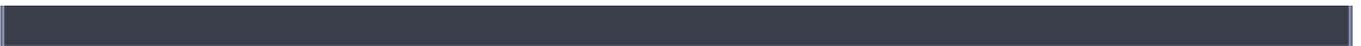




# Archer<sup>®</sup> Suite

Version 6.10 and Later

## Release Notes



### **Contact Information**

The Archer Community (<https://archerirm.community>) contains a knowledge base that answers common questions and provides solutions to known problems, product documentation, community discussions, and case management.

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Revised: August 2022

## Fixed Issues in Release 6.10.0.4

This section is a list of issues fixed in the current release.

**Note:** When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Content API, Security	CE-119296	Please see CVE-2022-37316 in SA-3.
Data Feeds	CE-118656	Users cannot map nested cross reference fields.
Security	CE-119150	Please see CVE-2022-37317 in SA-5.
Security, UI	CE-118623	Please see CVE-2022-37318 in SA-5.

## Known Issues in Release 6.10.0.4

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control: LDAP	ARCHER-123342	The user must click "Get Attributes" every time they encounter "No Attributes Found" or empty attribute lists in the LDAP configuration.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-115025	User can see &lt; and &gt; instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.).
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. <b>Workaround:</b> Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-120706	The DDE rule condition applies the same filter as the filter in the Designer tab. <b>Workaround:</b> To see the full list of fields, reset the filter in the Designer tab.
Application Builder	ARCHER-123354	The Reference Field Record Lookup Configuration display format of Column-Flat is not translated.
Application Builder	ARCHER-123435	In Calculated Cross Reference field Matching Filters, the "Field Value Contains Depth" Values do not show all levels for a hierarchical values list.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	CE-118738	In Application Builder, users cannot update the Default Search Display Format to options other than Column-Hierarchical.
Application Builder, Advanced Workflow	CE-118272	Applications display the Save changes prompt when navigating from the Advanced Workflow tab to the Designer tab.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. <b>Workaround:</b> Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "<math>\</math>" "<math>\</math>" "<math>\</math>"

Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. <b>Workaround:</b> Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. <b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIUserContent'
Data Feeds	CE-118803	When imported Data Feeds are saved with monthly schedules, an exception is thrown. <b>Workaround:</b> Save the feeds with a Daily or Weekly schedule first, change it to a Monthly schedule, and Save.
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. <b>Workaround:</b> Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-120999	When selecting, creating, or copying associated actions from rules, the Archer UI displays an ellipsis icon. However, the documentation states to use the + icon. Users of Archer 6.10 should use the ellipsis icon to work with associated actions from rules. The following documentation is only available in the English version of the Archer Online Documentation.
Documentation	CE-118317	Installing a Package - Note: Sub-forms are only installed by packaging if selected for install in addition to an application or questionnaire, which contains a sub-form field referencing that sub-form.
Documentation, Help System	ARCHER-121175	Sankey Chart and Combination Markers charts are not represented in the documentation.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The Archer Online Documentation on some Back Office pages do not load their respective Online Documentation pages, but they load the Online Documentation home page. <b>Workaround:</b> Users can search for the relevant content from the Online Documentation home page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.

Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. <b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.  The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}  The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Offline Sync	CE-118788	The first sync of the Offline fresh install throws a Null reference error.
Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. <b>Workaround:</b> Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Report Object	ARCHER-123346	In Report Objects, selecting the Display report as 'When the Page Loads' makes 'Save Properties' unresponsive. Additionally, 'Discard Property Changes' throws an unexpected error and retains the changes without discarding.

Report Object	ARCHER-123347	If other Display Configurations are modified in Report Objects, users cannot select the Display option to Display Custom Object while Viewing or Editing the record.
Report Object	ARCHER-123348	The Advanced Operator Logic help and warning messages overlap with the Display Report Options in the Report object Filter conditions.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-123383	In Search Results pages, users cannot select the Calendar display format and must instead go to the Advanced Search page to select this display format.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. <b>Workaround:</b> - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. <b>Workaround:</b> Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

## Fixed Issues in Release 6.10.0.3

This section is a list of issues fixed in the current release.

**Note:** When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
IIS Web Server	CE-118944	After upgrading Archer, PDF files from the company_files folder cannot be read or served, due to PDF files routing through an improperly functioning Archer PDFFileHandler in the company_files directory.
Security	CE-118806	Please see CVE-2022-30584 in SA-2.
Security	CE-118808	Please see CVE-2023-30585 in SA-2.

## Known Issues in Release 6.10.0.3

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control: LDAP	ARCHER-123342	The user must click "Get Attributes" every time they encounter "No Attributes Found" or empty attribute lists in the LDAP configuration.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-115025	User can see &lt; and &gt; instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.).
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. <b>Workaround:</b> Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-120706	The DDE rule condition applies the same filter as the filter in the Designer tab. <b>Workaround:</b> To see the full list of fields, reset the filter in the Designer tab.
Application Builder	ARCHER-123354	The Reference Field Record Lookup Configuration display format of Column-Flat is not translated.
Application Builder	ARCHER-123435	In Calculated Cross Reference field Matching Filters, the "Field Value Contains Depth" Values do not show all levels for a hierarchical values list.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	CE-118738	In Application Builder, users cannot update the Default Search Display Format to options other than Column-Hierarchical.
Application Builder, Advanced Workflow	CE-118272	Applications display the Save changes prompt when navigating from the Advanced Workflow tab to the Designer tab.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. <b>Workaround:</b> Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "<math>\</math>"&"<math>\</math>"/>

Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. <b>Workaround:</b> Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. <b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIUserContent'
Data Feeds	CE-118803	When imported Data Feeds are saved with monthly schedules, an exception is thrown. <b>Workaround:</b> Save the feeds with a Daily or Weekly schedule first, change it to a Monthly schedule, and Save.
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. <b>Workaround:</b> Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-120999	When selecting, creating, or copying associated actions from rules, the Archer UI displays an ellipsis icon. However, the documentation states to use the + icon. Users of Archer 6.10 should use the ellipsis icon to work with associated actions from rules. The following documentation is only available in the English version of the Archer Online Documentation.
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Documentation, Help System	ARCHER-121175	Sankey Chart and Combination Markers charts are not represented in the documentation.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The Archer Online Documentation on some Back Office pages do not load their respective Online Documentation pages, but they load the Online Documentation home page. <b>Workaround:</b> Users can search for the relevant content from the Online Documentation home page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.

Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
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Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stop users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. <b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.  The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}  The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Offline Sync	CE-118788	The first sync of the Offline fresh install throws a Null reference error.
Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. <b>Workaround:</b> Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Report Object	ARCHER-123346	In Report Objects, selecting the Display report as 'When the Page Loads' makes 'Save Properties' unresponsive. Additionally, 'Discard Property Changes' throws an unexpected error and retains the changes without discarding.

Report Object	ARCHER-123347	If other Display Configurations are modified in Report Objects, users cannot select the Display option to Display Custom Object while Viewing or Editing the record.
Report Object	ARCHER-123348	The Advanced Operator Logic help and warning messages overlap with the Display Report Options in the Report object Filter conditions.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-123383	In Search Results pages, users cannot select the Calendar display format and must instead go to the Advanced Search page to select this display format.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. <b>Workaround:</b> - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. <b>Workaround:</b> Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

## Fixed Issues in Release 6.10.0.2

This section is a list of issues fixed in the current release.

**Note:** When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Description
Access Control: LDAP	CE-118658	Users cannot remove LDAP attributes from User Field Mappings once they have been set.
Application Builder	CE-118350	In Values Lists fields, users cannot deselect the Advanced Formatting option.
Application Builder	CE-118402	When values are imported into Values Lists configured with a custom sort order, the imported values lose their sort order.
Application Builder	CE-118433	Users cannot select the Hyperlink Selected Value(s) in View Mode option for Calculated Values List fields.
Application Builder	CE-118517	Setting the Default Search display format in Applications to Column-Flat throws an exception.
Application Builder	CE-118537	Users cannot save History Log fields when the Retention Policy is configured as Entries.
Application Builder	CE-118592	In the Application Builder Page, the number '0' is displayed at the corner of the page.
Application Builder	CE-118593	In the Tracking ID prefix and suffix properties, the character "&" is incorrectly encoded.
Application Builder	CE-118680	On the Layout Builder grid, the filters for the Last Updated column are disabled.
Application Builder	CE-118698	The Date filter value in formats such as 'dd/MM/yyyy' swaps to the 'MM/dd/yyyy' format in the Record Lookup page.
Application Builder	CE-118716	Users cannot select Attachment fields in Related Record field Record Lookup Configuration.
Application Builder, Calculations	CE-118421	Calculated field names that includes any special characters cannot be renamed.
Application Builder, Record Permissions	CE-118479	If Archer has more than 1000 users, the Automatic Record Permission field rule does not display the users.
Application Builder, Record Permissions	CE-118599	After removing the Record Creator option from the Record Permission Field settings, the Record Creator option is still set as Default.
Application Builder, UI	CE-118674	In the Navigation Menu and the Menu dropdown, the Announcements option is duplicated.
Attachments	CE-9504	When records including Attachment fields are saved, the fields may lose data.
Calculated Cross References	CE-118513	When a Cross-Reference field is a Calculated Field, in the referenced application's Related Record Field, the Edit Field Display dialog box (under Grid Display Properties) does not display any Display Fields.
Calculations	CE-118685	During full module recalculations, Calculated Cross-Reference fields ignore additional related filters and link all blank records.
Charts and Graphs	CE-118524	The Chart Marker for the Average statistic only updates when the marker settings are saved again.
Data Driven Events	CE-118533	When Data Driven Event Rules are saved with conditions that refer to Record Permission fields, an exception is thrown.
Data Feeds	CE-118665	When Data Feed names include special characters, the feeds fail with the error "The given path's format is not supported."
Database, Data Publications	CE-118320	Data Publication job failures cause duplicate child jobs to be created with the error FK_tblAsyncJobHold_tblAsyncJobQueue.
Globalization and Localization	CE-118684	On Manage Languages page, the header label for the Default column is displayed as "CMMN:DEFAULT."
Globalization and Localization	CE-118690	Strings in Archer for Spanish locale users appear in German instead of Spanish.
IIS Web Server	CE-118574	Pop-up Values List fields that includes values that exceed the limit of 2048 characters throws a 404 - File or Directory Not Found error.
Job Framework, Jobs	CE-118465	Jobs lose their schedule when set to a Monthly schedule that uses a 12 Month interval configuration.
Mail Merge	CE-118711	Performing Mail Merge truncated Image and Text content in Text Area fields.
Notifications	CE-118223	Notifications associated with a Letterhead that include Header and Footer images, but no content, are not sent with the images.
Notifications	CE-118676	If the same field name is added multiple times in Notification subjects, a validation error is thrown.
Notifications, Workflow (AWF)	CE-118346	Values of Application On Demand Notifications with Date fields (configured with Date and Time) in both the subject and the body do not match the values of those same fields in the application records.
Questionnaires	CE-118369	In Questionnaires, users cannot set the correct answer for Values List questions.
Questionnaires	CE-118710	If the Findings Generation filter is not configured, updating the questionnaire status throws an exception.
Record Page	CE-118681	When users navigate to the next page in the search results, the sort order is not retained.
Record Page	CE-118746	Users cannot view History Logs in records due to an unexpected error.
Record Permissions	CE-118704	In Leveled Applications, the parent level record permission field is not displayed in the child level unrestricted Inherited Record Permission configuration.

Search and Search Results	CE-118569	The Contains filter in the Search operation does not return any data for old records that contain the character '&'.
Search and Search Results	CE-9471	Filtered results based on Cross-Reference field definition filters are displayed even when no match is found at the specific keyword search level for a specified search keyword.
Section 508, WCAG 2.0 2.1.1(A), WCAG 2.1	CE-9802	In the Search Results page, JAWS does not announce the sort status of fields.
Security	CE-118487	GET requests receive options from POST as query strings.

## Known Issues in Release 6.10.0.2

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Access Control: LDAP	ARCHER-123342	The user must click "Get Attributes" every time they encounter "No Attributes Found" or empty attribute lists in the LDAP configuration.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-115025	User can see &lt; and &gt; instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.).
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. <b>Workaround:</b> Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-120706	The DDE rule condition applies the same filter as the filter in the Designer tab. <b>Workaround:</b> To see the full list of fields, reset the filter in the Designer tab.
Application Builder	ARCHER-123354	The Reference Field Record Lookup Configuration display format of Column-Flat is not translated.
Application Builder	ARCHER-123435	In Calculated Cross Reference field Matching Filters, the "Field Value Contains Depth" Values do not show all levels for a hierarchical values list.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	CE-118738	In Application Builder, users cannot update the Default Search Display Format to options other than Column-Hierarchical.
Application Builder, Advanced Workflow	CE-118272	Applications display the Save changes prompt when navigating from the Advanced Workflow tab to the Designer tab.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. <b>Workaround:</b> Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "<"/>"&"<"/>"

Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. <b>Workaround:</b> Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. <b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIIVUserContent'
Data Feeds	CE-118803	When imported Data Feeds are saved with monthly schedules, an exception is thrown. <b>Workaround:</b> Save the feeds with a Daily or Weekly schedule first, change it to a Monthly schedule, and Save.
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. <b>Workaround:</b> Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-120999	When selecting, creating, or copying associated actions from rules, the Archer UI displays an ellipsis icon. However, the documentation states to use the + icon. Users of Archer 6.10 should use the ellipsis icon to work with associated actions from rules. The following documentation is only available in the English version of the Archer Online Documentation.
Documentation	CE-118317	Installing a Package - Note: Sub-forms are only installed by packaging if selected for install in addition to an application or questionnaire, which contains a sub-form field referencing that sub-form.
Documentation, Help System	ARCHER-121175	Sankey Chart and Combination Markers charts are not represented in the documentation.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The Archer Online Documentation on some Back Office pages do not load their respective Online Documentation pages, but they load the Online Documentation home page. <b>Workaround:</b> Users can search for the relevant content from the Online Documentation home page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.

Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stop users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. <b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.  The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}  The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
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*This release is currently only available for SaaS/Hosted environments.*

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Application Builder	CE-118824	Calculations fail for any Calculated fields that depend on the fields in the Campaign / Finding records generated by the Campaign & Findings generation job.
Calc Engine	CE-118826	Calculation Jobs do not complete.
Job Framework, Jobs	CE-118812	Jobs lose their schedule when set to Monthly schedules that use 12 Month interval configurations.
Mail Merge	CE-118810	Performing Mail Merge truncates Image and Text content in Text Area fields.

## Known Issues in Release 6.10.0.1.2

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Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. <b>Workaround:</b> Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-120706	The DDE rule condition applies the same filter as the filter in the Designer tab. <b>Workaround:</b> To see the full list of fields, reset the filter in the Designer tab.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. <b>Workaround:</b> Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. <b>Workaround:</b> Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.

Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. <b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. <b>Workaround:</b> Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none. The following documentation is only available in the English version of the Archer Online Documentation.
Documentation	CE-118317	Installing a Package - Note: Sub-forms are only installed by packaging if selected for install in addition to an application or questionnaire, which contains a sub-form field referencing that sub-form.
Documentation	ARCHER-120999	When selecting, creating, or copying associated actions from rules, the Archer UI displays an ellipsis icon. However, the documentation states to use the + icon. Users of Archer 6.10 should use the ellipsis icon to work with associated actions from rules.
Documentation, Help System	ARCHER-121175	Sankey Chart and Combination Markers charts are not represented in the documentation.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The Archer Online Documentation on some Back Office pages do not load their respective Online Documentation pages, but they load the Online Documentation home page. <b>Workaround:</b> Users can search for the relevant content from the Online Documentation home page.

Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. <b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.  The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}  The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. <b>Workaround:</b> Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.

Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. <b>Workaround:</b> - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. <b>Workaround:</b> Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

## **Fixed Issues in Release 6.10.0.1.1**

This section is a list of issues fixed in the current release.

**Note:** When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Attachments	CE-118691	When records are saved, Attachment fields may lose their references (links).
Calculations	CE-118685	During full module recalculations, Calculated Cross-Reference fields ignore additional related filters and link all blank records.
Data Feeds	CE-118665	When Data Feed names include special characters, the feeds fail with the error "The given path's format is not supported."

## Known Issues in Release 6.10.0.1.1

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-115025	User can see &lt; and &gt; instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.).
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. <b>Workaround:</b> Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-120706	The DDE rule condition applies the same filter as the filter in the Designer tab. <b>Workaround:</b> To see the full list of fields, reset the filter in the Designer tab.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
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Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. <b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
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keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
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Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured

Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads. <b>Workaround:</b> Copy an existing letterhead and make the desired changes on it.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. <b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.  The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}  The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. <b>Workaround:</b> Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.

Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. <b>Workaround:</b> - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. <b>Workaround:</b> Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

## Fixed Issues in Release 6.10.0.1

This section is a list of issues fixed in the current release.

**Note:** When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

<u>Component</u>	<u>Issue</u>	<u>Description</u>
Application Builder	CE-118546	The Description field in Text Box Layout Objects cannot contain 2000 characters or more of text.
Application Builder	CE-118484	The Cross Application Status Tracking field (Scorecard) and Default field are both missing translations.
Application Builder, Database	CE-9601	Users cannot save changes made to Applications.
Content Save and Delete, Record Page	CE-118253	For Spanish locale users, AWF update content nodes clear any date fields configured as Date and Time.
Data Driven Events, Report Object	CE-9467	Apply Conditional Layout does not hide or display a report object until the record is saved.
Data Feeds, Data Import	CE-118438	Users cannot clear Cross-Reference or Related Record fields through Data Import/Data Feeds where the Key Field is Tracking ID.
Database, Faceted Search	CE-118482	Stored procedure usp_search_count_content_value_list will now show more consistent performance
Database, Performance	CE-118375	Users cannot save records in multiple applications due to a performance issue with the stored procedures.
Inline Edit	CE-118206	In Google Chrome and Microsoft Edge, when users click Cancel after editing Values Lists in search results, an Unexpected Error occurs.
Inline Edit, Search and Search Results	CE-118565	In Google Chrome, in Advanced Search, when users change Values Lists values first using Inline Edit, they receive an error.
Login Home Page, UI	CE-9876	When users sign in and out of Archer using SSO, they cannot use their correct credentials to manually log in again.
Mail Merge	CE-118371	Mail Merge export fails if the template access is set to private and assigned only with groups (UserGroup).
Mail Merge	CE-118542	Mail Merges run in jobs with email notifications remove images from Text Area fields.
Notifications	CE-118527	Application Notifications do not display Application names.
Packaging	CE-118138	On the package installation screen, unselecting objects causes the screen to go blank.
Packaging	CE-118576	When users map the out-of-the-box AllAccessRoles Package, they receive an error.
Questionnaires	CE-118416	In Questionnaire Campaigns, the Target Generation Conditions operator options in the dropdown is empty for the Record Status field type.
Questionnaires	CE-118488	Once daily Campaigns run, users cannot schedule the Campaigns again for the same day.
Questionnaires	CE-118551	In Campaigns, under the Target Generation Conditions, the operators are not available for Related Record fields.
Record Page	CE-118536	Users cannot add records when Applications are configured with Help Text set to Below.
Reports, Search and Search Results	CE-118432	Statistical Reports configured with Display Totals do not display all information.

## Known Issues in Release 6.10.0.1

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-115025	User can see &lt; and &gt; instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.).
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. <b>Workaround:</b> Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-120706	The DDE rule condition applies the same filter as the filter in the Designer tab. <b>Workaround:</b> To see the full list of fields, reset the filter in the Designer tab.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. <b>Workaround:</b> Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.
Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. <b>Workaround:</b> Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.

Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. <b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. <b>Workaround:</b> Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-120999	When selecting, creating, or copying associated actions from rules, the Archer UI displays an ellipsis icon. However, the documentation states to use the + icon. Users of Archer 6.10 should use the ellipsis icon to work with associated actions from rules.
Documentation	CE-118317	The following documentation is only available in the English version of the Archer Online Documentation.  Installing a Package - Note: Sub-forms are only installed by packaging if selected for install in addition to an application or questionnaire, which contains a sub-form field referencing that sub-form.
Documentation, Help System	ARCHER-121175	Sankey Chart and Combination Markers charts are not represented in the documentation.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The Archer Online Documentation on some Back Office pages do not load their respective Online Documentation pages, but they load the Online Documentation home page. <b>Workaround:</b> Users can search for the relevant content from the Online Documentation home page.
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured

Notifications	ARCHER-119708	On-Demand Notifications may not display newly created Letterheads. <b>Workaround:</b> Copy an existing letterhead and make the desired changes on it.
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable. When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.
Offline Install	ARCHER-58656	When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete. <b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.  The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}  The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher
Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. <b>Workaround:</b> Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.

Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.
Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. <b>Workaround:</b> - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. <b>Workaround:</b> Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.

## Fixed Issues in Release 6.10

This section is a cumulative list of issues that have been fixed since the last non-patch or service pack release, Archer 6.9.3.

**The 6.9.3.0.3 and 6.9.3.1.2 releases are currently only available for Saas/Hosted environments.**

**Note:** When users upgrade from Archer versions prior to 6.9.1.1 to Archer versions 6.9.1.1 or above, the work item cleanup to improve the Advanced Workflow performance might delay the installation.

Component	Issue	Fix Version	Description
Access Control, UI	CE-117921	6.9.3.1	On the Security Parameters page, the Days Disallowed field does not load properly when clicked.
Access Control, UI	CE-117932	6.9.3.1.1, 6.9.3.2	In Manage Users, when users filter in the Status column using the "Contains" filter and enter any text, they receive an error.
Access Control: Access Roles, Login History, Security	CE-117815	6.9.3.1	Users can view their login history without being assigned the proper access role to view the history.
ACP, Install/Upgrade, Job Framework, Jobs	CE-117954	6.9.3.0.2	Upgrading additional instances that use the ACP from Archer versions prior to 6.9.3 causes the Job Engine to stop processing jobs.
ACP, Install/Upgrade, Job Framework, Jobs	CE-117974	6.9.3.1	Upgrading additional instances that use the ACP from Archer versions prior to 6.9.3 causes the Job Engine to stop processing jobs.
ACP, Queuing Service	CE-9594	6.10	Repeated use of "Refresh in place" on Index rebuild causes the Queuing Service to run out of disk space.
Application Builder	ARCHER-107863	6.9.3.0.1	Filtering by module type on the last page of results of the Application Builder Listing Page displays an empty results page.
Application Builder	ARCHER-110200	6.9.3	The Archer Online Documentation incorrectly states the total number of numeric characters that Numeric fields support in the topic "Adding Numeric Fields." As of Archer 6.9.2, Numeric fields support a total of 15 numeric characters.
Application Builder	ARCHER-117634	6.9.3.0.1	When users configure CAST field configuration rules and attempt to save incomplete rules, users do not receive a warning message.
Application Builder	ARCHER-118150	6.9.3.0.1	When users change a Cross-Reference field type to any other field type, the Associated Level field continues to display in the field creation pop-up. <b>Workaround:</b> Close and reopen the field creation pop-up and select a new field type.
Application Builder	ARCHER-119102	6.9.3.0.1	If users collapse the Properties panel in the Designer tab without saving changes, the changes may be lost. <b>Workaround:</b> To avoid the risk of losing changes, before collapsing the Properties panel, save the changes within the panel.
Application Builder	ARCHER-119103	6.9.3.0.1	If users navigate away from the Properties panel in the Designer tab without saving changes, this may result in unpredictable behavior. <b>Workaround:</b> To avoid the risk of losing changes, before navigating away from the Properties panel, save the changes within the panel.
Application Builder	ARCHER-119425	6.9.3.0.1	Leading spaces of Module names are not displayed in the Applications listing page.
Application Builder	ARCHER-119470	6.9.3.0.1	The Structure grid of Application Properties does not display the leading spaces in Level names.
Application Builder	ARCHER-119489	6.9.3.0.1	User/Groups changes related to Private access for Cross-Reference fields will be lost if users update the Display Control properties or mark the field as Calculated, before saving the User/Groups changes. <b>Workaround:</b> Before updating the Display Control properties further or marking the field as a Calculated field, save any changes to the User/Groups selection related to Private access.
Application Builder	ARCHER-119492	6.9.3.0.1	In the Advanced Workflow Rule Design criteria page, the Field Value Match operator appears, which is irrelevant to filtering.

Application Builder	ARCHER-119500	6.9.3.0.1	Adding new applications from the App Builder Header Navigation is not possible for Leveled and Locked applications. <b>Workaround:</b> In the Properties tab, scroll to the Structure section and add a new level.
Application Builder	ARCHER-119508	6.9.3.0.1	Users who are not System Administrators cannot create new fields in Sub-Forms or Questionnaires. <b>Workaround:</b> -Questionnaires: General Users with CRUD access can create fields if the users are Configuration Administrations of those Questionnaires. -Sub-Forms: General Users with CRUD access can create fields if the users are Content Administrators of Applications that the Sub-Forms reference.
Application Builder	ARCHER-119558	6.9.3.0.1	The Edit Layout button in Advanced Workflow is visible but users cannot edit layouts from within AWF. <b>Workaround:</b> Use the Layouts menu in Application Builder to edit the layouts.
Application Builder	ARCHER-119597	6.9.3.0.1	Bulk create action will fail if there is no referenced field selected for bulk create configuration on cross reference. <b>Workaround:</b> User must select at least 1 referenced field in scenario of bulk create from search results option is selected for cross reference.
Application Builder	ARCHER-119741	6.9.3.0.1	When users save the objects on the Answers Values Sub-Form layout, the layout objects are not saved.
Application Builder	CE-117841	6.9.3.1	When users clone the Automatic Record Permission field with all out-of-the-box Groups selected in the Default Users/Groups section, users receive an error.
Application Builder	CE-117959	6.9.3.0.3, 6.9.3.1	The actions associated with Data-Driven Event rules are not hyperlinked.
Application Builder	CE-117960	6.9.3.0.3, 6.9.3.1	In a Related Records field, when users add filters in the Record Lookup Configuration, the Values List does not populate when selecting filter values.
Application Builder	CE-117963	6.9.3.0.3, 6.9.3.1	In Application Builder, the Help Text field for layout objects limits the number of characters to 2000.
Application Builder	CE-118040	6.9.3.0.3, 6.9.3.1	When any of the field's configuration parameters are changed, "No Selection" is removed from the values-list field as a selectable value.
Application Builder	CE-118043	6.9.3.0.3, 6.9.3.2	In Application Builder, if the Advanced Operator Logic includes lowercase characters, users cannot save the content.
Application Builder	CE-118073	6.9.3.0.3, 6.9.3.1.1	Saving existing Inherited Record Permission fields through the new Back Office removes the inheritance.
Application Builder	CE-118090	6.9.3.2	Users cannot see the value IDs for values in the values list field.
Application Builder	CE-118097	6.9.3.0.3	Users cannot set the following options on Record Permissions or User/Groups fields: Default, Show Users, and Cascade.
Application Builder	CE-118177	6.9.3.1.1	In Application Builder, if the Advanced Operator Logic includes lowercase characters, users cannot save the content.
Application Builder	CE-118196	6.9.3.2	In Application Builder, in the Configuration section of fields, if users select the No Maximum or No Minimum options, the value "null" is saved into the database.
Application Builder	CE-9640	6.9.3.1	In the Schedules Page, when users select the Run As field, the page does not respond.
Application Builder	CE-118195	6.10	Users cannot track Record Permission fields in the History Log.
Application Builder	CE-117996	6.10	When users configure Users/Groups List fields in Sub-forms, in the Field Population section, users cannot select the Default option for the Record Creator.
Application Builder	CE-117992	6.10	In Archer 6.9.3, users cannot set the Minimum and Maximum values for a Question: Values List.
Application Builder	CE-117965	6.10	In Application Builder, users cannot configure the Panel text for section headers. As a result, the Panel text is not displayed in records.
Application Builder, Calculations	CE-118063	6.9.3.1	On calculated values lists fields and calculated numeric fields, the confirmation prompt that asks users "Do you want to recalculate now?" does not appear.
Application Builder, Data Feeds, UI	CE-117910	6.9.3.0.1	In Archer 6.9.3, new Admin pages display plus signs (+++) and "cmmn:" before and after column and field names.

Application Builder, Licensing	CE-117923	6.9.3.1	If the Archer Instance does not have a license to the Question Library, users cannot access the Application Details page.
Application Builder, Licensing	CE-118042	6.9.3.0.2	In a Archer instance that does not include a Question Library application license, clicking on an application to go to the application details page will not load.
Application Builder, Offline Access	ARCHER-119744	6.9.3.0.1	Certain screens in Application Builder do not have translated field labels.
Application Builder, Record Page	CE-118074	6.9.3.2	Performance is slow in certain parts of the new Back Office pages.
Application Builder, Workflow (AWF)	CE-9867	6.9.3.1	If the Advanced Workflow nodes do not have data configured, copying the application or questionnaire throws an exception.
Application Builder, Data Publications	CE-117902	6.10	On the Manage Applications page, the filters for the following columns do not function properly: Type, Action, and Last Updated.
Application Builder, Questionnaires	CE-118266	6.10	Users cannot create or add new Question fields in Questionnaires.
Attachments	CE-118072	6.10	Attachment field upload dialog boxes in records do not correctly reflect the maximum attachment size configured for that field in Application Builder.
Caching, Questionnaires	CE-9680	6.9.3.1	When a campaign is configured in Questionnaires linked to Applications with calculations and where Redis is enabled, the campaign includes Questionnaire failures.
Calc Engine, Calculated Cross References	CE-117881	6.10	When Calculated fields evaluate values, that depends on the order in which values are created in Values Lists.
Calculations	CE-117970	6.9.3.0.3, 6.9.3.1	The Formula Builder does not highlight parenthesis properly.
Calculations	CE-9852	6.9.3.1	The Functions Today() and Now() do not function properly when they are associated with the IF() function for a Calculated field in an application's Calculation tab.
Calculations	CE-118082	6.10	Text values in calculated Text fields remove the last double quote of values.
Content API, Tableau Web Data Connector	CE-9610	6.9.3.2	Hierarchical structure of value lists are not displayed when the data is imported into Tableau Desktop.
Content Save and Delete, Inline Edit, Section 508	CE-9684	6.9.3.1	When users perform inline editing on the record page, the screen reader does not announce which Inline save link corresponds to which specific record.
Data Driven Events	CE-118084	6.9.3.0.3	In Back Office, certain ACL DDE's do not display properly.
Data Driven Events	CE-118160	6.9.3.1.1	In Back Office, certain ACL DDE's do not display properly.
Data Feeds	CE-117882	6.9.3.1	When a Values List value contains a "<" symbol, data feeds do not correctly import the value.
Data Feeds	CE-117907	6.9.3.0.3, 6.9.3.1	The columns in the Manage Data Feeds listing page are not resizable.
Data Feeds	CE-117950	6.9.3.1.1	For flat applications, the data feed listing page now shows the application name instead of the level of the target application.
Data Feeds	CE-117997	6.9.3.0.2, 6.9.3.1	Data feeds with source filters on the child level fail validation during the data feed runs.
Data Feeds	CE-118008	6.9.3.1	File paths in data feeds do not validate correctly with the { } characters in the file name.
Data Feeds	CE-118036	6.9.3.1.1	File Transport Data Feeds that include wildcard * characters in file paths do not save.
Data Feeds	CE-9755	6.9.3.2	Data Feeds are stuck in the "Running" / "Terminating" status.
Data Feeds	CE-118156	6.10	In Archer 6.9.3.0.3, on the Run Configuration tab of Data Feed Manager, the Run After option is spelled as Run Afterr.
Data Feeds, Job Framework, Jobs	CE-118284	6.9.3.2	When jobs fail to terminate, it results in a performance issue.

Data Feeds, Job Framework, Jobs	CE-118314	6.9.3.1.2	When jobs fail to terminate, it results in a performance issue.
Data Import, Globalization and Localization	CE-118085	6.9.3.2	When the user locale is changed, the values in the Data Import Field Mapping page dropdown menu are displayed in English instead of the user locale.
Data Import, Globalization and Localization	CE-118174	6.9.3.1.1	When the user locale changes, values in the dropdown menu of the Data Import Field Mapping page are displayed in English instead of the user locale.
Data Publications	CE-9710	6.9.3.1	Data Publication jobs fail after a few attempts to start the jobs due to a loss of connectivity to the destination database, which is caused by environmental variables.
Database	CE-9863	6.9.3.1	The stored procedure usp_search_count_content_user_and_group runs for more than two seconds.
Database Install/Upgrade	CE-117929	6.9.3.1	<p>During the upgrade to Archer 6.9.3, the the Framework Installation Log reports the following error, which occurs if the Role with id=2, typically the Default Administrator role, was deleted:</p> <p>Cannot insert the value NULL into column 'access_role_id', table 'dbo.tblXPagesRoles'; column does not allow nulls</p> <p>For more information and for the script to create a temporary role as a workaround, contact Archer support.</p>
Database, Performance	CE-9399	6.9.3.1	The Web call fails with a Win32Exception while performing search with filters that include Date fields.
Database, Performance	CE-9442	6.9.3.1	The ContentHistoryLogCleanupJobHandler fails due to a large number of records.
Documentation	ARCHER-110275	6.9.3	<p>The following RSA Archer 6.9 SP2 documentation is only available in English:</p> <ul style="list-style-type: none"> <li>- "User Accounts" in the Archer Online Documentation clarifies that: users cannot log into Archer with a default services account and that associating a data feed Service Account to each feed clarifies the specific feed that made updates.</li> <li>- "Understanding System Administrator and Default Services Account Passwords" in the Archer Online Documentation clarifies that password expiration settings are not enforced for the SysAdmin Account and the Services Account.</li> <li>- "Preparing Archer for Installation" in the Archer Platform Installation Guide recommends that IT Administrators ensure their system meets requirements detailed in the Archer Qualified and Supported Environments available on RSA Link.</li> <li>- "Changing SysAdmin and Services Account Passwords" in both the Archer Control Panel Help and the Archer 6.9 SP2 Security Configuration Guide clarify that password expiration settings are not enforced for the SysAdmin Account and the Services Account.</li> <li>- The Archer 6.9 SP2 Installation and Upgrade Guide and Archer 6.6 &amp; Later Planning Guide includes the following supported version updates: Windows Server 2016 or 2019, (IIS) 10, Redis 6.0, and SQL Server 2017 (64 bit), 2017 for Linux (Ubuntu), or 2019 (64 bit).</li> <li>- The Archer 6.9 SP2 Installation and Upgrade Guide removed the following topic: "Appendix G - Reconciling Advanced Workflow Apply Conditional Layout Action Changes." The Upgrade Installation checklist in Appendix D was updated to reflect this change.</li> <li>- The Archer 6.9 SP2 Installation and Upgrade Guide lists updated requirements as detailed in the Archer Qualified and Supported Environments available on RSA Link.</li> <li>- The "Advanced Workflow" section in the topic "Operation Risk Management Design" was updated to reflect the current workflow of self-assessments.</li> <li>- The "Loss Event Management" use case section in Enterprise &amp; Operational Risk Management was updated to reflect the current changes of the Impact Distribution for the Loss Event feature.</li> </ul>
Documentation	ARCHER-40769	6.9.3	When users run a search with History Log fields, the Bulk Update and Delete options are missing from the search result page.
Documentation	ARCHER-119499	6.10	The translated 6.9.3 Archer Control Panel help displays the incorrect Archer version number in both the Support and Services and the Product Information dropdowns.

Field Encryption, Record Page	CE-118110	6.9.3.2	When History Logs include large, encrypted, Text Area fields, and users attempt to open the History Log field, they receive an error.
Global Print and Export	CE-117896	6.9.3.2	When users export dashboards with report iViews, in PPTX format, if the iViews have Text Area fields with HTML source code as the content, the export displays the HTML tags.
Globalization and Localization	ARCHER-119725	6.9.3.1.1	Report filters do not display translated field names. This issue was reported earlier as ARCHER-82525 and has returned.
HTML Sanitizer, Notifications	CE-117858	6.10	Self Referencing URL's become relative in Back Office, which break URL's in Letterheads and Notification Templates on content save.
Humana	CE-117871	6.9.3.0.1	Horizontal spacing is being removed from notifications.
Job Framework, Questionnaires	CE-9527	6.10	Findings do not generate properly.
Jobs	CE-9881	6.9.3.1	The DeleteContentJob fails with an error.
Jobs, System Reports	CE-9468	6.9.3.1	Jobs fail to reschedule when a timeout exception occurs at the very beginning of the job run.
LDAP Synchronization	CE-9413	6.9.3.2	Multiple attempts to sync the LDAP service are unsuccessful.
Mail Merge	CE-117941	6.9.3.0.3, 6.9.3.1	When the text field on a record page is blank, the mail merge export fails.
Mail Merge, Security	CE-117863	6.9.3.1	Private mail merge templates are only accessible through the webservice method (PerformMailMerge) for the system admins and the users with permissions assigned.
Notifications	ARCHER-116640	6.9.3.0.1	In Notifications, if the Subject content includes field names containing the : character, users receive a validation error.
Notifications	CE-117799	6.9.3.1	Users cannot sort the the Last Updated column in the Graphic Selector modal.
Notifications	CE-117829	6.9.3.2	When users export empty reports using the HTML attachment from an SRD notification, the attachment with default .mhtml extension displays a blank page instead of the expected "No Records" message.
Notifications	CE-117906	6.9.3.1	Extra spaces cannot be added at the end of formulas.
Notifications	CE-117918	6.9.3.0.3, 6.9.3.1	The Group by Column header is missing on the Application Notification page.
Notifications	CE-118006	6.9.3.0.2	Special characters (accented characters) in the Application Notification body message are converted to non-XML parsable characters, which results in an error.
Notifications	CE-118201	6.9.3.1.1	When saving Scheduled Report Notifications with the notification time set, the time changes.
Notifications	CE-9821	6.9.3.1	Special characters (accented characters) in the Application Notification body message are converted to non-XML parseable characters, which results in an error.
Notifications	CE-9853	6.9.3.0.1	When users save React Notification pages, the HTML/CSS table border selectors are lost.
Notifications	CE-9857	6.9.3.1	In the Application Notification page, when the Application name is changed, the page does not display the updated Application name.
Notifications	CE-118081	6.10	When saving Scheduled Report Notifications with the notification time set, the time changes.
Notifications	CE-9615	6.9.3.1	On Demand Email Notifications set the email Importance as Low, by default.
Ops Risk Views	CE-117868	6.9.3.1	Loss of an Advanced Workflow Service Users Session prevents Operational Risk Assessment/Self Assessments from processing through Advanced Workflow.
Performance	CE-118247	6.9.3.2	When saving Application changes through Application Builder, performance issues on the usp_get_object_content_by_level stored procedure occur.
Print	CE-9806	6.9.3.1	Users without Print permissions can access the Print URL.
Questionnaires	CE-117982	6.9.3.2	When users open certain Questionnaires, they receive an error.
Queuing Service	CE-117812	6.9.3.2	The stored procedure usp_reindex_content does not filter out deleted fields.
Queuing Service	CE-117824	6.9.3.0.3	The Queuing service periodically crashes in Hosted/SaaS environments and throws System.Data.SqlClient.SqlException errors.
Queuing Service	CE-118157	6.9.3.1.1	The Queuing service periodically crashes in Hosted/SaaS environments and throws an System.Data.SqlClient.SqlException error.
Record Page	CE-117830	6.9.3.0.1	Record Creator Field Blank after Copying Record
Record Page	CE-9497	6.9.3.1	The questionnaire comments are lost when the user switch between tabs.

Record Page	CE-117964	6.10	Records do not display the help text configured in Application Builder for different sections on Layouts.
Record Page	CE-117922	6.10	When users attempt to submit and save records, required attributes are not enforced for fields, until any interaction with those fields are complete (no data entry).
Record Permissions	CE-117989	6.9.3.1	In the Record Permission and User/Groups List fields, users cannot select any of the Groups options.
Reports	CE-117886	6.9.3.1	When users select Chart Only or Chart and Data for a given statistical record configuration, the chart does not appear.
Reports	CE-118239	6.10	When Cross-Reference fields include Text fields as the Key field, and Inline Edit is enabled, the ellipsis icon is not visible.
Search and Search Results	CE-117908	6.9.3.2	In Advanced Search, if users try to filter Values List fields by the No Selection option, the option cannot be selected.
Search and Search Results	CE-118202	6.9.3.1.1	In Advanced Search, if users try to filter Values List fields by the No Selection option, the option cannot be selected.
Section 508	CE-9689	6.9.3.1	Sub-section headings in the record page have the same heading level as that of the Section heading.
Section 508, WCAG 2.0 2.1.1(A), WCAG 2.1	CE-9796	6.9.3.1	When users use the TAB key to navigate through Archer to select Values Lists, the key does not properly interact with Listboxes and the first value of a Values List is announced multiple times.
Section 508, WCAG 2.0 2.1.1(A), WCAG 2.1	CE-9809	6.9.3.1	When users click on the report listing, the screen reader does not announced the Collapsed/Expanded state of records that include a description.
Section 508, WCAG 2.0 2.1.1(A), WCAG 2.1	CE-9816	6.9.3.1	The JAWS screen reader does not announce additional information including the Maximum file size and number of attachments in the Attachment Upload dialog box.
Section 508, WCAG 2.0 2.1.1(A), WCAG 2.1	CE-9827	6.9.3.1	On the Master Report Listing grid, the screen reader does not announce the word "link" after announcing a link.
Security	CE-9693	6.9.3.1	Archer API HTTP responses unnecessarily disclose the X-AspNetMvc-version in the header.
Services, Workflow (AWF)	CE-117859	6.9.3.0.1	After rebooting the Advanced Workflow Server, the Advanced Workflow, Core and Ops Risk services do not start in the correct order.
System Reports	CE-117803	6.9.3.2	The character limit within History Log fields cause discrepancies in records.
Training and Awareness	CE-117969	6.9.3.2	On the Delivery tab for Announcements, the Start Date and End Date are not displayed in the user locale date format.
UI	CE-117935	6.9.3.2	Users cannot open the file location provided in External Link fields.
UI	CE-118057	6.10	Performance is slow in certain parts of the new Back Office pages.
UI	CE-118075	6.9.3.2	Administration pages do not consistently display users' full middle names.
View Mode (Record)	CE-117867	6.9.3.2	When a user tries to update a record that is currently being changed by another user, the title of the message box displays an arbitrary field value.
Workflow (AWF)	CE-9426	6.9.3.1	Users cannot delete jobs in batches on the Job Troubleshooting page.
Workflow (AWF)	CE-9883	6.9.3.1	When records enrolled in Workflow are in an error state, and the job status changes from Error to Active, users receive an error when trying to advance the record to the next stage in Workflow.
Workspaces, Dashboards and iViews	CE-117912	6.9.3.0.3, 6.9.3.1	When users click QuickLinks to the Data Import page, the "Get Silverlight" message appears.
Workspaces, Dashboards and iViews	CE-117933	6.9.3.1	When users click the close button on the iViews detail page, the page goes blank.
Workspaces, Dashboards and iViews	CE-118019	6.9.3.0.2	When users click the close button on the iViews detail page, the page goes blank.
Workspaces, Dashboards and iViews	CE-9583	6.9.3.2	When users modify Deprecated workspaces, the workspaces are removed from the UI.
Workspaces, Dashboards and iViews	CE-117938	6.10	The embedded HTML code for Video iViews are not saved, causing those iViews not to function properly.

## Known Issues in Release 6.10

This section lists reported issues that remain unresolved as of the latest release. Wherever a workaround is available, it is noted or referenced in detail. For many of the workarounds in this section, you must have administrative privileges.

Component	Issue	Description
Access Control	ARCHER-89007	A proper message is not displayed when a non Admin user accesses the links to the backoffice pages through iView & Quicklinks.
Appearance	ARCHER-110841	When changing the menu background color, the text color is changed to reflect in the warning modals. There is no workaround at this time, however a fix will be available in an upcoming patch release.
Appearance	ARCHER-13566	Some user activity on an Archer webpage does not properly reset the session timeout, causing the warning message to appear randomly.
Appearance	ARCHER-77830	Trending Chart data displays in the UI only after a second save.
Appearance	ARCHER-78281	When setting a new background color for the Environment Bar, it does not load the Appearance page.
Application Builder	ARCHER-102070	When the Available Reference in a Cross-Reference field is set to the Contacts application, if users select a value for the Name field in the Record Lookup Configuration filter, they receive an error. <b>Workaround:</b> Select any of the other Name fields in the Record Lookup Configuration filters: -Name (First) -Name (Full) -Name (Last) -Name (Middle)
Application Builder	ARCHER-115025	User can see &lt and &gt instead of < and > throughout Archer (Application Name, Solution Name, Workspace Name etc.).
Application Builder	ARCHER-118080	When fields are selected for sorting in the Record Lookup or Grid Display Properties section, the Save and Discard buttons are still active, even after saving changes.
Application Builder	ARCHER-119181	On the Modules listing page, grouping occurs by page instead of by the entire results set.
Application Builder	ARCHER-119611	If users change the field selection in the Sorting or Filter sections of Cross-Reference fields before saving the previous selection, a blank screen may appear. <b>Workaround:</b> Save the selected field in the Sorting or Filter sections for Cross-Reference fields before updating the selection to any other field.
Application Builder	ARCHER-120706	The DDE rule condition applies the same filter as the filter in the Designer tab. <b>Workaround:</b> To see the full list of fields, reset the filter in the Designer tab.
Application Builder	ARCHER-44013	An empty tab set causes the application copy process to generate an error and prevents data-driven event rules from being copied.
Application Builder	ARCHER-48798	Default text in the text area field is not removed by clicking the field. <b>Workaround:</b> Manually select and delete the default text within the text area field.
Application Builder	ARCHER-66315	Adding a new level to an application creates an empty Tasks and Activities field.
Application Builder, Questionnaire	ARCHER-119345	When creating a Questionnaire, after opening and closing the Question Library Record Lookup, and closing the Questionnaire details page the Record Lookup appears again. <b>Workaround:</b> Select an alternate module using the Applications dropdown OR using the ellipses in the top left.
Application Builder, Record Page	ARCHER-70083	For all control types besides value pop-ups, the exclude inactive users option for a record permission field configuration does not exclude inactive users.
Application Builder, Workflow (AWF)	ARCHER-120918	The AWF Bulk Update Jobs Status window displays the incorrect job status and the number of jobs running or complete. Users should refer to the status bar for the correct status.
Bulk Operations	ARCHER-41442	When searching for inactive users on Schedule Actions, inactive users display in the search results.
Bulk Operations	ARCHER-41755	When users attempt to access a schedule or action to which they do not have access using deep links, an alert message stating that the users do not have access does not display.

Bulk Operations	ARCHER-41779	You cannot add the Manage Schedule link to the Quick Reference tab.
Bulk Operations	ARCHER-41838	If any of the records selected for Bulk Delete have already been deleted, Bulk Delete fails.
Bulk Operations	ARCHER-76594	The Calculation Editor, available when using the Calculated Operator In Bulk Create Reference Actions, does not correctly throw validation errors when invalid characters are included in formulas. The inclusion of these invalid characters will cause the formula to not save. To save the formula, make sure it does not include any of the following characters: "\"<>/"&"\"<>/"
Bulk Operations	ARCHER-96461	In Bulk Actions, when users configure internal calculated cross references, in the Group By option, they have to choose the number of fields in the Field Value Expression during the initial configuration. If users attempt to add or modify fields after saving the Bulk Action, the Bulk Action is not updated. <b>Workaround:</b> Delete the existing Bulk Action, create a new Bulk Action, and add all required fields when initially configuring the Action.
Data Driven Events	CE-9843	When applications are copied, Matrix field values in DDE Rules are removed.
Data Feeds	ARCHER-111874	If a text field or a text area contains a string which is included in angle brackets (ex: <test>), this string including the brackets gets removed with the update from an archer-archer data feed.
Data Feeds	ARCHER-47727	When a large source file is added to the Source Definition tab, an exception occurs.
Data Feeds	ARCHER-48616	When running a data feed using XSLT 3.0, if the Archer environment does not have internet access, it cannot validate the DTD and gives an error. <b>Workaround:</b> When running data feeds using XSLT 3.0, verify that your Archer environment has internet access.
Data Feeds	ARCHER-52938	When running the VSR Import data feed, the following error is included in the log files: Violation of PRIMARY KEY constraint 'PL_tblIVUserContent'
Data Gateway	ARCHER-85815	Connections must be deleted prior to deleting the associated target. <b>Workaround:</b> Delete connections first, then the associated target.
Data Import	ARCHER-40928	A faulted data import erroneously lists the number of records in the file as having been created, when in fact it created none.
Documentation	ARCHER-120999	When selecting, creating, or copying associated actions from rules, the Archer UI displays an ellipsis icon. However, the documentation states to use the + icon. Users of Archer 6.10 should use the ellipsis icon to work with associated actions from rules.
Documentation	CE-118317	The following documentation is only available in the English version of the Archer Online Documentation.  Installing a Package - Note: Sub-forms are only installed by packaging if selected for install in addition to an application or questionnaire, which contains a sub-form field referencing that sub-form.
Documentation, Help System	ARCHER-121175	Sankey Chart and Combination Markers charts are not represented in the documentation.
Field Encryption	ARCHER-41772	The Self-Reference Calculation field can be marked for encryption. Encrypted fields cannot be used in calculations. <b>Workaround:</b> While editing the self-calculated field, if encryption related warning is shown, disable the encryption status, and then save the field.
Global Print and Export, Print and Export	ARCHER-118164	When users export record content to RTF format, the exported file does not include the RTF Template from Global Print and Export settings.
Globalization and Localization, Print and Export	ARCHER-113693	On export Report to PDF with Word template user can see content overlaps with the footer.
Globalization and Localization, Print and Export	ARCHER-48267	On exported PDF records, field names including Japanese and/or Chinese characters are not displayed properly. This only occurs when user locale language and language used for field names are different.
Globalization and Localization, Search and Search Results	ARCHER-46299	On all Ext pages with panels, the tooltips—which inform users that sections can be expanded or collapsed—display in English for all users, regardless of their language setting.
Help System	ARCHER-102505	The Archer Online Documentation on some Back Office pages do not load their respective Online Documentation pages, but they load the Online Documentation home page. <b>Workaround:</b> Users can search for the relevant content from the Online Documentation home page.

Help System	ARCHER-75361	<p>The following administration pages do not display the correct context-sensitive help topic: Dashboards, Discussion Forum Reports, Global iViews, Global Values Lists, Job Troubleshooting, Languages, Locales, Schedules, and Training and Awareness Campaigns.</p> <p>The correct topics can be found by searching in the Archer Online Documentation.</p>
Inline Edit	ARCHER-41827	When a Hierarchical Values List field display is not set to drop-down, the last value does not display correctly.
keyboard_nav, Reports, UI, WCAG 2.1	ARCHER-90536	In Google Chrome, choosing a report in Related Report using the TAB key traverses through all elements.
keyboard_nav, Search and Search Results, Section 508, UI, WCAG 2.1	ARCHER-90950	In Microsoft Edge, users cannot select more than one value in the Refine By pane using the TAB key.
Mobile App(s)	ARCHER-77586	When logging into the Archer Business Continuity & Disaster Recovery mobile application, users are unable to log in when using the full Archer URL. Users should use the Archer base URL to avoid this error.
Navigation	ARCHER-48703	After clicking a quick link that opens in a new window, the new window does not display correctly.
Notifications	ARCHER-111139	The slider option in the new color picker would not update the Hex or the RGB code of the color in the first attempt. The value will be updated only when user selects a specific color from the palette. The issue doesn't stops users from picking the color of their choice using either the Hex/RGB codes or by directly clicking on the color palette.
Notifications	ARCHER-111561	On-Demand Notification not formatting table as configured
Notifications	ARCHER-119708	<p>On-Demand Notifications may not display newly created Letterheads.</p> <p><b>Workaround:</b> Copy an existing letterhead and make the desired changes on it.</p>
Notifications	ARCHER-95257	When an administrator clicks on any report in the Notification Reports listing page, a blank white screen displays and there is considerable delay before the screen displays the report's details page. There is no workaround.
Offline Access	ARCHER-114914	User is unable to load little Archer Home page after offline sync.
Offline Access	ARCHER-88885	<p>When a user is logged into the Archer user interface on the client machine and encounters an offline record conflict, the taskbar tray presents a selection option called Resolve Conflict. The Resolve Conflict selection option is inoperable.</p> <p>When a user is logged into the Archer user interface on the client machine and must restart record synchronization, the taskbar tray presents a selection option called Restart Sync. The Restart Sync selection option is inoperable.</p>
Offline Install	ARCHER-58656	<p>When users upgrade Archer Offline access from a version pre-6.5 to 6.5 or later, the offline installer does not update the SQL Server 2012 LocalDB to SQL Server 2017 LocalDB and also the registry key. As a result, the offline access sync does not complete.</p> <p><b>Workaround:</b> Uninstall SQL Server LocalDb manually, and also delete a key from the registry using the Registry Editor in order to upgrade a client that previously had Offline Access installed on it.</p> <p>The registry key depends on unique IDs and user names, but will look similar to the following example: Computer\HKEY_CURRENT_USER\Software\Microsoft\Microsoft SQL Server\UserInstances\{0A643155-0194-4FCF-84D3-FA5DF16E36B1}</p> <p>The key that needs to be removed will have a DataDirectory value similar to the following: C:\Users\usernameGoesHere\AppData\Local\Microsoft\Microsoft SQL Server Local DB\Instances\OfflineArcher</p>
Print and Export, Search and Search Results; Workspaces, Dashboards, and iViews	ARCHER-118161	When Dashboards are exported to PDF format, all records are exported instead of the percentage configuration number of records.
Questionnaires	ARCHER-55683	In a Questionnaire configuration, creating a campaign with the same name as an existing campaign generates an error.
Questionnaires	ARCHER-70906	When a sub-form record is saved on a record containing multiple sub-forms, the save control brings you to the beginning (or topmost section) of the record rather than bringing you to the original scroll position.
React	ARCHER-81851	In Google Chrome, grid tool tips can overlap the header when scrolling.

React	ARCHER-87807	The new version of third party component used for rich text management in text areas modifies the HTML generation logic. The existing Header and Footer settings do not require change upon migration. However, if they are edited, users must ensure that the content format is updated again to the specified style.
React Common Component(s)	ARCHER-96544	In the Dual Pane Selector, rendering large lists may cause performance issues in the browser. If this issue occurs, use the Search field to reduce the number of selectable items.
Record Page	ARCHER-102102	When users select an option from the Target field drop-down in the Findings application, the ellipses to open the Record Lookup is not available for all options in the Target field.
Record Page	ARCHER-104625	In some applications, when users use the rich text editor and select the Delete Table option when there is no table present, the entire text field disappears. <b>Workaround:</b> Refresh the page to display the text field again.
Record Page	ARCHER-41877	When you add and attempt to copy a record containing the Last Updated field, the time in the Last Updated field changes while in Copy mode.
Record Page	ARCHER-51604	The Values drop-down list doesn't respect selection and deselection of a value if the user types in the value to select one from the drop-down list.
Record Page	ARCHER-64892	An image contained in a private image field, that is embedded in a text area field via the Image Copy and Paste feature or other means, will display in an email notification that contains that text area field if the receiving user has access to the text area field but not access to the image
Record Page	ARCHER-70972	When performing an inline edit with a cross-reference field containing a Field Value Match filter condition, selecting the lookup option throws an exception.
Record Page	ARCHER-83329	Cross-reference field selections are removed if the record is saved prior to filling out all required fields.
Reports, Search and Search Results	ARCHER-77917	In a leveled application, the order of the levels selected for a report's Manage Columns is not maintained.
Search and Search Results	ARCHER-38890	When a statistical search field is moved up or down in the order, the associated statistical operation is lost and must be reselected.
Search and Search Results	ARCHER-56179	Count drill-in when sorting by a Values List value that is in the 2nd or more level does not display results.
Search and Search Results	ARCHER-65661	When an application has 8,000 or more records, if the standard PIN type is changed to the custom type by Value, the browser occasionally closes while opening a Map Report.
Search and Search Results	ARCHER-66161	Additional records imported using the Import option on the Map report page are not reflect in the Map. <b>Workaround:</b> After import, click Modify. Then, click Search and the Map will show the newly imported records.
Search and Search Results	ARCHER-67154	Modifying the Map Report results in loading the Advanced Search page forever for cross-reference and leveled applications.
Search and Search Results	ARCHER-69750	The Indexing Service does not respect the specified Content Batch Size parameter from the configuration file.
Search and Search Results	ARCHER-94530	The Sum row is automatically hidden in the Advanced Search Results page because Inline Edit is activated by default.
Search and Search Results	ARCHER-94687	When the Filter By pane is activated in the Advanced Search Results page, the Sum value of numeric fields are not updated.
Search and Search Results, Usability	ARCHER-89127	Horizontal scroll bar does not appear when manually resizing columns on the Search Results screen beyond the screen width.
Search and Search Results; Workspaces, Dashboards and iViews	ARCHER-97037	The EQUALS filter fails to return content when the field value contains an ampersand.
Section 508	ARCHER-106450	If a workspace does not include a dashboard, the screen reader does not narrate the Option Menu on the workspace home page.
Solutions, User Admin and Preferences, User Profile	ARCHER-77184	Users cannot paste text into back-office text area fields in the Microsoft Edge browser.
User Admin and Preferences	ARCHER-65417	On some front office pages, the Tab key may not focus on or open a tooltip icon as expected.
Workflow (AWF)	ARCHER-103656	When designing the advanced workflow for a module, the Update Content node text field does not reflect the text when users type in the field.
Workflow (AWF)	ARCHER-47401	When working in the Advanced Workflow builder, interacting with the process or node properties pane causes the pane to scroll to the top, which makes configurations difficult to control.
Workflow (AWF)	ARCHER-55655	Orphan tasks that are in progress cannot complete after restarting Advanced Workflow.

Workspaces, Dashboards and iViews	ARCHER-101965	When General Users use the Advanced Search Quick Link, they receive an error.
Workspaces, Dashboards and iViews	ARCHER-102487	When creating a Global Landing page iView, adding a new configuration does not display Standard and Custom options. <b>Workaround:</b> - Back Office: iViews - Front Office: Add iView Content
Workspaces, Dashboards and iViews	ARCHER-116763	User cannot clear the background image of Landing Page iViews.
Workspaces, Dashboards and iViews	ARCHER-41794	Users with Create, Read, Update, and Delete rights to global dashboards from the Administration menu cannot edit global dashboards in the end-user interface.
Workspaces, Dashboards and iViews	ARCHER-76293	The Add New Personal Dashboard drop-down option fails to open after other drop-down options have been opened.
Workspaces, Dashboards and iViews	ARCHER-76294	In Mozilla Firefox, in the dashboard header Options menu, previously selected options remain highlighted.
Workspaces, Dashboards and iViews	ARCHER-87843	An unexpected error occurs when attempting to add a Quick Reference Link for the Job Monitor feature to any Workspace or administrator page.
Workspaces, Dashboards and iViews	ARCHER-96097	When adding a new video iView or editing an existing video iView to a dashboard, the new video iView does not load. There is no workaround at this time; however, a fix will be available in an upcoming patch release.
Workspaces, Dashboards and iViews	ARCHER-96810	When users select the help icon within the Manage Workspaces page, the displays an incorrect help page. <b>Workaround:</b> Users can search for Manage Workspaces in the search bar, which provides the correct help content for Manage Workspaces.