



Archer[®] Suite

Version 6.12 and Later

Release Notes



Contact Information

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Fixed Issues in Release 6.12

This section is a cumulative list of issues that have been fixed since the last non-patch or service pack release, Archer 6.11.

Note: When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Fix Version	Description
Application Builder	ARCHER-120706	6.11	The DDE rule condition applies the same filter as the filter in the Designer tab. Workaround: To see the full list of fields, reset the filter in the Designer tab.
Application Builder, Advanced Workflow	CE-118272	6.11	Applications display the Save changes prompt when navigating from the Advanced Workflow tab to the Designer tab.
Application Builder, Record Page	CE-118751	6.11	When users click the default text in Text fields, the text is not cleared.
Data Feeds	ARCHER-121309	6.11	Clicking on the Save and Close button from any Data Feed page returns users to the Archer home page instead of the Data Feed Listing page.
Documentation	ARCHER-120999	6.11	When selecting, creating, or copying associated actions from rules, the Archer UI displays an ellipsis icon. However, the documentation states to use the + icon. Users of Archer 6.10 should use the ellipsis icon to work with associated actions from rules.
Documentation	CE-118317	6.11	The following documentation is only available in the English version of the Archer Online Documentation. Installing a Package - Note: Sub-forms are only installed by packaging if selected for install in addition to an application or questionnaire, which contains a sub-form field referencing that sub-form.
Documentation, Help System	ARCHER-121175	6.11	Sankey Chart and Combination Markers charts are not represented in the documentation.
Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	6.11	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Record Page	CE-118785	6.11	Unchecking "Remove the default text on mouse-click" still removes the default text on click.
Solutions	ARCHERSOL-12502	6.11	After removing the Discussion Forum functionality, there is no section available to enter Comments.
Workspaces, Dashboards and iViews	CE-118282	6.11	Adding Private Links List iViews to Dashboards grays out the Dashboards.
Access Control: LDAP, LDAP Synchronization, UI	CE-118922	6.11.0.1	In LDAP Configuration, if input exceeds 256 characters, the Data Sync tab throws a UI validation error.
Appearance, Record Page	CE-118777	6.11.0.1	When Help Text is added to Cross-Reference and Related Record fields, the field names are not bold.
Application Builder	CE-118474	6.11.0.1	Calculations fail for Calculated fields that are dependent on fields in Questionnaire records generated by the Campaign & Findings generation job.
Application Builder	CE-118485	6.11.0.1	In the Manage Applications page in Application Builder, when filtering using "Contains On-Demand," the filter results do not display any content.
Application Builder	CE-118723	6.11.0.1	When Campaigns are created, Questionnaire Campaign Configuration Administrators cannot use the Save button.
Application Builder	CE-118730	6.11.0.1	Field-specific Values Lists popups display "Manage Global Values List" in the popup header.
Application Builder	CE-118743	6.11.0.1	In App Builder, when typing in the search box for Data Fields, the focus of the input changes to Default Layout Properties Name.
Application Builder	CE-118752	6.11.0.1	Sub-form names listed in the Comments field displays the Level name.
Application Builder	CE-118859	6.11.0.1	If an application contains many fields and actions, when users add a new DDE Action in the Actions tab and expand Objects in the Layout tab, the page is unresponsive.

Internal Use

Application Builder, Calculations	CE-118799	6.11.0.1	In Cross-Reference calculation properties, selecting fields using the Match Value filter results in a blank page.
Application Builder, Calculations, HTML Sanitizer	CE-118850	6.11.0.1	The Formula Builder Page displays the values list field values with a '&' as '&'.
Application Builder, React Common Component(s)	CE-118905	6.11.0.1	On the Field Objects page, the date is not converted to the user timezone.
Application Builder, Record Page	CE-118940	6.11.0.1	On the Record Page, Values Lists do not display the full values.
Application Builder, Report Object	CE-118766	6.11.0.1	When Conditional Layouts are applied to hide Report Objects, the report span space for the Report Object is not removed.
Caching, IIS Web Server, Job Framework	CE-118819	6.11.0.1	While fetching Archer metadata from Redis cache, due to a network latency, the data is not returned in the specified duration. Archer throws an error in the logs. Workaround: Add a new key to the web.config file of the web application and app.config of ArcherTech.JobFramework.Job.exe.config, named "RedisSyncTimeout", with a value between 1000 and 5000, for customers using Archer versions between Archer 6.9.3 and 6.11.
Caching; Workspaces, Dashboards and iViews	CE-118525	6.11.0.1	When Redis is enabled, Featured Metrics reports do not always display properly.
Calc Engine	CE-118643	6.11.0.1	The PhysicalCalcWorkflow job does not complete due to a load on the system and busy threads from threadpool.
Calculated Cross References, Data Feeds	CE-118701	6.11.0.1	On Record pages, when users click the Recalculate button, calculated Cross-References are not updated properly.
Charts and Graphs	CE-118721	6.11.0.1	After upgrading Archer, report colors do not display custom colors due to fields containing special characters.
Config Service Client, Services	CE-118693	6.11.0.1	Archer server configuration services do not update data correctly.
Content Save and Delete	CE-9264	6.11.0.1	Duplicate records are created when Archer is unresponsive, due to network connectivity issues and repeatedly clicking the Edit button.
Data Driven Events	CE-118739	6.11.0.1	Users cannot open the DDE Event Analyzer in MacOs.
Data Driven Events	CE-118760	6.11.0.1	DDE Rule/Action Names display the <> symbols as > <.
Data Feeds	CE-118570	6.11.0.1	The data feed populates Cross Reference records if the source key field value is an empty cell in the source file.
Data Feeds	CE-118757	6.11.0.1	When filtering the Data Feed Run History, users receive an unexpected error.
Data Feeds	CE-118860	6.11.0.1	In the Source Definition tab of Data Feeds, adding fields causes the Run Configuration to change from Run After to Run on Schedule.
Globalization and Localization; Workspaces, Dashboards and iViews	ARCHER-123351	6.11.0.1	Administration pages display "cmmn" due to missing translations.
IIS Web Server	CE-118924	6.11.0.1	Users cannot export dashboards to PDF or PPTX format.
IIS Web Server	CE-118944	6.11.0.1	After upgrading Archer, PDF files from the company_files folder cannot be read or served, due to PDF files routing through an improperly functioning Archer PDFFileHandler in the company_files directory.
Install/Upgrade	ARCHER-123951	6.11.0.1	The Migration script of the Engage Custom objects might cause errors during the upgrade process. This may occur where existing Engage Custom Objects include dynamic variables in the Custom Object script.
Job Framework	CE-118900	6.11.0.1	During upgrade, installer fails to migrate jobs due to a missing Null Check.
Job Framework	CE-119000	6.11.0.1	During upgrade, the installer fails to migrate notification send message jobs.
Notifications	CE-117869	6.11.0.1	Reminder Notifications are not triggered at the configured time and date.
Notifications	CE-118733	6.11.0.1	Copying any notification from Application Notifications results in a blank screen.
Notifications	CE-118963	6.11.0.1	The Manage Letterhead > Graphic Selector window displays "cmmn" in the column header.
Notifications	CE-118964	6.11.0.1	Email notifications do not work post upgrade to 6.11 when the SMTP server is configured and connected in an insecure manner.
Packaging	CE-118106	6.11.0.1	Package installation fails and produces an error.

Questionnaires	CE-118391	6.11.0.1	Auto findings do not generate from Questionnaires.
Record Page	ARCHER-123340	6.11.0.1	The Publish button is not available in Applications both configured with Engage and where Advanced Workflow is enabled.
Record Page	CE-118937	6.11.0.1	An exception is thrown when a new record for a leveled application is created in the US Hosted Prod environment.
Report Object	CE-118790	6.11.0.1	When Report Objects use multiple hierarchy reports, if the third level hierarchy includes filter conditions, the Report Objects are not displayed correctly.
Reports	CE-118109	6.11.0.1	When accessing or configuring Reports, inactive Cross-Reference fields are visible.
Search and Search Results	CE-118767	6.11.0.1	In record lookup of Cross-Reference records, if there is more than one page of records, and users select all records, only the first page of records is selected.
Search and Search Results	CE-118923	6.11.0.1	In record lookup of Cross-Reference records, if at least one record is selected in the second page of results, the Select All option is automatically selected.
Security	CE-9393	6.11.0.1	As part of the Archer installation process, the installer does not copy potentially sensitive files to the Archer system.
Training and Awareness, UI	CE-118888	6.11.0.1	In Announcements, on the Delivery tab, after selecting the Begin date and saving the Announcement, the Begin date reverts to one day prior to the selected date, due to the time zone configuration.
Workflow (AWF)	CE-118027	6.11.0.1	Once the Advanced Workflow service is installed, records enrolled in Advanced Workflow can fail to transition from Evaluate Content nodes. This issue may occur when the Advanced Workflow service is stopped during the content enrollment process.
Workflow (AWF)	CE-118633	6.11.0.1	Advanced workflow jobs are completed incorrectly at Send Notification or Evaluate Content nodes when the workflow includes loop back transitions.
Workflow (AWF)	CE-118731	6.11.0.1	Advanced Workflow does not function correctly when an instance is removed from the environment during SaaS migrations.
Workspaces, Dashboards and iViews	CE-118955	6.11.0.1	After applying changes in Workspaces settings, Personal Dashboards are not visible anymore.
Access Control	CE-119051	6.11.0.2	In Security Parameters, the Days Disallowed setting displays the days of the week as "Root" instead of the day names.
Access Control: Access Roles, Install/Upgrade, Navigation, UI	CE-118932	6.11.0.2	Access Roles columns display content in the Spanish language.
ACP, Notifications	CE-118744	6.11.0.2	In the Archer Control Panel, users cannot set custom TLS/SSL ports for Advanced Workflow Actions by Email.
Application Builder	CE-118718	6.11.0.2	In React Pages, certain report object filters are not configurable.
Application Builder	CE-118748	6.11.0.2	Displaying inherited record permission fields with many cross references on the module causes performance issues.
Application Builder	CE-118886	6.11.0.2	When selecting User and Groups as part of the filter control, the selected display string sometimes displays incorrect selected values when users and groups share the same ID values.
Application Builder	CE-118978	6.11.0.2	Users cannot rename the Related Record fields associated with Calculated Cross Reference fields.
Application Builder	CE-119042	6.11.0.2	When Questionnaires are saved, help text in Question fields reset to their default values.
Calculated Cross References, Database	CE-118695	6.11.0.2	Edge use cases with larger data sets cause performance issues with stored procedure "usp_search_filter_cross_ref_contains".
Data Feeds	CE-118656	6.11.0.2	Users cannot map nested cross reference fields.
Data Import, Globalization and Localization	CE-118563	6.11.0.2	Non-English locale user profiles display the Manage Data Imports page in English.
Database	CE-118597	6.11.0.2	dbo.usp_rebuild_heap_tables does not make use of online rebuilds when running on SQL Server Enterprise Edition.
Database	CE-118634	6.11.0.2	ContentHistoryLogCleanupJobHandler job fails due to the SQL command having no open and available connection to the database.

Internal Use

Export	CE-119008	6.11.0.2	When exporting records, Text Area field fonts are different from the fonts in other fields.
Export, Globalization and Localization	CE-118409	6.11.0.2	Exported PDF reports do not display text correctly.
LDAP Synchronization	CE-118847	6.11.0.2	User Account Management options in the Data Sync tab of LDAP Configuration do not appear correctly.
Nav Menu	CE-118909	6.11.0.2	Text in Notification Center Tasks are displayed in HTML encoded format.
Navigation, View Mode (Record)	CE-118961	6.11.0.2	An anomalous click is observed when right clicking on a checkbox when the focus was previously inside a Text Area field.
Notifications	CE-118455	6.11.0.2	In Application Notifications, if filters contain the Changed operator, the notification cannot be saved.
Notifications	CE-119115	6.11.0.2	Scheduled report distribution to multiple recipients has corrupt email attachments.
Notifications	CE-119190	6.11.0.2	Subscription notifications to multiple recipients include corrupt email attachments.
Packaging	CE-118389	6.11.0.2	When installing packages with custom ordered values lists, any new values are appended to end of the values list.
Packaging	CE-118934	6.11.0.2	Package installation does not process layout objects correctly.
Queuing Service	CE-118538	6.11.0.2	The Archer Queuing service processes duplicate index rebuild requests.
Report Object	CE-119138	6.11.0.2	When users select to display reports under report objects, the reports display in a small window instead of displaying over the entire width.
Training and Awareness, UI	CE-118888	6.11.0.2	In Announcements, on the Delivery tab, after selecting the Begin date and saving the Announcement, the Begin date reverts to one day prior to the selected date, due to the time zone configuration.
UI	CE-118801	6.11.0.2	The report object display configuration filter displays the Values List name instead of the related Global Values List name.
Workflow (AWF)	CE-118553	6.11.0.2	When AWF workflows that include a larger number of nodes are saved, users receive an error.
Workflow (AWF)	CE-9605	6.11.0.2	The Workflow Process Version on records and in the Advanced Workflow Job Troubleshooting page do not match.
Data Feeds	CE-119257	6.11.0.2.1	Javascript Transporter Data Feeds fail.
File Repository	ARCHER-126038	6.11.0.2.3	Images do not load due to case sensitivity post File Repository maintenance.
File Repository	ARCHER-126041	6.11.0.2.3	Users cannot generate the Archer Configuration Report (ACR) post File Repository maintenance.
File Repository	ARCHER-126044	6.11.0.2.3	The Export Account Data job fails post File Repository maintenance.
File Repository	ARCHER-126132	6.11.0.2.3	Images from the default path do not load post File Repository maintenance.
File Repository	ARCHER-126167	6.11.0.2.3	Java Script Transporter data feeds fail post File Repository maintenance.
Appearance, Application Builder, Install/Upgrade, File Repository	ARCHER-125580	6.11.0.2.4	Graphics may not load in the Graphic Selector for some customers who are migrated to S3.
Datadog Logging, Logging	CE-119390	6.11.0.2.4	When dependent fields are in an error state during calculations, this state produces a large number of error logs.
Jobs	ARCHER-126476	6.11.0.2.4	Export Account Data fails due to an incorrect temp folder location.
Packaging	CE-119378	6.11.0.2.4	Package installation fails with the error "Cannot insert duplicate row."
Access Control: Reports	CE-119193	6.11.0.3	In Search Results, images do not fit into the table column when the number of columns in the report increases.
API (Web, Rest, other), Rest API Suite	CE-119119	6.11.0.3	REST API calls do not return values for the Tracking Id field type.
Application Builder	CE-118931, CE-119129	6.11.0.3	The Application Builder page on the Layout and Actions tabs become unresponsive both on the initial load and when operations are performed.
Application Builder	CE-119046	6.11.0.3	If application layouts include layout objects that contain events, deleting the layouts fails.
Application Builder	CE-119058	6.11.0.3	The Last Updated and Created fields display the date-time multiple times before the user name.
Application Builder	CE-119117	6.11.0.3	The Application Builder field properties Edit Values button is only clickable once.
Application Builder	CE-119155	6.11.0.3	The Save button for the History Log field properties displays without modifying the field properties.
Application Builder	CE-119176	6.11.0.3	The "Question: Attachment" field can be saved without any display fields selected, but throw an error when saving the field.
Application Builder	CE-119255	6.11.0.3	Related Record fields are not available for Sorting in the Record Lookup configuration for Cross Reference fields.

Internal Use

Application Builder	CE-119261	6.11.0.3	In Google Chrome and Microsoft Edge, the Application Builder Edit Values popup cannot be reopened after being closed using the browser's close button.
Application Builder	CE-119263	6.11.0.3	In the React Application builder, for records saved through Silverlight pages, History Log fields drop the History Log retention policy configuration.
Application Builder	CE-119275	6.11.0.3	The key field indicator randomly disappears when filtering in Application Builder.
Application Builder, Calculations	CE-118994	6.11.0.3	React pages cannot handle the module calculation listing and and re-sorting with many calculations that cause a very slow performance.
Application Builder, Performance	ARCHER-123679	6.11.0.3	The DDE Action page has a delayed response time.
Application Builder, React Common Component(s)	CE-119163	6.11.0.3	The Application Builder page on the Layout and Actions tabs become unresponsive both on the initial load and when operations are performed.
Application Builder, Record Page	CE-119061	6.11.0.3	After populating a Text Area field, the first click on an option in a Values List field does not populate the Values List field.
Application Builder, Report Object	CE-119016	6.11.0.3	Users cannot create or edit report objects when an admin report is selected.
Application Builder, Workflow	CE-119189	6.11.0.3	In Advanced Workflow Evaluate Content Rule criteria, when a Values-list field or a Cross-Reference field is selected in the Field Name, the rule name gets removed.
Bulk Operations	CE-119054	6.11.0.3	During the Bulk Delete operation for inner level records, an incorrect level ID is selected, which results in the dividebyzero exception.
Charts and Graphs	ARCHER-124727	6.11.0.3	Values of bubbles in the packed bubble and split packed bubble chart does not correctly display the values.
Charts and Graphs	CE-119125	6.11.0.3	When the user locale is changed, custom colors in Charts are lost after saving the colors and returning back to the report.
Data Feeds	CE-119257	6.11.0.3	Javascript Transporter Data Feeds fail due to the missing xmldom folder.
Database	CE-118732	6.11.0.3	While trying to upgrade from Archer versions before Archer 6.9.2 to any higher version including Archer 6.11.0.2, if the "Year" Values List contains empty or inconsistent data, then the installer fails with the error "The timeout period elapsed prior to completion of the operation or the server is not responding."
Globalization and Localization	CE-118996	6.11.0.3	The license expiration banner does not appear for non-english locale users that support Unicode characters.
HTML Sanitizer, Notifications	CE-119122	6.11.0.3	When saving Notification Templates, CSS with style elements that contain quotes are removed.
HTML Sanitizer, Reports, UI	CE-119169	6.11.0.3	Report names display in an Encoded format.
Install/Upgrade	CE-119172	6.11.0.3	While upgrading Archer to a version between 6.10 and 6.11.0.2 from any lower version of Archer, the installer fails with the error "Cannot find data type dbo.content_id_TableType".
Nav Menu	CE-118910	6.11.0.3	The Notification Center Tasks and Activity date formats are not displayed in the user's configured locale.
Notifications	CE-118902	6.11.0.3	In the Delivery Schedule of Scheduled Report Distribution Notifications, notifications scheduled for every 2 or more weeks are automatically set back to the default of every 1 week, after saving the notification.
Notifications	CE-119072	6.11.0.3	When deleting fields in applications associated with notifications, all fields are removed from the Free Form Body Layout in the notification instead of just the deleted field.
Notifications	CE-119165	6.11.0.3	In the Delivery Schedule of Subscription Notifications, users cannot set the number of days in the reminder above 999.
Notifications	CE-119264	6.11.0.3	Received email notifications do not include the background colors defined in the letterhead that the email notification uses.
Questionnaires	CE-119124	6.11.0.3	Locked fields, such as the Target field or Findings in Questionnaires, can be deleted.
Queuing Service	CE-118818	6.11.0.3	Slow keyword indexing occurs in multi-tenant environments.
Record Browser, Record Page	CE-119043	6.11.0.3	After copying and saving records, User Group and Record Permission fields are blank if the Record Creator is set as default for those fields.
Record Permissions	CE-118796	6.11.0.3	The inherited record permission field does not return a correct value when it is created on a self-referencing cross-reference field.

Internal Use

Rest API Suite	CE-119198	6.11.0.3	The Rest API to delete content records that do not exist throws an exception.
Workspaces, Dashboards and iViews	ARCHER-123009	6.11.0.3	If image sizes are large, Values List images are not displaying fully.
Workspaces, Dashboards and iViews	CE-119183	6.11.0.3	Quick Links create duplicate nested navigation menu and footer issues in iViews.
Access Control: Access Roles	CE-118815	6.12	The Admin menu icon does not appear for Access Control Reports when access is granted to any report under it.
Application Builder	ARCHER-126196	6.12	After users click on Reset Default Filter, the sorting persists and does not reset to the default sort.
Application Builder	ARCHER-126197	6.12	After making changes to a selected rule, if users click on the Maximize icon without saving changes, and save the changes through the navigate away pop-up, the maximized pane does not load immediately.
Application Builder	CE-118884	6.12	The Circular Field Reference Popups displays unnecessary HTML.
Application Builder	CE-118894	6.12	The formatting from the Show Panel Text field is not applied to the text in the UI.
Application Builder	CE-119005	6.12	In Application Builder, when encrypting or decrypting Attachment fields, the warning message string is not translated.
Application Builder	CE-119099	6.12	When the Display Scale on Windows machines are set to 150% (recommended settings) and the browser zoom is set to 100%, the Application menu covers the Object menu.
Application Builder	CE-118548	6.12	Users cannot add application filters to the Control Standard Related Record field.
Application Builder	CE-119153	6.12	Adding and removing fields from History Log fields slows down this process in the UI.
Application Builder	CE-119178	6.12	In Application Builder, in the Panel Text field, Questionnaires will clear images in the field after saving the layout.
Application Builder	CE-119187	6.12	When adding values lists filters to rules, as users enter the search criteria, the values lists do not expand to display matching search results
Application Builder	CE-119276	6.12	The display format option "Column - Flat" for the Cross-Reference field in Application Builder includes the text <<<applications:columnFlat>>>.
Application Builder	CE-119286	6.12	In Application Builder, translations are missing for the Graphic/Image selector component.
Application Builder	CE-119287	6.12	In Application Builder, the cross-reference record lookup display fields configuration does not allow fields to be selected from the higher levels.
Application Builder	CE-119328	6.12	In Application Builder, in the Recalculation Schedule section, when the locale is a non-US locale, the BeginTime disappears.
Application Builder	CE-119343	6.12	When creating a new Questionnaire Values List field in the Application Builder, the Control Standards configuration carries over from a previously created Question field.
Application Builder, Calculations	CE-119057	6.12	The required field character '*' is removed on calculated fields that are configured as required fields.
Application Builder, Calculated Cross References	CE-118568	6.12	In Application Builder, when expanding properties, the field name under the Calculation Properties filter randomly disappears.
Application Builder, Record Permissions	CE-119301	6.12	After deleting users from Automatic Record Permissions field and saving the changes, the changes are not reflected.
Archer Control Panel	CE-119346	6.12	When generating the Archer Instance Report, the data feed report displays an error message when the startTime value is set to null for any one data feed record.
Archer Control Panel	CE-119351	6.12	The default locale is not populated for new users during the user creation process.
Archer Control Panel	CE-119367	6.12	The Archer Configuration Report Generation Job is scheduled by default on fresh installs or upgrades, instance refreshes, and new instance creation.
Charts and Graphs	CE-118903	6.12	Chart axis show English values for non-English locale user profiles.
Charts and Graphs	CE-119368	6.12	Changing the chart type throws an exception.
Data Driven Events	CE-119162	6.12	The Unsaved Changes popup does not allow rules to be associated with actions.
Data Feeds	CE-119207	6.12	If users import and save Data Feeds, the Service Account is not created.
Data Feeds	CE-119302	6.12	When users save Data Feeds that include Token Validation, users receive a validation message popup.
Data Feeds	CE-119304	6.12	The Data Feed Run Details page shows incorrect message text.
Data Feeds	CE-119371	6.12	Replacing the General User role causes failures when creating Data Feed Service accounts in Data Feed Manager.
Data Feeds, Notifications	CE-118103	6.12	Data Feed job status notifications display the Data Feed alias instead of the Data Feed name.

Internal Use

Data Publications	CE-119356	6.12	Data Publication fails when all content records in any application previously published are deleted with the error "Value cannot be null. Parameter name: source".
Documentation	ARCHER-125097	6.12	The "calcfuctions" help is missing and Calculation Functions help does not work. Workaround: Users can access the Archer Platform Help landing page: https://help.archerirm.cloud/platform_611
Documentation, Elastic Search	ARCHER-123702	6.12	Elasticsearch is being deprecated, and users cannot set up or use Elasticsearch in the Archer Control Panel.
Documentation	CE-119266	6.12	The Data Feeds documentation in the Archer Platform Help does not include sufficient content about reference feeds.
Documentation	CE-119309	6.12	The "Building Questionnaires" topic in the Archer Platform Help does not include documentation about the Question Format Style Override option.
File Repository	CE-119441	6.12	Values Lists icons do not appear in exports post File Repository migration.
Globalization and Localization	CE-118933	6.12	In Manage Locales, if many users are assigned to the same locale, the page becomes unresponsive.
Notifications	CE-119307	6.12	The field names with special characters such as 'É' are encoded when used in the Notification template subject line.
Packaging	CE-118256	6.12	The "Map Package" button does not respond for at least 30 seconds and up to several minutes for some packages.
Packaging	CE-119258	6.12	Package installation fails with the error "cannot insert duplicate key." Duplicate Layout Objects are created during Manual Package Mapping and Installation.
Packaging, Workflow (AWF)	CE-119188	6.12	When Advanced Workflow for a Questionnaire is installed with a package, the AWF is installed without transitions.
Questionnaires	CE-119045	6.12	In Questionnaires, if Question fields are configured with help text "below" the question, the text does not appear in the correct place.
Questionnaires	CE-119210	6.12	The Save button fails to remove deleted Authoritative Source References or Control Standards content.
Questionnaires, Reports	CE-119084	6.12	When opening certain Campaign History Reports, an error occurs.
React Common Component(s)	CE-119056	6.12	The Rules in Record Permissions fields are not sorted in alphabetical order when sorting by rule name.
React Common Component(s)	CE-119468	6.12	A hard coded debugging private IP address for React.js has been identified.
Record Page	CE-119067	6.12	In Edit mode, the History Log field hyperlink is not aligned with the History Log field name.
Record Page	CE-119373	6.12	Text Question Field wrapping is different between View Mode and Edit Mode.
Reports	CE-119330	6.12	When running reports with specific search criteria, an unexpected error occurs.
Report Object	CE-119138	6.12	When users select to display reports under report objects, the reports display in a small window instead of displaying over the entire width and height.
UI	CE-118941	6.12	In React pages, changing Questionnaire properties throws a "Validation Error."
Workspaces, Dashboards and iViews	CE-119010	6.12	When updating certain Quick Links, users receive an Unexpected Error.

Known Issues in Release 6.12

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Reported Version	Description
Access Control	ARCHER-89007	6.8	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control	CE-118800	6.9.3.3.1	On the Manage Users page, when Japanese locale administrators filter the Status column with multiple selections, an exception is thrown.
Access Control: LDAP	ARCHER-123342	6.11	Users must click "Get Attributes" every time they encounter "No Attributes Found" or empty attribute lists in the LDAP configuration.
Appearance	ARCHER-110841	6.9.2	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	6.0	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	6.7.0.1	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	6.7.0.1	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-44013	6.3.0.1	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	6.4	Default text in the text area field is not removed by clicking the field. Workaround: Manually select and delete the default text within the text area field.
Application Builder	ARCHER-115025	Unknown	User can see < and > instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.).
Application Builder	ARCHER-119181	6.9.3.3	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-123354	6.10.0.2	The Reference Field Record Lookup Configuration display format of Column-Flat is not translated.
Application Builder	ARCHER-123435	6.10.0.2	In Calculated Cross Reference field Matching Filters, the "Field Value Contains Depth" Values do not show all levels for a hierarchical values list.
Application Builder	ARCHER-123532	6.11	In the Answer List, Display Rules, and Campaigns tabs, users need to click the Save or Discard buttons before performing any other actions such as Search, Filter, or Navigate away.
Application Builder	ARCHER-123924	6.11.0.1	When users delete Application Layouts, a warning message appears with the name of the Layout preceded with "\".
Application Builder	ARCHER-124376	6.11	When users search field names in Questionnaire Designer Layout Data Fields, the focus is instantly moved to the Layout properties. As a result, the search phrase is typed into the Default Layout name field without the user's knowledge.
Application Builder	CE-118738	Unknown	In Application Builder, users cannot update the Default Search Display Format to options other than Column-Hierarchical.
Application Builder	CE-118887	6.9.3.1, 6.10.0.2	When users update their Archer license, the Licensing Information page displays inaccurate Use Case information. Workaround: Perform iisreset to recover the correct information.
Application Builder	CE-119012	6.11.0.1	On the Data Field Objects Page of Sub-forms, the Last Updated duration is presented in UTC format, instead of the user time zone.
Application Builder, Record Page	ARCHER-70083	6.6.0.2	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Archer Control Panel	ARCHER-127134	6.12	In the Archer Control Panel, for non-English languages, fields overlap in the Token based Authentication section.
Bulk Operations	ARCHER-41442	6.3	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	6.3	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	6.3	Users cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	6.3	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	6.7	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	6.9	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. Workaround: Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.

Charts and Graphs	ARCHER-123180	6.11	On mouseover, the transparency of the bubbles is reduced. Workaround: To improve the bubble text transparency, refresh the chart.
Common ExtJs Components, React Common Components, UI	CE-119152	6.11.0.1.1, 6.11.0.2	The Column Header may not always appear when users navigate through various Back Office pages.
Data Driven Events	CE-9843	6.9.2.2	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	6.9.2	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	6.4	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	6.4	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. Workaround: When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	CE-118803	6.10.0.1.1, 6.10.0.2	When imported Data Feeds are saved with monthly schedules, an exception is thrown. Workaround: Save the feeds with a Daily or Weekly schedule first, change it to a Monthly schedule, and Save.
Data Gateway	ARCHER-85815	6.8	Connections must be deleted prior to deleting the associated target. Workaround: Delete connections first, then the associated target.
Data Import	ARCHER-40928	6.3	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-124666	6.10, 6.11	The Archer 6.10 Platform Installation and Upgrade Guide & the Archer 6.11 Platform Help both state an incorrect SQL Compatibility Level of 140. Correct SQL Compatibility Levels: Archer 6.10 runs on an SQL Compatibility Level of 130 and above. Archer 6.11 runs on an SQL Compatibility Level of 140 through 150.
Documentation	ARCHER-127081	6.12	When users edit and save shared reports, the reports need to be saved as personal or global reports. User can choose to share the report again with participants.
Field Encryption	ARCHER-41772	6.3	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. Workaround: While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	6.9.2.2	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization	CE-119053	6.11.0.1	For Chinese locale users, the Landing Page iView type is displayed in Spanish.
Globalization and Localization, Print and Export	ARCHER-113693	6.9.2.1	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	6.3.0.1	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Help System	ARCHER-102505	6.9.1	The Archer Online Documentation on some Back Office pages do not load their respective Online Documentation pages, but they load the Online Documentation home page. Workaround: Users can search for the relevant content from the Online Documentation home page.
Help System	ARCHER-127049	6.12	On the Report Listing page, clicking the help icon causes the Archer screen to go blank. Workaround: Refresh the Archer page to see the page contents.
Inline Edit	ARCHER-41827	6.3	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	6.8.0.1	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	6.8.0.1	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Master Report Listing	ARCHER-126676	6.12	On the Reports Listing Page, users cannot select applications using keyboard actions.
Mobile App(s)	ARCHER-77586	6.7	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.

Navigation	ARCHER-48703	6.4	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	6.9.2	The slider option in the new color picker does not update the Hex or the RGB color codes in the first attempt. The color code values are only updated when users select specific colors from the palette.
Notifications	ARCHER-111561	6.9.2	On Demand Notifications hide table borders and colors.
Notifications	ARCHER-95257	6.9.3.3	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Notifications	ARCHER-126951	6.12	For On-Prem customers, notifications will not be triggered if Password based authentication is selected in the Archer Control Panel for the mail server and if Archer is upgraded to version 6.12. Workaround: Save the instance notification settings in Archer Control Panel as soon as the Archer version is upgraded to 6.12.
Notifications	ARCHER-127049	6.12	On the Report Listing page, clicking the help icon causes the Archer screen to go blank Workaround: Refresh the Archer page to see the page contents.
Notifications	ARCHER-127313	6.12	When using data import for applications with Advanced Workflow Actions by Email enabled and with token-based authentication for the mail server, action emails are occasionally not sent. Workaround: In the Archer Control Panel, in the Notification section, change the "Number of retries" to 2.
Notifications	CE-119055	6.11	This note is applicable only if authentication is disabled at the SMTP server. In Archer 6.11 and later, to send emails, in the ACP, if authentication is disabled at the SMTP server, clear the Authentication checkbox.
Offline Access	ARCHER-114914	6.9.2.1, 6.9.2.2, 6.9.3	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	6.8	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	6.5	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. Workaround: Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it. The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1} The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Offline Sync	CE-118788	6.10.0.2	The first sync of the Offline fresh install throws a Null reference error.
Questionnaires	ARCHER-55683	6.4.1.1	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	6.6.0.2	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-102102	6.9.0.2	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	6.9.1.1	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. Workaround: Refresh the page to display the text field again.
Record Page	ARCHER-124081	6.9.3	In the Firefox browser, any Lookup page, such as Record Lookup, does not load the first time. Workaround: Close the lookup page then open the page again.

Record Page	ARCHER-41877	6.3	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	6.4	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-70972	6.6.0.2	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	6.7.0.3	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Record Page	CE-118979	6.11.0.1	The clear button on the DDE Event Analyzer is preceded by the symbol '>'.</td>
Record Page, Application Builder	ARCHER-126987	6.12	Form changes on record page and application builder page needs to be saved manually, as save warning pop up is not being displayed while navigating away to Reports listing page.
Report Object	ARCHER-123346	6.10.0.2	In Report Objects, selecting the Display report as 'When the Page Loads' makes 'Save Properties' unresponsive. Additionally, 'Discard Property Changes' throws an unexpected error and retains the changes without discarding.
Report Object	ARCHER-123347	6.10.0.2	If other Display Configurations are modified in Report Objects, users cannot select the Display option to Display Custom Object while Viewing or Editing the record.
Report Object	ARCHER-123348	6.10.0.2	The Advanced Operator Logic help and warning messages overlap with the Display Report Options in the Report object Filter conditions.
Reports, Search and Search Results	ARCHER-77917	6.7.0.1	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-123383	6.10.0.2	In Search Results pages, users cannot select the Calendar display format and must instead go to the Advanced Search page to select this display format.
Search and Search Results	ARCHER-56179	6.4.1.1	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	6.6	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-67154	6.6	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	6.5	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	6.8.0.3	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	6.8.0.3	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results	CE-119211	6.11.0.1, 6.11.0.2	Statistical Search with the Display Zero Values option throws an exception.
Search and Search Results	ARCHER-125223	6.11	In Search Results pages, the Manage Columns option keeps attempting to load if reports have an empty Task Management cross-reference field.
Search and Search Results	ARCHER-125267	6.11	In Advanced Search Filter Criteria, finding users for the Users Group Field also displays the matching usernames.
Search and Search Results, Usability	ARCHER-89127	6.6	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	6.9	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	6.9.1.2	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	6.6	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
Workflow (AWF)	ARCHER-103656	6.9.1.1	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	6.4	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	6.4.1.1	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workflow (AWF)	ARCHER-125285	6.11, 6.11.0.1, 6.11.0.2	Advanced Workflow User-Initiated On-Demand Message Rule details are cleared after the Rule Criteria is selected.
Workspaces, Dashboards and iViews	ARCHER-101965	6.9.0.2	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	6.9.1	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. Workaround: - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	6.9.2.2	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	6.2.0.6	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.

Workspaces, Dashboards and iViews	ARCHER-76293	6.7	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	6.7	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-96097	6.9	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	6.9	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. Workaround: Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.