displayed within the Data Series section.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p><b>Workaround:</b> Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-60644	The Grouping column in the Sorting section on the Advanced Search page is grayed out when the Find function is used to search for the Field to Evaluate selection.
Search and Search Results	ARCHER-62929	Open in New Window option in Search Results Secondary Menu is not working as expected in Safari browser.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p><b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-67383	Archer does not provide an error message indicating the indexing service to utilize Elasticsearch is unavailable. If search results are not returned, check if the indexing service is properly configured as automatic so that it returns to operation upon reboot.
Section 508	ARCHER-53101	The JAWS screen reader does not read the full Access Control Reports name in the Access Control menu.
Section 508	ARCHER-52842	<p>TAB does not navigate away from a text area field.</p> <p><b>Workaround:</b> Use the mouse to navigate away from the next field.</p>
Section 508	ARCHER-66404	In Internet Explorer, keyboard navigation does not work as expected when Global Search is the first iView.
Section 508	ARCHER-67970	<p>When using the keyboard to navigate to a workspace or Administration menu, users' icon focus visibility is lost.</p> <p><b>Workaround:</b> The same functionality can be achieved by using a mouse.</p>
Shared UI Components	ARCHER-40896	In Mozilla Firefox, the default focus is on the description box, which prevents users from entering values for other fields.
User Interface	ARCHER-48935	When using Record Lookup from an Apple iPad, the OK and Cancel buttons are not available.
User Interface	ARCHER-53613	Users are unable to export a report that has a Card format, but for which the Export format is PDF.
User Profile	ARCHER-40833	When selecting a locale, the user interface focus and selection does not display correctly.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.

Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-64711	Object reference error encountered while loading Assessment in Self- Assessment.
Workflow (AWF)	ARCHER-67512	<p>Adding a node with a transition back to a node before the active node resets the workflow to the node before the active node.</p> <p>For example, a given advanced workflow has two user action nodes. A third user action node is added that loops from the second back to the first user action node. After Bulk Update Jobs is run, the expected result is the record stopped on the second user action node. However, the job troubleshooting tool shows that the record is stopped on the first user action node.</p>
Workflow (AWF)	ARCHER-67515	Workflow fields cannot be used for tasks on user action nodes that are the first node of the workflow.
Workspace Display	ARCHER-41616	<p>After creating a new application, items in the Workspaces menu are duplicated.</p> <p><b>Workaround:</b> Refresh the page.</p>
Workspace Display	ARCHER-65523	Workspace names are grayed out on the mega menu when they are reordered.
Workspaces, Dashboards, and iViews	ARCHER-16739	In the selected pane of the Solution Content section under any Workspace(s), the arrow buttons do not properly reorder the display order of the Solutions.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-53878	On the Layout tab of the administration Manage Dashboards page, in the Dashboard Layout section, administrators cannot remove iViews for general users.
Workspaces, Dashboards, and iViews	ARCHER-53893	<p>In Google Chrome version 56, executable scripts are blocked. This browser blocking creates the following issues:</p> <ul style="list-style-type: none"> <li>• The Administrative Quick Links iView does not contain working links.</li> <li>• On the Layout tab of the administration Manage Dashboards page, the Dashboard Layout section does not display.</li> </ul> <p><b>Workaround:</b> Use Internet Explorer or Mozilla Firefox.</p>

## **Fixed Issues in Release 6.6 Patch 1 Hotfix 1**

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Workflow (AWF)	ARCHER-70539	Licensing for the Advanced Workflow service included in Archer 6.6 and 6.6.0.1 expires on June 30th, 2019. For more information, including the detailed workarounds to this issue, see the following Archer Knowledge Base article: <a href="https://community.rsa.com/docs/DOC-105475">https://community.rsa.com/docs/DOC-105475</a>

# Fixed Issues in Release 6.6 Patch 1

This section lists issues that are fixed in the current release.

Component	Issue	Description
Admin Dashboard, Charts and Graphs	ARCHER-65622	The color of bar chart graphics for Advanced Workflow Enrollment- Last 30 days or Search Index Queue Length - Last 30 days reports on admin dashboard is inconsistent.
Appearance	ARCHER-66462	Calculated cross-reference is not updated because of failures.
Application Builder, Record Page	ARCHER-65291	Icon help text displays in different fonts and sizes for numbered and unnumbered text.
Authentication, Documentation, UI	ARCHER-66337	Locked accounts cannot reset their password from the login page.
Bulk Operations, Calculations	ARCHER-60339	When out of the box schedules—such as Bulk and Calculation OOTB Schedules—exist for unlicensed modules, an exception is thrown when a system administrator attempts to access the Schedules page. <b>Workaround:</b> Non-Sysadmin users will be able to access the Bulk and Calc Schedules for licensed modules.
Data Feeds	ARCHER-66254	Data feed's Append Data to List-Based Field functionality clears content in record permission field when record permission rule is true.
Data Feeds, Data Import	ARCHER-68989	ORM assessment campaign creation and loading has been redesigned to implement pagination and no longer times out while loading data.
Globalization and Localization, Record Page	ARCHER-46304	When a user is a non-English system administrator, a date field incorrectly displays an error in English on the date calculation field if a calculation formula points to a text field value.
Install/upgrade	ARCHER-64635	Database upgrade install takes a long time to complete. Performance of the DB upgrade script affecting large data sets during the upgrade from version(s) prior to Archer 6.4 is 50% improved.
Job Framework	ARCHER-64134	Restarting the job server in a multi-host job engine setup incorrectly clears all reserved jobs.
Notifications	ARCHER-65875	Scheduled Report Distribution notifications configured to be sent during DST window (2 am to 3 am) send large amounts of duplicate emails to each user.
Notifications	ARCHER-68420	Email notifications sent by the Advanced Workflow Actions by Email feature now contain grayed out buttons under a specific scenario in which actions require mandatory fields to be filled.
Print and Export	ARCHER-66753	When a Scheduled Report Distribution of a recordless report with a Microsoft Excel attachment type is performed, the attached file causes Excel to issue a warning message when opening the file.
Print and Export	ARCHER-68310	Images referenced from the Attachment field are lost when exported.
Print and Export	ARCHER-68461	Selections from the Refine By pane are applied to search results for Export.
Print and Export	ARCHER-68462	Selections from the Refine By pane are applied to search results for Print.
Print and Export	ARCHER-69026	Exporting a report to CSV or Excel with text fields containing nothing but double quotes throws error.
Print and Export, UI	ARCHER-59429	If a global print RTF template with header and footer is uploaded, exporting reports containing large number of columns pushes all the columns to a single page of the PDF file.
Record Page	ARCHER-63009	If a field present in a cross-reference lookup configuration is deactivated, it is shown in the cross-reference lookup while editing a record or creating a new one.
Record Page	ARCHER-65713	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page	ARCHER-67505	When a report displays fields that are not all populated, the row for the record that has empty values is bigger than a row for a report that does not have any empty values.
Record Page, UI	ARCHER-63414	Applied conditional layout DDE causes a black dot to appear on the record.
Record Page, UI	ARCHER-67507	The email subject from the direct link is different from Record Name when special characters are used.

Record Page, UI, Web Browser	ARCHER-66137	When using Internet Explorer 11 with a record in Edit mode, a hyperlink in a Text Area field appears clickable, but clicking it places the field in Edit mode and the link does not open.
Reports	ARCHER-65242	Add higher levels to record lookup feature in advanced search configuration displays only one level higher in the hierarchy.
Reports, System Reports	ARCHER-58197	Question Name hyperlink is not clickable in the Questionnaire Results by Question report.
Search and Search Results	ARCHER-67268	When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches. <b>Workaround:</b> Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).
Search and Search Results	ARCHER-68433	After selecting and applying values in the refine by pane to narrow search results, if a user manually deselects all selections and applies the new values, the search results are not updated.
Search and Search Results	ARCHER-68481	For application(s) with two or more levels with facet-supported and other fields—like text and numeric, an error occurs while saving reports due to Invalid Advanced Operator Logic with certain filter conditions.
Search and Search Results	ARCHER-68482	On the Advanced Search Page, if an application has an empty Value List Field, an Unexpected Error is returned.
Search and Search Results	ARCHER-68947	An error occurs when No Value is selected for a Date field inside Refine By. Incorrect results are also returned when making multiple selections of No Value.
System Reports	ARCHER-61345	Status field in a calculation displays incorrectly in Calculation Summary report.
System Reports	ARCHER-66746	System Reports make invalid requests to Blank.html, resulting in error responses and filling Server Event Logs with warnings.
UI	ARCHER-61889	In a nested values list, an inactive top-level value displays when there are no active values below it.
User Profile	ARCHER-68453	In the Address field of the View Your User Profile page, text provided overlaps if the font size is 18px or greater.
Workflow (AWF)	ARCHER-67888	When users have configured an AWF to contain two transitions—one successful and one error—out of an Update Content node, they incorrectly receive a Validation Error stating that the two outgoing transitions must be a combination of Successful and Error.
Workflow (AWF)	ARCHER-67889	If the Content Enrollment section's values are left empty, users are not warned about a lack of enrollment configurations.
Workflow (AWF)	ARCHER-68201	After adding a rule to transition from an Evaluate Content node, the Add/Edit Rule window displayed has an unnecessary scroll bar.
Workflow (AWF)	ARCHER-68816	When a new AWF is created, users cannot add text to the User Initiated Button Text box. <b>Workaround:</b> Save the AWF. Dismiss the error received stating that there should be text in the box. Users can now type in the box as expected.
Workflow (AWF)	ARCHER-64740 ARCHER-67850 ARCHER-68817	When using Internet Explorer, users may not be able to enter text in text boxes of Advanced Workflow, after accessing and closing the designer at least once. <b>Workaround:</b> Do one of the following: •Click to the left of the button text field box to start typing again. •Click the x icon at the end of the button text field box to remove the contents and start typing again.
Workspaces, Dashboards and iViews	ARCHER-63412	Quick Link maps the correct dashboard with the wrong dashboard name.
Workspaces, Dashboards and iViews	ARCHER-67649	On Internet Explorer, iViews are inconsistently removed from the Layout tab, sometimes even after multiple attempts.
Workspaces, Dashboards and iViews	ARCHER-66698	Quick Reference link names for end-user pages must be renamed to match naming updates on the navigation menu.

# Known Issues in Release 6.6 Patch 1

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
ACP	ARCHER-69428	When the Elastic server cluster name is updated in the Installation settings, the same cluster name is not updated in Instance settings and exceptions are unknowingly created for users.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Application Builder, Calculated cross-reference	ARCHER-48566	Applications that point to their parent application in a calculated cross-reference do not update automatically. <b>Workaround:</b> Manually force a recalculation from the Application Builder.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-58876	The Less Than (<) symbol does not appear in the global values list for Unicode values.
Application Builder	ARCHER-65706	On values list(s) with multiple levels, the ability to select the Depth # Group By option is not available in reports with statistics mode selected.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41644	After completing a Bulk Create or Bulk Update action, the Bulk Actions menu is still displayed.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-41841	The Bulk Action report shows repeated global validation messages.
Bulk Operations	ARCHER-41866	While Bulk Delete is in progress, search results show some records with no value. After Bulk Delete completes, this behavior is not observed.
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Charts and Graphs; Reports	ARCHER-31276	From the Edit button on the homepage, users cannot select charts saved as Global Reports with the Display Options set to enable Display Total and Display Zero Values.

Charts and Graphs	ARCHER-67999	<p>In Internet Explorer, the Palette selection of the Charting Colors window appears blank after another color choice is selected from the dropdown.</p> <p><b>Workaround:</b></p> <p>In IE, to make the selected option visible, move the color dialog.</p>
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	<p>When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error.</p> <p><b>Workaround:</b></p> <p>When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.</p>
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-62924	The Archer Platform Planning Guide does not state that the description of the information collected by each of the Archer Performance Monitoring counters is located in the counter record on the Add Counters window.
Documentation, Record Page	ARCHER-65719	<p>The online Documentation must be updated to address the following:</p> <p>If HTML text is entered directly into a Text Area field, the sanitization process will leave the HTML tags in-place. If it is entered directly into Rich Text Editor HTML Code tool, then the sanitization process will remove the HTML tags entirely.</p>
Documentation	ARCHER-66129	The New Record button on the Search Results page toolbar has been changed to New. The Use Case documentation incorrectly includes either an image of the New Record button or states, Click New Record.
Documentation	ARCHER-66143	<p>The Adding Standard File Data Feeds topic in the online Documentation has incomplete information.</p> <p>In Task 9: Set rules for archiving and updating records, in step 3 under Set Value, the text should be:</p> <p>When you select this option, you also select the Values List field in the target application or questionnaire and the value that you want to set in that field. This set value does not trigger normal content save behaviors, such as changing the last updated date or triggering calculations and notifications, it only sets the specified value in the Values List field.</p>
Documentation	ARCHER-66726	The Creating Campaigns to Launch Questionnaires topic in the online Documentation does not state the whether the quarter start date or the quarter end date is used triggering a scheduled campaign on a quarterly basis. Quarterly reports run on the first day of the quarter (quarter begin date): 1st Quarter – January 1; 2nd Quarter – April 1; 3rd Quarter – July 1; 4th Quarter – October 1.
Documentation	ARCHER-66773	<p>The expand and collapse keyboard shortcut is not included in Accessibility Compliance in the Archer 6.6 Online Documentation available within the product.</p> <p><b>Workaround:</b></p> <p>The following keyboard combinations are listed in Accessibility Compliance in the documentation on RSA Link.</p> <p>To expand and collapse all sections in a record, do the following:</p> <ul style="list-style-type: none"> <li>•To expand sections, press CTRL+ALT+O.</li> <li>•To collapse sections, press CTRL+ALT+C.</li> </ul>

Documentation	ARCHER-66775	<p>The expand and collapse keyboard shortcut is not included in "Building Global iViews" in the Archer 6.6 Online Documentation available within the product.</p> <p><b>Workaround:</b></p> <p>The following note is listed in the Embedded URL row in "Building Global iViews" in the documentation on RSA Link.</p> <p>Note: Embedded URL iViews do not support scroll bars.</p>
Documentation, Section 508	ARCHER-66442	<p>Accessibility Compliance in the Archer 6.6 Online Documentation within Archer does not include the following information:</p> <p>To expand and collapse all sections in a record, do the following:</p> <ul style="list-style-type: none"> <li>•To expand all sections, press CTRL+left arrow.</li> <li>•To collapse all sections, press CTRL+right arrow.</li> </ul>
Documentation, Search and Search Results	ARCHER-67208	<p>The Qualified and Supported Environments topic incorrectly lists the qualified, compatible version of Elasticsearch with Archer as v6.5.4. The latest version of the QSE topic on RSA Link has been updated to reflect the correct 6.6.1 version.</p>
Documentation	ARCHER-67230	<p>The replacement of the spell checker was mentioned in the CPR 6.5.0.1 Fixed Issues, but the removal of the Spell Check option itself wasn't removed from the Administration Guide.</p>
Documentation	ARCHER-67349	<p>The online Documentation does not state that on a Record Page the fields in a cross-reference grid remain editable when the field is set to read-only by an ACL DDE.</p>
Documentation	ARCHER-67519	<p>The Archer 6.6 Online Documentation does not contain information about installing the newly supported Open Sans font family. The documentation incorrectly states that upgrading the browser will install Open Sans.</p> <p>To download and install the Open Sans font family:</p> <ol style="list-style-type: none"> <li>1. Download the Opens Sans font family from the Download section of <a href="https://www.opensans.com/">https://www.opensans.com/</a> or download it from <a href="https://www.opensans.com/download/open-sans.zip">https://www.opensans.com/download/open-sans.zip</a>.</li> <li>2. Unzip and double-click on the *.ttf files to install the fonts.</li> </ol>
Documentation	ARCHER-67873	<p>In the Preparing the Database Servers section of the Archer 6.5 Installation and Upgrade Guide, the table in Task 1 incorrectly lists that the SQL Compatibility level field has a required value of SQL Server 2014 = 120.</p> <p>SQL Compatibility Level should be as follows:</p> <p>Microsoft SQL Server 2016 SP 1 (64-bit) or 2016 Enterprise Edition (64-bit) or 2017 (64-bit) = 130</p>
Documentation	ARCHERSOL-5860	<p>The Key Indicator Management 6.6 Use Case Documentation is only available on RSA Link.</p>
Field Encryption	ARCHER-41772	<p>The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations.</p> <p><b>Workaround:</b></p> <p>While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.</p>
Globalization and Localization	ARCHER-48080	<p>While changing the order of values list values the following values are not translated:</p> <ul style="list-style-type: none"> <li>•Drop In</li> <li>•Drop After</li> <li>•Drop Before</li> </ul>

Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-65979	The 6.6 Planning Guide incorrectly references the Qualified and Supported Environments (QSE) Guide as the Qualified Supported Environments Guide. The QSE guide no longer exists as its own PDF, and is now included in the online Documentation.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Inline Edit, Search and Search Results	ARCHER-46348	<p>When updating a dependent field in inline edit, and that field is part of a calculated cross-reference calculation, the results are not immediately seen on the search page even though the calculated cross-reference field has recalculated after changes are saved.</p> <p><b>Workaround:</b></p> <p>Do one of the following:</p> <ul style="list-style-type: none"> <li>• Save. Cancel the Inline Edit. The page should automatically refresh.</li> <li>• Save. Manually refresh the browser.</li> <li>• Save. Navigate away. Return to the page.</li> </ul>
Licensing, Packaging	ARCHER-61388	<p>Package generation is failing for the Engagements application. For post-installation cleanup of Report Objects, the following list of applications contain the listed Report Objects which may be inaccessible based upon licensing. If licensing precludes access to these Report Objects, these Report Objects must be removed.</p> <p>In the Applications, Business Processes, and Business Unit applications:</p> <ul style="list-style-type: none"> <li>• Vulnerability Scan Results Severity Trending (30 Days)</li> <li>• Vulnerability Scan Results Status Trending (Last 30 Days)</li> <li>• Open Vulnerability Scan Results Trending – Last 30 Days</li> </ul> <p>In the Devices application:</p> <ul style="list-style-type: none"> <li>• Matched Technologies</li> <li>• Associated Vulnerability Scan Results</li> <li>• Associated Vuln Scan Results by Severity</li> <li>• Associated Vulnerability Scan Results by Overall Status</li> <li>• VSR Tickets by Overall Status</li> <li>• VSR Tickets by Owner</li> <li>• Scorecard of Active Vulnerability Definitions by Severity</li> <li>• Scorecard of All Vulnerability Definitions by Severity</li> <li>• Potential Vulnerabilities</li> </ul> <p>In the Technologies application:</p> <ul style="list-style-type: none"> <li>• All Active Devices with Defined Technology</li> <li>• Devices Scorecard</li> <li>• Potential Vulnerability Scorecard Based on Technology Utilization</li> </ul>
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Navigation, Packaging	ARCHER-66471	New applications installed from imported packages do not appear in the applications menu until the next time the user interface web page is refreshed.

Notifications	ARCHER-62586	When fields are deleted from an application, they may not properly remove from the associated notification template subject line. The issue stems from the timing of multiple jobs updating the same notification.
Notifications	ARCHER-68033	Email notifications sent by the Advanced Workflow Actions by Email feature will not contain grayed out buttons under a specific scenario in which actions require mandatory fields to be filled.
Offline Access, Offline Sync	ARCHER-64935	Offline sync up for the new questionnaire record fails while uploading the record changes to Big Archer.
Offline Access	ARCHER-69457	Offline synchronization fails with Archer 6.6 P1 following either a new install or upgrades from a previous release. Due to this limitation being unresolved in time to meet the 6.6 P1 release date, the offline installer is not released and users cannot use offline access with this patch.
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Packaging	ARCHER-64660	Packages larger than 100 MB cannot be uploaded during package installation.
Print and Export	ARCHER-66181	Print/Export fails for a record when a Cross Application Status Tracking field is present on the layout.
Print and Export	ARCHER-66217	Print and Export of search results re-executes the base search configuration without the applied selections from the Refine By pane. To print or export the result set with the Refine By pane selections, the selections must first be converted to actual search configuration filters by saving them as a report.
Print and Export	ARCHER-67902	Print and Export of search results re-executes the base search configuration without the applied selections from the Refine By pane. To print or export the result set with the Refine By pane selections, the selections must first be converted to actual search configuration filters by saving them as a report.
Questionnaires	ARCHER-41655	Creating a questionnaire and selecting the option of populating questions from the Question Library throws an unexpected error if the Question Library is not licensed.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Record Browser	ARCHER-41195	After selecting the Sort option for a column containing ampersand (&) and colon (:), the application returns no records.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-55888	Under Global Value lists, expanding the hierarchy value lists which has approximately 350 children generates an unexpected error.
Record Page	ARCHER-59819	Cross-reference fields in questionnaires remain empty after the initial Save process completes.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.

Report Object	ARCHER-66313	Application does not save correctly with Does Not Contain Inclusive operator for report object of HVL.
Reports; Workspaces, Dashboards and iViews	ARCHER-41975	Navigating back to a report from records generates an object reference error.
Reports	ARCHER-57564	Accessing a report with filter criteria applied to the Numeric Range with No Selection value generates an error.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.
Reports	ARCHER-59389	When a Statistical report with a group-by-hour condition on the First Published date or Last Updated date is drilled down, the records having the respective date timestamp as 59th minute of the hour do not display.
Reports	ARCHER-69656	In a statistical report, if any color is selected in the Standard palette drop-down, the selected color is not displayed within the Data Series section.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches. <b>Workaround:</b> Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).
Search and Search Results	ARCHER-60644	The Grouping column in the Sorting section on the Advanced Search page is grayed out when the Find function is used to search for the Field to Evaluate selection.
Search and Search Results	ARCHER-62929	Open in New Window option in Search Results Secondary Menu is not working as expected in Safari browser.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. <b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-67383	Archer does not provide an error message indicating the indexing service to utilize Elasticsearch is unavailable. If search results are not returned, check if the indexing service is properly configured as automatic so that it returns to operation upon reboot.
Section 508	ARCHER-53101	The JAWS screen reader does not read the full Access Control Reports name in the Access Control menu.
Section 508	ARCHER-52842	TAB does not navigate away from a text area field. <b>Workaround:</b> Use the mouse to navigate away from the next field.
Section 508	ARCHER-66404	In Internet Explorer, keyboard navigation does not work as expected when Global Search is the first iView.
Section 508	ARCHER-67970	When using the keyboard to navigate to a workspace or Administration menu, users' icon focus visibility is lost. <b>Workaround:</b> The same functionality can be achieved by using a mouse.
Shared UI Components	ARCHER-40896	In Mozilla Firefox, the default focus is on the description box, which prevents users from entering values for other fields.
User Interface	ARCHER-48935	When using Record Lookup from an Apple iPad, the OK and Cancel buttons are not available.
User Interface	ARCHER-53613	Users are unable to export a report that has a Card format, but for which the Export format is PDF.

User Profile	ARCHER-40833	When selecting a locale, the user interface focus and selection does not display correctly.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-64711	Object reference error encountered while loading Assessment in Self- Assessment.
Workflow (AWF)	ARCHER-67512	<p>Adding a node with a transition back to a node before the active node resets the workflow to the node before the active node.</p> <p>For example, a given advanced workflow has two user action nodes. A third user action node is added that loops from the second back to the first user action node. After Bulk Update Jobs is run, the expected result is the record stopped on the second user action node. However, the job troubleshooting tool shows that the record is stopped on the first user action node.</p>
Workflow (AWF)	ARCHER-67515	Workflow fields cannot be used for tasks on user action nodes that are the first node of the workflow.
Workspace Display	ARCHER-41616	<p>After creating a new application, items in the Workspaces menu are duplicated.</p> <p><b>Workaround:</b> Refresh the page.</p>
Workspace Display	ARCHER-65523	Workspace names are grayed out on the mega menu when they are reordered.
Workspaces, Dashboards, and iViews	ARCHER-16739	In the selected pane of the Solution Content section under any Workspace(s), the arrow buttons do not properly reorder the display order of the Solutions.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-53878	On the Layout tab of the administration Manage Dashboards page, in the Dashboard Layout section, administrators cannot remove iViews for general users.
Workspaces, Dashboards, and iViews	ARCHER-53893	<p>In Google Chrome version 56, executable scripts are blocked. This browser blocking creates the following issues:</p> <ul style="list-style-type: none"> <li>• The Administrative Quick Links iView does not contain working links.</li> <li>• On the Layout tab of the administration Manage Dashboards page, the Dashboard Layout section does not display.</li> </ul> <p><b>Workaround:</b> Use Internet Explorer or Mozilla Firefox.</p>

## **Fixed Issues in Release 6.6 Hotfix 1**

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Workflow (AWF)	ARCHER-70538	Licensing for the Advanced Workflow service included in Archer 6.6 and 6.6.0.1 expires on June 30th, 2019. For more information, including the detailed workarounds to this issue, see the following Archer Knowledge Base article: <a href="https://community.rsa.com/docs/DOC-105475">https://community.rsa.com/docs/DOC-105475</a>

# What's New in Release 6.6

## Platform Updates

The section describes the Platform enhancements in Archer 6.x. For complete details on the features added for release 6.6, see the Archer Documentation.

Enhancement	Description
.NET Support	Archer requires .NET Framework 4.7.2 to function properly.
Advanced Workflow: Actions by Email	<p>Archer now supports Advanced Workflow Actions by Email. This feature enables users to complete certain advanced workflow actions from their email. For example, users with the appropriate permissions can approve or reject a record by email.</p> <p>For information on setting up Advanced Workflow Actions by Email, see "Configuring Advanced Workflow Actions by Email" in the Archer Control Panel Help. For information on using the feature, see "Using Advanced Workflow Actions by Email" in the Archer Online Documentation.</p> <p>Note: Advanced Workflow Actions by Email is currently only available if you have an on-premise installation of Archer.</p>
Advanced Workflow: Scheduling	Administrators can leverage scheduling to enroll multiple records into an advanced workflow. This decreases the need for tedious data entry. For more information, see "Bulk Actions" in the Archer Online Documentation.
Advanced Workflow: Usability Enhancements	<p>Archer introduced several enhancements to Advanced Workflow to improve usability for administrators and end users.</p> <ul style="list-style-type: none"><li>•Administrators can write custom validation messages for both On-Demand enrollment and transitions leaving a user action node when a rule is in place. This allows administrators to provide clearer error messages for the user. For more information, see "Building Advanced Workflows" in the Archer Online Documentation.</li><li>•Administrators can order the user action buttons displayed on the record page. This creates a better experience for end users. For more information, see "Building Advanced Workflows" in the Archer Online Documentation.</li><li>•Without disrupting the advanced workflow process, users can exit a record while it is being processed.</li></ul>
Charting and Icon Refresh	You can now update stock images, icons, and report styling in Archer to the latest versions. For more information, please see the "Charting and Icon Refresh" blog on RSA Link ( <a href="https://community.rsa.com/community/products/archer-grc/archer-customer-partner-community/blog/2019/04/26/new-content-for-image-library">https://community.rsa.com/community/products/archer-grc/archer-customer-partner-community/blog/2019/04/26/new-content-for-image-library</a> ), which contains instructions and files for updating images to the new formats.
Data Gateway Flexible SQL Connector	Data Gateway Flexible SQL Connector provides the ability to connect Archer to some SQL database with a single connector without needing to code a custom connector for each external SQL connection. This is available through Professional Services engagement, contact your Archer customer representative for more details.

Documentation: Delivery Changes	<p>To prepare for future Cloud delivery and to provide all the documentation to set up and use Archer in a single online, searchable format, we have changed how documentation is delivered. For the 6.6 release, content previously duplicated in PDF format is no longer distributed as separate PDF files; this content is available in the Online Documentation. The Online Documentation for Archer is built in to the Archer product and the Online Documentation for the current release is also fully available on RSA Link.</p> <p>To further streamline things, the information on new and changed features in a release has been moved from the What's New Guide to the Release Notes (this document), thereby replacing the What's New Guide. As of Release 6.6 these Release Notes include sections for What's New in the Release, Fixed Issues in the Release, and Known Issues in the Release.</p> <p>The following documents have been discontinued in PDF format as of Release 6.6, with all the content fully available within the Online Documentation system, except where noted: Platform Administrator's Guide, Platform User's Guide, What's New Guide (content delivered in Release Notes), use case guides, Qualified &amp; Supported Environments, Web Services API Reference Guide, RESTful API Reference Guide, Content API Reference Guide, Archer Control Panel Guide (content delivered in online Help in ACP Module)</p> <p>The following documents continue to be delivered only delivered in PDF format for Release 6.6: Platform Security Configuration Guide, Platform Installation &amp; Upgrade Guide, Platform Planning Guide.</p>
Documentation: Localized Versions	<p>Archer 6.6 includes localized versions of the Platform, use cases, and documentation for the following languages:</p> <ul style="list-style-type: none"> <li>• Chinese (Simplified)</li> <li>• French</li> <li>• German</li> <li>• Italian</li> <li>• Japanese</li> <li>• Portuguese</li> <li>• Spanish</li> </ul> <p>The following documentation deliverables for each language are available to download from RSA Link:</p> <ul style="list-style-type: none"> <li>• Archer 6.6 Online Documentation (HTML)</li> </ul> <p>Note: The Archer use case documents are included in the Archer Online Documentation.</p> <ul style="list-style-type: none"> <li>• Archer 6.6 Control Panel Help (HTML)</li> <li>• Archer 6.6 Installation and Upgrade Guide (PDF)</li> <li>• Archer 6.6 Security Configuration Guide (PDF)</li> <li>• Archer 6.6 Planning Guide (PDF)</li> </ul>

Archer aims to update and clarify the purpose and intent of on-demand applications and provide details for the application lifecycle.

Archer On-Demand Applications (ODAs) are applications that customers can build from scratch to support ancillary risk and compliance business processes. An ODA allows administrators to create their own configurable application or leverage pre-built RSA Exchange offerings. ODAs can leverage advanced workflow, notifications, reporting, access control capabilities and more. ODAs are not a part of the standard Archer Solutions and Use Cases and require additional licensing.

The following four statuses demonstrate a typical application lifecycle.

#### 1. Development

- Applications should be in Development status when Administrators are creating and configuring the application for development and testing.
- An application in Development status should not contain live data.
- The application contains all characteristics of a production application, but records are displayed with a watermark.
- Applications with Development status do not count against your custom application licenses.

#### 2. Production

- Applications should be in Production status when the application is configured to enable users and systems to interact with business data.
- The applications can be referenced by cross-references and cross-application status tracking fields to interact with live, business data.
- Users can run and save reports for applications.
- Applications with Production status do count against your custom application licenses.

### 3. Archived

- Applications should be in Archived status when the application no longer requires the ability to create new content, to edit existing content, or to delete content.
- Not intended for applications used periodically. For example, Quarterly Business Processes would not require a status of Archived because the application is still active.
- Application content is set to read-only. Users can still search and display application content
- Add, Edit, Delete, and Data Import are disabled.
- Users can select records in an archived application through cross-reference fields in applications in Production status.
- Calculated fields and record permissions are not recalculated in archived applications.
- Applications with Archived status do not count against your custom application licenses.

### 4. Retired

- Applications should be in Retired status when the application is no longer “live” or actively in use.
- The Retired status can be applied to applications with stored data that you do not want to remove or delete from your Archer instance.
- Applications with a Retired status are hidden from users.
- Users cannot create or edit records, run searches, or view reports for an Archived application.
- If an application is referenced in another application cross-reference or cross-application Status Tracking field and is updated to a Retired status, the referenced Status Tracking field is now also in a Retired status.
- For Retired applications, application owners can continue to modify the application, assign access rights, and create notification templates.
- Data feeds and questionnaires in a Retired application will continue to use system resources.
- Before an application is Retired, RSA recommends deactivating all data feeds that target the application.
- Applications with Retired status do not count against your custom application licenses.

Performance: Advanced Search	Support for optional integration with Elasticsearch—a third-party component—now includes support for Advanced Search (in addition to current support for Keyword and Global Search) for faster and more efficient indexing of content, performing at scale when large record volumes are present.
Performance: Caching	Archer now supports ScaleOut StateServer and Redis for caching. The Archer Cache Service caching is not installed with Archer. During upgrades, caching support in the previous version is removed.
Performance: Indexing Improvements	In the Archer Control Panel (ACP), the Instance Menu now contains the option to Refresh Index in Place. With this option, the current index is updated in place as messages are processed. This change allows content that was already indexed to remain until the specific record is reprocessed as part of the rebuild cycle, significantly reducing the end-user impact of the rebuild process.
Performance: Job Engine	During upgrades, inactive jobs with schedules are automatically removed from the queue to reduce the load on, and improve the performance of, the job engine. When scheduled jobs are toggled between active and inactive status, the job schedule is created or removed accordingly. Removing inactive jobs prevents the job engine from wasting valuable processing time on inactive jobs.
Performance: New JavaScript Transporter Writer	Archer now uses an Application Managed Output Writer at the Archer script runtime in JavaScript Transporter. The writer processes individual items independently, which are flushed into the file system after reaching a certain limit. This gives JavaScript developers the ability to ingest more data through a single data feed, and eliminates the 256MB data size limitation.
Performance: Packaging Data Feeds	Data feeds are now included in package generation. All data feeds present in the environment are displayed in the Package Selector. Therefore, multiple data feeds can be included in the same package without the need to manually export and import data feeds.
Right-click Secondary Menu	<p>The right-click, secondary menu enables faster access to record options from the record header and search results page. On the record page, you can right-click the page header to access the context menu, which includes the same buttons as on the toolbar. Depending on your permissions, some of the record page buttons are not available. On the search results page, you can right-click any record to access the context menu. You can only see the options for which you have permission in the search results right-click menu.</p> <p>The secondary menu is also available to accessible users. For more information, see "Accessibility Compliance" in the Archer Online Documentation.</p>
Search and Reporting: Featured Metric Chart Type	The new Featured Metric chart type enables you to quickly identify numeric values. This chart type is only available when a search using one aggregate function generates a single output. You can open the report by clicking the numeric value in the Featured Metric.
Search and Reporting: Global Search Prioritization	<p>Global Search now prioritizes content that matches Key Field, Tracking ID, or both, before any other field in the result set, allowing this content to appear first in the returned results.</p> <p>Changing the Key Field, or updating the field configuration of a Key Field, updates the relevancy index for all records in the application level where the key field resides.</p> <p>Weight relevancy is applied to the following field types: Text, Numeric, Tracking ID, and IP Address.</p> <p>Important: If Elastic Search is not selected as the Search Index in the Archer Control Panel, you must rebuild or refresh your search indices to utilize this feature. For more information on refreshing an index in place, see "Managing Instances from the Instance Menu" in the Archer Control Panel Help.</p>
Search and Reporting: Global Search Type-Ahead Capabilities	Global Search now utilizes type-ahead, a language prediction tool that provides suggestions as you type. Suggestions automatically appear in a menu and are updated in real time as you type. Items in the list can be selected to view the matching record.
Search and Reporting: Map Display Updates	<p>Reports in map display now support the following:</p> <ul style="list-style-type: none"> <li>-Displaying multiple data layers from a single application.</li> <li>-Drawing a polygon around pins to export only the values within that area.</li> <li>-Mapping by latitude and longitude values.</li> <li>-Clustering of pins to see a single pin when there are multiple pins in one area.</li> </ul>

Search and Reporting: New Refine By Pane Search Capabilities	The Refine By pane provides faceting capabilities for any search results page. The pane shows counts of each value within a field that occurs in a non-statistical result set. All values have check boxes that allow the user to select attributes across all fields in the pane and click Apply to refine the results based on those selections. The user can then convert facet selections to standard filters by saving the result set as a report.
Search and Reporting: New Manage Display Columns Link	The Manage Display Columns link allows users to add, remove, and reorder display fields from the search results page. Users can add columns from both the primary application and related applications in an n-tier report. All changes applied on the search results page can be saved to the current report or saved to a new report.
Search and Reporting: Updated Heat Map and Scatter Reports	Scatter and standard heat map charts now display up to 9999 points.
Search and Reporting: Updated Search Results Display Format	<p>Selecting an application or questionnaire from the menu bar now displays the same default search configured in the Navigation Menu tab of Manage Applications/Questionnaires in standard search result format, instead of the Record Browser format.</p> <p>Users accessing the default report get all features already built into the standard search results page. Display Format, Records Per Page, and Expand All Results have been added to Default Search configuration. This Navigation Menu item was renamed from Records to more appropriately represent the intent of this configuration.</p> <p>The By Field configurations from the Navigation Menu tab have been removed. This functionality is replaced by the Refine By pane added to the standard search results page.</p>
Silverlight Removal	Silverlight removal continues for multiple pages in the back office, including package installation—except for package mapping capabilities—and Access Control pages, such as Manage Security Parameters and Manage Users.
Standard Font Family	<p>Many end-user pages honor the browser font family settings that use the industry standard Open Sans font family. To use this font family, ensure the browser includes Open Sans. To download and install the Open Sans font family:</p> <ol style="list-style-type: none"> <li>1. Download the Opens Sans font family from the Download section of <a href="https://www.opensans.com/">https://www.opensans.com/</a> or download it from <a href="https://www.opensans.com/download/open-sans.zip">https://www.opensans.com/download/open-sans.zip</a>.</li> <li>2. Unzip and double-click on the *.ttf files to install the fonts.</li> </ol>
Upgraded Rich Text Editor	The upgraded Rich Text Editor plug-in allows users to copy and paste blocks of text with embedded images. The plug-in contains the capability to separate images into distinct files by automatically attaching images as an item in an Image field on the record. The plug-in then securely maps these files into rich text fields, allowing users to manage the resulting files and records.
Workspaces, Dashboards, and iViews: Display Enhancements	<p>Dashboards and iView displays have a better user experience due to the following updates:</p> <ul style="list-style-type: none"> <li>•The Dashboard toolbar is always displayed.</li> <li>•When a user hovers over an iView, the iView frame is highlighted and scroll bars are activated for the iView.</li> <li>•Aesthetic updates for a modern user interface.</li> </ul>
Workspaces, Dashboards, and iViews: iView Enhancements	<p>The following changes have been introduced for iViews:</p> <p>The More icon (⋮) now displays the context menu in the upper-right corner of an iView.</p> <p>The Refresh option has been moved from the context menu to the title bar of the iView and is accessible by clicking the new Refresh icon (↻).</p> <p>Resizing arrows have been removed from the lower-left and lower-right corners of an iView.</p>
Workspaces, Dashboards, and iViews: Dashboard Support for Six-Column iView Layouts	To display more information, dashboards now support six-column layouts to support moving across and expanding iViews in six columns.

# What's New in Release 6.6

## Use Case Updates

The section describes the use case enhancements in Archer 6.x. For complete details on the features added for release 6.6, see the Archer Documentation.

Enhancement	Description
Enterprise Asset Catalog Package	<p>The Enterprise Catalog package was created to simplify the upgrade process for commonly updated applications. The Enterprise Catalog package is not a new use case, but rather a separate package that you can install before updating or installing a use case. The Enterprise Catalog package is compatible with Archer Use Cases version 6.5 or later. You can also install the Enterprise Catalog package independently of a use case to give you the latest versions of the following applications:</p> <ul style="list-style-type: none"><li>•Applications</li><li>•Business Processes</li><li>•Business Unit</li><li>•Company</li><li>•Contacts</li><li>•Control Procedures</li><li>•Devices</li><li>•Division</li><li>•Facilities</li><li>•Information Assets</li><li>•Master Controls</li><li>•Products and Services</li><li>•Storage Devices</li><li>•Technologies</li></ul> <p>Note: Applications in the Enterprise Catalog package are updated as necessary. If you do not want any of the updated applications, you are not required to upgrade.</p>
Issues Management: Documentation	<p>The Archer Issues Management documentation has been updated to include new user content. The following sections were added or updated:</p> <ul style="list-style-type: none"><li>•Defining Your Organization</li><li>•Managing Findings</li><li>•Managing Exception Requests</li><li>•Managing Remediation Plans</li></ul> <p>For more information, see the "Issues Management" section of the Archer Online Documentation.</p>

Corporate Obligations and IT Regulatory  
Management: Data feed updates

The Archer Corporate Obligations Management use case has been updated to remove pre-configured data feeds. These regulatory data feeds are now available for download from the RSA Exchange and can be configured based on your organization's regulatory requirements.

The following fields were updated in the Regulatory Intelligence Items application:

- Source
- State
- Topics

The following fields were removed in the Regulatory Intelligence Items application:

- StateNet Key
- StateNet Regulatory Number

The Archer IT Regulatory Management use case has been updated to remove pre-configured data feeds. These regulatory data feeds are now available for download from the RSA Exchange and can be configured based on your organization's regulatory requirements.

The following fields were updated in the Regulatory Intelligence Items application:

- Source
- State
- Topics

The following fields were removed in the Regulatory Intelligence Items application:

- StateNet Key
- StateNet Regulatory Number

Key Indicator Management

The Metrics Collection Workflow has been updated in the Archer Key Indicator Management use case. When an active metric has no recorded results by the due date, the "Enroll Metrics to Workflow Which are Past Due for Metrics Results" schedule runs and re-enrolls all the overdue active metrics into advanced workflow—changing the metric status to Past Due. Metric Owners can then decide how to remediate the metric. For documentation related to this update, see "Managing Your Metrics" on RSA Link.

## Fixed Issues in Release 6.6

This section lists issues that are fixed in the current release.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Access Control	ARCHER-62817	As part of ongoing Silverlight removal, Archer is transitioning technologies and browsers. With a future-facing focus, new pages work best in modern browsers, such as Chrome. While these pages also work in Internet Explorer 11, performance is more sluggish. RSA appreciates this may inconvenience users, as some pages in the back office still utilize Silverlight, and using multiple browsers at once may be necessary. Engineering efforts are focused on quickening the transition away from Silverlight—rather than optimizing capabilities for older browsers—as, in the long run, this yields the best outcome for everyone.
Documentation, Workflow (AWF)	ARCHER-57836	The Archer Control Panel help does not mention how to update the Advanced Workflow configuration details after installation.
Install/Upgrade, Security	ARCHER-56065	The application now extracts the Archer context and uses it to set the cookie path. It is important to know as part of this fix that the URIs will now be case sensitive. If the Archer context is RSAarcher, then the URI must be RSAarcher, and typing rsaarcher will no longer work in the URI (specifically on active session). Additionally, in the Archer Control Panel, the Base URL field on the Web tab of an Instance configuration should correctly reflect the URL as configured in IIS or the Load Balancer.
Login Home Page, Task-driven landing screen	ARCHER-58558	Changes made to the Default Home page field from the back office Manager Users page do not reflect on the Dashboard of that user. <b>Workaround:</b> The end user can modify the Default Home page setting using the Edit button, next to the Home button in the Home Page Configuration dialog box. OR The user can log out and then back in again.
Navigation	ARCHER-48701	When Spell Check is enabled and a user misspells a word, clicking the Not in Dictionary field disables the Suggestions field.
Offline Sync	ARCHER-54312	Offline users are not alerted when a record conflict causes an offline record synchronization failure. The following warning message does not appear in system tray: Sync failed with Conflicts <b>Workaround:</b> After the sync fails due to record conflict, the user must navigate to the Offline Access Library page and select Resolve Conflicts.
Record Page	ARCHER-60946	The Source Code Editor window for a text area field closes abruptly without saving entered HTML suggestions. <b>Workaround:</b> Use the keyboard to choose the suggestions instead of a mouse click or type in the HTML tags without using the suggestions.
Reports, UI	ARCHER-61478	The Change Language option on an existing report does not display a scrollbar. <b>Workaround:</b> Use up and down arrow keys on the keyboard to select the language.
Search and Search Results	ARCHER-48246	A blank field appears when reordering selected fields in statistics search. The search is saved.
Search and Search Results	ARCHER-48980	After selecting a global or personal report, the Select Report dialog box displays False text. This window appears briefly before properly routing to the requested report.

Search and Search Results

ARCHER-57800

When the job engine and indexing services are both enabled, and a module delete is performed, the FieldDelete and MetadataDelete messages are incorrectly queued in the ElasticsearchMessageQueue instead of the ModuleDelete message.

## Known Issues in Release 6.6

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-31183	When searching for the Everyone group, the Edit and Delete icons are available, even if the Everyone group is set to Read-Only.
Access Control	ARCHER-41738	When attempting to edit an access role that provides Create, Read, Update, and Delete rights to Schedule and Content, a UI exception occurs.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Application Builder, Calculated cross-reference	ARCHER-48566	Applications that point to their parent application in a calculated cross-reference do not update automatically. <b>Workaround:</b> Manually force a recalculation from the Application Builder.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-58876	The Less Than (<) symbol does not appear in the global values list for Unicode values.
Application Builder	ARCHER-65706	On values list(s) with multiple levels, the ability to select the Depth # Group By option is not available in reports with statistics mode selected.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Bulk Operations	ARCHER-40769	When bulk update is enabled, the Create and Enable Delete options do not display.
Bulk Operations	ARCHER-41474	When navigating through Quick Links, the Schedule page does not close.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41644	After completing a Bulk Create or Bulk Update action, the Bulk Actions menu is still displayed.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-41841	The Bulk Action report shows repeated global validation messages.
Bulk Operations	ARCHER-41866	While Bulk Delete is in progress, search results show some records with no value. After Bulk Delete completes, this behavior is not observed.
Bulk Operations, UI	ARCHER-41500	When you attempt to create a new reference using Bulk Create, sometimes part of the Date & Time field name is unreadable behind the field.
Charts and Graphs; Reports	ARCHER-31276	From the Edit button on the homepage, users cannot select charts saved as Global Reports with the Display Options set to enable Display Total and Display Zero Values.
Charts and Graphs	ARCHER-67999	In Internet Explorer, the Palette selection of the Charting Colors window appears blank after another color choice is selected from the dropdown. <b>Workaround:</b> In IE, to make the selected option visible, move the color dialog.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.

Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-48940	A calculated cross-reference can filter on Related Records. The Archer Online Documentation currently lists Related Records as unsupported by calculated cross-references.
Documentation	ARCHER-62924	The Archer Platform Planning Guide does not state that the description of the information collected by each of the Archer Performance Monitoring counters is located in the counter record on the Add Counters window.
Documentation, Record Page	ARCHER-65719	The online Documentation must be updated to address the following: If HTML text is entered directly into a Text Area field, the sanitization process will leave the HTML tags in-place. If it is entered directly into Rich Text Editor HTML Code tool, then the sanitization process will remove the HTML tags entirely.
Documentation	ARCHER-66129	The New Record button on the Search Results page toolbar has been changed to New. The Use Case documentation incorrectly includes either an image of the New Record button or states, Click New Record.
Documentation	ARCHER-66143	The Adding Standard File Data Feeds topic in the online Documentation has incomplete information.  In Task 9: Set rules for archiving and updating records, in step 3 under Set Value, the text should be: When you select this option, you also select the Values List field in the target application or questionnaire and the value that you want to set in that field. This set value does not trigger normal content save behaviors, such as changing the last updated date or triggering calculations and notifications, it only sets the specified value in the Values List field.
Documentation	ARCHER-66726	The Creating Campaigns to Launch Questionnaires topic in the online Documentation does not state the whether the quarter start date or the quarter end date is used triggering a scheduled campaign on a quarterly basis. Quarterly reports run on the first day of the quarter (quarter begin date): 1st Quarter – January 1; 2nd Quarter – April 1; 3rd Quarter – July 1; 4th Quarter – October 1.
Documentation	ARCHER-66773	The expand and collapse keyboard shortcut is not included in Accessibility Compliance in the Archer 6.6 Online Documentation available within the product. Workaround: The following keyboard combinations are listed in Accessibility Compliance in the documentation on RSA Link. To expand and collapse all sections in a record, do the following: •To expand sections, press CTRL+ALT+O. •To collapse sections, press CTRL+ALT+C.
Documentation	ARCHER-66775	The expand and collapse keyboard shortcut is not included in "Building Global iViews" in the Archer 6.6 Online Documentation available within the product. Workaround: The following note is listed in the Embedded URL row in "Building Global iViews" in the documentation on RSA Link. Note: Embedded URL iViews do not support scroll bars.

Documentation, Section 508	ARCHER-66442	<p>Accessibility Compliance in the Archer 6.6 Online Documentation within Archer does not include the following information: To expand and collapse all sections in a record, do the following:</p> <ul style="list-style-type: none"> <li>•To expand all sections, press CTRL+left arrow.</li> <li>•To collapse all sections, press CTRL+right arrow.</li> </ul>
Documentation, Search and Search Results	ARCHER-67208	The Qualified and Supported Environments topic incorrectly lists the qualified, compatible version of Elasticsearch with Archer as v6.5.4. The latest version of the QSE topic on RSA Link has been updated to reflect the correct 6.6.1 version.
Documentation	ARCHER-67230	The replacement of the spell checker was mentioned in the CPR 6.5.0.1 Fixed Issues, but the removal of the Spell Check option itself wasn't removed from the Administration Guide.
Documentation	ARCHER-67349	The online Documentation does not state that on a Record Page the fields in a cross-reference grid remain editable when the field is set to read-only by an ACL DDE.
Documentation	ARCHER-67519	<p>The Archer 6.6 Online Documentation does not contain information about installing the newly supported Open Sans font family. The documentation incorrectly states that upgrading the browser will install Open Sans.</p> <p>To download and install the Open Sans font family:</p> <ol style="list-style-type: none"> <li>1. Download the Opens Sans font family from the Download section of <a href="https://www.opensans.com/">https://www.opensans.com/</a> or download it from <a href="https://www.opensans.com/download/open-sans.zip">https://www.opensans.com/download/open-sans.zip</a>.</li> <li>2. Unzip and double-click on the *.ttf files to install the fonts.</li> </ol>
Documentation	ARCHER-67873	<p>In the Preparing the Database Servers section of the Archer 6.5 Installation and Upgrade Guide, the table in Task 1 incorrectly lists that the SQL Compatibility level field has a required value of SQL Server 2014 = 120.</p> <p>SQL Compatibility Level should be as follows:</p> <p>Microsoft SQL Server 2016 SP 1 (64-bit) or 2016 Enterprise Edition (64-bit) or 2017 (64-bit) = 130</p>
Documentation	ARCHERSOL-5860	The Key Indicator Management 6.6 Use Case Documentation is only available on RSA Link.
Field Encryption	ARCHER-41772	<p>The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations.</p> <p><b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.</p>
Globalization and Localization	ARCHER-48080	<p>While changing the order of values list values the following values are not translated:</p> <ul style="list-style-type: none"> <li>•Drop In</li> <li>•Drop After</li> <li>•Drop Before</li> </ul>
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.

Help System	ARCHER-65979	The 6.6 Planning Guide incorrectly references the Qualified and Supported Environments (QSE) Guide as the Qualified Supported Environments Guide. The QSE guide no longer exists as its own PDF, and is now included in the online Documentation.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
Inline Edit, Search and Search Results	ARCHER-46348	<p>When updating a dependent field in inline edit, and that field is part of a calculated cross-reference calculation, the results are not immediately seen on the search page even though the calculated cross-reference field has recalculated after changes are saved.</p> <p><b>Workaround:</b></p> <p>Do one of the following:</p> <ul style="list-style-type: none"> <li>• Save. Cancel the Inline Edit. The page should automatically refresh.</li> <li>• Save. Manually refresh the browser.</li> <li>• Save. Navigate away. Return to the page.</li> </ul>
Licensing, Packaging	ARCHER-61388	<p>Package generation is failing for the Engagements application. For post-installation cleanup of Report Objects, the following list of applications contain the listed Report Objects which may be inaccessible based upon licensing. If licensing precludes access to these Report Objects, these Report Objects must be removed.</p> <p>In the Applications, Business Processes, and Business Unit applications:</p> <ul style="list-style-type: none"> <li>• Vulnerability Scan Results Severity Trending (30 Days)</li> <li>• Vulnerability Scan Results Status Trending (Last 30 Days)</li> <li>• Open Vulnerability Scan Results Trending – Last 30 Days</li> </ul> <p>In the Devices application:</p> <ul style="list-style-type: none"> <li>• Matched Technologies</li> <li>• Associated Vulnerability Scan Results</li> <li>• Associated Vuln Scan Results by Severity</li> <li>• Associated Vulnerability Scan Results by Overall Status</li> <li>• VSR Tickets by Overall Status</li> <li>• VSR Tickets by Owner</li> <li>• Scorecard of Active Vulnerability Definitions by Severity</li> <li>• Scorecard of All Vulnerability Definitions by Severity</li> <li>• Potential Vulnerabilities</li> </ul> <p>In the Technologies application:</p> <ul style="list-style-type: none"> <li>• All Active Devices with Defined Technology</li> <li>• Devices Scorecard</li> <li>• Potential Vulnerability Scorecard Based on Technology Utilization</li> </ul>
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Navigation	ARCHER-52673	When using Internet Explorer or Safari, if the user routes through a text field on a page that does not use Microsoft Silverlight and then immediately clicks on a button, the user must click a second time to initiate the action.
Navigation, Packaging	ARCHER-66471	New applications installed from imported packages do not appear in the applications menu until the next time the user interface web page is refreshed.
Notifications	ARCHER-62586	When fields are deleted from an application, they may not properly remove from the associated notification template subject line. The issue stems from the timing of multiple jobs updating the same notification.
Notifications	ARCHER-68033	Email notifications sent by the Advanced Workflow Actions by Email feature will not contain grayed out buttons under a specific scenario in which actions require mandatory fields to be filled.

Offline Access, Offline Sync	ARCHER-64935	Offline sync up for the new questionnaire record fails while uploading the record changes to Big Archer.
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Packaging	ARCHER-64660	Packages larger than 100 MB cannot be uploaded during package installation.
Print and Export	ARCHER-66181	Print/Export fails for a record when a Cross Application Status Tracking field is present on the layout.
Print and Export	ARCHER-66217	Print and Export of search results re-executes the base search configuration without the applied selections from the Refine By pane. To print or export the result set with the Refine By pane selections, the selections must first be converted to actual search configuration filters by saving them as a report.
Print and Export	ARCHER-67902	Print and Export of search results re-executes the base search configuration without the applied selections from the Refine By pane. To print or export the result set with the Refine By pane selections, the selections must first be converted to actual search configuration filters by saving them as a report.
Questionnaires	ARCHER-41655	Creating a questionnaire and selecting the option of populating questions from the Question Library throws an unexpected error if the Question Library is not licensed.
Questionnaires	ARCHER-43967	If a questionnaire has Advanced Workflow configured with the Updated Records and User Initiated enrollment options, the User Initiated button does not appear.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Record Browser	ARCHER-41195	After selecting the Sort option for a column containing ampersand (&) and colon (:), the application returns no records.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-55888	Under Global Value lists, expanding the hierarchy value lists which has approximately 350 children generates an unexpected error.
Record Page	ARCHER-59819	Cross-reference fields in questionnaires remain empty after the initial Save process completes.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image field.
Report Object	ARCHER-66313	Application does not save correctly with Does Not Contain Inclusive operator for report object of HVL.
Reports; Workspaces, Dashboards and iViews	ARCHER-41975	Navigating back to a report from records generates an object reference error.
Reports	ARCHER-57564	Accessing a report with filter criteria applied to the Numeric Range with No Selection value generates an error.
Reports	ARCHER-58502	When a statistical report grouped on a sub-form values list field is drilled down and modified, the sub-form values list field values do not show in the filters.

Reports	ARCHER-59389	When a Statistical report with a group-by-hour condition on the First Published date or Last Updated date is drilled down, the records having the respective date timestamp as 59th minute of the hour do not display.
Search and Search Results	ARCHER-37717	In Advanced Search, in the Fields to Display, Filters, and Sorting sections, you must click a field twice to select it.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-58446	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p><b>Workaround:</b> Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-60644	The Grouping column in the Sorting section on the Advanced Search page is grayed out when the Find function is used to search for the Field to Evaluate selection.
Search and Search Results	ARCHER-62929	Open in New Window option in Search Results Secondary Menu is not working as expected in Safari browser.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	<p>Additional records imported using the Import option on the Map report page are not reflect in the Map.</p> <p><b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.</p>
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-67268	<p>When using Elasticsearch as a search data source, users cannot link records across two levels in a leveled application if the records are created in isolation. Search results show unlinked records in hierarchy from advanced or keyword searches.</p> <p><b>Workaround:</b> Re-link the records explicitly through UI. When the records are updated, the indexes update and appropriately show the relation(s).</p>
Search and Search Results	ARCHER-67383	Archer does not provide an error message indicating the indexing service to utilize Elasticsearch is unavailable. If search results are not returned, check if the indexing service is properly configured as automatic so that it returns to operation upon reboot.
Section 508	ARCHER-53101	The JAWS screen reader does not read the full Access Control Reports name in the Access Control menu.
Section 508	ARCHER-52842	<p>TAB does not navigate away from a text area field.</p> <p><b>Workaround:</b> Use the mouse to navigate away from the next field.</p>
Section 508	ARCHER-66404	In Internet Explorer, keyboard navigation does not work as expected when Global Search is the first iView.
Section 508	ARCHER-67970	<p>When using the keyboard to navigate to a workspace or Administration menu, users' icon focus visibility is lost.</p> <p><b>Workaround:</b> The same functionality can be achieved by using a mouse.</p>
Shared UI Components	ARCHER-40896	In Mozilla Firefox, the default focus is on the description box, which prevents users from entering values for other fields.
User Interface	ARCHER-48935	When using Record Lookup from an Apple iPad, the OK and Cancel buttons are not available.
User Interface	ARCHER-53613	Users are unable to export a report that has a Card format, but for which the Export format is PDF.
User Profile	ARCHER-40833	When selecting a locale, the user interface focus and selection does not display correctly.

Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-64711	Object reference error encountered while loading Assessment in Self- Assessment.
Workflow (AWF)	ARCHER-64740 ARCHER-67850	When using Internet Explorer, users may not be able to enter text in text boxes of Advanced Workflow, after accessing and closing the designer at least once. <b>Workaround:</b> Do one of the following: •Click to the left of the button text field box to start typing again. •Click the x icon at the end of the button text field box to remove the contents and start typing again.
Workflow (AWF)	ARCHER-67512	Adding a node with a transition back to a node before the active node resets the workflow to the node before the active node.  For example, a given advanced workflow has two user action nodes. A third user action node is added that loops from the second back to the first user action node. After Bulk Update Jobs is run, the expected result is the record stopped on the second user action node. However, the job troubleshooting tool shows that the record is stopped on the first user action node.
Workflow (AWF)	ARCHER-67515	Workflow fields cannot be used for tasks on user action nodes that are the first node of the workflow.
Workspace Display	ARCHER-41616	After creating a new application, items in the Workspaces menu are duplicated. <b>Workaround:</b> Refresh the page.
Workspace Display	ARCHER-65523	Workspace names are grayed out on the mega menu when they are reordered.
Workspaces, Dashboards, and iViews	ARCHER-16739	In the selected pane of the Solution Content section under any Workspace(s), the arrow buttons do not properly reorder the display order of the Solutions.
Workspaces, Dashboards, and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards, and iViews	ARCHER-53878	On the Layout tab of the administration Manage Dashboards page, in the Dashboard Layout section, administrators cannot remove iViews for general users.
Workspaces, Dashboards, and iViews	ARCHER-53893	In Google Chrome version 56, executable scripts are blocked. This browser blocking creates the following issues: • The Administrative Quick Links iView does not contain working links. • On the Layout tab of the administration Manage Dashboards page, the Dashboard Layout section does not display. <b>Workaround:</b> Use Internet Explorer or Mozilla Firefox.
Workspaces, Dashboards, and iViews	ARCHER-67649	On Internet Explorer, iViews are inconsistently removed from the Layout tab, sometimes even after multiple attempts.